

# 460BSUS-N2EW Protocol Gateway

# Product User Guide

Firmware Version 8.9.39



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Revision History	6
Overview	8
Hardware Platforms	9
Hardware – N2EW	10
Powering the Gateway	10
Mounting with a DIN Rail	12
Installing	12
Removing	12
Accessing the Main Page	13
Committing Changes to the Settings	15
Main Page	16
Device Configuration	17
Network Configuration	
BACnet/IP Server Configuration	20
BACnet/IP Server Configuration-Data Groups	21
BACnet/IP Server Configuration: Auto-Configure Mode (Default)	22
BACnet/IP Server Configuration: Manual Configure Mode	23
BACnet/IP Server Object Configuration – Analog Objects	24
BACnet/IP Server Object Configuration – Binary Objects	25
BACnet/IP Server Object Configuration – CharacterString Value Objects	26
BACnet/IP Server Object Configuration – Group Names	27
BACnet/IP Server Routing Configuration	
OPC UA Server Configuration	29
OPC UA Server Group Configuration-Data Groups	
Auto-Configure Group by Device vs. Auto-Configure Group by Data Type	31
Group by Device (Default Method)	31
Group by Data Type	31
OPC UA Server Data Group Configuration: Auto-Configure	32
OPC UA Server Data Group Configuration: Manual Configure Mode	
Configuring Input and Output Data Groups	35
Individual Node	35
Array Node	35

3



OPC UA Server Name Configuration	37
Mapping - Transferring Data Between Devices	39
Display Mapping and Values	40
Display Data	40
Display String	43
Display String use case	45
Data and String Mapping – Auto-Configure	46
Data Mapping – Explanation	47
Data Mapping – Adding Diagnostic Information	48
String Mapping – Explanation	53
Mapping – Auto-Configure Mode to Manual Configure Mode	54
Mapping – Manual Configure Mode to Auto-Configure Mode	55
View as Text	56
Data Mapping	56
String Mapping	56
Base Triggering – Data Validiation Triggering	57
Security Configuration	59
Security Configuration-Security Levels	60
Security - Log In	61
Security - Log Out	61
Email Configuration	62
Alarm Configuration	63
Diagnostics – Alarm Status	65
Alarms – Active	65
Alarms – Clear	66
Change of State (COS) Configuration	67
Diagnostics Info	68
Diagnostics Mapping	68
Diagnostics – BACnet/IP Server	69
Diagnostics – OPC UA Server	72
LED Configuration	74
Configuration Files	75
Export Configuration	75
Import Configuration       4       1-800-249-1612         Real Time Automation, Inc.       4       1-800-249-1612	



Save and Replace Configuration Using SD Card	77
Saving Configuration Using SD Card	77
Replacing Configuration Using SD Card	77
Intelligent Reset Button	
Utilities	79



# **Revision History**

Version	Date	Notes
8.4.5	11/18/2019	<ul> <li>Features Added</li> <li>Released OPC UA Server (US) Protocol</li> <li>Ability to now Import/Export Template Files with out an FTP session</li> <li>Bug Fixes</li> <li>Updated Profinet Server (PS) on N34 hardware Platform</li> <li>Updated Wi-Fi software</li> </ul>
8.6.0	2/28/20	<ul><li>Bug Fixes</li><li>1. Omron Plc Communication fixes for EtherNet/IP</li><li>2. Profinet GSDML Substitute values fix</li></ul>
8.7.4	9/1/20	<ul> <li>Features Added:</li> <li>1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software</li> <li>2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform</li> <li>3. New ASCII Mode Available on TCP/A/USB/WI protocols</li> <li>4. User Guides updated with more examples</li> <li>Bug Fixes:</li> <li>1. Improved Data Mapping and String Mapping performance</li> <li>2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols</li> </ul>
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access
8.7.53	4/28/21	<ul> <li>Features Added:</li> <li>5. Added support for the NNBU hardware platform</li> <li>6. Improved RFIDeas scanner support</li> <li>7. Updated MM and MRS to use Modbus RTU Client and Modbus RTU Server terminology</li> </ul>



Version	Date	Notes
8.9.22	2/5/24	<ul> <li>Features Added: <ol> <li>Added priority-based reads for client protocols</li> <li>Added improved diagnostic timers for client protocols</li> <li>Reduced minimum delay between messages to zero ms on client protocols</li> <li>Added support for USB serial connections</li> <li>Added support for multiple connections on EtherNet/IP Adapter</li> <li>Added 100ms and 1000ms heartbeat values for diagnostic use</li> <li>Added configurable data size to EtherNet/IP adapter and DeviceNet Slave</li> <li>Added support for TTL communications on N34, NNA1, NNA4, N2E, and N2EW hardware</li> <li>Added support for JSON payloads to MQTT</li> <li>Added Network Bitmap Status to ASCII, USB, and TCP protocols</li> </ol> </li> <li>Bug Fixes: <ol> <li>Fixed COV Subscription Issues on BACnet MS/TP</li> <li>Fixed timing issues affecting gateway performance</li> <li>Fixed a bug where the Run Idle Header on the output instance for EtherNet/IP Scanner was not checked by default</li> </ol> </li> </ul>
8.9.29	4/1/24	<ul> <li>Features Added:</li> <li>14. Added ability to do raw HEX byte copy when receiving data over ASCII, TCP, or USB.</li> <li>Bug Fixes:</li> <li>15. Fixed bug where function code 15 did not work on MM/MC.</li> <li>16. Fixed bug relating to writing zeros on start up on BS.</li> <li>17. Fixed bug where MQTT client did not appear in display data page when MQTT was paired with BACnet</li> </ul>
8.9.37	7/30/24	Bug Fixes: 18. EIP IO Communication fixes 19. Timing fixes 20. USB Fixes a. Inactivity Timeout b. Inactivity Timeout Logging c. Port Restart Logging d. Webpage fixes 21. ProfiNet Timing Fix 22. EIP PanelView Fixes a. Support for Explicit Messaging



# Overview

The 460BSUS-N2EW gateway Connect a BACnet/IP controller to OPC UA. By following this guide, you will be able to configure the 460BSUS-N2EW gateway.

Number of ASCII devices is dependent on the Hardware and Product number of the 460 gateway.

For further customization and advanced use, please reference the appendices located online at: <a href="http://www.rtautomation.com/product/460-gateway-support/">http://www.rtautomation.com/product/460-gateway-support/</a>.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612 Email: support@rtautomation.com



# Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

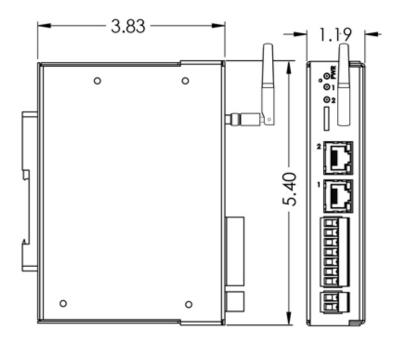
- 1) Look on the front or back label of the unit for the part number.
- On the webpage inside the gateway, navigate to the dropdown menu under Other and select Utilities. Click the Listing of Revisions button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





# Hardware – N2EW



# **Powering the Gateway**

The following steps will allow you to properly and safely power the gateway.



Warning: Improper wiring will cause unit failure! Use the Screw Terminals power connection!

- 1) Connect a 12-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
  - a) The unit draws 8 VDC 900mA (7.2W) Max
  - b) The unit draws 35 VDC 900mA (31.5W) Max
  - c) The gateway has a voltage operating range from 8-35 VDC, 24 VDC is recommended.



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# **Hazardous Environment Power & Installation Instructions**

This equipment is suitable for use in Class I, Division 2, Groups A, B, C and D, or non-hazardous locations only.

**WARNING – EXPLOSION HAZARD** - Do not disconnect equipment unless power has been removed or the area is known to be non-hazardous.

WARNING – EXPLOSION HAZARD - Substitution of components may impair suitability for Class I, Division 2.

# THIS EQUIPMENT IS AN OPEN-TYPE DEVICE AND IS MEANT TO BE INSTALLED IN AN ENCLOSURE SUITABLE FOR THE ENVIRONMENT SUCH THAT THE EQUIPMENT IS ONLY ACCESSIBLE WITH THE USE OF A TOOL.

WARNING – POWER JACK (Screw Terminals, J7) IS FOR MAINTENANCE USE ONLY AND MAY ONLY BE USED WHILE THE AREA IS KNOWN TO BE FREE OF IGNITIBLE CONCENTRATIONS OF FLAMMABLE GASES OR VAPORS. IT IS NOT TO BE CONNECTED UNDER NORMAL OPERATION.

In Hazardous Environments the unit must be powered with between 8-35 VDC, 8 VDC @ 900 mA (7.2 W) max. Supervised. The unit is certified to be operated at -40°C to 50°C.



Cet équipement est conçu pour être utilisé uniquement dans des lieux de classe I, division 2, groupes A, B, C et D, ou non dangereux.

**AVERTISSEMENT** - **RISQUE D'EXPLOSION** - Ne débranchez pas l'équipement à moins que le courant ne soit coupé ou que la zone ne présente aucun danger.

**AVERTISSEMENT** - **RISQUE D'EXPLOSION** - La substitution de composants peut compromettre l'adéquation à la classe I, division 2.

#### CET APPAREIL EST UN DISPOSITIF DE TYPE OUVERT ET IL FAUT L'INSTALLER DANS UN ENCEINTE ADAPTÉ À L'ENVIRONNEMENT TEL QU'IL N'EST ACCESSIBLE À L'UTILISATION D'UN OUTIL.

**AVERTISSEMENT** - LE POWER JACK (bornes à vis, J7) est destiné exclusivement à la maintenance et ne peut être utilisé que lorsque la zone est connue pour être exempte de concentrations inintéressantes de gaz ou de vapeurs inflammables. IL NE DOIT PAS ÊTRE CONNECTÉ SOUS UN FONCTIONNEMENT NORMAL.

Dans les environnements dangereux, l'unité doit être alimentée entre 8-35 VDC, 8 VDC @ 900 mA (7,2 W) max. Supervisé. L'appareil est certifié pour fonctionner entre -40 ° C et 50 ° C.

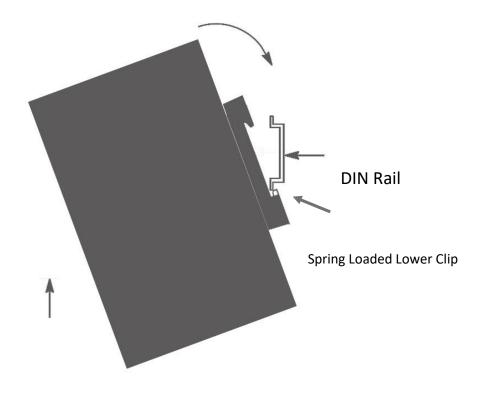


# Mounting with a DIN Rail

# Installing

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the bottom mounting flange under the DIN Rail.
- 3) While pressing the 460BSUS-N2EW against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
- 4) Release upward pressure.



# Removing

Follow these steps to remove your interface converter.

- 1) Press up on unit to engage the spring loaded lower clip.
- 2) Swing top of the unit away from DIN Rail.



# Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the <u>Accessing Browser</u> <u>Configuration</u> document from our support web site.

1) Scan the QR code on the back of the unit or navigate to <u>www.rtautomation.com/460-gateway-support</u> and download IPSetup.exe.

NDK Settings IP	0.	0	. 0 .	0	]	- Select a U	nit   <u>XXYY</u> [00-03-F4-0A-D2-8	C] AutolP at 169.254.4
Network Mask	0.	0.	0.	0				
GateWay	0.	0.	0.	0	Set>			
DNS 🛛	0.	0.	0,	0			m	
							Search Again	]
					-	h Webpage	Advanced	Close

- 2) Run the IPSetup.exe program.
- 3) Find unit under "Select a Unit".
  - a. Change Gateway's IP address to match that of your PC if DHCP has failed.
    - i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
    - ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
  - b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
    - i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
    - ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

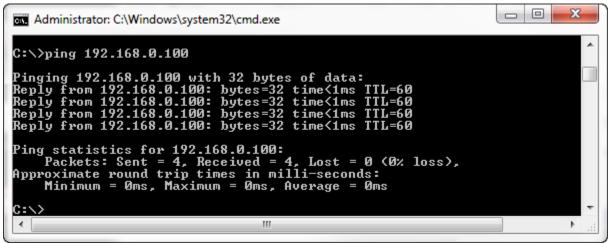
#### Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



### Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
  - a. Open a MS-DOS Command Prompt
  - b. Type "ipconfig" and press enter
  - c. Note the PC's IP Address, Subnet, and Default Gateway
- The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





# Committing Changes to the Settings

All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.

**NOTE:** The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.

When all desired changes have been made, press the **Restart Now** button. The webpage will redirect to our rebooting page shown below:



The reboot can take up to 20 seconds.

If the IP address has not been modified, the gateway will automatically redirect to the main page. If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



# Main Page

The main page is where important information about your gateway and its connections are displayed. Mode (orange box below):

Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

#### Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.

RTA				www.rtaautomation.com
Real Time Auton	nation, Inc.			460ETCMC
Configuration Mode		Mai	n Page	
Main Page		Device Description: Applica	tion Description	
CONFIGURATION Network Configuration Allen-Bradley PLC		Save	Parameters	
Modbus TCP/IP Client Display Data	Network Status	Link Status	MAC Address	IP Address
DIAGNOSTICS -Select-	Ethernet Port	100Mbps, Full Duplex	00:03:F4:0A:43:CC	10.1.28.95
OTHER Select- ▼	Allen-Bradley PLC Statu Device Status: Last Read Error Code: Last Write Error Code:	JS Fatal Error: No Configurat	ion	
	LED Status:	Connection Status: No De	vices Configured / Enabled	
	Last Error Code:	Status Fatal Error: No Configurat Connection Status: No De		
	Data Mapping Status # Enabled: # of Errors: First Error:		-	



# **Device Configuration**

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.

Main Page	
Device Description: Application Description	
Save Parameters	

Once you are done configuring the Description, click the **Save Parameters** button.



## **Network Configuration**

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

Network Configuration			
Ethernet Switch Configuration			
	Indepen	ident 🔻	
Ethernet Port 1 Configuration	Ethernet MAC Address:	00-00-54-00-00-00	
		Auto-Negotiate	•
	IP Setting:		
	IP Address:		
	Subnet:	255.255.0.0	
	Default Gateway:	0.0.0.0	
	DNS Gateway:	0.0.0	
	Save Par	rameters	
Ethernet Port 2 Configuration			
	Ethernet MAC Address:	00:03:F4:0B:82:EE	
		Auto-Negotiate	•
	IP Setting:		
	IP Address: Subnet:		
	Default Gateway:		
	DNS Gateway:		
	Dire Galenay.	0.0.0.0	
	Save Par	rameters	
Wifi Configuration	Wifi MAC Address	00:03:F4:0C:BC:98	
	SSID:		Scan
	Password:		
	IP Setting:	DHCP V	
	IP Address:	0.0.0.0	
	Subnet:		
	Default Gateway:		
	DNS Gateway:	0.0.0.0	
	Save Par	rameters	
	Save Fal	amotoro	



#### **Network Interface Options**

The N2EW hardware has three different Network Interface options, Independent Mode, Switch Mode and Wi-Fi Mode. Below, you can find the different use cases that each interface option allows for.

#### Independent Mode

- 1) Two Ethernet-based protocols on the same IP Network
  - a) Ethernet Port 1 used OR
  - b) Ethernet Port 2 used OR
  - c) Wi-Fi used OR
  - d) Ethernet Port 1 & 2 used
- 2) Two Ethernet-based protocols on different IP Networks
  - a) Ethernet Port 1 used AND
  - b) Ethernet Port 2 used AND
  - c) Wi-Fi used

Switch Mode – Only Ethernet Port 1 is used for protocol communication

- 1) One Ethernet-based protocol on the IP Network (layer-2 switch)
  - a) Ethernet Port 1 used for direct protocol communication
  - b) Ethernet Port 2 available for daisy chaining devices together
    - i) A Ring topology is NOT supported
- 2) Two Ethernet-based protocols on same IP Network
  - a) Ethernet Port 1 used for direct protocol communication with another switch, hub, or router
  - b) Ethernet Port 2 available for a daisy chaining devices together
    - i) A Ring topology is NOT supported
- 3) Two Ethernet-based protocols on different IP Networks
  - a) Not Possible must use Independent Mode

Wireless Mode - Only Wi-Fi is used for protocol communication

1) Two Ethernet-based protocols on the same IP Network into a Router

It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



# **BACnet/IP Server Configuration**

Click the **BACnet/IP Server** button to access the primary configuration page for this device.

- 1) Select which **Network Interface** to use for this BACnet/IP connection. If using single port hardware, the Network Interface will default to Ethernet Port only.
- 2) Enter a **Device Label**. This is an internal device alias used during data mapping.
- 3) Enter the decimal value of the **UDP Port** that the gateway will communicate on. Default is 47808 (0xBAC0)
- 4) Enter a unique **Instance** identifier for the gateway. This value must be unique on the BACnet/IP network.
- 5) **Inactivity Timeout:** Enter the amount of time, in milliseconds, the gateway should wait before a timeout state is declared. If the BACnet/IP Client does not initiate communication within this time frame the BACnet/IP LED will flash red and the timeout counter will increment. Enter zero to disable this feature.
- 6) Enter a **Name**, **Description**, and **Location** for the gateway. These are used to identify the gateway on the BACnet/IP network.
- 7) **Bit Pack:** Select the formatting of the binary input/output. Automap will use this packing size to map binary objects to/from the other protocol.

BACnet/IP Server Configuration			Help
Network Interface:	Ethernet	1 (192.168.47.206) 🔻	
Device Label:	BS01		
UDP Port:	47808	1-65535 (Reco	mmend 47808-47823)
Instance:	50	0-4194302	
Inactivity Timeout:	3000	0-Disable; 1000	-65000 ms
Name:	Gateway	Name	
Description:	Gateway	Description	
Location:	Gateway	_ocation	
Bit Pack:	1 Bit 🔻	Binary Input/Output	ut Only
Save Pa	rameters		



# BACnet/IP Server Configuration-Data Groups

The bottom area of the BACnet/IP Server-Configuration page lets you configure multiple objects for read and write groups.

There are two ways to configure this protocol:

- 1) Auto-Configure Group by Data Type (Default)
- 2) Manual Configure Mode

**NOTE**: You may go back and forth between modes, but when reverting from Manual Configure Mode to Auto-Configure Mode, all changes made in Manual Mode will be discarded.

	24	0	
Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	1
2	Binary Input	1	8
3	CharacterString Value	1	0
1210	1/101 100		
Groups (BACr Data Group	net/IP to 460) Object Type	Starting Object	# of Objects
	52	Starting Object	# of Objects
	Object Type	Starting Object	

The setup in the example above will give you the following result:

- 1 AI is created with the address of AI1
- 8 Bis are created with the addresses BI1 through BI8
- 500 AOs are created with the addresses AO1 through AO500
- 1 CSV is created with the address of CSV51

# Data Group Data Limit

Object Type	# of Objects
Analog Input / Analog Output	1200
Binary Input / Binary Output	1600
CharacterString Value	50



# BACnet/IP Server Configuration: Auto-Configure Mode (Default)

While in Auto-Configure Mode, no fields under the data groups cn be edited. Auto-Configure Mode looks at the other protocol and then configures the data groups below to match. BACnet/IP points will be defined after the other protocol is configured.

Within the BACnet/IP server, the data will automatically be configured according to the following rules:

- Any 8 Bit Signed/Unsigned, 16 Bit Signed/Unsigned, 32 Bit Signed/Unsigned, 64 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as Analog Objects.
- 2) Any Coils or 1/8/16/32 Bit Bianry Packs will be mapped as **Binary Objects**.
- 3) Any String Data Types will be mapped as **CharacterString Value Objects**.
- 4) The Input or output object direction depends on whether it is configured as a read or write on the other protocol.
- 5) If the other protocol exceeds the number of analog, binary, or Character String value objects the BACnet/IP server supports (see limits on webpage), then nothing will be mapped. You will see the # of Objects column remain at 0 and the main page will display the following error:

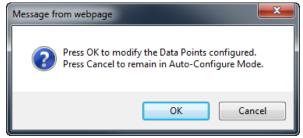
ERROR bs 460 Re-initialization (Auto-Config Failed -9)

 To fix this error, simple decrease the amount of data you configured on the other protocol so that the max number of BACnet/IP objects is not exceeded or call customer support to increase the limits.

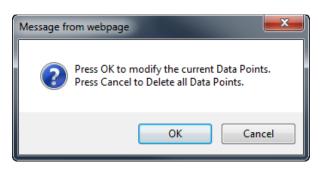


# BACnet/IP Server Configuration: Manual Configure Mode

- 1) To transition from Auto-Configure Mode to Manual Configure Mode, click the dropdown in the middle of the BACnet/IP Server Configuration page and select Manual Configure.
  - a. When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



b. Once OK is clicked, there are two options for how to proceed.



- i. To keep the current data groups and object properties (includes any default object names, units and COV) that are already configured, press **OK**.
  - You would want this option if you are adding additional data groups or you want to modify the data group(s) that already exist.
- ii. To delete the current data groups and object properties (includes any default object names, units and COV) that are already configured, press **Cancel**.
- 2) For each object type in the read and write data groups sections, select the number of objects that the server will support.
- 3) Each object has its starting object number sequentially identified at one. The field may be modified.
- 4) When done, click the **Save Parameters** button.



# BACnet/IP Server Object Configuration – Analog Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet/IP Server Configuration page to access the Object Configuration page.

When in Auto-Configure Mode, these fields are not configurable.

BACnet/IP Server Object Configuration				
Analog Input V << 1 >>				
Group	Name	Unit Category	Unit	COV
G01 🗸	Load IA	Electrical 🗸	A: (amperes)	✔ 1.000000
G01 🗸	Load IB	Electrical 🗸	A: (amperes)	✔ 1.000000
G01 🗸	Load IC	Electrical 🗸	A: (amperes)	✔ 1.000000
G01 🗸	Total Active Power	Power 🗸	W: (watts)	✔ 1.000000
G01 🗸	Fuel Level	Other 🗸	per: (percent)	✓ 1.000000
	Input G01 ✓ G01 ✓ G01 ✓ G01 ✓	Input  Group Name Name G01 Load IA G01 Load IB G01 Load IC G01 Total Active Power	Input        Group     Name     Unit Category       G01      Load IA     Electrical       G01      Load IB     Electrical       G01      Load IC     Electrical       G01      Load IC     Electrical       G01      Total Active Power     Power	Input       1       Group     Name     Unit Category     Unit       G01      Load IA     Electrical      A: (amperes)       G01      Load IB     Electrical      A: (amperes)       G01      Load IC     Electrical      A: (amperes)       G01      Load IC     Electrical      A: (amperes)       G01      Total Active Power     Power     W: (watts)

Follow these steps to customize the analog inputs or outputs in Manual Configure Mode:

- 1) Select **Analog Input** or **Analog Output** from the upper left dropdown menu.
- 2) Select a Group to use.
  - a. These group names are defined on this page under the "Group Name" dropdown menu.
  - b. Use case example: if there are multiple server/slave devices the RTA gateway is monitoring and sending over to the Building Automation System (BAS) to monitor, you can configure the group to represent each device. The image above displays 1 device, if there are 5 total deices then you can call Group 1 "Basement, Group 2 "1<sup>st</sup> Floor", Group 3 "Roof Top" etc.
- 3) Enter a **Name** to identify this object on the network.
- 4) The combination of **Group** and **Name** should be unique for each point in the gateway.
- 5) Select the **Unit Category** corresponding to the units you want this object to be identified with (optional). Then select the **Unit** from the dropdown menu.
- 6) Set the **COV** (Change of Value) for this object.
- 7) If the BACnet/IP client issues a COV Subscription, the gateway will issue a COV Notification when the Present Value changes by more than the given COV-Value. This value shift can be in a positive or negative direction.



# BACnet/IP Server Object Configuration - Binary Objects

Click the **Set Up BACnet Names Units and COV** button at the bottom of the BACnet/IP Server Configuration page to access the Object Configuration page for this device.

Binary Ir	iput	*	< 1 >
Object	t Group		Name
1	G01	Y	BI1
2	G01	~	BI2
3	G01	×	BI3
4	G01	4	BI4
5	G01	Y	BI5
6	G01	×	BIG
7	G01	×	BI7
8	G01	Y	BI8

When in Auto Configure Mode, These fields are not configurable.

Follow these steps to configure binary inputs or outputs in Manual Configure Mode.

- 1) Select **Binary Input** or **Binary Output** from the upper left dropdown menu.
- 2) Select a **Group** to use.
  - These group names ar defined on this page under the "Group Name" dropdown menu.
- 3) Enter a **Name** to identify this object on the network.
  - The combination of **Group** and **Name** should be unique for each point in the gateway.



# BACnet/IP Server Object Configuration – CharacterString Value Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet/IP Server Configuration pageto access the Object Configuration page for this device.

When in Auto-Configure Mode, these fields are not configurable.

CharacterString Value Write 💌		< <u>51</u> >>
Object	Group	Name
51	G01 👻	CSV_W51

Follow these steps to configure CharacterString Value reads or writes in Manual Configure Mode:

- 1) Select **CharacterString Value Read or CharacterString Value Write** from the upper left dropdown menu.
- 2) Select a **Group** to use.
  - a. These group names ar defined on this page under the "Group Name" dropdown menu.
- 3) Enter a **Name** to identify this object on the network.
  - a. The combination of **Group** and **Name** should be unique for each point in the gateway.



# BACnet/IP Server Object Configuration – Group Names

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet/IP Server Configuration pageto access the Object Configuration page for this device.

When in Auto-Configure Mode, these fields are not configurable.

The **Group Name** is designed to be used when there are multiple BACnet/IP objects that have the same name. This is useful when you have multiple, identical devices connected on the other protocol.

Gro	up Name	*
G	Froup #	Group Name
	1	G01
	2	G02
	3	G03
	4	G04
	5	G05
	6	G06
	7	G07
	8	G08
	9	G09
	10	G10

Follow these steps to configure the Group Names in Manual Configure Mode:

- 1) Select **Group Name** from the upper left dropdown menu.
- 2) For each **Group Name** used in the previous setup, change the name to your desired text. Any names not used do not need to be changed or configured.



# **BACnet/IP Server Routing Configuration**

Click the **Foreign Device Registration** button at the bottom of the BACnet/IP Server Configuration page to access the BACnet Routing Configuration page for this device.

These settings are used when connecting to a BACnet/IP client on a different subnet.

 Foreign Device Registration (recommended): This option can be used ONLY when the BACnet/IP Broadcast Management Device (BBMD) on the other subnet (often integrated into client devices) supports Foreign Device Registration. To use, enter the IP Address of the BBMD device into the gateway and select a Time-To-Live (TTL), the TTL defines how often the gateway should send a message to the BBMD device alerting them of the gateway's presence.

BACnet Routing Configuration		
Foreign Device Registration		
	IP Address: 0.0.0.0 Time-To-Live: 1	0.0.0.0 to Disable 1-3600 s
	Save Parameters	



# **OPC UA Server Configuration**

Click the **OPC UA Server** button to access the configuration page.

- 1) Select which **Network Interface** to use for this OPC UA server connection. If using a single port hardware, the Network Interface will display Switch Mode only.
- 2) Inactivity Timeout: Enter the amount of time the gateway will wait for a read/write request before issuing a timeout.
- 3) TCP Port: Enter a TCP Port for the OPC UA server to listen on (Default: 4840).

OPC UA Server Configuration				Help
	Network Interface: Inactivity Timeout: TCP Port:	500	10.1.16.77) 0-Disable; milliseconds 1-65535 (Default: 4840)	
	Save Pa	rameters		



# OPC UA Server Group Configuration-Data Groups

There are 3 ways to configure this protocol:

- Auto-Configure Group by Device (Default)
- Auto-Configure Group by Data Type
- Manual Mode

**NOTE**: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure Modes, all changes made in Manual Mode will be discarded.

<b>OPC UA Server Group List</b>		
	A	Auto-Configure Group by Device 🗸 🗸
	A	Auto-Configure Group by Device
	-Se A	Auto-Configure Group by Data Type
	N	Manual Configure
	_	
		0-0



# Auto-Configure Group by Device vs. Auto-Configure Group by Data Type

There are two different methods for Auto-Configure: Group by Device or Group by Data Type.

There are a couple of rules to keep in mind when using Auto-Configure Mode:

1) If the other protocol inside the gateway is a server, slave, or adapter protocol, then there are no differences between the Auto-Configure Modes.

# Group by Device (Default Method)

Group by Device goes through the other protocol on the gateway and auto-configures the data groups on the OPC UA server for all the data points on the other protocol's first device. After it finishes with the first device, it will auto-configure all the points for the second device (if one is configured), and so on.

The data in this method is not optimized- there could potentially be a lot of wasted/unused data space, but it will be organized more logically from the master/client's point of view.

# Group by Data Type

Group by Data Type goes through the other protocol on the gateway and auto-configures the data groups on the OPC UA server for all the data points within the other protocol.

Another way to view this option is to say that the data points allocated are packed together so there is very little wasted data space. The data is packed or optimized.

*Example*: Protocol A is a master/client protocol that has 2 devices with the same setup:

Device\_1 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data Device\_2 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data

Protocol B is a server/slave/adapter protocol that can be mapped as follows:

**Group by Device** - Protocol B will have 4 scan lines that will look like the following: Scan Line 1 and 2 will represent Device\_1 and Scan Line 3 and 4 will represent Device\_2.

Scan Line 1 => Type Integer, length of 2 Scan Line 2 => Type Float, length of 1 Scan Line 3 => Type Integer, length of 2 Scan Line 4 => Type Float, length of 1

**Group by Data Type -** Protocol B will have 2 scan lines that will look like the following: All alike Data types from Device\_1 and Device\_2 will be combined.

Scan Line 1 => Type Integer, length of 4 Scan Line 2 => Type Float, length of 2



# OPC UA Server Data Group Configuration: Auto-Configure

While in either of the two Auto-Configure Modes, the # of Data Groups and the actual Data Groups themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the data groups to match. The data formats will be defined after the other protocol is configured.

Within the OPC UA server, the data will automatically be configured according to the following rules.

- 1) Only the "Regular" Node Types are Auto Configured, does not apply to Array Node Types.
- 2) Any Bool/Coil/Input Status will be mapped as Boolean.
- 3) Any 8 Bit/16 Bit/32 Bit/64 Bit Signed Data will be mapped as **64-Bit Int**.
- 4) Any 8 Bit/16 Bit/32 Bit/64 Bit Unsigned Data will be mapped as **64-Bit Uint**.
- 5) Any 32/64 Bit Float will be mapped as **64-Bit Float**.
- 6) The Input or Output Data Group direction depends on whether it is configured as a read or write on the other protocol.
- 7) If the other protocol exceeds the number of Node Types (200 per Node Type), then nothing will be mapped. You will see the # of Nodes column remain at 0 and the Main Page will display the following error:

ERROR us\_460 Re-initialization (Auto-Config Failed -9)

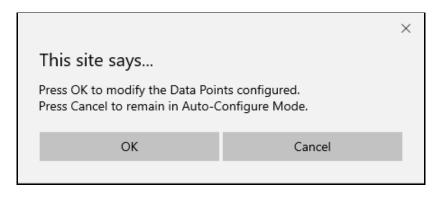
a) To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of OPC UA nodes does not exceed 200 nodes per node type or call customer support to increase the limits for a custom solution.

To add additional or edit existing data groups you will need to go into Manual Configure Mode. If you go back to Auto-Configure Mode, you will lose **ALL** manual edits.



# OPC UA Server Data Group Configuration: Manual Configure Mode

- 1) To transition from either of the two Auto-Configure Modes to Manual Configure Mode, click the dropdown at the top of the OPC UA Server Group List and select Manual Configure.
  - a. When prompted, click **OK** to confirm mode change or **Cancel** to remain in Autoconfigure Mode.



b. Once OK is clicked, there are two options for how to proceed.

	×		
This site says			
Press OK to modify the current Data Points. Press Cancel to Delete all Data Points.			
OK Cancel			

- Option 1: To keep the data groups that are already configured, press OK
   You would want this option if you are adding additional data groups or you want to modify the data group(s) that already exist.
- ii. **Option 2:** To delete the data groups that are already there and start over, press **Cancel**.



1) To add additional server connections, click the -Select- dropdown under OPC UA Server Group List and select **Add Generic Server** option.

OPC UA Server Group List	
	Manual Configure 🔻
	-Select-
	Add Generic Group

- a) If you are configuring multiple devices click << or >> to navigate to another device.
- b) To create a new server with the same parameters already configured from another server, click the -Select- dropdown and select the Add from OPC UA Server X option (where X represents the server you wish to copy parameters from). Once created, you can make any additional changes needed to that new server.
- c) To remove a device, navigate to the server to delete using the << and >> buttons and click the Delete Server button.
- d) Click the **Save Parameters** button to save changes before restarting or going to another configuration page.

The **Enable** check box should be selected for the Group.

2) Enter a **Device Label** to identify the device within the gateway mapping.

OPC UA Server Group List	Manual Configure	•
	-Select-	]
✓ Enable	OPC UA Group 1	
	Group Label US01	
View Input Data Gro	oups	View Output Data Groups



# Configuring Input and Output Data Groups

1) Click the View Input Data Groups or View Output Data Groups button.

View Input Data Groups	View Output Data Groups
Input Data Groups (460 to OPC UA)	
View Input Data Groups	View Output Data Groups
Output Data Groups (OPC UA to 460)	

2) Enter the **# of Nodes** and/or **# Array length**.

a. There are 2 node types, individual node and array node

### Individual Node

You would choose the individual nodes if you wanted to be able to give each value a unique name. If representing a series of "power meters" as individual "regular" nodes, you can define each meter in groups and represent each meter data reading with a name like "Server Room Power", "Warehouse Power", etc. The **Regular Node Types** such as Boolean, 64 Bit Int, 64 Bit Uint, 64 Bit Float, and String can be configured up to 200 nodes per node type.

Node Type	# of Nodes
Boolean Input	0
64 Bit Int Input	0
64 Bit Uint Input	0
64 Bit Float Input	0
String Input	0

# Array Node

If you only care about the values in the array represented power meters, they could be defined as an array of "Power Meters" and it's up to the user to know which index coincides with each meter.

You would use the arrays if you had data that was always going to use the same names, but each point would have a different value. The **Array Node Types** such as Boolean, 64 Bit Int, 64 Bit Uint, and 64 Bit Float can be configured up to 200 nodes per node type. Strings are not supported when utilizing arrays.



Array Node Type	Array Length
Array 1 Input	0
Array 2 Input	0
Array 3 Input	0
Array 4 Input	0



# **OPC UA Server Name Configuration**

Click the Setup OPC UA Names button at the bottom of the web page.

Setup OPC UA Names	
Save Parameters	

You can navigate by clicking on << and >> buttons to view the server groups to define a unique name for the nodes.

OPC UA Server Group List	
	Current OPC UA Server Group: US01

When in Auto-Configure Mode, these fields are not configurable, you must be in Manual Configure Mode to change the names.

**Regular Node Types** will have up to 200 configurable names that can be defined. Select the node type from the drop-down to define a name for each node type.

OPC UA Server	Name Configuratio	n				
	Boolean Inputs	~	<< ]	1	>> ]	
	Boolean Inputs 64 Bit Int Inputs 64 Bit Uint Inputs			Na	ame	
	64 Bit Float Inputs Boolean Array Inputs 64 Bit Int Array Inputs 64 Bit Uint Array Inputs 64 Bit Float Array Inputs					
	Boolean Outputs 64 Bit Int Outputs 64 Bit Uint Outputs 64 Bit Float Outputs Boolean Array Outputs 64 Bit Int Array Outputs 64 Bit Uint Array Outputs 64 Bit Float Array Outputs					

Array Node Types will only have 1 name per array to represent all 200 array lengths.



Boolean Array Inp	uts 🗸 < 1 😕
Index	Name
1	bool_array input 1
2	bool_array input 2
3	bool_array input 3
4	bool_array input 4



# Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

**Option 1 – Data Auto-Configure Mappings:** The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

**Option 2 – String Auto-Configure:** The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

**Option 3 – Manual Configure Mappings:** If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

**Option 4 – Manipulation/Scaling:** You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

**Option 5 – Move Diagnostic Information:** You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



# **Display Mapping and Values**

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

### **Display Data**

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.

Display Data	Edit Mapping View as Text
Select a Device Modbus TCP Server IP Address: 0.0.0.0 View	
Protocol 1 to Protocol 2	Protocol 2 to Protocol 1



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.

Mo	dbus RTU to BACne	et/IP			BACnet/IP to Modbu	us RTU
			1 > Displaying 1-201 of 3	> 300		
	Modbus RTU		460MMBS →→		BACnet/IP	
Name	Valu	e (Hex)	Manipulation	Name	Value	(Hex)
400001			<b>~~</b>	AI1		
400002			<b>→→</b>	AI2	Mapping Disa	abled for Point
400003			<b>→→</b>	AI3		

In the above example, we see the following:

- Modbus register 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus register 400002 to AI2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

**NOTE**: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.

If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC\_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
  a result, the data cannot be passed to the PLC tag ETC01\_GN0\_INT2 and indicates so by using "- "in the value column of the table.



Display Data	1					Edit Mapping View as Text
Select a Device	Modbus TC	P Server IP Address	s: 10.1.16.16	✓ View		
1	Modbus TCP/II	P to PLC		F	LC to Modbus	TCP/IP
				1 >> g 1-7 of 7		
	Modbus 1	ICP/IP		смс	PLC	
Name		Value (Hex)	Manip	ulation Name	Valu	ıe (Hex)
400001	15	0x000F	<b>→</b> →	ETC01 MC2PLC_INT[0]	15	0x000F
400002	1495	0x05D7	<b>→→</b>	ETC01 MC2PLC_INT[1]	1495	0x05D7
400003	1	0x0001	<b>→→</b>	ETC01 MC2PLC_INT[2]	1	0x0001
400004	23	0x0017	<b>→</b> →	ETC01 MC2PLC_INT[3]	23	0x0017
400005	3	0x0003	<b>→→</b>	ETC01 MC2PLC_INT[4]	3	0x0003
400011			<b>→→</b>	ETC01 ETC01_G2N0_INT[0]		
400012			<b>→</b> >	ETC01 ETC01_G2N0_INT[1]		

To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



# **Display String**

Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.

	Main Page
CON	FIGURATION
	Network Configuration
	Port Configuration
	ASCII
	Allen-Bradley PLC
_	Display Data
I <b>Г</b>	Display String
	Restart Now
DIAG	NOSTICS
	-Select-
отн	ER -Select-

To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

Dis	play S	tring	g												Edit Mapping View as Text
Sele	ct a Gro	oup [	Src:	Lin	le 1	Bai	COC	le S	can	ner		~	and a String Barcode Scanner 🗸	(11 bytes)	
	0000:	68	65	6C	6C	6F	20	77	6F	72	6C	64	hello world		

In the Group drop down, "Line1" is defined on the ASCII Device configuration page and "Barcode Scanner" is defined in the ASCII Parsing configuration.

Enable	ASCIL				
Po	rt Port 1 (DB9) 🗸		Device Label Line1		
LED Inactivit	y 0 0-60000 s	Opera	ation Mode Mark Data New	on New Messa	age 🗸

Field	Start Location	Length	Data Type	Internal Tag Nam	ne
1:	1	0	String 🗸	Barcode Scanner	



If there are values of "Data Not Valid "on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner  and a String Barcode Scanner  (0 bytes)	
Data Not Valid	

**NOTE:** You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.

Diagnostics	6
ASCII	View
Port 1 (DB9) ~	View

To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner  and a String Barcode Scanner  (11 bytes	;)
0000: 68 65 6C 6C 6F 20 77 6F 72 6C 64 hello world	

#### NOTE: Only String data types can be mapped to another String data type.

String Mapping Configuration		Help						
Manual Configure # of Mappings to Configure: 1 0-250 Set Max # of Mappings								
Enable	Mapping 1							
Source		Destination						
Group: Line 1 Barcode Scanner	• • -> • •	Group: ETC01 ETC01_G2N0_STRIN V String: ETC01_G2N0_STRING V						

To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

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# Display String use case

Sending a message of "RTA,Support,Rocks" from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

	ASCII Device 1 (Line1)								
Max	Max Number of Fields: 3 1-50 Min Number of Fields: 1 1-50								
		Parsing D	elimiter: 🗍	44 0×2c	▼				
			Update Fi	ields					
Field	Start Location	Length	Data	Туре	Internal Tag Name				
1:	1	0	String	~	Header 1				
2:	1	0	String	~	Header 2				
3:	1	0	String	~	Header 3				

The message is broken up into 3 "Groups" or Parsing fields.

Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 1	and a String Header 1 V (3 bytes)	
0000: 52 54 41	RTA	
Display String		Edit Mapping
Select a Group Src: Line1 Header 2	and a String Header 2 V (7 bytes)	View as Text
0000: 53 75 70 70 6F 72 74	Support	
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 3	and a String Header 3 V (5 bytes)	
0000: 52 6F 63 6B 73	Rocks	

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostico	t Message	Sent	(17	' byt	tes)										
	0000: 0016:	52 54	41	2C	53	75 7	70 7	'0 6F	72	74	2C	52 6	F 63	3 6B	RTA,Support,Rock
ASCII View	0010:	/5													5
Port 1 (DB9) View															

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# Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

 a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2<sup>nd</sup> 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.



# Data Mapping – Explanation

Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a) Group Select the data group you set up in the protocol config to use for this mapping.
  - b) Start This is the starting point for this mapping.
  - c) End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
  - a) Enable the Data Manipulation. This can be enabled for any mapping.
  - b) Click Add Math Operation for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
  - c) Select the Operation(s) to perform.
    - i) Math Operations are performed in the order they are selected.
    - ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
  - d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

Enable Manipulation								
	Scale	~						
Src 🗌	1	to	10					
Dst	1	to	100					

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

🗹 Enable Manipulation							
	Set Bit	*					
Src		Dst					
0		5					
(	0-15)	(0-15)					

Example of Set Bit (similar to Invert Bit). This will take the value of the O<sup>th</sup> source bit and copy it into the value of the 5<sup>th</sup> destination bit.

- 4) Destination Field (blue box above):
  - a) Group Select the data group you set up in the protocol config to use for this mapping.
  - b) Start This is the starting point for where the data is being stored.
  - c) End The End point is derived from the length of the source and cannot be modified.
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# Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

**IMPORTANT NOTE:** Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

### 1) Temporary Ram (Int64)

- a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

Enable			Mapping 1	
Source	Source			Destination
Group: Temporary Ram0 (Int64) Start: Ram0 End: Ram0	<b>&gt;</b>	Scale Src 1 Dst 1	to         10           to         100	Group: Temporary Ram0 (Int64)  Start: Ram1 End: Ram1
I Enable		ļ	Mapping 2	
Source		🗹 Enable	Manipulation	Destination
Group: Temporary Ram0 (Int64) Start: Ram1 End: Ram1	<		✓ 5 h Operation	Group: Temporary Ram0 (Int64)

*In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.* 

### 2) Temporary Ram (Double)

a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

### 3) Ticks Per Second

a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.

C Enable Mapping 1							
Source	Enable Manipulation	Destination					
Group: Ticks Since Powerup (Uint32)  Start: Since Powerup End: Since Powerup	• • -> • •	Group: BS01 Al1 (Float)  Start: Al1  Children Al1					

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### 4) Heartbeat 100ms Update

a) The Heartbeat 100ms Update variable can be used as a heartbeat that updates once every 100ms. The variable starts at 0 on gateway startup and increments by 1 every 100ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 100ms the gateway is offline.

Z Enable	nable Mapping 1								
Source		Enable Manipulation	Destination						
Group: Heartbeat 100ms Update (Uir ~			Group: ETC01 Heartbeat (Int32) V						
Start: 100ms Update	0	$\circ \longrightarrow \circ \circ$	Start: Heartbeat						
End: 100ms Update 🗸			End: Heartbeat						

### 5) Heartbeat 1000ms Update

a) The Heartbeat 1000ms Update variable can be used as a heartbeat that updates once every 1000ms. The variable starts at 0 on gateway startup and increments by 1 every 1000ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 1000ms the gateway is offline.

Enable     Mapping 1					
Source		Enable Manipulation	Destination		
Group: Heartbeat 1000ms Update (Ui 🗸			Group: ETC01 Heartbeat (Int32) V		
Start: 1000ms Update 🗸 🗸	•	$\circ \longrightarrow \circ \circ$	Start: Heartbeat v		
End: 1000ms Update V			End: Heartbeat		

### 6) XY\_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.

Modbus RTU Master	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected
Variables	
Network Bitmap Status:	0x0000001f

- b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.** 
  - i) 0x0000002 shows that only device 2 is connected
  - ii) 0x00000003 shows that only devices 1 and 2 are connected
  - iii) 0x0000001f shows that all 5 devices are connected (shown in image above)



c) There are multiple ways to map the NetBmpStat.

**Option 1:** Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices Al1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 - 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.

Enable Mapping 1				
Source		Enable Manipulation	Destination	
Group: MM NetBmpStat (Uint32)  Start: NetBmpStat  Contemp Stat  NetBmpStat  Ne	•	• • • •	Group: BS01 Al1 (Float)  Start: Al1  Contemporation Al1	

**Option 2:** You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.

Enable Mapping 1					
Source	Enable Manipulation	Destination			
Group: MM NetBmpStat (Uint32)  Start: NetBmpStat  End: NetBmpStat	Set Bit            Src         Dst           1         0           (0-31)         (0)	Group: BS01 BI1 (Bit1)  Start: BI1 Find: BI1			



### 7) Status\_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Commo	on Status:	0x000000FF	(bit 0-7)1 <sup>st</sup> byte
Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC\_Status

		PLC t	o Modbus TCI	P/IP			Modbus TCP/	IP to PLC
			PLC		460ETCMC €€		Modbus T	CP/IP
Nam	ne		Valu	e (Hex)	Manipulatio	n Name	Va	lue (Hex)
PLC_St	tatus		19	0x00000013	<b>*</b> *	ETC Status	19	0x00000013
Examp	le: E	TC St	tatus is Ox	00000013 (19			break down	
	He	<	Bit	Decimal	Exp	lanation		
	0x0	-	0(on)	1	if we are	e a Mas	ter/Client	
	0x0	_	1(on)	2	connected	l (0 no <sup>-</sup>	t connecte	d)
	<u>0x1</u>		4(on)	16	running (	usuall	y added to	connected)
	Tot	al:	0x13	19				
Extei	rnal	l Fa	ults:		0x0000FF	00 (bi	t 8-15)2 <sup>n</sup>	<sup>d</sup> byte
Hex:	Bi	t Po	sition:	Decimal:	Expl	anatio	n:	
0x00		8		0	loc	al con	trol	
0x01		8		256	rem	otely :	idle	
0x02		9		512			faulted	
0x04		10		1,024			to depende	-
0x08		11		2,048	Iau	ilted di	ue to depe	ndency
Reco	vera	able	e Fault	s: 0x00F	F0000 (b:	it 16-2	23)3 <sup>rd</sup> byt	e
Hex:	Bi	t Po	sition:	Decimal:	Expl	anatio	<u>n:</u>	
0x01			16	65 <b>,</b> 536	6 rec	overab	le fault -	timed out
0x02			17	131,07	72 rec	overab	le fault -	Slave err

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### Non-Recoverable Faults 0xFF000000 (bit 24-31)4<sup>th</sup> byte

Hex:	Bit Position	: <u>Decimal</u> :	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10 0x20	28 29	268,435,456 536,870,912	Configuration Mode No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC\_Status

	PLC to Modbus T	CP/IP			Modbus TCP/II	P to PLC
	PLC		460ETCMC		Modbus TC	P/IP
Name	Val	ue (Hex)	Manipulation	Name	Val	ue (Hex)
MC_Status	65601	0x00010041	<b>*</b>	MC Status	65601	0x00010041

**Example:** MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Commo	n Status	:	
Hex:	<u>Bit:</u>	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault
Recov <u>Hex:</u>	erable F <u>Bit:</u>	<b>'aults:</b> <u>Decimal:</u>	Explanation:
0x01	16	65,536	recoverable fault - timed
0x0100	11	65,601	

Total:



# String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

Enable	Mapping 1	3.
Source		Destination
Group: Line 1 Barcode Scanner		Group: ETC01 ETC01_G2N0_STRIN♥ String: ETC01_G2N0_STRING ♥

- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a) Group Select the string data group you set up in the protocol config to use for this mapping.
  - b) String This is the string used for this mapping.
- 3) Destination Field (green box above):
  - a) Group Select the string data group you set up in the protocol config to use for this mapping.
  - b) String This is the string where the data is being stored.



# Mapping - Auto-Configure Mode to Manual Configure Mode

To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

Message from webpage	x
Press OK to keep the current Mappings Press Cancel to Delete all Mappings.	5.
OK Canc	el

- 1) To keep the mappings that are already configured press **OK**.
  - a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



# Mapping - Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.

Message fr	rom webpage
?	Press OK to delete the current Mappings and go back to Auto-Configure Mappings mode. Press Cancel to keep Mappings and remain in current Mode.
	OK Cancel

Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

**NOTE**: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



# View as Text

# **Data Mapping**

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

**Mapping** *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point* 

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

Data Mapping									
Mapping 1: Mapping 2:	Temporary RamO Temporary Ram1						1:100 -> Temporary Ram2	Temporary	Ram1

# **String Mapping**

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

Mapping number: source point -> Copy -> destination point

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test\_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

	String Mapping								
Mapping 1:	Logix Test_String	-> Copy ->	MCO2 400001						

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# Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

### How does this work?

- 1) Map the Triggering Variable (Source) over to Trigger # (Dest).
- 2) If Trigger # value changes states mark all Trigger # protocols read data as "Invalid".
- 3) Read all source read data points until ALL source read data is valid.
- 4) Handshake # value is set equal to Trigger # value.
- 5) Map Handshake # to reference data point. Note: # is an internal reference to the Server/Slave number you are settings up. ex. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

### How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data Groups (BACnet/IP to 460MCBS)								
	Data Group	Object Type	Starting Object	# of Objects				
	1	Analog Output (32 Bit Float)	1	21				
	2	Binary Output	1	0				
	3	CharacterString Value	51	0				

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

		Setup BACn	et Names, Units, and	I COV		
					·	
21	G01 🗸	Data Validation Trigger	Other 🗸	no-units	~	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	40
2	Binary Input	1	0
3	CharacterString Value	1	0



40	G01 🗸	Data Validation Result	Other 🗸	no-units 🗸 🗸	1.000000

- 3) Within the Data Mapping page manually add 2 additional mappings.
- 4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

C Enable	Mapping 2							
Source		Enable Mani	pulation	Destination				
Group: BS01 AO1 (Float)				Group: MC Trigger 0 (Uint16)				
Start: A021		$\circ \Rightarrow$	• •	Start: Trigger 1				
End: AO21				End: Trigger 1				

5) The second mapping, the MC Handshake will increment that all data is validated and write to Al21 "all data is validated". The value of Al40 and AO21 should be the same.

C Enable	Mapping 3						
Source		Enat	ole Manij	oulat	ion	Destination	
Group: MC Handshake 0 (Uint16)						Group: BS01 Al1 (Float)	
Start: Handshake 1	0	0		0	0	Start: Al40	
End: Handshake 1						End: AI40	



# **Security Configuration**

To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

# THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
   NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- 3) Password: Enter a password for the username, max of 32 characters, case sensitive.
  - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.

	nfiguration				
Admin	Username	Password	Re-enter Password	Email	Hint
1 [				Not Configured	
2 [				Not Configured	
3				Not Configured	
ser Con	figuration	Admi	in Contact Information	חיי	
ser Con User	figuration Username	Adm	Re-enter	Email	Hint
	5) (1)				Hint
User	5) (1)		Re-enter	Email	Hint
User 1 [	5) (1)		Re-enter	Email Not Configured	Hint
User 1 [ 2 [	5) (1)		Re-enter	Email Not Configured Not Configured	Hint

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# Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

- 1) **Full Access**: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Jser 1: Jser 2:	Web Page	Security	
Jser 3: Jser 4: Jser 5:	All Web Pages	No Access 👻 Set	
Guest	Web Page	Security	
	Main Page	Full Access 💌	
	Device Configuration	Full Access 😽	
	Port Configuration	Full Access 🐱	
	BACnet/IP Server	Full Access 😽	
	Modbus RTU Master	Full Access 💌	
	View Mapping	Full Access 🛩	
	Mapping	Full Access 💌	
	Setup LED's	Full Access 💌	
	Diagnostic Info	Full Access 💌	
	Logging	Full Access 🗸	
	Display Data	Full Access 🐱	
	Export Configuration	Full Access 😽	
	Import Configuration	Full Access 🐱	
	Save As Template	Full Access 🐱	
	Load From Template	Full Access 🐱	
	Utilities	Full Access 💙	
	Email Configuration	Full Access 🐱	
	Alarm Configuration	Full Access 🖌	
	String Mapping	Full Access 💌	
	View String Mapping	Full Access 💙	
	Display String	Full Access 💌	



### Security - Log In

**Username**: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

Send Password to Email: Sends the specified User's Password to the email configured for that user.

**Display Hint:** Displays the hint specified for the User if one was set up.

**Reset Password:** This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

	ation Description
Username:	Admin
Password:	
Display Hint	Log In Reset Password

# Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.



# **Email Configuration**

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

Email (	Configuration	Help				
		Num	ber of Emails to Config Setup Email(			
User	SMTP Mail Username	SMTP Mail Password	SMTP Server	From Email	To Email	Email Group
1						Group A 👻
			Save Paramet	ers		
			Send Test Ema	il(s)		



# Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.

Alarm Configuration				Help
	Alarm Delay ι	upon Powerup:	0 0-3600 s	
	# of Alarm	s to Configure: Set Max # Ala	1 0-100	
	10 ST	< <u>1</u>		
🗹 Enable		1	Alarm 1	
Data Point	Set Error	Clear Error	Alarm Name	Email
Data Point           Ticks Since Powerup (Uint32)           Ticks Since Powerup	Set Error           >=         ▼           1000         1000		1	Group A
Ticks Since Powerup (Uint32)	>= 💟	Clear Error	Alarm Name Gateway_test	

- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
  - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
  - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
  - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=,
     !=, ==, and Change of State (COS). This is the operation that will be used to compare the
     Data Point value against the Error Value to determine if the alarm needs to be set.
  - Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
  - a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
  - b. Select the Clear Error Value.
    -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



### **Diagnostics – Alarm Status**

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

Alarm Statu	IS			
# Alarms En	abled:	1		
# Alarms Ac	tive:	0		
Last Active	Alarm:			
				ar # of Times Active
	Alarm#	Name	Status	# of Times Active
	1	Alarm Example	ОК	0

### Alarms - Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to *Alarm*.
- 5) *Last Active Alarm* field will be populated with details on what triggered the alarm. Real Time Automation, Inc. 65 1-800-249-1612



1		
1		
Alarm 1 is Set: Actual:	0 < Limit: 20	
		Clear # of Times Active
Name	Status	# of Times Active
Alarm Example	Alarm	1
	Name	Name Status

### Alarms – Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
  - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



# Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1	1) Stale Data Timer: If the data has not changed within the time allocated in this Sta	
	the data will be marked as stale within the gateway and will force a write request	
	timer is to be used to force cyclic updates in the gateway, since data will only be w	written if it has
	changed by default. There is a separate timer per data mapping.	
	Gateway behavior:	6.61
	<ul> <li>If time = 0s =&gt; (DEFAULT) The gateway will write out new values on a Cha basis.</li> </ul>	nge of State
	<ul> <li>If time &gt; 0s =&gt; The gateway will write out new values whenever the timer force cyclic updates (write every x seconds).</li> </ul>	expires to
2	2) Production Inhibit Timer: Amount of time after a Change of State write request h	as occurred
	before allowing a new Change of State to be written. This is to be used to prevent	
	value is Oms. This timer takes priority over the Stale Data Timer. There is a separa	te timer per
	data mapping. This timer is active only after the first write goes out and the first C	COS event
	OCCURS.	
3	3) Writes Before Reads: If multiple writes are queued, execute # of Writes Before Re	eads before the
	next read occurs. Default is 10 and should fit most applications.	
	Warning: A value of 0 here may starve reads if a lot of writes are queued. This ma	•
	applications where a burst of writes may occur and you want to guarantee they a	ll go out before
	the next set of reads begin.	
2	4) <b>Reads Before Writes:</b> If multiple writes are queued, the # of Writes Before Reads	
	before starting the # of Reads Before Writes. Once the # of Reads Before Writes h	
	the counter for both reads and write will be reset. Default is 1 and should fit most	
-	<ol> <li>Enable Data Integrity: If enabled, do not execute any write requests to the destin source data point is connected and communicating. This prevents writes of 0 upo</li> </ol>	
4	<ul> <li>6) Enable Mark Whole Entry New: If Enabled, mark the entire scan line or data grou</li> </ul>	
Ċ	data element within the scan line or data group to be new.	
ſ	Change of State Configuration	Help
	Stale Data Timer: 0 0-3600 s	
	Production Inhibit Timer: 0 0-60000 ms	
	Writes Before Reads: 10 0-255	
	Reads Before Writes: 1 1-255	
	Enable Data Integrity: 🗹 Enable Mark Whole Entry New: 🗔	
	Save Parameters	

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



# **Diagnostics Info**

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.

	Select-	~
-	Select-	
OTH	Diagnostic Info	
L	ogging	

For protocol specific diagnostic information, refer to the next few pages.

# **Diagnostics Mapping**

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

### **Common Errors:**

- Destination or Source Point does not exist

   a) Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
  - a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
  - a) The actual data value is outside of the defined range
- 4) Math Error
  - a) Operation value cannot be 0
- 5) Scaling Error
  - a) Source Min must be smaller than Source Max
  - b) Destination Min must be smaller than Destination Max

Data Mapping # Enabled: # of Errors: First Error:	5 of 5 0
String Mapping # Enabled: # of Errors: First Error:	2 of 2 0
Alarms # Enabled: # Active: Last Active:	3 0

**Note:** you can also view this information on the Main Page.



# Diagnostics – BACnet/IP Server

Select the **BACnet/IP Server** in the drop-down menu on the Diagnostics Page. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics	
BACnet/IP Server ~ View	Clear All Values
✓ View	
Device Status	Help
Configuration Mode Gateway Restart Needed	

**NOTE**: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

- 1) This will reset all displayed values back to zero and clear the Status Strings.
- 2) If viewing BACnet/IP Server, this will only clear the values for the BACnet/IP Server section of the gateway.

### **Device Status:**

Device Status Configuration Mode... Gateway Restart Needed

- 1) Connected The gateway is connected to a BACnet/IP client.
- 2) Not Connected The gateway is not connected to a BACnet/IP client.
- 3) Error: Timeout –The gateway has not received a read/write request in the amount of time specified by the Inactivity Timeout.

### **LED Status:**



- 1) Good Communication (Solid Green) Connected to a BACnet/IP client.
- 2) Never Connected (Blink Green) Gateway has never been connected to a BACnet/IP client.
- Connection Timeout (Blink Red) –The gateway has not received a read/write request in the amount of time specified by the inactivity timeout.



#### Variables:

Variables	
Total Msg Request Count:	0
Read Prop Request Rcvd:	0
Read Mult Prop Request Rcvd:	0
Write Prop Request Rcvd:	0
Write Mult Prop Request Rcvd:	0
Total Msg Response Count:	0
Read Prop Response Sent:	0
Read Mult Prop Response Sent:	0
Write Prop Response Sent:	0
Write Mult Prop Response Sent:	0
Error Response Count:	0
TMO Response Count:	0
COV Success Count:	0
COV Error Count:	0
Status Strings	
Last Error Code:	

- 1) Total Msg Request Count Total number of messages received from the BACnet/IP client.
- 2) Read Property Request Received Number of Read Property requests received from the BACnet/IP client.
- 3) Read Multiple Property Request Received Number of Read Property Multiple requests received from the BACnet/IP client.
- 4) Write Property Request Received Number of Write Property requests received from the BACnet/IP client.
- 5) Write Property Multiple Request Received Number of Write Property Multiple requests received from the BACnet/IP client.
- 6) Total Msg Response Count Total number of messages sent to the BACnet/IP client.
- 7) Read Property Response Sent Number of Read Property Responses sent to the BACnet/IP client.
- 8) Read Multiple Property Response Sent Number of Read Property Multiple responses sent to the BACnet/IP client.
- 9) Write Property Response Sent Number of Write Property responses sent to the BACnet/IP client.
- 10) Write Multiple Property Response Sent Number of Write Property Multiple responses sent to the BACnet/IP client.
- 11) Error Response Count Total number of read/write errors received.
- 12) Timeout Response Count Total number of read/write timeouts.
- 13) COV Success Count Total number of successful COV messages.
- 14) COV Error Count Total number of COV error messages.

### **Common Error Strings:**

- 1) BS: UNHANDLED\_MSG\_TYPE The gateway received a BACnet/IP message that it doesn't know how to process.
- 2) BS: Message Abort The gateway aborted a message due to one of the common reasons below:
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   70
   1-800-249-1612



- a) "Buffer Overflow" The BACnet/IP client is asking for too much information in a single message.
- b) "Invalid ADPU" The gateway is not able to process the message, try again later.
- c) "Preempted by Higher Priority" The BACnet/IP client message has aborted due to a higher priority task, try again later.
- d) "Segmentation Not Supported" The gateway does not support segmentation. Break up the client request into multiple requests.
- 3) BS: Message Reject The gateway rejected a message due to one of the common reasons below:
  - a) "Buffer Overflow" The BACnet/IP client is asking for too much information in a single message.
  - b) "Invalid Parameter Data Type" This BACnet/IP data type is not supported.
  - c) "Invalid Tag" BACnet/IP message is not how the gateway expects the message.
  - d) "Parameter Out of Range" The BACnet/IP client is asking for information outside of the gateway's defined range.
- 4) BS: Message Error "XXXXX" The gateway is sending an error a message due to the listed explanation:
  - a) "Inconsistent parameters"
    - i) BACnet/IP client tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
    - ii) BACnet/IP client tried to write to ALL, REQUIRED, or OPTIONAL object property.
  - b) "Invalid Data Type" BACnet/IP client tried to use a data type with an object that is not supported.
  - c) "Service request denied" BACnet/IP request cannot be processed because the BACnet/IP connection is not established.
  - d) "Read access denied" BACnet/IP read request cannot be processed.
  - e) "Unknown object" BACnet/IP client tried to access an object our gateway does not support.
  - f) "Unknown property" BACnet/IP client tried to access a property our gateway does not support for that object type.
  - g) "Unsupported object type" BACnet/IP client tried to access an object type our gateway does not support.
  - h) "Value out of range" BACnet/IP message could not be completed because the passed value was not in the valid range.
  - i) "Write access denied" BACnet/IP client tried to write a non-writeable property in our gateway.
  - j) "Invalid array index"
    - i) BACnet/IP client tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
    - ii) BACnet/IP client tried to write an array for an object or property that doesn't have an array index.
  - k) "Unknown device" Gateway is trying to send a message to a device we have not had previous communication with on the network.
  - I) "Timeout" BACnet/IP message timed out.
  - m) "Resources busy" BACnet/IP message cannot be processed right now.
  - n) "Segmentation not supported" BACnet/IP message is too large to send in one message.
  - o) "Service not supported" BACnet/IP client tried to perform a service that the gateway does not support.
  - p) "Abort Other" BACnet/IP message is aborted for an unknown reason.
  - q) "Invalid Tag" BACnet/IP message is not how we expect.
  - r) "Unknown" BACnet/IP message error for an unknown reason.



# Diagnostics – OPC UA Server

Select the OPC UA Server in the dropdown menu on the Diagnostics Page to view breakdown of the diagnostics and common strings that are displayed on the page. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics	
OPC UA Server View	Clear All Values
✓ View	
Device Status	Help
Configuration Mode Gateway Restart Needed	

NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

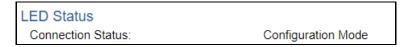
- 1) This will reset all displayed values back to zero and clear the Status Strings.
- 2) If viewing only the OPC UA Server section, this will only clear the values for the OPC UA Server section of the gateway.

#### **Device Status:**



- 1) Connected An OPC UA client is connected and communicating to the gateway.
- 2) Not Connected The gateway has not received any messages from an OPC UA client.
- 3) Error Timeout The gateway has not received any messages from an OPC UA client within the configured inactivity timeout.

### LED Status:



- 1) Solid Green (Connected) -- An OPC UA client is connected and communicating to the gateway.
- 2) Flashing Green (Communication not yet attempted) -- The gateway has not received any messages from an OPC UA client.
- 3) Flashing Red (Timeout) -- The gateway has not received any messages within the configured inactivity timeout.



### Variables:

Variables	
Read Successful:	0
Write Successful:	0
Write Errors:	0
Browse Successful:	0
Browse Errors:	0
Timeouts:	0
Status Strings	
Last Error Code:	

### 1) Read Successful:

- a) Total number of successful read responses sent by the gateway
- 2) Write Successful:
  - a) Total number of successful write responses sent by the gateway
- 3) Write Errors:
  - a) Total number of service level write errors sent by the gateway
- 4) Browse Successful:
  - a) Total number of successful browse responses sent by the gateway
- 5) Browse Errors:
  - a) Total number of service level browse errors sent by the gateway
- 6) Timeouts:
  - a) Total number of times the gateway has not received a request from an OPC UA client within the configured inactivity timeout, if it's enabled

### Last Error Code:

- 1) "US: Write service failed":
  - a) Common Errors
    - i) Timeout
    - ii) Too many write operations requested
- 2) "US: Browse service failed":
  - a) Common Errors
    - i) Invalid IDs
    - ii) Improper timestamps
    - iii) Too many browse operations requested
- 3) "US: OPC UA Client Connection Error: Timeout":
  - a) The gateway has not received a message from any client that was connected within the inactivity timeout configured



# **LED** Configuration

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.

OTH	ER	
	-Select-	~
	-Select-	
	Setup LED's	
1		

Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

To select a slave/server device:

- 1) Select the protocol in the left dropdown menu.
- 2) Click **Save Parameters** to generate the second dropdown menu.
- 3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

LED Configuration	
	LED 1 Modbus RTU Master: Connection Status V All Slave's V LED 2 BACnet/IP Server: Connection Status V
	Save Parameters



# **Configuration Files**

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.

OTH	ER	
	-Select-	
	-Select-	
	Setup LED's	
	Export / Import Config 📐	
	Export / Import Template	
	Utilities	

# **Export Configuration**

Export Configuration		
	Save Configuration to File	

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta\_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

What do you want to do with rta_cfg.rtax?	Open	Save	~	Cancel	×
From: 10.1.16.106	Open	Save		Cancer	$\sim$

# **Import Configuration**

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

### Network Settings have changed. Manually enter IP Address of X.X.X.X in the URL.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.

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Import Configuration		
	Choose File No file chosen	
	Import Network Settings	
	Load Configuration	

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.



# Save and Replace Configuration Using SD Card

# Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

# Replacing Configuration Using SD Card

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown **Other->Utilities**.
- 5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* insert the SD Card.
- 8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
  - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



### Intelligent Reset Button

If the IP Address of the gateway is forgotten or is unknown, there is an easy way to recover the IP Address using a reset button on the hardware.



- 1) On the front of the gateway below the Power LED, there is a small pinhole. Using a paperclip, press the button through this pinhole and hold the button for at least 5 seconds.
- 2) After 5 seconds, the unit will acknowledge the command and LED 1 and LED 2 will start an alternate Blink Green quickly pattern.
- 3) Release the button and the gateway will reset both Ethernet ports to default IP settings (DHCP).



# Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

### OTHER

-Select-
-Select-
Setup LED's
Export / Import Config
Export / Import Template
Utilities
Time Configuration
Email Configuration
Security Configuration
Alarm Configuration
COS Configuration

Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

Revisions	
	Listing of Revisions
File List	
The List	File List
Identify Device	
	Start Flashing LED's
Set Up Log	
	Log Configuration
Revert To Last Powerup	
	Revert to Last Powerup
Revert All	
	Revert to Manufacturing Defaults
Reformat Flash	
	Reformat Flash

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