460ECWI-NNA4
Protocol Gateway

Product User Guide

Firmware Version 8.7.4

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Revision History

Version	Date	Notes
8.4.5	11/18/2019	Features Added 1. Released OPC UA Server (US) Protocol 2. Ability to now Import/Export Template Files with out an FTP session Bug Fixes 3. Updated Profinet Server (PS) on N34 hardware Platform 4. Updated Wi-Fi software
8.6.0	2/28/20	Bug Fixes 1. Omron Plc Communication fixes for EtherNet/IP 2. Profinet GSDML Substitute values fix
8.7.4	9/1/20	Features Added: 1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software 2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform 3. New ASCII Mode Available on TCP/A/USB/WI protocols 4. User Guides updated with more examples Bug Fixes: 1. Improved Data Mapping and String Mapping performance 2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access
8.7.53	4/28/21	Features Added: 5. Added support for the NNBU hardware platform 6. Improved RFIDeas scanner support 7. Updated MM and MRS to use Modbus RTU Client and Modbus RTU Server terminology

Version	Date	Notes
8.9.22	2/5/24	Features Added: 1. Added priority-based reads for client protocols 2. Added improved diagnostic timers for client protocols 3. Reduced minimum delay between messages to zero ms on client protocols 4. Added support for USB serial connections 5. Added support for multiple connections on EtherNet/IP Adapter 6. Added 100ms and 1000ms heartbeat values for diagnostic use 7. Added configurable data size to EtherNet/IP adapter and DeviceNet Slave 8. Added support for TTL communications on N34, NNA1, NNA4, N2E, and N2EW hardware 9. Added support for JSON payloads to MQTT 10. Added Network Bitmap Status to ASCII, USB, and TCP protocols Bug Fixes: 11. Fixed COV Subscription Issues on BACnet MS/TP 12. Fixed timing issues affecting gateway performance 13. Fixed a bug where the Run Idle Header on the output instance for EtherNet/IP Scanner was not checked by default

Overview

The 460ECWI-NNA4 gateway Connects up to 32 EtherNet/IP adapters to a web interface device. By following this guide, you will be able to configure the 460ECWI-NNA4 gateway.

Number of ASCII devices is dependent on the Hardware and Product number of the 460 gateway.

For further customization and advanced use, please reference the appendices located online at: http://www.rtautomation.com/product/460-gateway-support/.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612
Email: support@rtautomation.com

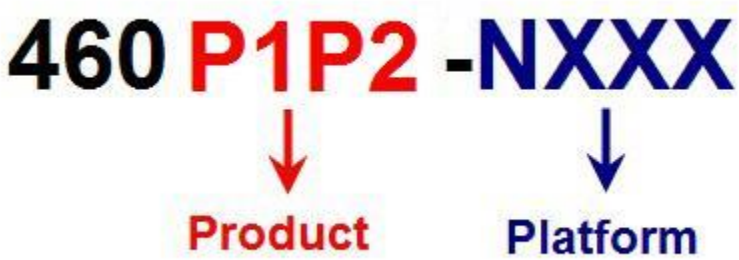
Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

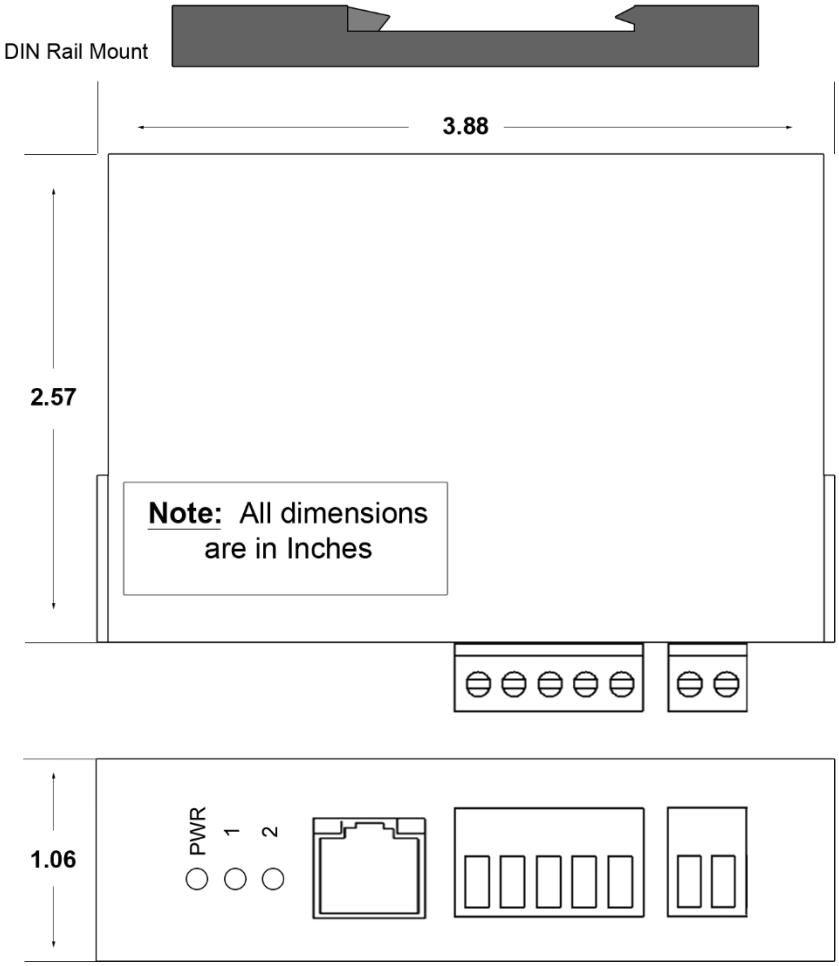
To find which hardware platform you are using:

1) Look on the front or back label of the unit for the part number.
2) On the webpage inside the gateway, navigate to the dropdown menu under **Other** and select **Utilities**. Click the **Listing of Revisions** button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":

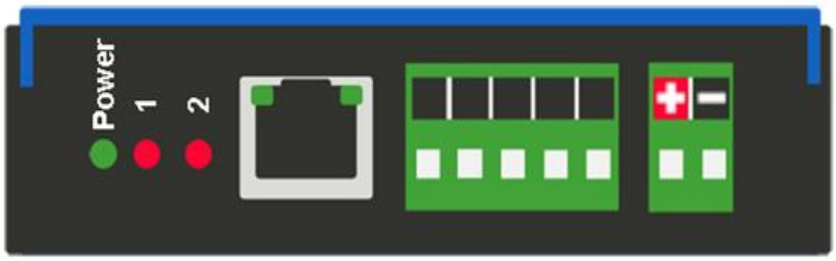


Hardware – NNA4



Powering the Gateway

1) Connect a 12-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
   a) The unit draws 175mA @ 12 V.

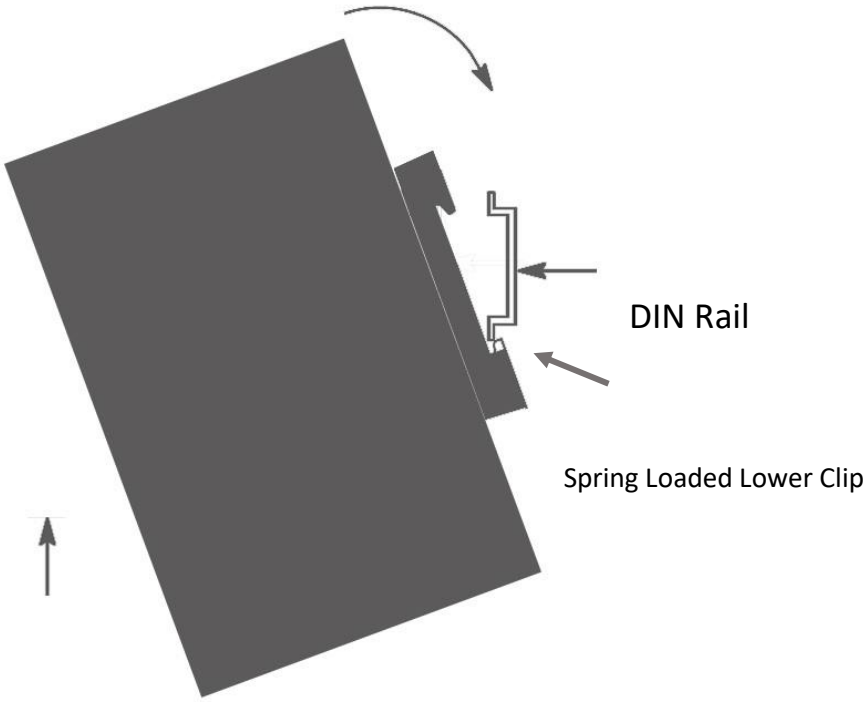


Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

1) Mount your DIN Rail.
2) Hook the bottom mounting flange under the DIN Rail.
3) While pressing the 460ECWI-NNA4 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
4) Release upward pressure.



Removing

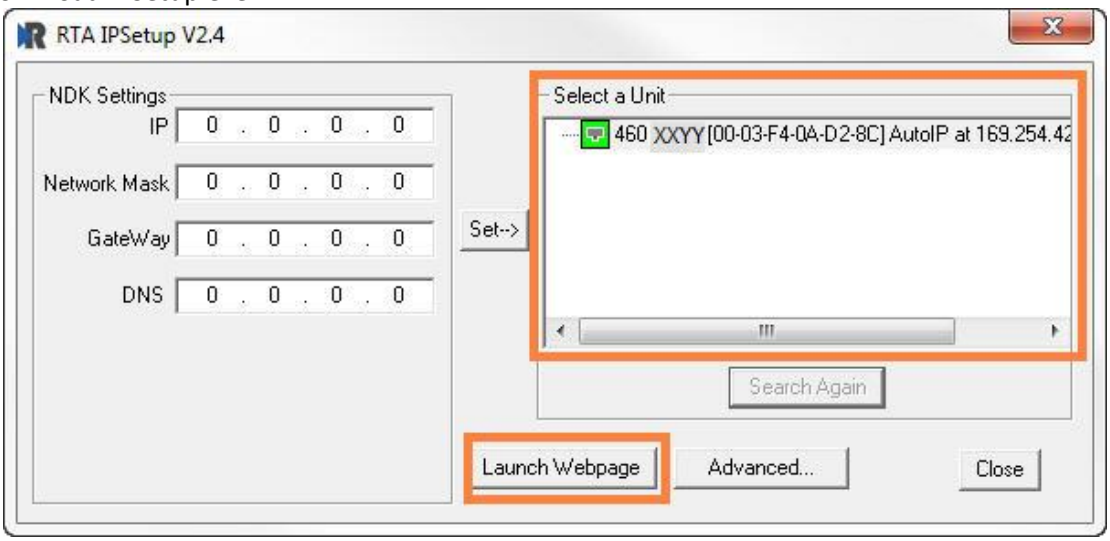
Follow these steps to remove your interface converter.

1) Press up on unit to engage the spring loaded lower clip.
2) Swing top of the unit away from DIN Rail.

Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Accessing Browser Configuration document from our support web site.

1) Scan the QR code on the back of the unit or navigate to www.rtautomation.com/460-gateway-support and download IPSetup.exe.



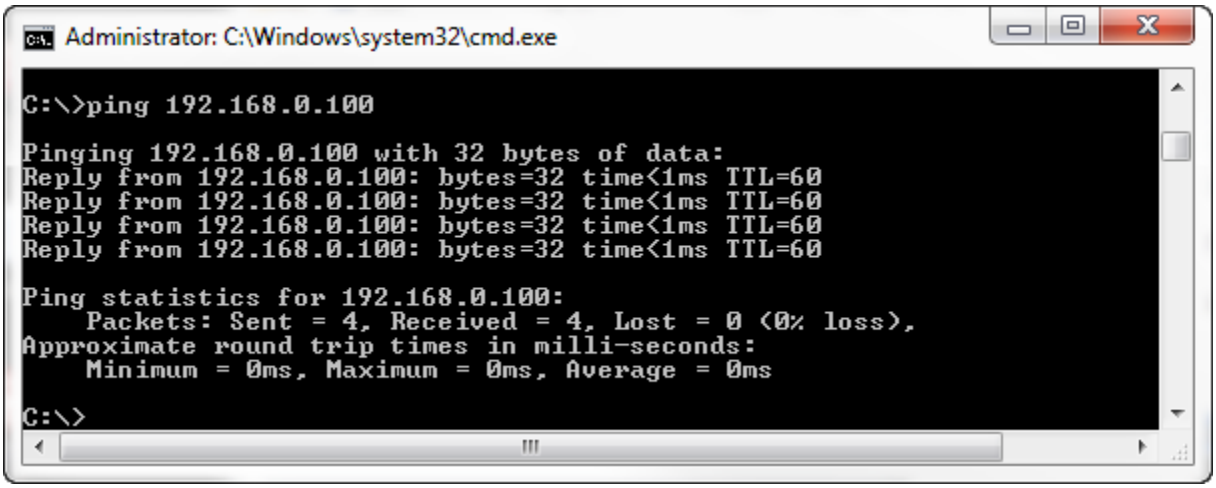
2) Run the IPSetup.exe program.
3) Find unit under "Select a Unit".
   a. Change Gateway's IP address to match that of your PC if DHCP has failed.
      i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
      ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
   b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
      i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
      ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
4) Click **Launch Webpage**. The Main page should appear.

Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y

Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

1) Check that the PC is set for a valid IP Address
   a. Open a MS-DOS Command Prompt
   b. Type “ipconfig” and press enter
   c. Note the PC’s IP Address, Subnet, and Default Gateway
2) The gateway must be on the same Network/Subnet as the PC whether it’s setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

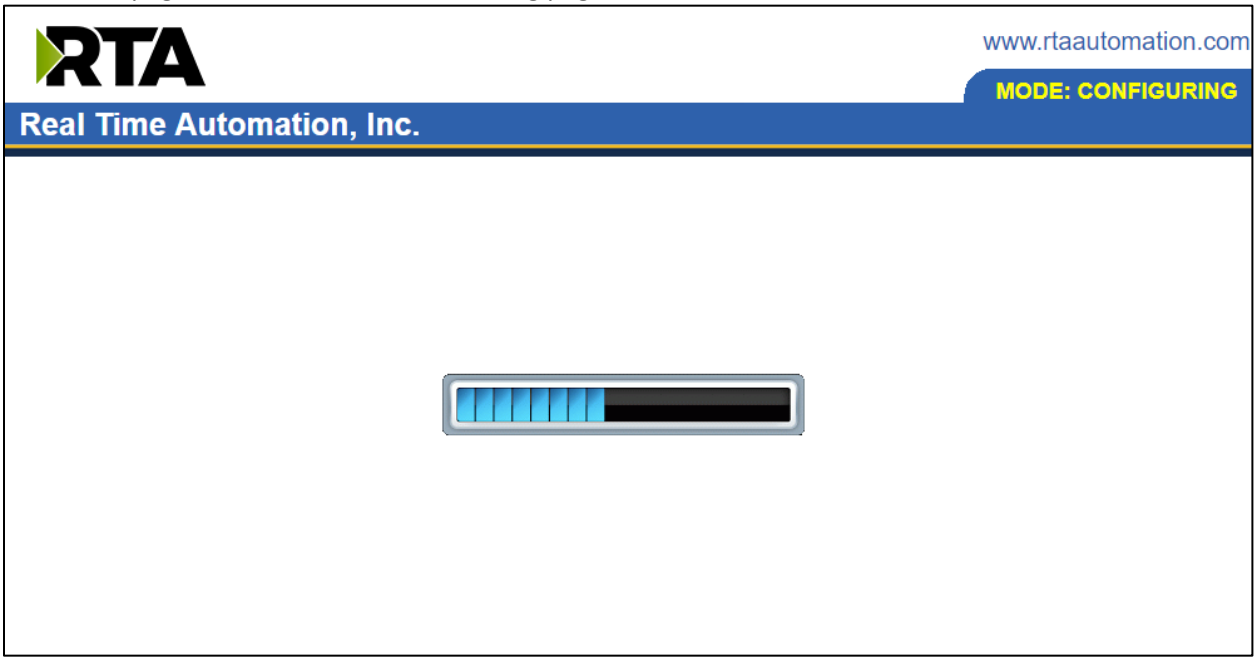
If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.

Committing Changes to the Settings

All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.

NOTE: The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.

When all desired changes have been made, press the **Restart Now** button.
The webpage will redirect to our rebooting page shown below:



The reboot can take up to 20 seconds.
If the IP address has not been modified, the gateway will automatically redirect to the main page.
If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.

Main Page

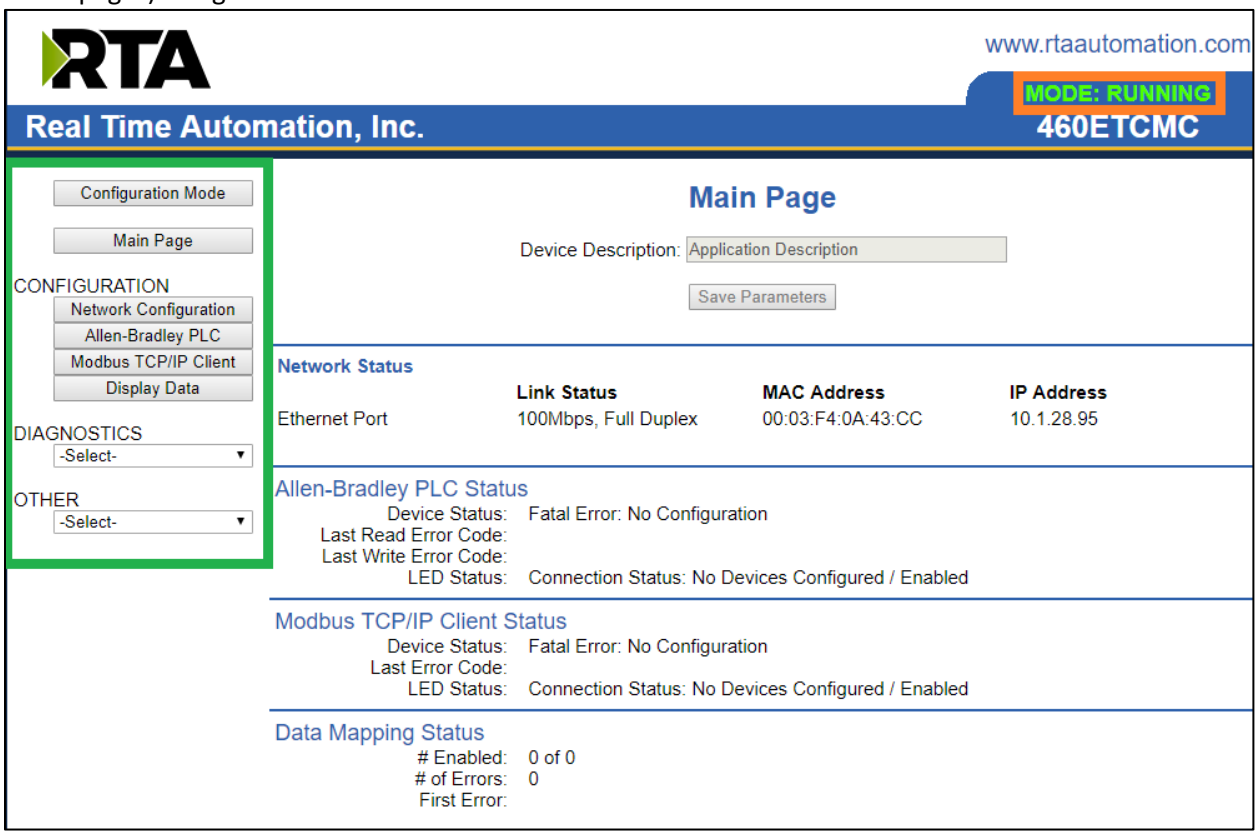
The main page is where important information about your gateway and its connections are displayed.
Mode (orange box below):
Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

Configuring Mode:

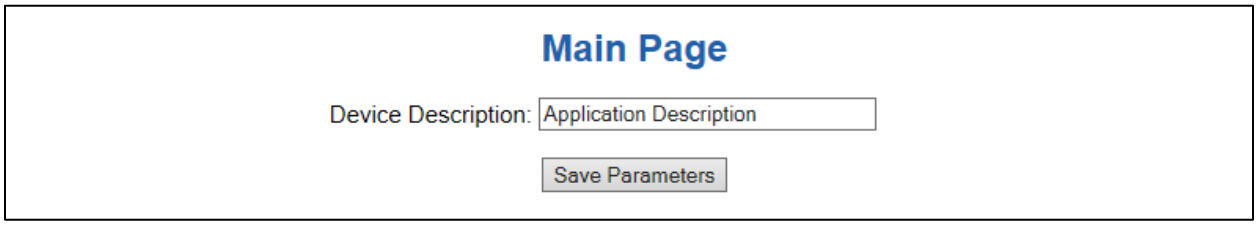
- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):
You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.



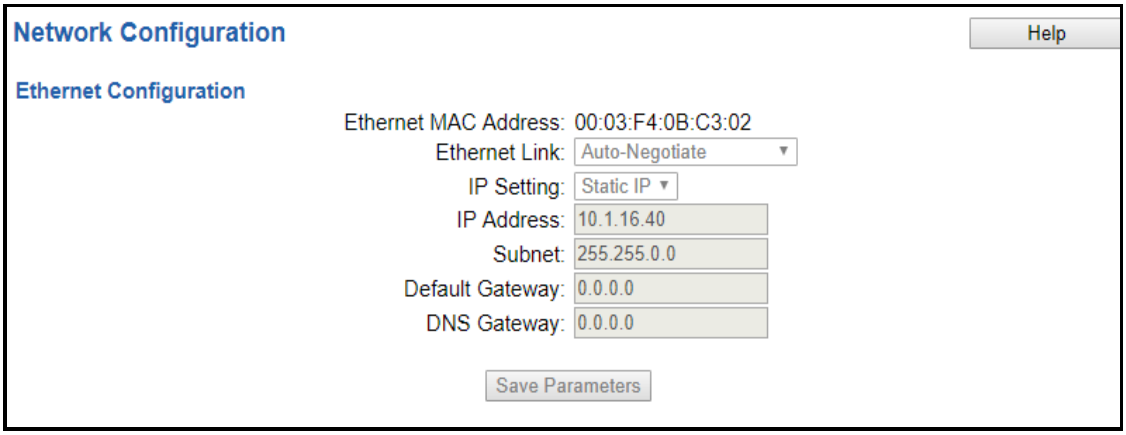
Once you are done configuring the Description, click the **Save Parameters** button.

Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

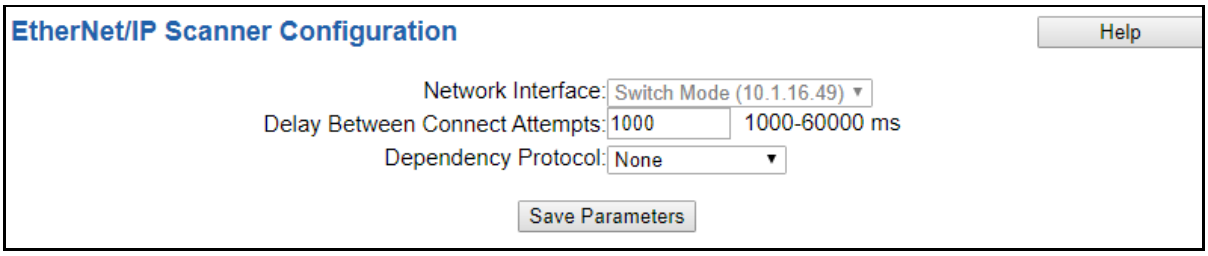


It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.

EtherNet/IP Scanner Configuration

Click the **EIP Scanner** button to access the configuration page.

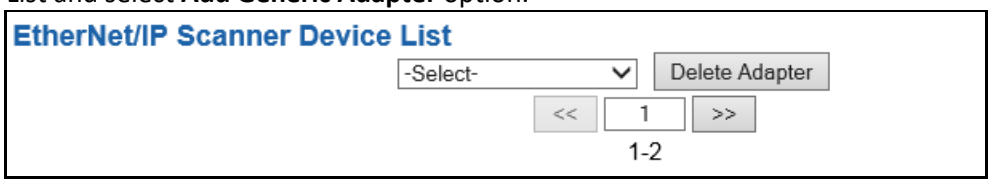
1) **Network Interface:** Select which network you wish to communicate with EtherNet/IP scanner. If using single port hardware, the Network Interface will default to Ethernet Port only.
2) **Delay Between Connect Attempts**: Enter the amount of time the gateway will delay between attempts to make a connection.
3) **Dependency Protocol**: If enabled, EtherNet/IP communication will stop if communication to the selected protocol is lost.



EtherNet/IP Scanner Device Configuration

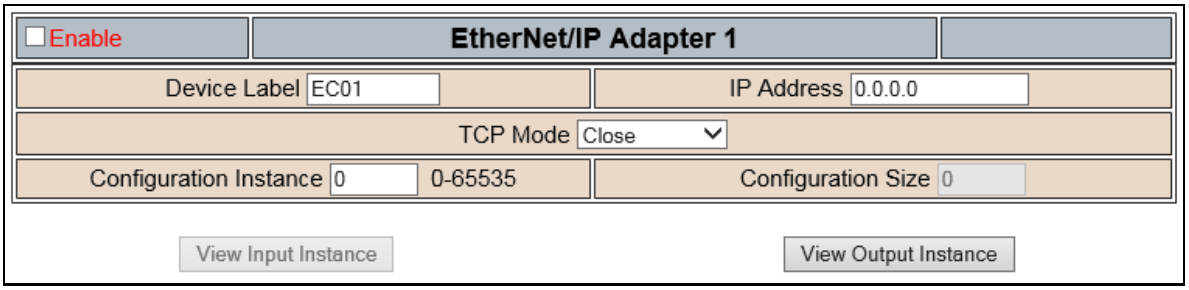
The bottom area of the EtherNet/IP Scanner Configuration page lets you configure up to 32 external EtherNet/IP adapter devices.

1) To add additional adapter connections, click the -Select- dropdown under EtherNet/IP Scanner Device List and select **Add Generic Adapter** option.



   a. If you are configuring multiple devices click **<<** or **>>** to navigate to another device.
   b. To create a new adapter with the same parameters already configured from another adapter, click the -Select- dropdown and select the **Add from Adapter X** option (where X represents the adapter you wish to copy parameters from). Once created, you can make any additional changes needed to that new adapter.
   c. To remove a device, navigate to the adapter to delete using the **<<** and **>>** buttons and click the **Delete Adapter** button.
   d. Click the **Save Parameters** button to save change before restarting or going to another configuration page.

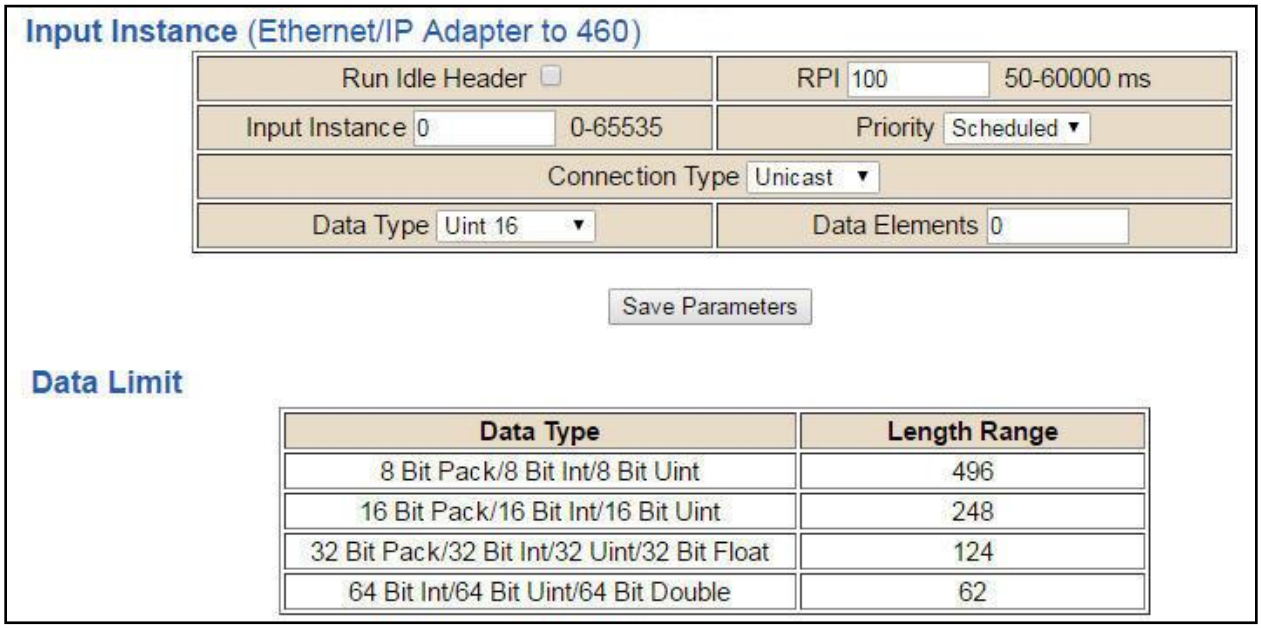
2) The **Enable** check box should be selected for the device.
3) Enter a **Device Label** to identify the device within the gateway.
4) Enter the unique **IP Address** that matches the adapter. If this value doesn't match, the gateway will timeout.
5) Select the **TCP Mode** to use.
   a. **Close**: This will force the TCP connection used to open the I/O connection to close immediately after the connection is established. This is the default value.
   b. **Open**: This will keep the TCP connection open while the I/O connection is open. Use this mode if the adapter device does not remove the I/O UDP traffic versus TCP dependency – this is possible with legacy devices.
6) Enter the **Configuration Instance** that matches the I/O adapter (if used). Many devices use 1 as a place holder when configuration isn't needed.
7) **Configuration Size**: Configuration data is not currently supported.



Configuring Input Instance

Follow these steps to manually configure the Input Instance.

1) Select **View Input Instance** if not already selected.
2) **Run Idle Header**: Check this box if the I/O adapter's data contains information about the validity of the input data. Default value is unchecked since most devices don't use this.
3) **Request Packet Interval (RPI):** This is the amount of time between each read/write request to the adapter. If this value is faster than the adapter supports, an error will occur.
4) **Input Instance:** This is the input instance defined by the I/O adapter device. This must match for proper communication.
5) **Priority:** Select the appropriate value as defined by the I/O adapter. Default value is scheduled.
6) **Connection Type:** Select the type of TCP connection to the I/O adapter.
    a. **Unicast:** This means the gateway will communicate directly to the I/O adapter's IP address. Set by default.
    b. **Multicast:** This means the gateway will communicate using a class D IP address. This option requires IGMP snooping and managed switches for proper functionality.
7) Select a **Data Type** and enter the number of **Data Elements** that the instance allows for to make the data meaningful. The number of data elements must match the values set by the I/O adapter for the Input Instance requested. See data limits for the various data types below.

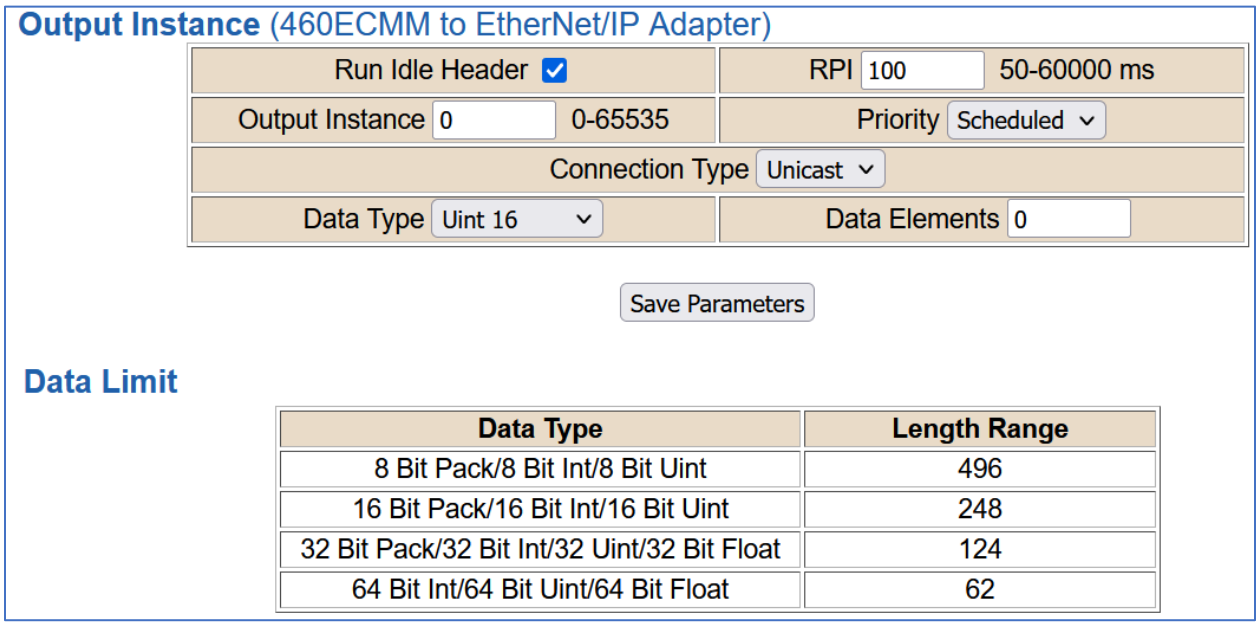


Data Type	Length Range
8 Bit Pack/8 Bit Int/8 Bit Uint	496
16 Bit Pack/16 Bit Int/16 Bit Uint	248
32 Bit Pack/32 Bit Int/32 Uint/32 Bit Float	124
64 Bit Int/64 Bit Uint/64 Bit Double	62

Configuring Output Instance

Follow these steps to manually configure the Output Instance.

1) Select **View Output Instance** if not already selected.
2) **Run Idle Header**: Check this box if the I/O adapter's data contains information about the validity of the output data. Default value is checked since most devices use this.
3) **Request Packet Interval (RPI):** This is the amount of time between each read/write request to the adapter. If this value is faster than the adapter supports, an error will occur.
4) **Output Instance:** This is the output instance defined by the I/O adapter device. This must match for proper communication.
5) **Priority:** Select the appropriate value as defined by the I/O adapter. Default value is scheduled.
6) **Connection Type:** Select the type of TCP connection to the I/O adapter.
    a. **Unicast:** This means the gateway will communicate directly to the I/O adapter's IP address. Set by default.
    b. **Multicast:** Not supported for this direction.
7) Select a **Data Type** and enter the number of **Data Elements** that the instance allows for to make the data meaningful. The number of data elements must match the values set by the I/O adapter for the Output Instance requested. See data limits for the various data types below.

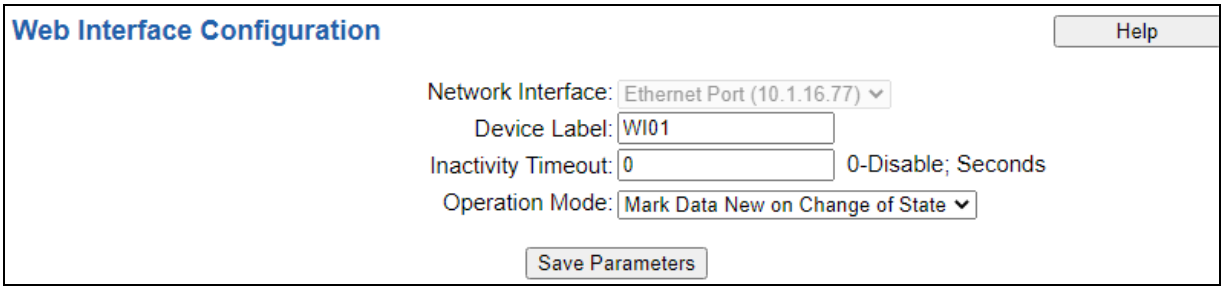


Data Type	Length Range
8 Bit Pack/8 Bit Int/8 Bit Uint	496
16 Bit Pack/16 Bit Int/16 Bit Uint	248
32 Bit Pack/32 Bit Int/32 Uint/32 Bit Float	124
64 Bit Int/64 Bit Uint/64 Bit Float	62

Web Interface Configuration

Click the **Web Interface** button to access the configuration page.

1) Select which **Network Interface** to use for the web interface.
2) Enter a **Device Label** to identify the device within the gateway.
3) **Inactivity Timeout**: If the gateway has not received any messages within the entered time interval, in seconds, then the gateway will change the status of its connection to be "Idle". Enter a value of zero to disable this feature.
4) **Operation Mode:**
   a. Mark Data New on Change of State: Send data to the mating technology, on a per point basis, upon a change of state. For more explanation see the Operation Mode section below.
   b. Mark Data New on New Message: Send data to the mating technology for all data points, no matter change of state or not. For more explanation see the Operation Mode section below.
5) There are two different modes in which the Web Interface may operate in the gateway:
   a) Sever Mode
   b) Client Mode



Web Interface Gateway Server Configuration

1) Server Mode – where the gateway acts as a web server and responds to HTTP POST and HTTP Get requests from a web services client, such as a web browser or Excel.
   a. No special configuration is needed to configure the server side of the gateway. Skip to the Web Interface Data Point List Configuration section of this manual and set up the data points.

Web Interface Gateway Client Configuration

1) Client Mode – is where the gateway acts as a web client and initiates a connection to a web server, such as Apache or IIS (Internet Information Services). The gateway would then send all configured data points to the web server cyclically in a HTTP POST operation.
   a. To configure the client side of the gateway, configure the Automatic Data Transfer to User Host section. Then proceed with the rest of the Web Interface Data Point List Configuration section of this manual.
   b. The gateway is always enabled as a server and may act as both a server and client at the same time.

Automatic Data Transfer to User Host (Used as a Web Client)

This section configures the gateway when it is operating as a web client, uploading XML/JSON data cyclically to an external, user-operated web server. This feature is optional.

Disable/Enable: If set to "Disable", the gateway will operate only as a web server and will not initiate a connection with an external user-operated web server. If set to "Enable", an optional proxy configuration section also may be configured.

Disable	**Automatic Data Transfer to User Host**	

1) **Destination URL:** Enter the web address that the gateway will POST XML/JSON data to. Addresses should begin with the protocol designation, such as **Error! Hyperlink reference not valid.**.

   NOTE: If the web server uses a non-standard port number, the port should be included in the URL. Examples are:

   a. *http://yourserver.yourdomain/upload.php*
   b. *http://192.168.100.1:8080* (if special port 8080 is to be used)
   c. *http://yourserver.yourdomain:8080/upload.asp* (if special port 8080 is to be used)

2) **Username/Password**: If the Destination URL entered previously requires basic HTTP authentication, then the username or username/password should be entered here.

   NOTE: Basic HTTP Authentication is subject to interception by a third party on an improperly secured network.

Destination URL			
Username		Password	

3) **Data Format**: Select whether the file should be in XML or JSON format.
4) **Update Method**: Select whether to write the data Cyclically, Triggering, or Both
5) **Update Rate**: Enter a time, in seconds, between cyclic uploads to the Destination URL.

Data Format	XML			
Update Method	Cyclic	Update Rate	60	1-3000000 Seconds

6) **Proxy Type**: Select the option that describes if any special configuration is required to access the web server:
   a. **None** – No proxy or a transparent proxy is being used and the subsequent fields in this table are disabled.
   b. **HTTP** – The web server is behind a Hypertext Transfer Protocol (HTTP) Proxy Server.
   c. **SOCKS5** – The web server is behind a Socket Secure version 5 (SOCKS5) Proxy Server.

Proxy Type	HTTP			
Proxy Address		Proxy Port	80	0-65535
Proxy Username		Proxy Password		

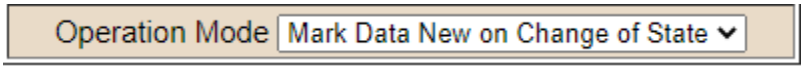
Proxy Address: If a proxy is selected, enter the address of the proxy. This can either be a hostname such as *proxy.yourcompany.com* or a plain IP address such as *192.168.100.1*.

7) **Proxy Port**: If a proxy is selected, enter the TCP port that the proxy will use. Default port for HTTP proxy is 80 and 1080 for SOCKS5.
8) **Proxy Username/Proxy Password**: If a proxy is selected and requires authentication, enter the username or username/password here.

Operation Mode

Mark Data New on Change of State (COS)

When data comes into the RTA gateway, it will be sent over to the matting protocol only if the data has a different value.

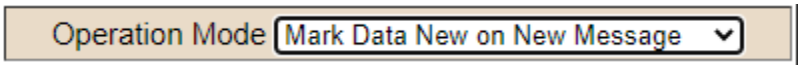


Example for 460ETCWI

Operator sends “HelloWorld” from the PLC. That data is gathered in the WI side of the RTA gateway and is processed and sent over to the web sever. Next time the operator sends the same data “HelloWorld”. The WI side gathers the data, but the data didn’t change so it will not be sent over to the WI portion of the RTA gateway. The operator sends “1234567890” from the PLC. The WI side of the RTA gateway will process the data and since the data has changed, it will be sent over to the web server.

Mark Data New on New Message

When data comes into the RTA gateway, it will be sent over to the matting protocol regardless if it’s the same data. This allow you to send the same data over again to the mating protocol.



Example for ETCWI

Operator sends “HelloWorld” from the PLC. That data is gathered in the WI side of the RTA gateway and is processed and sent over to the web server. Next time the operator sends the same data “HelloWorld”, the WI side gathers the data, processes it, then sends over to the web server. The operator sends “1234567890”, the WI side of the RTA gateway will process the data and send it over to the web server.

Web Interface Data Point List Configuration

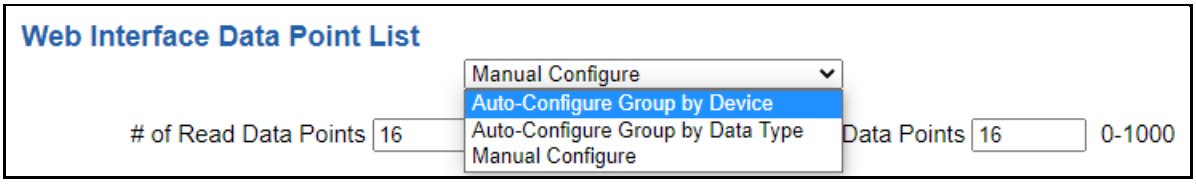
The bottom area of the Web Interface Configuration page allows configuration of 1000 data points in each direction.

> **NOTE**: Due to the limited number of internal mappings inside the gateway, though each direction in the web interface may be configured for up to 1000 data points, there is an overall limit, between the read and write direction, of 1000 data points total.

There are three ways to configure this protocol:

1) Auto-Configure Group by Device (Default)
2) Auto-Configure Group by Data Type
3) Manual Configure

NOTE: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure Modes, all changes made in Manual Mode will be discarded.



Web Interface Data Point List Configuration: Auto-Configure (Default)

While in either of the two Auto-Configure Modes, the number of data points and the actual data points themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the data point list within the web interface to match. The web interface names and types will be defined after the other protocol is configured.

The data will be configured according to the following rules:

1) Any Coil or 1 Bit Binary Pack data will be mapped as **Bool.**
2) Any 8 Bit Binary Pack data will be mapped as **Bitpack (8 Bits).**
3) Any 16 Bit Binary Pack data will be mapped as **Bitpack (16 Bits).**
4) Any 32 Bit Binary Pack data will be mapped as **Bitpack (32 Bits).**
5) Any 8 Bit Int data will be mapped as **INT (8 bit)**.
6) Any 16 Bit Int data will be mapped as **INT (16 bit)**.
7) Any 32 Bit Int data will be mapped as **INT (32 bit)**.
8) Any 64 Bit Int data will be mapped as **INT (64 bit)**.
9) Any 8 Bit Unsigned Int data will be mapped as **UINT (8 bit)**.
10) Any 16 Bit Unsigned Int data will be mapped as **UINT (16 bit)**.
11) Any 32 Bit Unsigned Int data will be mapped as **UINT (32 bit)**.
12) Any 64 Bit Unsigned Int data will be mapped as **UINT (64 bit)**.
13) Any 32 Bit Float will be mapped as **Float (32 bit)**.
14) Any 64 Bit Float will be mapped as **Double (64 bit)**.
15) Any String Data Types will be mapped as S**tring**.
16) The read or write direction depends on whether it is configured as a read or write on the other protocol.
17) If the other protocol exceeds the number of data points supported, nothing will be mapped. You will see the # of Data Points remain at zero and the main page will display the following error:

   a) To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of data points is not exceeded or call customer support to increase the limits.

To add additional or edit existing data points you will need to go into Manual Configure Mode.

Auto-Configure Group by Device vs. Auto-Configure Group by Data Type

There are two different methods for Auto-Configure: *Group by Device* or *Group by Data Type*.

NOTE: When using Auto-Configure with the web interface, the difference between the two methods is subtle. The *# of Read Data Points* and the *# of Write Data Points* will be the same regardless of which Auto-Configure method is chosen. The only difference between the two methods is the way the data is ordered in the data table.

There are a couple of rules to keep in mind when using Auto-Configure Mode:

1) If the other protocol inside the gateway is a server, slave, or adapter protocol, then there are no differences between the Auto-Configure Modes.

Group by Device (Default Method)

Group by Device goes through the other protocol on the gateway and auto-configures the data points on the web interface for all the data points on the other protocol's first device. After it finishes with the first device, it will auto-configure all the points for the second device (if one is configured), and so on.

Group by Data Type

Group by Data Type goes through the other protocol on the gateway and automatically creates the number of data points in the web interface to match the total number of data points for each specific data type in the other protocol.

Example: *Protocol A is a master/client protocol that has two devices with the following setup:*

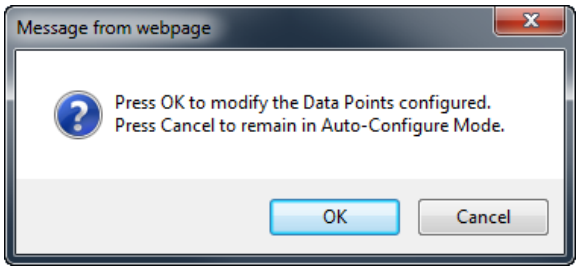
Device_1 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data
Device_2 has 1 integer scan line, 1 float scan line, each for 2 point2 of data

Protocol B is the Web Interface protocol that will be mapped with seven data points, but the ordering differs slightly between the two auto-configure modes:

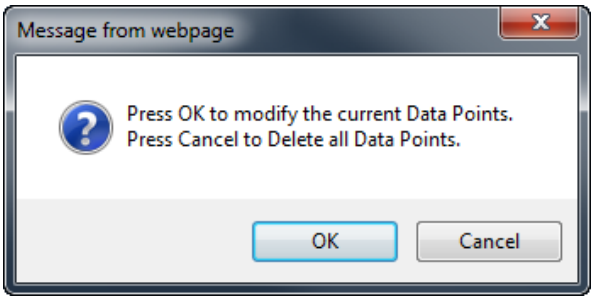
Group by Device	Group by Data Type
Data Point 1 => Type Integer (DeviceA:Int1)	Data Point 1 => Type Integer (DeviceA:Int1)
Data Point 2 => Type Integer (DeviceA:Int1)	Data Point 2 => Type Integer (DeviceA:Int2)
Data Point 3 => Type Float (DeviceA:Float2)	Data Point 3 => Type Integer (DeviceB:Int1)
Data Point 4 => Type Integer (DeviceB:Int1)	Data Point 4 => Type Integer (DeviceB:Int2)
Data Point 5 => Type Integer (DeviceB:Int2)	Data Point 5 => Type Float (DeviceA:Float1)
Data Point 6 => Type Float (DeviceB:Float1)	Data Point 6 => Type Float (DeviceB:Float1)
Data Point 7 => Type Float (DeviceB:Float2)	Data Point 7 => Type Float (DeviceB:Float2)

Web Interface Data Point List Configuration: Manual Mode

1) To transition from either of the two Auto-Configure Modes to Manual Configure Mode, click the dropdown at the top of the Web Interface Configuration page and select Manual Configure.
   a) When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



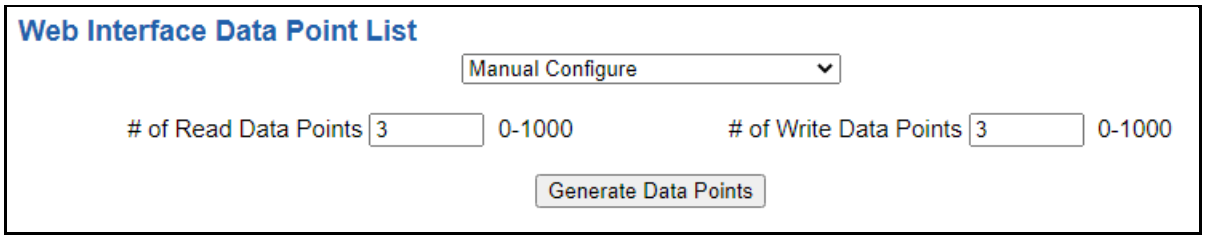
2) Once OK is clicked, there are two options on how to proceed:



3) To keep the data points that are already configured, press **OK**.
   a) You would want this option if you are adding additional data points or you want to modify the data point(s) that already exist.
4) To delete the data points that are already there and start over, press **Cancel**.

Configuring Read and Write Data Points

Follow these steps to manually configure read and write data points. Most of the time, the # of Read/Write Data Points number should be left at the value generated during the Auto-Configure method. However, if additional points need to be added, or manual configuration is preferred, enter the desired number of data points in these boxes.



1) **Generate Data Points:** Once values in the number of read/write data points has been changed, click this button to have them auto-generate. These new data points may be configured after they have been generated.

2) Select the **View Read Data Points** or **View Write Data Points** button.

1) The dropdowns next to **Filter View By** allow the data points table to be filtered so that only the data points assigned to a specific group or device are displayed. Reference the Web Interface Group Configuration for more explanation.

	Group		Device
Filter View By	All	- or -	All

   a) To remove the applied filter, select *All* from the dropdown.
   b) Only one filter can be applied at a time.

2) To individually disable data points, uncheck the **Enable** checkbox. This will omit that data point from the generated XML/JSON.

Enable	#	Name	Type	Device	Group
☐	1	G2N0001	INT (16-bit)	DEV01	GROUP01
☐	2	G2N0002	INT (16-bit)	DEV01	GROUP01
☑	3	G2N0003	Float (32-bit)	DEV01	GROUP01

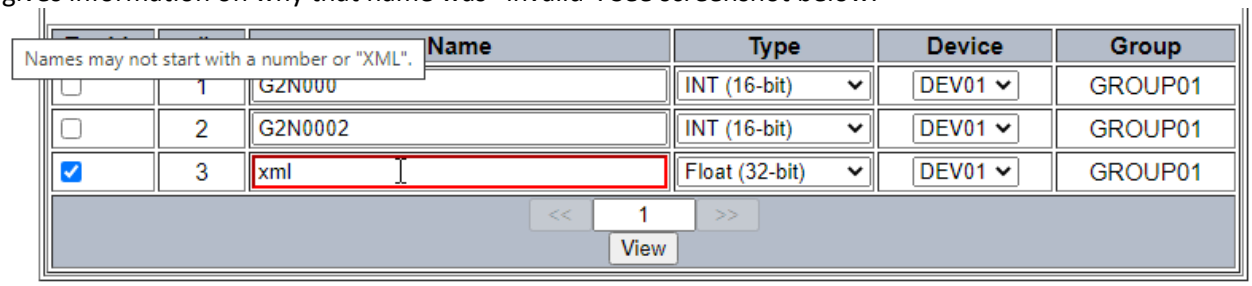
   NOTE: Attempts to write to a disabled write data point will generate an error in the gateway.

3) Enter a **Name** for the data point. This name will be used in the XML/JSON and must follow the following rules:
   a) Consist only of alphanumeric characters and the underscore character, no spaces.
   b) Length between 1 and 32 characters long
   c) Be unique among those assigned to a specific *Device*.
   d) Not begin with the string "XML".
   e) Reserved names of "DeviceName", "GroupName", "dataTimeStamp", and "Diagnostics" may not be used.

   NOTE: Although the data point names are treated as case-insensitive, the capitalization will be maintained in the generated XML/JSON as it was originally entered on this page.

4) After a name is entered, a verification check will run on this page to determine if the entered name is "valid". If a name is entered that fails one of the criteria described above, a popup message will appear.

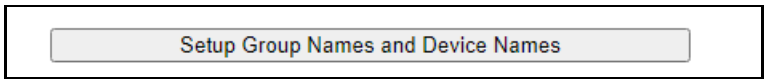
5) In addition, the name field will be highlighted in red and hovering the mouse on that error message gives information on why that name was “invalid”. See screenshot below:



6) Select a **Type** for each data point. The Auto-Configure method will choose the best data type for that point, but the user may modify. This type should match the type of the data point on the other protocol that it will be mapped with.
7) Select a **Device** that this data point is associated with. This field is used, along with Group, to help organize the data in the XML/JSON. Up to 32 different devices can be configured. Each device is assigned to a **Group**. For more information and how to modify the name, please see the Web Interface Group Configuration page.
    i. If the other protocol is a client/master with multiple slaves/servers, typically this device field is used to represent each of those slaves/servers.
8) Click the **Save Parameters** button.

Web Interface Group Configuration

Click the **Setup Group Names and Device Names** button at the bottom of the Web Interface Configuration page to access the Web Interface Group Configuration page.



NOTE: When in Auto-Configure Mode, these fields are not configurable.

The Group Configuration page allows customization of each **Group Name** and **Device Name**. The gateway allows 16 possible groups. Within each group, there can be multiple devices assigned to a group. The **Group Associated To** column allows the device to be assigned to a group. The gateway allows a maximum of 32 devices. These names are subject to naming conventions that will be detailed below.

Below is an example of how someone would use this.

Let's say a building has 3 floors. You're looking to monitor water temp from all boilers, runtime from all generators, air temp from AC's and speed from the exhaust fans. The first image shows how you would configure the data points. Since we want to monitor 4 points on each floor, you'll need a total of 12 points. Once the Groups and Devices have been defined, come back to this page to assign a device to a data point name.

View Read Data Points | View Write Data Points

Read Data Points (460MCWI to Web)

Enable	#	Name	Type	Device	Group
☑	1	WaterTemp	Float (32-bit)	Boiler1	Plant1stFloor
☑	2	RunTime	UINT (32-bit)	Generator1	Plant1stFloor
☑	3	AirTemp	Float (32-bit)	AC1	Plant1stFloor
☑	4	Speed	UINT (32-bit)	ExhaustFan1	Plant1stFloor
☑	5	WaterTemp	Float (32-bit)	Boiler2	Plant2ndFloor
☑	6	RunTime	UINT (32-bit)	Generator2	Plant2ndFloor
☑	7	AirTemp	Float (32-bit)	AC2	Plant2ndFloor
☑	8	Speed	UINT (32-bit)	ExhaustFan2	Plant2ndFloor
☑	9	WaterTemp	Float (32-bit)	Boiler3	Plant3rdFloor
☑	10	RunTime	UINT (32-bit)	Generator3	Plant3rdFloor
☑	11	AirTemp	Float (32-bit)	AC3	Plant3rdFloor
☑	12	Speed	UINT (32-bit)	ExhaustFan3	Plant3rdFloor

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View

The second image displays how to setup the Groups and Devices. We are going to define floor numbers as a Groups and define all devices we are monitoring as displayed. Lastly, we can assign each device to a group. **Note: see below for naming rules.**

Web Interface Group Configuration Help

#	Group Name	#	Device Name	Group Associated To
1	Plant1stFloor	1	Boiler1	Plant1stFloor
2	Plant2ndFloor	2	Generator1	Plant1stFloor
3	Plant3rdFloor	3	AC1	Plant1stFloor
4	GROUP04	4	ExhaustFan1	Plant1stFloor
5	GROUP05	5	Boiler2	Plant2ndFloor
6	GROUP06	6	Generator2	Plant2ndFloor
7	GROUP07	7	AC2	Plant2ndFloor
8	GROUP08	8	ExhaustFan2	Plant2ndFloor
9	GROUP09	9	Boiler3	Plant3rdFloor
10	GROUP10	10	Generator3	Plant3rdFloor
11	GROUP11	11	AC3	Plant3rdFloor
12	GROUP12	12	ExhaustFan3	Plant3rdFloor

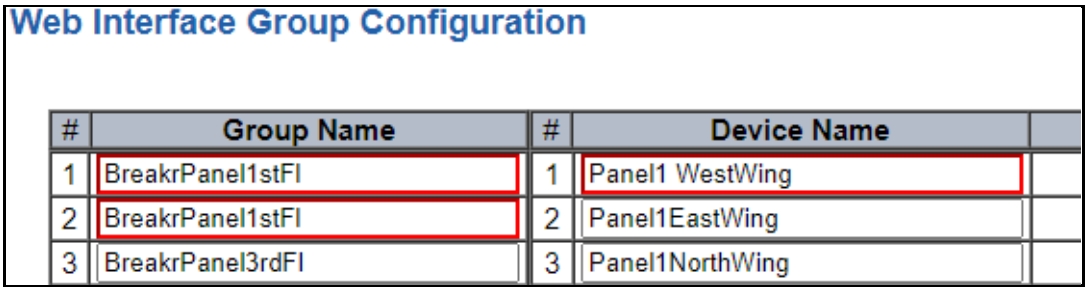
Requirements for Device and Group Names:

1) Name must be unique on this page.
   a) A group name may not also be a device name.
   b) No two group names may be the same.
   c) No two device names may be the same.
   d) Reserved names of “DeviceName”, “GroupName”, “dataTimeStamp”, and “Diagnostics” may not be used.
2) Name must be between 1-16 characters.
3) Only alphanumeric characters and the underscore character (‘_’) may be used, **No Spaces**.
4) Name must not start with a number.
5) Name must not start with the string “XML”.

   NOTE: Although the names are case-insensitive, the original capitalization will be maintained and used in the XML/JSON.

6) After a name is entered, a verification check will run on this page to determine if the entered name is “valid.” If a name is entered that fails one of the criteria described above, a popup message will appear.

7) In addition, the name field will be highlighted in red and hovering the mouse on that error message gives information on why that name was “invalid.” In the screenshot below, the Group name has duplicate names and the Device Name has a space in the first field.



Web Interface Group Configuration

#	Group Name	#	Device Name
1	BreakrPanel1stFl	1	Panel1 WestWing
2	BreakrPanel1stFl	2	Panel1EastWing
3	BreakrPanel3rdFl	3	Panel1NorthWing

8) When done making changes, click the **Save Parameters** button.

Web Interface: XML/JSON Data Format

1) **XML** – For simplicity, the web interface uses a "flat" XML encoding format. The root XML element is always `<Devices>` followed by one or more `<Device>` elements, which will in turn contain name-value pairs with the data relevant to that device.
2) **JSON** – The format of JSON is very simplistic. Data is contained in a single array of zero or more objects, each representing a *device.* Each object contains one or more name/value pairs within the device.

Retrieving Data from the Gateway from a Web Client

XML and JSON data accessed from the 460WI using web client is handled via a standard HTTP *GET* request. Which data is to be accessed and how that data is to be encoded is all determined by the URL supplied with the GET request. This is the same method through which web browsers retrieve web pages so you can use the web browser of your choice to experiment with different requests by simply typing the URL into the browser's address bar and hitting enter.

Basics

To begin, you will need to know the IP address of your 460WI Gateway. If you do not know the IP address, refer to Accessing the Main Page Section. The examples in this document will use 192.168.0.1 for the sake of illustration, but your IP will likely be different.

The most basic GET request that can be sent to the 460WI encodes all of the data points configured in the Gateway. The only option in this case is deciding how you would like the data encoded.

If you would like the data encoded as XML, enter URL: http://192.168.0.1/gateway/xml

If you would like the data encoded as JSON, enter URL: http://192.168.0.1/gateway/json

NOTE: Use http://IP_ADDRESS_OF_YOUR_UNIT/gateway/xml or http://IP_ADDRESS_OF_YOUR_UNIT/gateway/json

All data requests will begin with one of the above URL paths. Further narrowing down your data requests involves adding additional information to the URL's path.

Note: A common mistake is to include an extra forward slash with the request for all the data in the Gateway (eg. `http://192.168.0.1/gateway/xml/` rather than the correct `http://192.168.0.1/gateway/xml`). The incorrect format will result in a "404 Not Found" error. No data requests to the gateway will ever end with a forward slash.

Requesting Data for an Individual Device

To request data for an individual device that you have configured within the gateway, you simply need to specify the way you would like the data for the device encoded as well as the name you supplied for it. For example, the URL to request data for a device named "Breaker1" encoded as XML would be:

http://192.168.0.1/gateway/xml/device/Breaker1

Please take note of the format:

http://**Error! Hyperlink reference not valid.** *ADDRESS OF YOUR GATEWAY]*/gateway/*[ENCODING]*/device/*[DEVICE'S NAME]*

The red italicized text in brackets indicates the information you need to fill in depending upon your gateway's IP address, how you would like the data encoded (JSON or XML) and the name you gave to the requested device when you configured your gateway.

Requesting a Group of Devices

To request data for a group of devices the format of the URL is like that for requesting an individual device. For example, to request data encoded as XML for a group of devices named "Breakers_West", the URL would be:

http://192.168.0.1/gateway/xml/group/Breakers_West

The format is:

http://**Error! Hyperlink reference not valid.** *ADDRESS OF YOUR GATEWAY]*/gateway/*[ENCODING]*/group/*[GROUP'S NAME]*

As with requesting data for an individual device, the red italicized text in brackets indicates the information you need to fill in depending upon your gateway's IP address, how you would like the data encoded (JSON or XML) and the name you gave to the group of devices when you configured your gateway.

Filtering Requests by Point Names

When you are requesting data for a specific device or a group of devices, you can add an optional list of one or more data point names to filter the data even further. For instance, if you had a group of devices you named "Breakers_West" and you are only interested in the data points within that group named "Temperature" and "Tripped_State" encoded as XML, you can append those data point names using the following format:

http://192.168.0.1/gateway/xml/group/Breakers_West?Temperature&Tripped_State

Note that the string of data point names to filter by begins with a question-mark ('?') after the group name and each name is separated by an ampersand ('&'). The ordering of the points' names does not matter.

The format is the same if you are filtering within a specific device. For instance, to request the same points encoded as XML within a single Device named "Breaker1", the URL to use would be:

http://192.168.0.1/gateway/xml/device/Breaker1?Temperature&Tripped_State

---

SPECIAL CONSIDERATIONS WHEN FILTERING BY POINT NAMES

Normally if you make a request for a group or device name that does not exist, the gateway returns an HTTP 404 "Not Found" error status code. When you are requesting data with a data points filtering list, you will only get an HTTP 404 status code if ***none*** *of the points in the list are found. This is important if you are generating your request strings programmatically, as the only way to determine if a data point was not found in such a case would be to examine the encoded output for the existence of the data point names you requested in the encoded data.*

Advanced (Optional XML Data Direction Annotation)

An additional option when requesting all the data from the gateway in XML format is to include the "annotateio=true" option in the request URL. This option may only be used when requesting the entire dataset from the gateway in XML. This does not apply to requesting JSON data.

http://192.168.0.1/gateway/xml?annotateio=true

This will include an XML attribute in the XML that indicates whether a given data point is an **input** or **output**. Note that an "input" is a *write data point* in the 460WI's configuration, and an "output" is a *read data point*. Refer the following example for reference:

```
…

<DataPointOne iotype="output">4</DataPointOne>
<DataPointTwo iotype="input">3</DataPointTwo>
…
```

Figure 1: Example of XML segment with IO type annotation.

This will typically only be used for custom programmatic access to initially determine the nature of the 460WI's data such as can be seen in the included Excel example code. Please refer to the 460 Encoder XML Data Retrieval Format section for a more detailed explanation of the XML data format generated by the encoder.

Example Output Format (GET)

This format is used when a <web server/web client> wants to read the data points configured in the gateway. We are outputting the data to <web server/web client> through a HTTP GET operation.

NOTE: The gateway outputs both the read data points and the write data points configured.

As an example, say the gateway is configured for two different breaker groups as shown below:

View Read Data Points | View Write Data Points

Read Data Points (460 to Web)

Enable	#	Name	Type	Device	Group
☑	1	Power	INT32	Breaker_1A	Breaker_Set_A
☑	2	Current	INT32	Breaker_1A	Breaker_Set_A
☑	3	Current_A	INT32	Breaker_2A	Breaker_Set_B
☑	4	Current_B	INT32	Breaker_2A	Breaker_Set_B
☑	5	Current_C	INT32	Breaker_2A	Breaker_Set_B
☑	6	Watts	INT32	Breaker_2A	Breaker_Set_B

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View

Web Interface Group Configuration Help

#	Group Name	#	Device Name	Group Associated To
1	Breaker_Set_A	1	Breaker_1A	Breaker_Set_A
2	Breaker_Set_B	2	Breaker_2A	Breaker_Set_B

Description of Format – Both XML and JSON

1) The `<GroupName>` and `<DeviceName>` tags contain the name of name the gevice and the group associated with that element.
2) The `<dataTimeStamp>` tag indicates the time and date when the data was read from the gateway based upon the time configured in the gateway (see Time Configuration page for more information). The format of this tag is *YYYY-MM-DD***T***HH*:*MM*:*SS*.
3) The remaining tags in the figure, for example `<Power>` and `<Current_C>`, represent user defined *Data Point* names. Their respective data values will be contained within the tags (in the above example, `237` and `36446` respectively).

XML Output

The output to the request for http://IPADDRESS/gateway/xml will be like the following:


```
<Devices>
        <Device>
                <GroupName>Breaker_Set_A</GroupName>
                <DeviceName>Breaker_1A</DeviceName>
                <dataTimeStamp>2016-07-
        04T21:06:50</dataTimeStamp>
                <Power>237</Power>
                <Current>344</Current>
        </Device>
        <Device>
                <GroupName>Breaker_Set_A</GroupName>
                <DeviceName>Breaker_2A</DeviceName>
                <dataTimeStamp>2016-07-
        04T21:06:50</dataTimeStamp>
                <Current_A>37502</Current_A>
                <Current_B>8296</Current_B>
                <Current_C>36446</Current_C>
                <Watts>1002</Watts>
        </Device>
</Devices>
```


JSON Output

The output to the request for http://IPADDRESS/gateway/json will be like the following:


```
[{
        "GroupName":    "Breaker_Set_A",
        "DeviceName":   "Breaker_1A",
        "dataTimeStamp":  "2016-07-04T21:06:50",
        "Power":  237,
        "Watts":  344
}, {
        "GroupName":    "Breaker_Set_A",
        "DeviceName":   "Breaker_2A",
        "dataTimeStamp":  "2016-07-04T21:06:50",
        "Current_A":  37502,
        "Current_B":  8296,
        "Current_C":  36446,
        "Watts":  1002
}]
```

Writing Data to the Gateway

All data writes to the 460WI use the HTTP POST method. There are two primary ways through which you can post data to the 460WI. The first is using the ***application/x-www-form-urlencoded*** standard post format. The second method is to use the ***multipart-form data*** post format to post JSON or XML to the 460WI and is most easily thought of as simply uploading an XML or JSON file to the 460WI. A simple way to think of these is that the ***multipart-form data*** post method is akin to uploading an XML or JSON file to the 460WI, and the ***application/x-www-form-urlencoded*** **post** method like submitting values from a form to a web page.

Which method to use?

Either method may be used to achieve the same results, so which method chosen depends upon several factors, not the least of which is simply whichever method is more convenient for you. A possible example where the ***multipart-form data*** post would be more convenient is in a recipe manager or similar implementation, where pre-defined XML or JSON files containing static data are written to the 460WI. It may also be the easier choice for IT backend integration where symmetry in communication models is desirable and JSON and XML parsing and generation is common practice.

The ***application/x-www-form-urlencoded*** **post** method may be more useful in situations where one or a small number of data points are frequently written to and generating XML or JSON is inconvenient.

Aside from the encoding method itself, the primary functional difference between the two methods is that the ***multipart-form data*** method may be used to write all the devices and data points configured in the 460WI with a single HTTP transaction. The ***application/x-www-form-urlencoded*** **post** method, on the other hand, can only write to a single device per HTTP transaction and thus would require a separate POST operation for each device that is to be written to.

The multipart/form data Method

The multipart/form data post is the standard method for uploading files to web servers. This method encodes the contents of a file within the POST message body. Using this method, you will upload your data encoded in one of the supported formats (XML, JSON) and then the 460WI will decode the format, validate the contents and then perform the write operations. Note that your data need not be a “file” in the sense of a file on a computer, though of course it could be. Rather, the “file” could just as well be generated on-the-fly by an application, scripting language or library.

The exact details of the operation of the multipart/form data post method has more complexity than is suitable for discussing here. These details will generally be handled by your application, scripting language or library. There are many good resources available online describing the operations and formatting involved beginning with the current IETF specification in RFC 2388.

As a user of the 460WI, the only detail you likely need to be concerned with is the **HTTP name** attribute associated with the data. This depends on the encoding you are using. If you are using XML to encode

your data, the name attribute you should use is **`WI460XMLData`** and if you are using JSON, the name attribute you should use is **`WI460JSONData`**. Your application, scripting language or library may also

have a “filename” parameter or argument. This is ignored by the 460WI when processing an incoming POST.

Additionally, it is important to use the correct URL when posting data to the Encoder using the multipart/form method.

For XML, use the following URL: http://[Gateway’s IP]/gateway/xml

For JSON, use the following URL: http://[Gateway’s IP]/gateway/json

The application/x-www-form-urlencoded Method

The application/x-www-form-urlencoded post method is commonly used for submitting data to websites.

The URL path format for an urlencoded post has the form:

/gateway/device/[DEVICE NAME]**?**[POINT 1 NAME]**=**[POINT 1 VALUE]**&**[POINT 2 NAME]**=**[POINT 2 VALUE]

Note that the URL path string begins with a question mark (?) after the device name, and more points may be added, separating each point=value pair with an ampersand (&). Also notice that unlike GET requests to read data from a device configured in the gateway, the encoding segment of the path (JSON or XML) is omitted in this case.

There is no hard limit to the number of points that can be written with a single urlencoded post, but the urlencoded string should not exceed 16,000 characters. As an extreme example, if the data points all have 32-character names and contain STRING data values that are 255 characters long, the individual POST would have to be limited to 50 data points.

Note that the urlencoded format requires the usage of the percent-encoding mechanism for data to be processed properly. In almost all cases, the actual percent-encoding will be handled transparently by your application, scripting language or library, but you should keep the possible length increase that is a side-effect or percent-encoding in mind. It is recommended to leave some headroom because certain characters, for example the quotation mark (“) character will be encoded as “%22” and therefore consume three characters rather than one. In the case of the 460WI, this is generally only a concern for STRING data point types. Refer to RFC 3986 for a detailed explanation of percent-encoding.

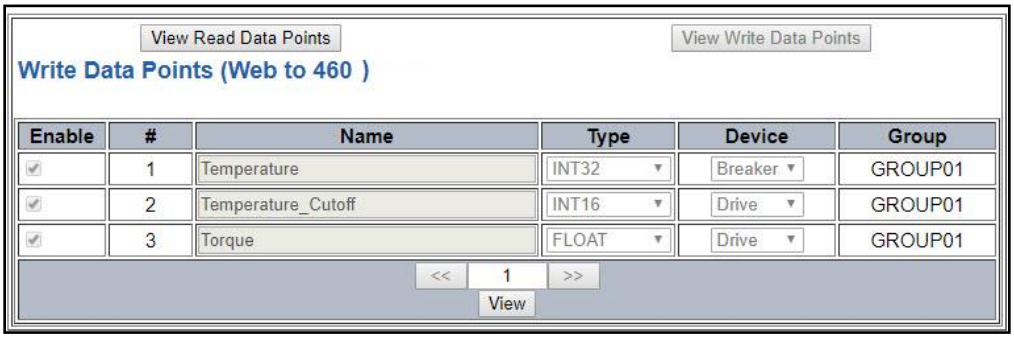
Example Input Format (POST)

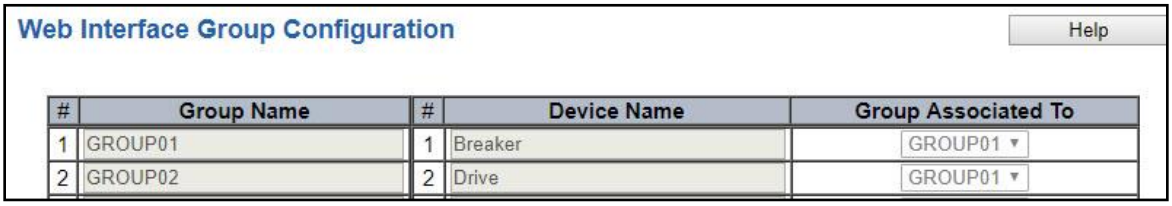
This format is used when an external web client writes XML/JSON data to the gateway through a HTTP POST operation. The input format is the same as the output format except that the GroupName and dataTimeStamp may be omitted. If they included, they are ignored.

Important Notes:

- Only data points configured as write data points may be written to.
- The value for STRING datatypes must between double quotation marks.

A gateway is configured for a breaker group and a drive group as shown below:





Minimum XML Input

At minimum, the XML POST is the `<Devices>` root element, and at least one `<Device>` child-element containing the matching `<DeviceName>` tag of the device to be written to, and finally, at least one writable data point tag/value pair.

The following example represents a minimum XML POST. This POST will write a value 100 to the point named “Temperature” which belongs to the device named “Breaker”:

```
<Devices>
  <Device>
    <DeviceName>Breaker</DeviceName>
    <Temperature>100</Temperature>
  </Device>
</Devices>
```

Expanded XML Input

The following example is slightly more complicated and writes one data point to one device and two data points to a different device. Expanding on this pattern, it is possible to write to every writable data point of every device configured in the gateway with a single XML write.

```
<Devices>
  <Device>
    <DeviceName>Breaker</DeviceName>
    <Temperature>100</Temperature>
  </Device>
  <Device>
    <DeviceName>Drive</DeviceName>
    <Temperature_Cutoff>32</Temperature_Cutoff>
    <Torque>15.2</Torque>
   </Device>
</Devices>
```

Special Note for XML Strings

There is an additional consideration when posting data points with the STRING data type. “Unsafe” XML characters, such as “<” and “&” that might appear in STRING data should be converted to their respective XML entity-references. In general, your application (ex. scripting language or library), will either handle this automatically or provide easy-to-use mechanisms to accomplish this for you. When the gateway parses the XML data written to it, it will convert these entity-references back to their ASCII equivalent characters before writing the STRING data to the other protocol. The reverse is also true when reading STRING data from the other protocol.

Minimum JSON Input

At minimum, a valid JSON post must include the root array, one Device Object, which must include the `DeviceName` name/value pair member to identify the device followed by at least one writeable name/value pair member.

The following example represents a minimal JSON POST. This POST will write a value 100 to the point named “Temperature” which belongs to the device named “Breaker”:

```
[
  {
    "DeviceName": "Breaker",
    "Temperature": 100
  }
]
```

Expanded JSON Input

The following example is slightly more complicated and writes one data point to one device and two data points to a different device. Expanding on this pattern, it is possible to write to every writable data point of every device configured in the gateway with a single JSON write.

```
[
  {
    "DeviceName": "Breaker",
    "Temperature": 100
  },
  {
    "DeviceName": "Drive",
    "Temperature_Cutoff": 32,
    "Torque": 15.2
  }
]
```

Special Note for JSON Strings

There is an additional consideration when writing STRING data types. The gateway recognizes and will convert the standard JSON escape sequences to their ASCII equivalents when passing the STRING value to the mating protocol. The reverse is also true when reading STRING data from the mating protocol. The exception to this rule is the “\u” Unicode code-point escape sequence, which will be passed as-is.

Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

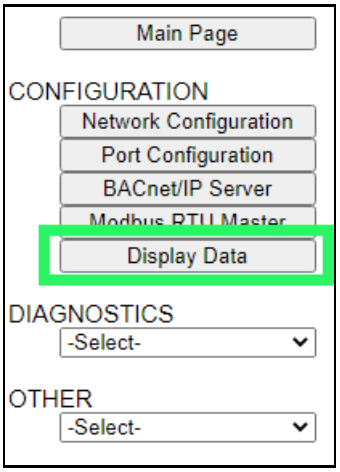
Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.

Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

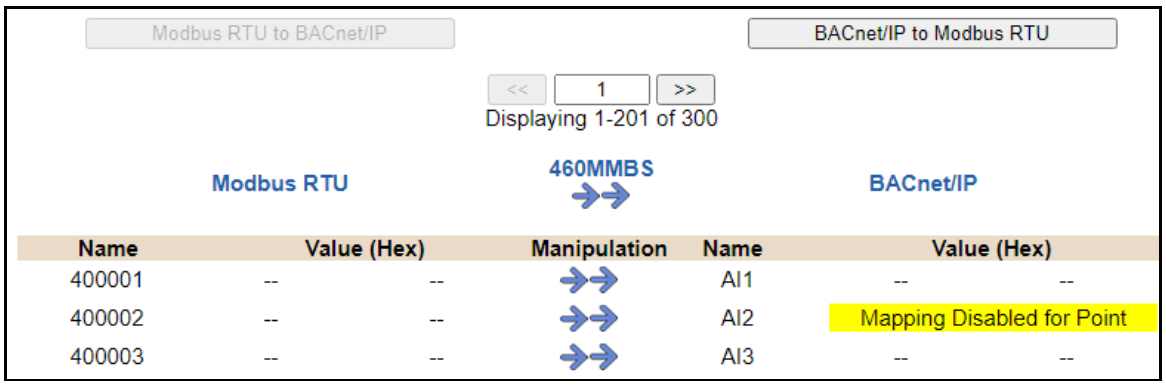
Display Data

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the ***Protocol 1 to Protocol 2*** or ***Protocol 2 to Protocol 1*** button, correlating to the direction you wish to see the data.

This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.



In the above example, we see the following:

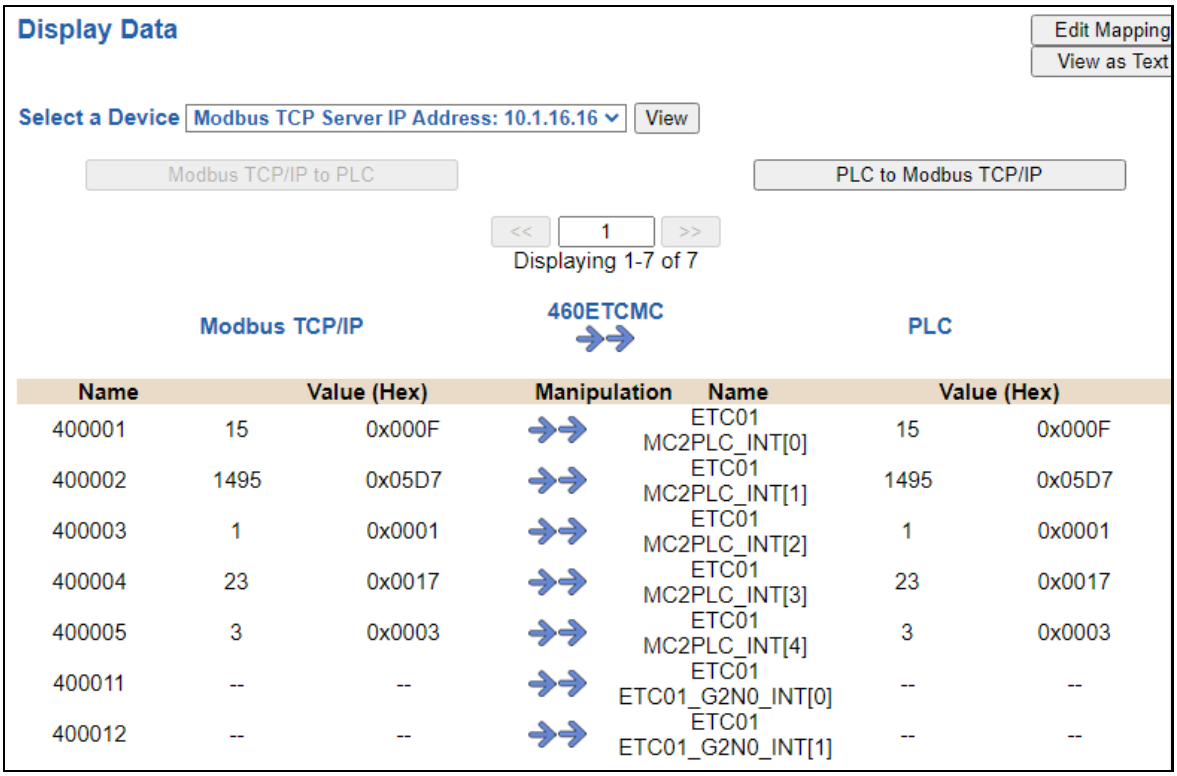
- Modbus register 400001 from Slave 1 is being mapped to AI1 on BACnet
- Nothing is being moved from Modbus register 400002 to AI2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to AI1, only 400001 will show as being mapped to AI1.

If there are values of "- - "on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- - "in the value column of the table.

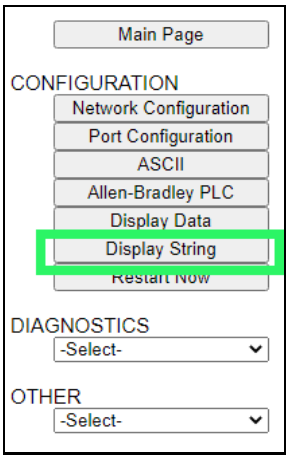


To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.

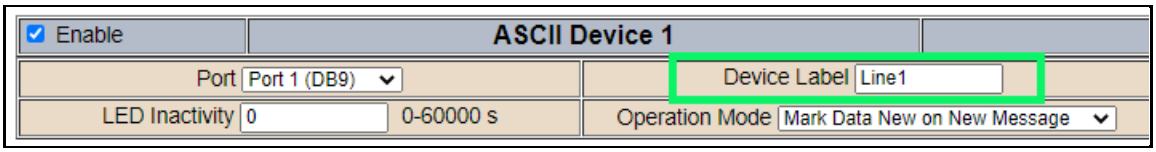
Display String

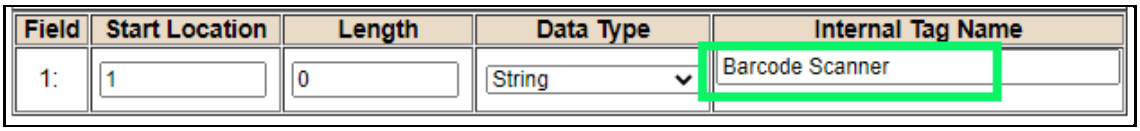
Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.



To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

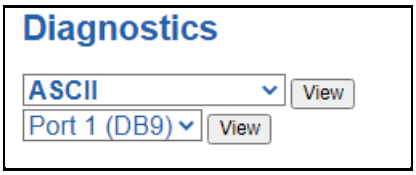
In the Group drop down, “Line1” is defined on the ASCII Device configuration page and “Barcode Scanner” is defined in the ASCII Parsing configuration.



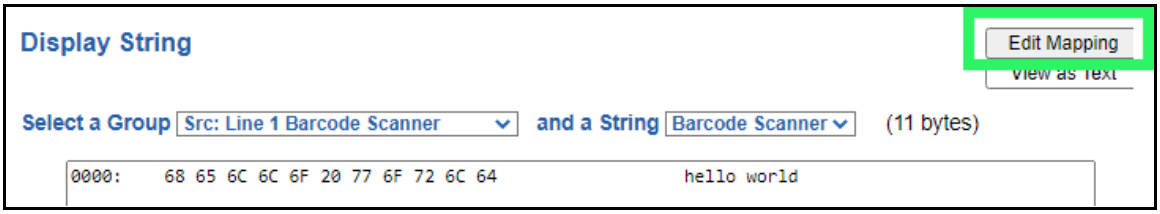


If there are values of “Data Not Valid “on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

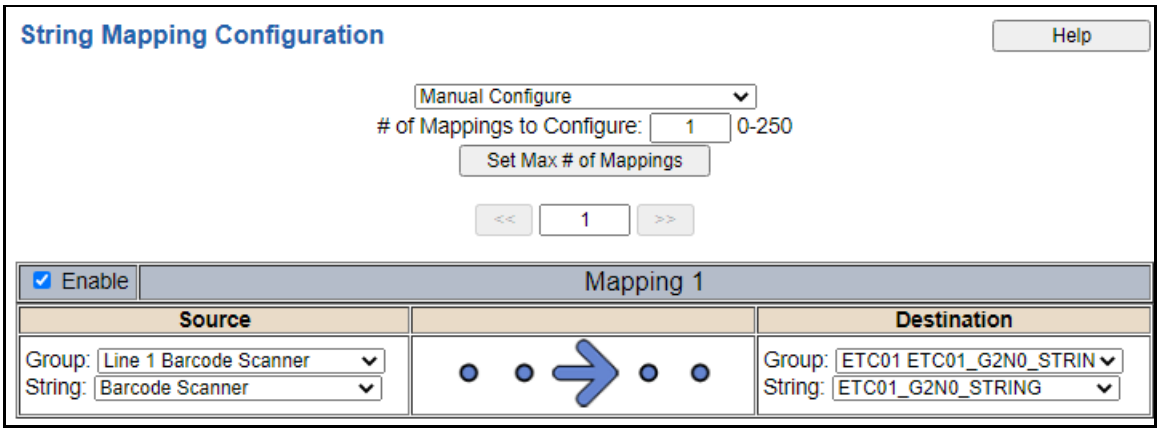
NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.



To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.



NOTE: Only String data types can be mapped to another String data type.



To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

Display String use case

Sending a message of “RTA,Support,Rocks” from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

ASCII Device 1 (Line1)

Max Number of Fields: 3 1-50 | Min Number of Fields: 1 1-50

Parsing Delimiter: , 44 0x2c

Update Fields

Field	Start Location	Length	Data Type	Internal Tag Name
1:	1	0	String	Header 1
2:	1	0	String	Header 2
3:	1	0	String	Header 3

The message is broken up into 3 “Groups” or Parsing fields.

Display String Edit Mapping View as Text

Select a Group Src: Line1 Header 1 and a String Header 1 (3 bytes)

```
0000:    52 54 41                                          RTA
```

Display String Edit Mapping View as Text

Select a Group Src: Line1 Header 2 and a String Header 2 (7 bytes)

```
0000:    53 75 70 70 6F 72 74                              Support
```

Display String Edit Mapping View as Text

Select a Group Src: Line1 Header 3 and a String Header 3 (5 bytes)

```
0000:    52 6F 63 6B 73                                    Rocks
```

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostics

ASCII View

Port 1 (DB9) View

Last Message Sent (17 bytes)

```
0000:    52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 6B   RTA,Support,Rock
0016:    73                                                s
```

Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.

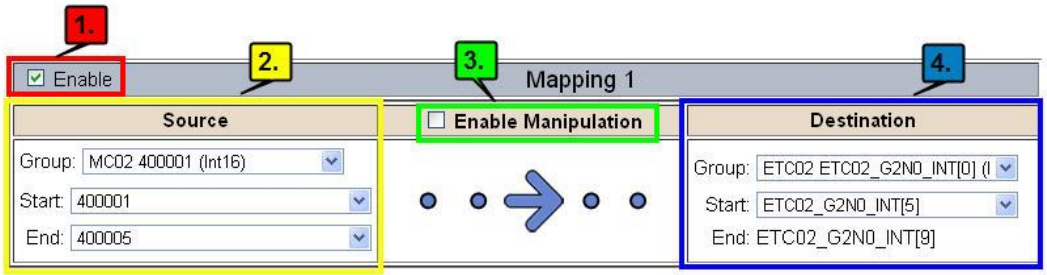
   a. Both Source values were able to be mapped to a corresponding Destination value.

2) This example shows how Auto-Configure will make its best guess.

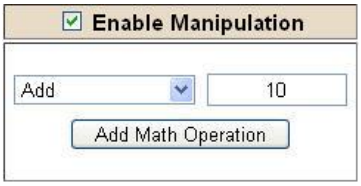
   a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.

Data Mapping – Explanation

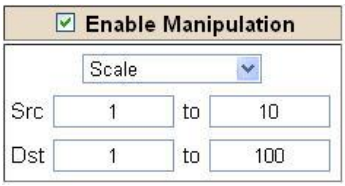
Below are the different parts that can be modified to make up a data mapping.



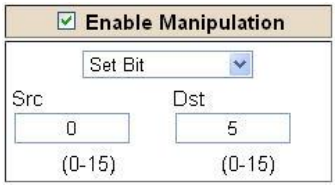
1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for this mapping.
   c) End - This is the final point to be included for this mapping.
3) Manipulation Area (green box above):
   a) Enable the Data Manipulation. This can be enabled for any mapping.
   b) Click **Add Math Operation** for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
   c) Select the Operation(s) to perform.
      i) Math Operations are performed in the order they are selected.
      ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
   d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.



Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.



Example of Set Bit (similar to Invert Bit). This will take the value of the 0th source bit and copy it into the value of the 5th destination bit.

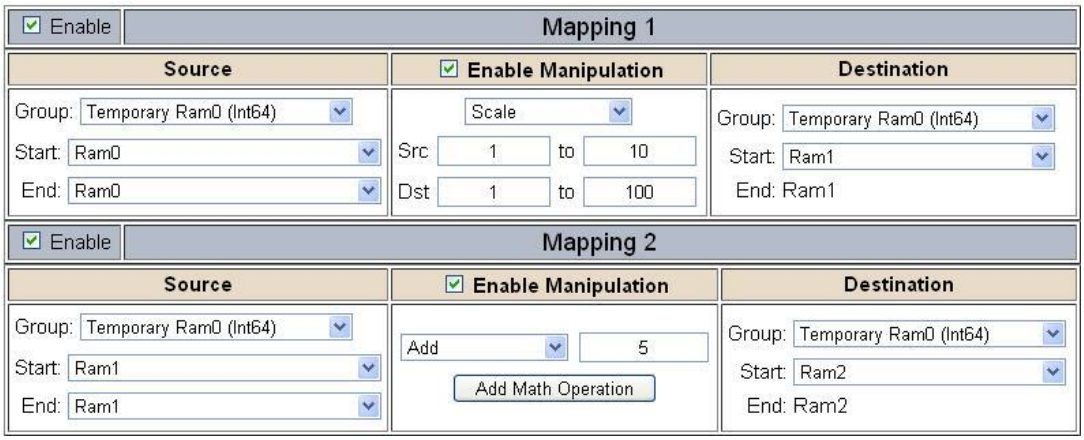
4) Destination Field (blue box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for where the data is being stored.
   c) End - The End point is derived from the length of the source and cannot be modified.

Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

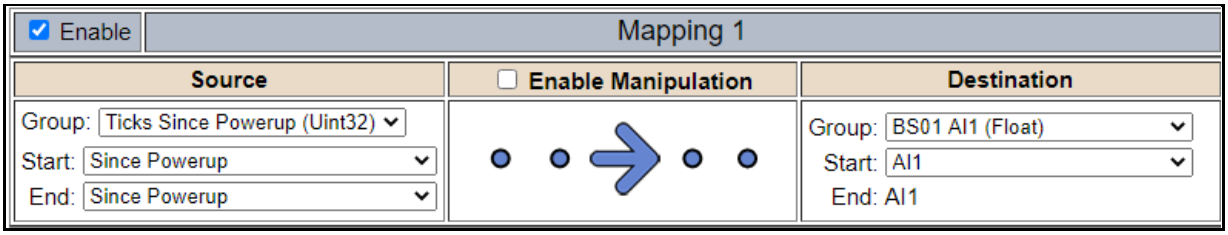
IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

1) **Temporary Ram (Int64)**
   a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
   b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.



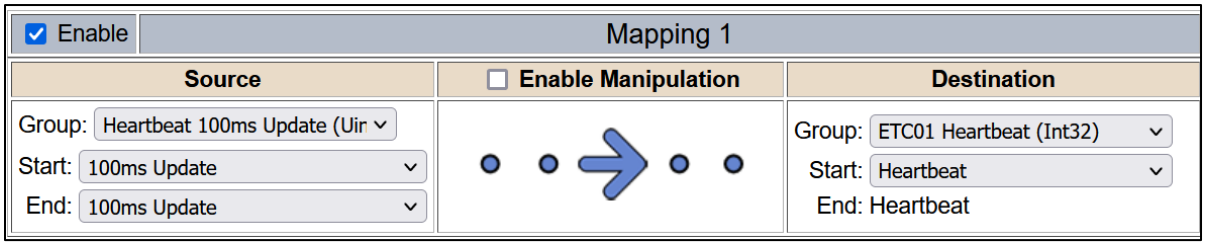
In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

2) **Temporary Ram (Double)**
   a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.
3) **Ticks Per Second**
   a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.



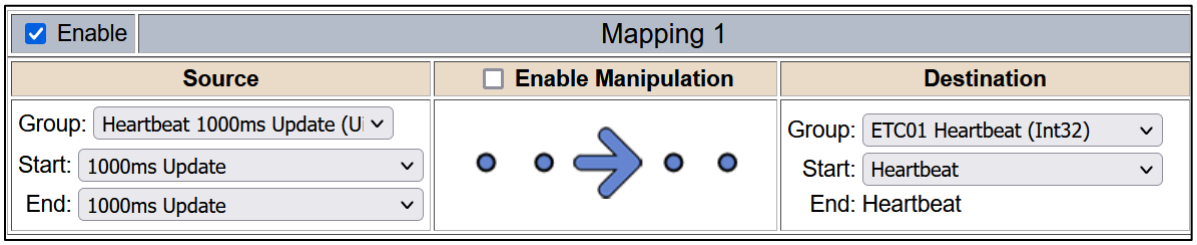
4) **Heartbeat 100ms Update**

a) The Heartbeat 100ms Update variable can be used as a heartbeat that updates once every 100ms. The variable starts at 0 on gateway startup and increments by 1 every 100ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 100ms the gateway is offline.



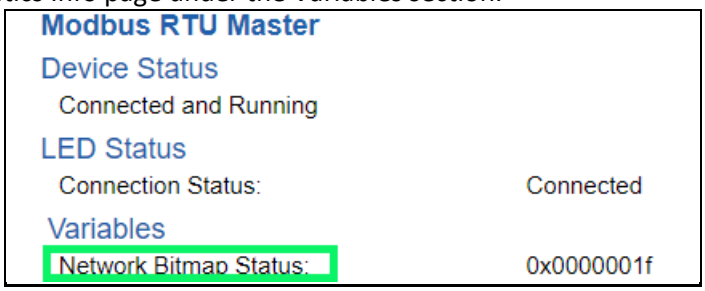
5) **Heartbeat 1000ms Update**

a) The Heartbeat 1000ms Update variable can be used as a heartbeat that updates once every 1000ms. The variable starts at 0 on gateway startup and increments by 1 every 1000ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 1000ms the gateway is offline.



6) **XY_NetBmpStat**

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.



b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.**

i) 0x00000002 shows that only device 2 is connected

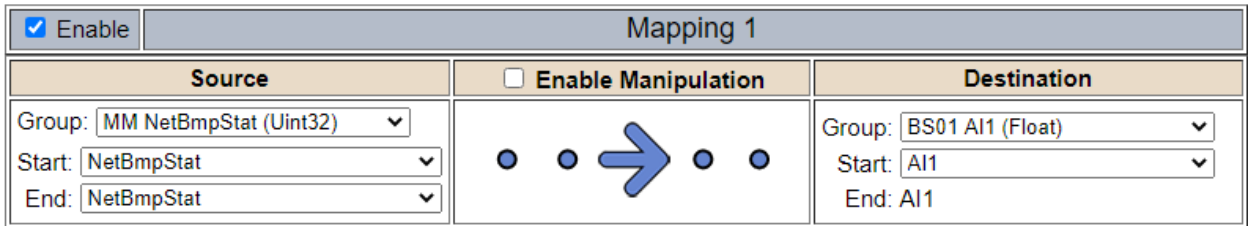
ii) 0x00000003 shows that only devices 1 and 2 are connected

iii) 0x0000001f shows that all 5 devices are connected (shown in image above)

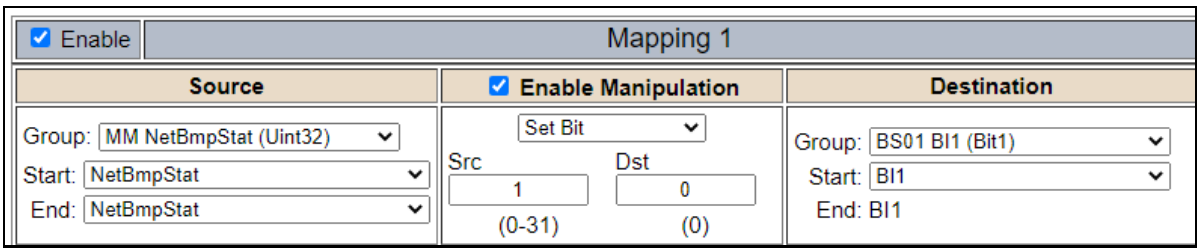
c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices AI1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 – 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.



Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.



7) Status_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Common Status: 0x000000FF (bit 0-7)1st byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status

PLC to Modbus TCP/IP | Modbus TCP/IP to PLC

PLC | 460ETCMC | Modbus TCP/IP

Name	Value (Hex)		Manipulation	Name	Value (Hex)	
PLC_Status	19	0x00000013		ETC Status	19	0x00000013

Example: ETC Status is 0x00000013 (19 decimal), here is the break down

Hex	Bit	Decimal	Explanation
0x01	0(on)	1	if we are a Master/Client
0x02	1(on)	2	connected (0 not connected)
0x10	4(on)	16	running (usually added to connected)
Total:	0x13	19	

External Faults: 0x0000FF00 (bit 8-15)2nd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	8	0	local control
0x01	8	256	remotely idle
0x02	9	512	remotely faulted
0x04	10	1,024	idle due to dependency
0x08	11	2,048	faulted due to dependency

Recoverable Faults: 0x00FF0000 (bit 16-23)3rd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed out
0x02	17	131,072	recoverable fault - Slave err

Non-Recoverable Faults 0xFF000000 (bit 24-31) 4th byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10	28	268,435,456	Configuration Mode
0x20	29	536,870,912	No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

PLC to Modbus TCP/IP | Modbus TCP/IP to PLC

PLC **460ETCMC** **Modbus TCP/IP**

Name	Value (Hex)		Manipulation	Name	Value (Hex)	
MC_Status	65601	0x00010041		MC Status	65601	0x00010041

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Common Status:

Hex:	Bit:	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault

Recoverable Faults:

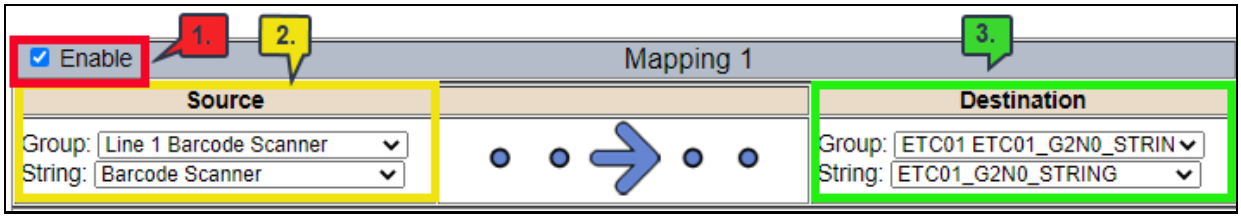
Hex:	Bit:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed

Total: 0x010041 65,601

String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

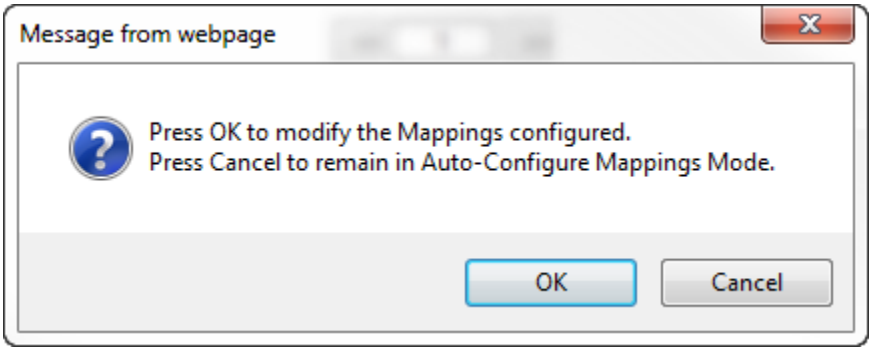


1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string used for this mapping.
3) Destination Field (green box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string where the data is being stored.

Mapping – Auto-Configure Mode to Manual Configure Mode

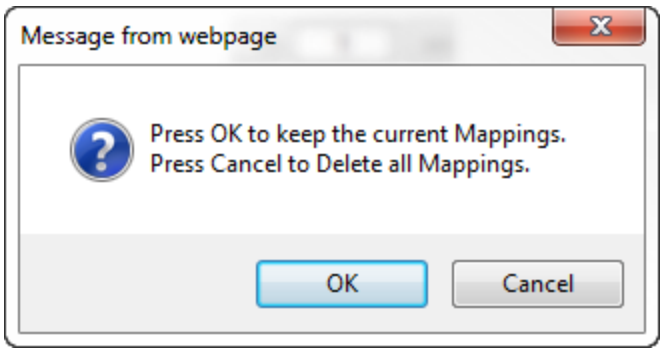
To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.



1) To keep the mappings that are already configured press **OK**.

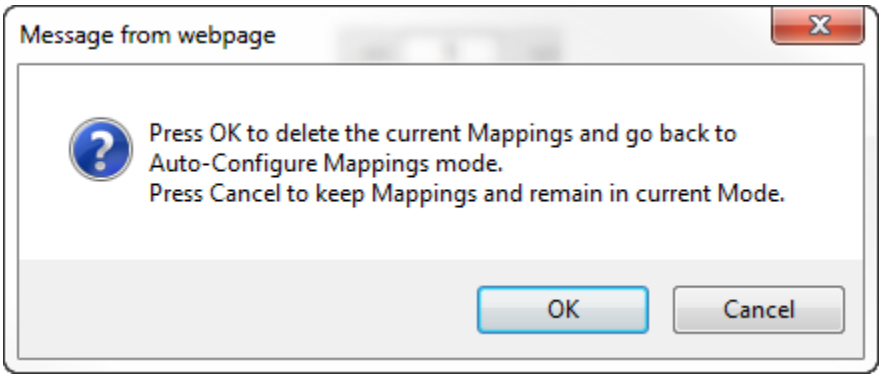
   a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.

2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.

Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.



Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.

View as Text

Data Mapping

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

> **Mapping** *number*: *source point* **Len:** *Number of points mapped* **->** *manipulation (if blank then no manipulation)* **->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

Data Mapping

```
Mapping 1:      Temporary Ram0  Len: 1  -> 1:10 Scale to 1:100 ->        Temporary Ram1
Mapping 2:      Temporary Ram1  Len: 1  -> Add 5 ->      Temporary Ram2
```

String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

> **Mapping** *number*: *source point* **-> Copy ->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

String Mapping

```
Mapping 1:      Logix Test_String       -> Copy ->      MC02 400001
```

Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

How does this work?

1) Map the Triggering Variable (Source) over to Trigger **#** (Dest).
2) If Trigger **#** value changes states mark all Trigger **#** protocols read data as "Invalid".
3) Read all source read data points until ALL source read data is valid.
4) Handshake **#** value is set equal to Trigger **#** value.
5) Map Handshake **#** to reference data point.
   Note: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data Groups (BACnet/IP to 460MCBS)

Data Group	Object Type	Starting Object	# of Objects
1	Analog Output (32 Bit Float)	1	21
2	Binary Output	1	0
3	CharacterString Value	51	0

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

Setup BACnet Names, Units, and COV

21	G01	Data Validation Trigger	Other	no-units	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	40
2	Binary Input	1	0
3	CharacterString Value	1	0

40	G01	Data Validation Result	Other	no-units	1.000000

3) Within the Data Mapping page manually add 2 additional mappings.
4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

☑ Enable	Mapping 2	
Source	☐ **Enable Manipulation**	**Destination**
Group: BS01 AO1 (Float) Start: AO21 End: AO21		Group: MC Trigger 0 (Uint16) Start: Trigger 1 End: Trigger 1

5) The second mapping, the MC Handshake will increment that all data is validated and write to AI21 “all data is validated”. The value of AI40 and AO21 should be the same.

☑ Enable	Mapping 3	
Source	☐ **Enable Manipulation**	**Destination**
Group: MC Handshake 0 (Uint16) Start: Handshake 1 End: Handshake 1		Group: BS01 AI1 (Float) Start: AI40 End: AI40

Security Configuration

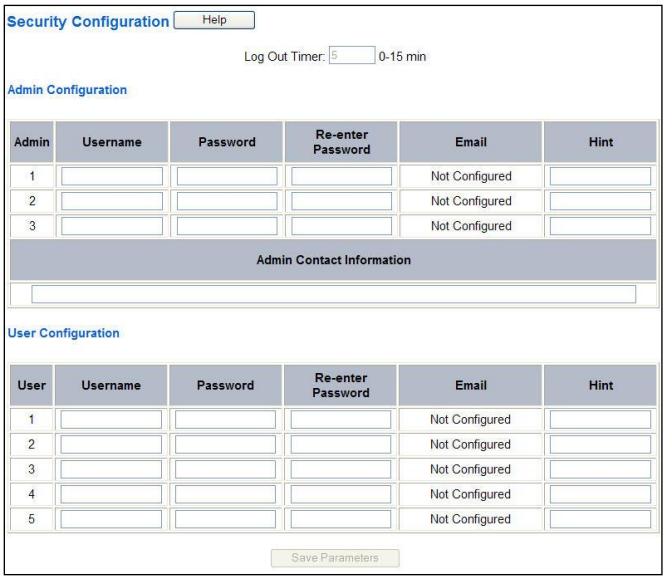
To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

1) Log Out Timer: The system will automatically log inactive users off after this period of time. **NOTE**: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the **Logout** button.
2) Username: Enter a username, max of 32 characters.
3) Password: Enter a password for the username, max of 32 characters, case sensitive.
    a. Re-enter the Password
4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
5) Hint: A helpful reminder of what the password is.



Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

1) **Full Access**: Capability to view and configure a web page.
2) **View Access**: Capability to view a web page, but cannot configure parameters.
3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

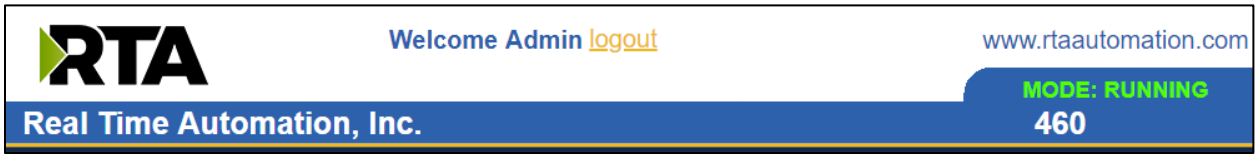
Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.

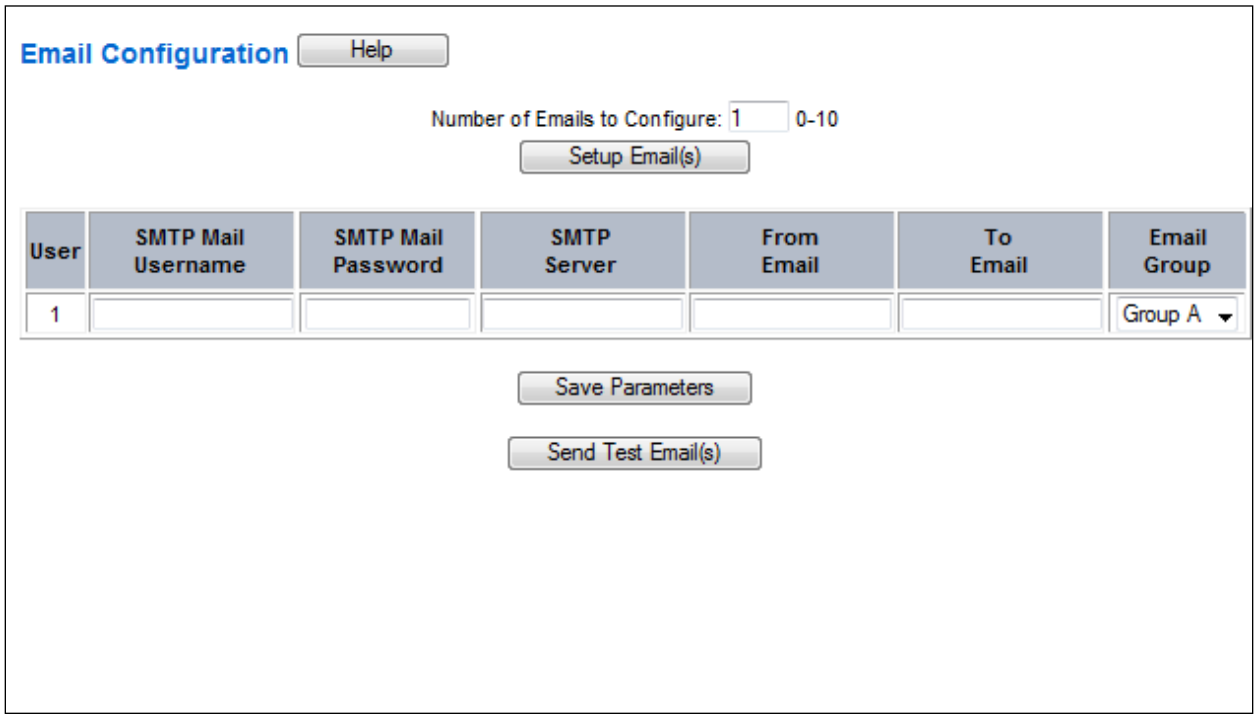
Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

1) SMTP Mail Username: The email address that the SMTP server has set up to use.
2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
4) From E-mail: Enter the e-mail that will show up as the sender.
5) To E-mail: Enter the e-mail that is to receive the e-mail.
6) E-mail Group: Choose a group for the user. This is used in other web pages.

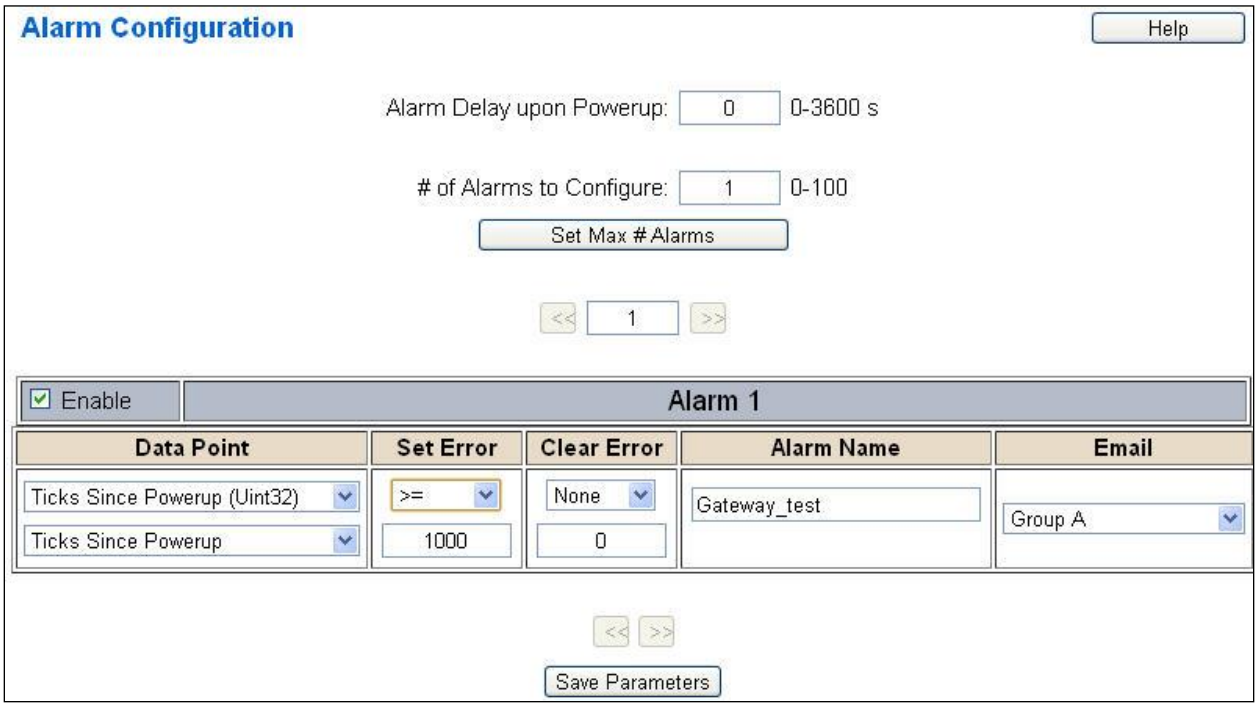
Click the **Save Parameters** button to commit the changes and reboot the gateway.



Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.



2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
3) In the Data Point Section:
    a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
    b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
4) In the Set Error Section:
    a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be set.
    b. Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.

5) In the Clear Error Section:
    a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
    b. Select the Clear Error Value.
    -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics – Alarm Status

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

1) # Alarms Enabled: This is a count of enabled alarms.

2) # Alarms Active: This is how many alarms are presently active (set).

3) Last Active Alarm: This is the last alarm that the gateway detected.

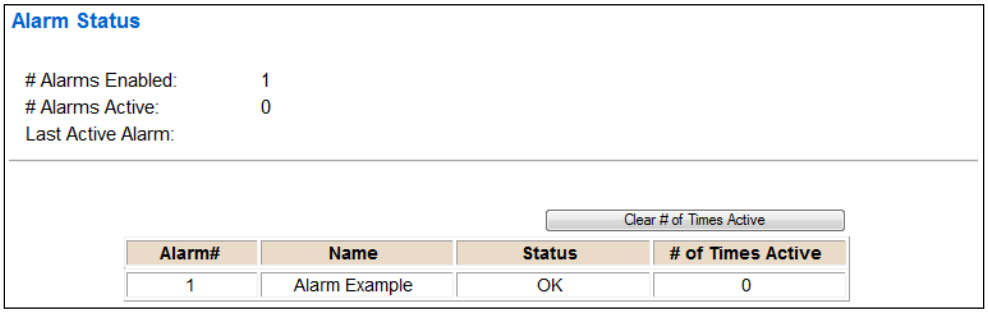
4) **Clear # of Times Active**: This will reset all alarms '# of Times Active' to 0.

5) Alarm #: The reference number to the given alarm on the alarm setup page.

6) Name: The name of the alarm.

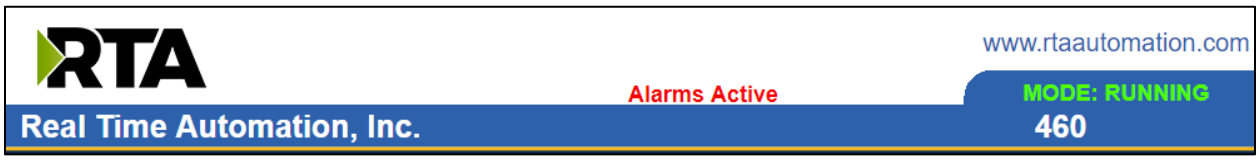
7) Status: The current status of the alarm, either OK or ALARM.

8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.



Alarms – Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

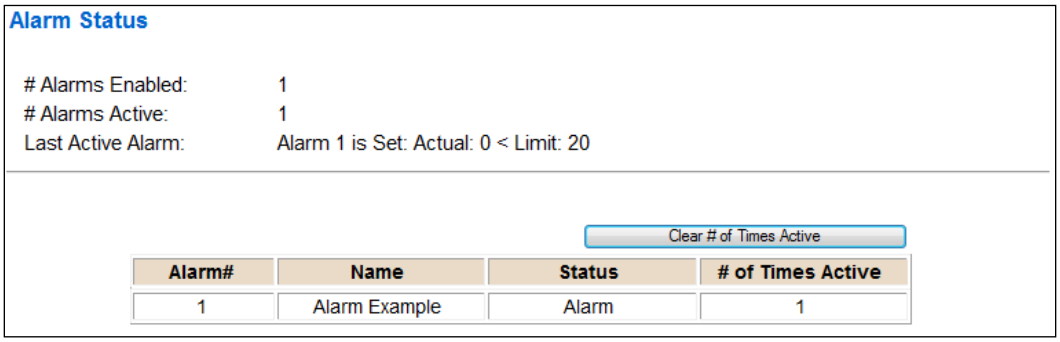
1) A one-time notification will be sent out to the email associated with the alarm.

2) For duplicate emails to occur, the alarm must be cleared and then become active again.

3) *# Alarms Active* and *# of Times Active* will be incremented.

4) Status of the Individual Alarm will be set to *Alarm*.

5) *Last Active Alarm* field will be populated with details on what triggered the alarm.



Alarms – Clear

When an alarm is cleared, the following will occur:

1) A one-time notification will be sent to the email associated with the alarm.

    a. For duplicate emails to occur, the alarm must become active and then be cleared again.

2) Total *# Alarms Active* will decrement. *Last Active Alarm* will not be changed.

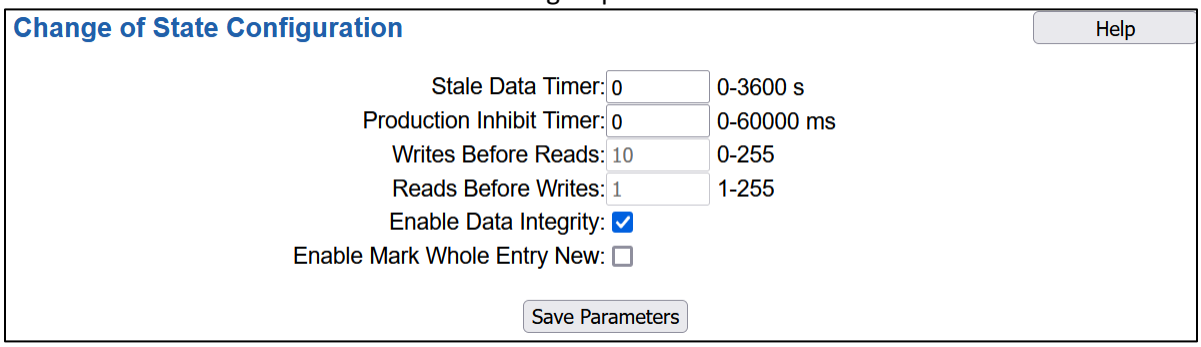
3) Status of the Individual Alarm will be reset to *OK*.

Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

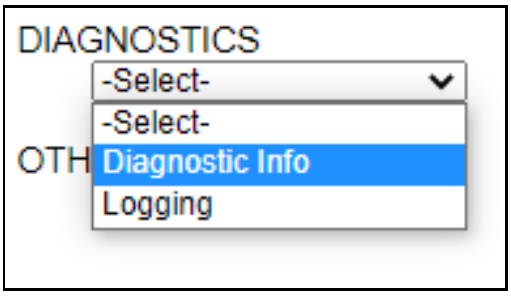
1) **Stale Data Timer**: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping.
   Gateway behavior:
   - If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State basis.
   - If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every *x* seconds).
2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs.
3) **Writes Before Reads**: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications.
   Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin.
4) **Reads Before Writes:** If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications.
5) **Enable Data Integrity**: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up.
6) **Enable Mark Whole Entry New**: If Enabled, mark the entire scan line or data group new upon 1 data element within the scan line or data group to be new.



Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.



For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

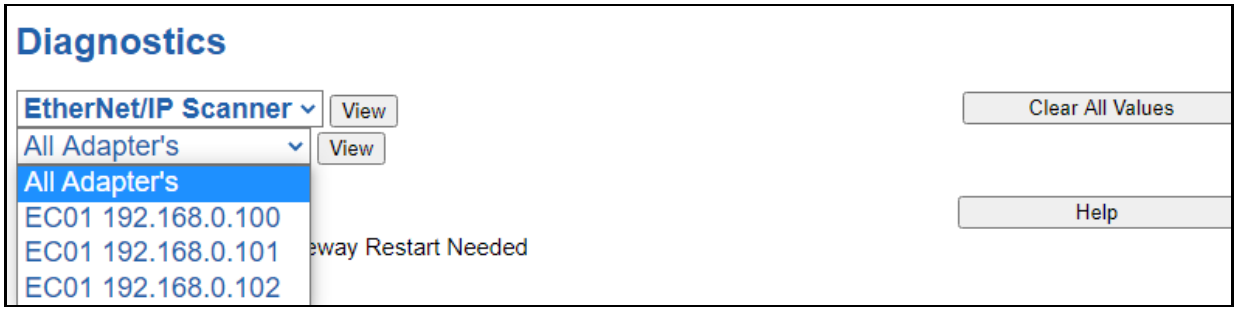
Common Errors:

1) Destination or Source Point does not exist
   a) Solution: Re-map the mapping
2) Source or Destination Pointer too small
   a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
3) Range Discard, Min or Max Value
   a) The actual data value is outside of the defined range
4) Math Error
   a) Operation value cannot be 0
5) Scaling Error
   a) Source Min must be smaller than Source Max
   b) Destination Min must be smaller than Destination Max

Note: you can also view this information on the Main Page.

Diagnostics – EtherNet/IP Scanner

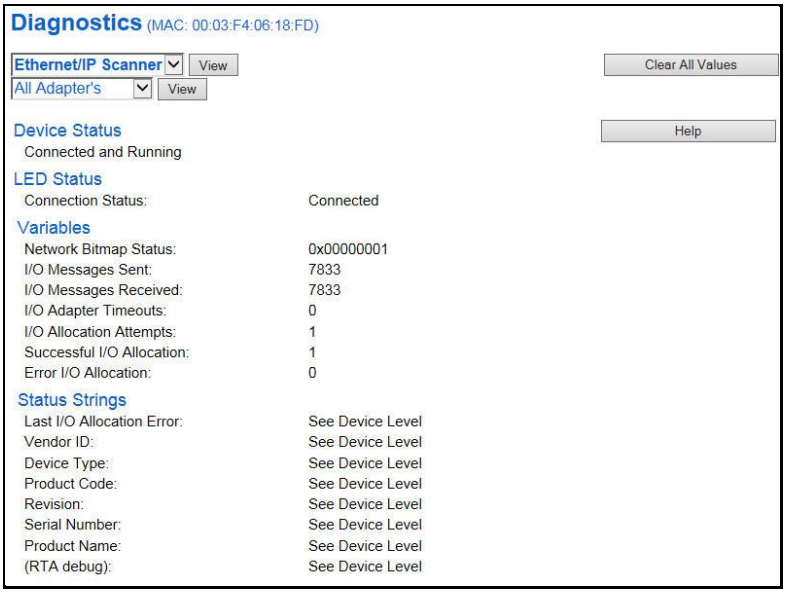
Select the EtherNet/IP Scanner in the dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual adapter counters by selecting the device in the *All Adapters* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

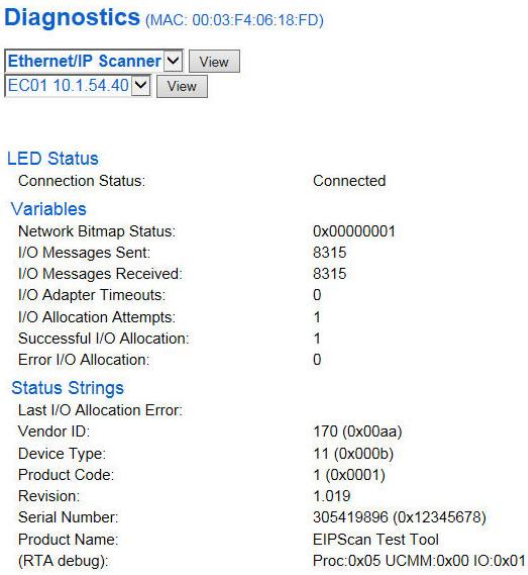


NOTE: This page will auto-refresh every five seconds with the latest data.

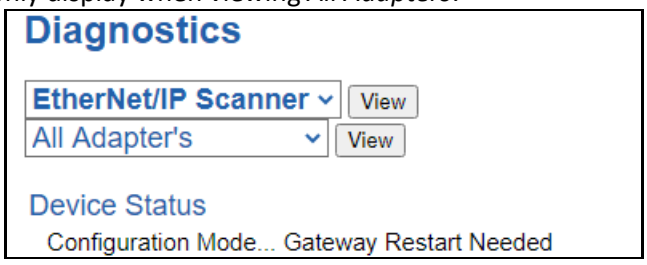
Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.
   Example: If viewing EtherNet/IP adapter Address 10.1.54.40, this will only clear the values for that specific device. This will reduce the overall values indirectly, otherwise select All Servers to clear all devices.



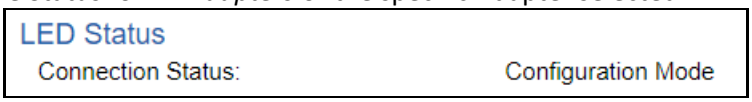


Device Status - This will only display when viewing *All Adapters*.



1) Connected and Running – The gateway is connected to all the EtherNet/IP adapters that are enabled and configured.
2) Connected and Idle – The gateway is connected to all the EtherNet/IP adapters that are enabled and configured but the configured outputs are not yet valid.
3) Error: Timeout – One or more enabled EtherNet/IP adapters have timeouts.
4) Fatal Error: No Configuration – No EtherNet/IP adapter devices are configured or devices that are configured are not enabled.
5) Unknown: First Scan Not Complete – I/O Parameters have been configured for an EtherNet/IP adapter, but a connection has not been established yet.
6) Dependency Protocol Faulted – The dependent protocol is missing causing the communication to go inactive.

LED Status - This is the Status for *All Adapters* or the specific Adapter selected.



1) Solid Green (Connected) – The gateway is connected to all the EtherNet/IP adapters that are configured and enabled.
2) Solid Green (Connected(Idle)) –The gateway is connected to all the EtherNet/IP adapters that are configured and enabled, but the configured outputs are not yet valid.
3) Flashing Green (Not Connected/First Time Scan) – The gateway has never been connected to an EtherNet/IP adapter that is configured and enabled.
   a) Make sure there are no error codes being returned.
   b) Make sure the adapter device is configured and online.
4) Flashing Red (Empty Scan List) – No EtherNet/IP adapters are configured/enabled.
5) Flashing Red (Connection Timeout) - One or more enabled EtherNet/IP adapters are timed out or missing.
   a) Verify that the IP address of each EtherNet/IP adapter is valid and is on the same network as the gateway.
   b) Verify EtherNet/IP settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
   c) Verify the Instance numbers are valid for each EtherNet/IP adapter.
6) Flashing Red (Dependency Error) - The dependent protocol is missing or has errors causing the communication to go inactive.
   a) The other protocol must be *Connected*.
7) Off – No Ethernet cable plugged in.

Variables - These are the values for *All Adapters* or the specific adapter selected.

Variables	
Network Bitmap Status:	0x00000000
I/O Messages Sent:	0
I/O Messages Received:	0
I/O Adapter Timeouts:	0
I/O Allocation Attempts:	0
Successful I/O Allocation:	0
Error I/O Allocation:	0

1) Network Bitmap Status (Displayed in Hex):
   a) Each bit corresponds to an adapter. If the bit is set, the adapter is connected, otherwise the bit is 0.
   b) Bit 0 corresponds to Adapter 1 and Bit 4 is for Adapter 5 and so on.
2) I/O Messages Sent – Total number of messages sent to the adapter device(s).
3) I/O Messages Received – Total number of messages received from the adapter device(s).
4) I/O Adapter Timeouts – Number of times an I/O Connection has timed out.
5) I/O Allocation Attempts – Number of times the gateway has attempted to allocate a connection.
6) Successful I/O Allocation – Total number of established connections.
7) Error I/O Allocation – Total number of refused connections.

Status Strings - These are the values for *All Adapters,* or the specific adapter selected.

Status Strings
Last I/O Allocation Error:
Vendor ID:
Device Type:
Product Code:
Revision:
Serial Number:
Product Name:
(RTA debug):

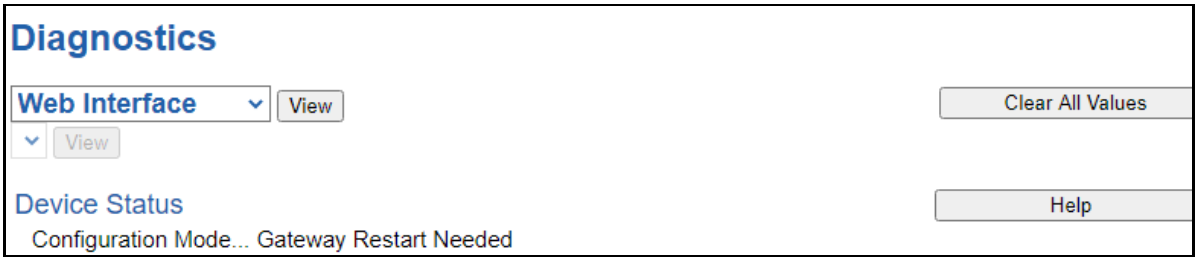
1) Last I/O Allocation Error – Displays the last error code received from a ForwardOpen request. See **Error Code Breakdown** section for information about more common errors.
2) Vendor ID (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 1.
3) Device Type (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 2.
4) Product Code (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 3.
5) Revision Major/Minor (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 4.
6) Serial Number (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 6.
7) Product Name (Device Level only) – Displays value from the selected adapter's Identity Object, Attribute 7.

Error Code Breakdown:

1) Common Allocation Error Codes - The gateway is sending an error message due to the listed explanation:
2) "Connection already in use" - The gateway tried to open a connection using the supplied parameters but failed since an existing connection was already opened.
3) "More than one guy configuring" – The gateway is not the only device trying to open a connection to the adapter.
4) "Connection size mismatch" – One of the assembly sizes configured in the gateway does not match that adapter device.
5) "RPI Values(s) not acceptable" – The gateway is trying to access the adapter too quickly. Increase the RPI value in the gateway.
6) "Unsupportable RPI" – The value configured in the gateway for the RPI is not supported in the adapter device. Most likely try a larger value.
7) "Nonexistent instance number" – The assembly instance configured in the gateway is not valid for the adapter.
8) "Invalid Configuration Path" – The configuration assembly instance and/or size doesn't match the adapter.
9) "Invalid O2T Size" – The output assembly size doesn't match the adapter.
10) "Invalid T2O Size" – The input assembly size doesn't match the adapter.
11) "Invalid O2T/Consume Path" – The output assembly instance and/or size doesn't match the adapter.
12) "Invalid T2O/Produce Path" – The input assembly instance and/or size doesn't match the adapter.

Diagnostics – Web Interface

Select **Web Interface** in the top dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics that are displayed on the page.



NOTE: This page will automatically refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.
2) If the view is set to *Web Interface*, this will only clear the values for the Web Interface section of the gateway.

Device Status:

1) Connected and Running - The gateway is servicing HTTP GET or HTTP POST operations and the inactivity timeout (if configured) has not expired.
2) Connected (Idle) – The gateway is servicing HTTP GET or HTTP POST operations and the inactivity timeout has expired.
3) Not Connected – The gateway has never serviced any HTTP GET or HTTP POST operations.
4) Fatal Error: No Configuration – No data points have been configured for the Web Interface.

LED Status

1) Solid Green (Connected) – The gateway is servicing HTTP requests.
2) Flashing Green (First Time Scan) – Start up state. No HTTP requests have been processed, but data points are configured.
3) Flashing Red (Connected: Idle) – The gateway has not serviced a HTTP GET/POST operation within the Inactivity Period configured.
4) Solid Red (No Devices Configured/Enabled) – No data points are configured in the Web Interface.
5) Off (No Ethernet Cable) – The ethernet cable has been unplugged.

Variables

Variables	
Successful GET (200 OK):	0
Successful POST (200 OK):	0
Failed GET (404 Not Found):	0
Failed POST (400 Bad Request):	0
Failed GET (403 Forbidden):	0
Failed POST (403 Forbidden):	0
Client HTTP Responses:	0
Client Connection Errors:	0
Status Strings	
Last Error Message:	
Last Error Code:	

1) Successful GET (200 OK):
   a) Number of successfully serviced HTTP GET requests. In the case of a GET using a point name filter, at least one of the points in the list was found.
2) Successful POST (200 OK):
   a) Number of successfully serviced HTTP POST requests.
3) Failed GET (404 Not found):
   a) Number of messages where either the URL request was malformed or the requested group, device, or data point was not found in the gateway.
4) Failed POST (400 Bad Request):
   a) Number of failed HTTP POST operations due to:
5) A malformed x-www-form-urlencoded POST
6) Device or data point referenced does not exist in the gateway
7) Invalid data type for data point referenced
8) Failed GET (403 Forbidden):
   a) Number of times a GET request came from an unauthorized IP address or an IP address without enough READ privileges.
9) Failed POST (403 Forbidden):
   a) Number of times a POST request came from an unauthorized IP address or an IP address without enough WRITE privileges.
10) Client HTTP Responses:
   a) Number of times the *Automatic Data Transfer to User Host* gateway function successfully connected to the configured remote server and received an HTTP status code.
11) Client Connection Errors:
   a) Number of times the *Automatic Data Transfer to User Host* gateway function failed to connect to the configured remote server.

Status Strings

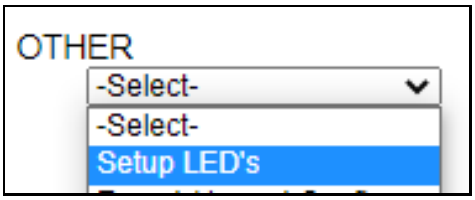
1) Last Error Message:
   a) Message details about the last error. See Common Error Messages below for more information.
2) Last Error Code:
   a) Last HTTP Error Code resulting from a GET or POST request

Common Error Messages:
The error message will alert if the message is for an XML or a JSON message. It will also indicate which line (x) and column (y) of the encoded data message contained the error and the reason why it triggered an error. Typically, the error message will also be followed by the client's IP address.

1) Server Error Strings
   a) Parsing Errors
      i) [XML/JSON] Parser (line: X col: Y): Invalid DEVICE Name
      ii) [XML/JSON] Parser (line: X col: Y): Invalid POINT Name
      iii) [XML/JSON] Parser (line: X col: Y): Over/Underflow for POINT Data
      iv) [XML/JSON] Parser (line: X col: Y): Invalid Data type for POINT
      v) [XML/JSON] Parser (line: X col: Y): [XML/JSON] Formatting Error
      vi) Invalid [XML/JSON] File Post Procedure
   b) Internal Errors – Should rarely see and indicated a major problem in the gateway
      i) [XML/JSON] Output I/O Failure
      ii) [XML/JSON] Output Buffer Overflow
      iii) Internal POST Error (500)
   c) HTTP Errors
      i) Error 404: URL Invalid.
   d) URL-Encoded POSTs – Will show "Invalid Post Attempt" followed by one of the following:
      i) POST to invalid Device: [Device Name]
      ii) Failed Write (Invalid Point Name) to [Device Name]
      iii) Failed Write (Overflow) to [Device Name] : [Point Name]
      iv) Failed Write (Invalid Data Type) to [Device Name] : [Point Name]
2) Client Error Strings
   a) HTTP Client Post rejected by server. Responded: xxx (xxx is an HTTP status other than 200)
   b) HTTP Client: Invalid Socket
   c) HTTP Client: Socket Closed
   d) HTTP Client: Socket Read Failed
   e) HTTP Client: Socket Read Timeout
   f) HTTP Client: Cannot Resolve Host
   g) HTTP Client: Cannot Connect
   h) HTTP Client: Invalid URL
   i) HTTP Client: Invalid Response
   j) HTTP Client: Proxy xxx

LED Configuration

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.



Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

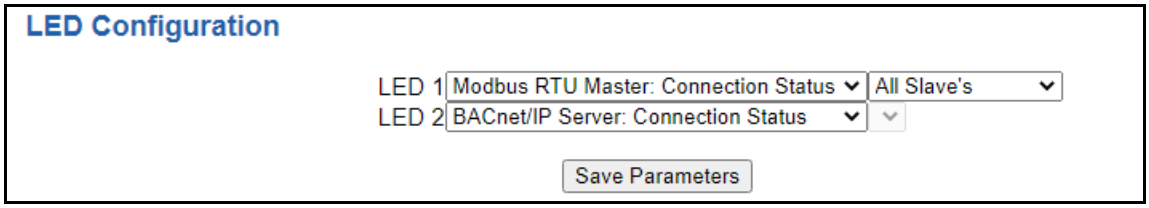
To select a slave/server device:

1) Select the protocol in the left dropdown menu.

2) Click **Save Parameters** to generate the second dropdown menu.

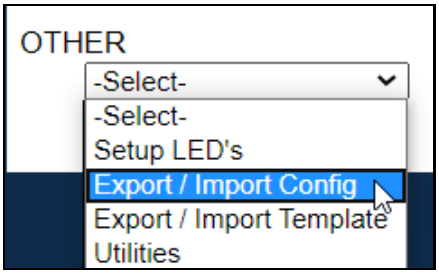
3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.



Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.



Export Configuration

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

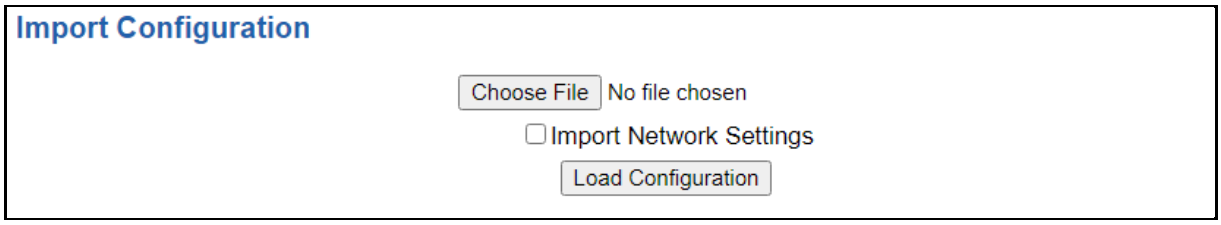
Import Configuration

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.



If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.

Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

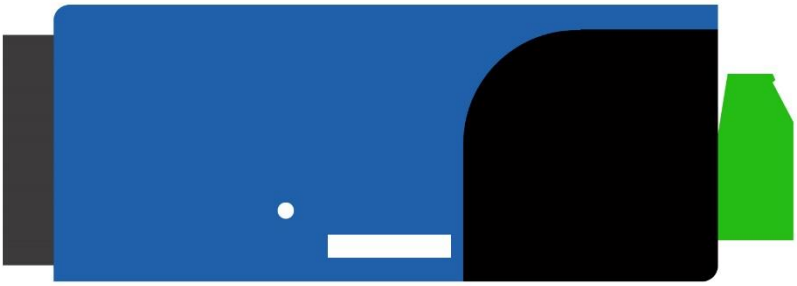
Replacing Configuration Using SD Card

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

1) Extract SD Card from gateway you wish to copy the configuration from.
2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
3) Navigate to the webpage inside the unit.
4) Navigate to the dropdown **Other->Utilities**.
5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
7) When the unit comes back in *Mode: Running*, insert the SD Card.
8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
    a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
9) When the unit comes back up, the configuration should be exactly what was on the SD Card.

Intelligent Reset Button

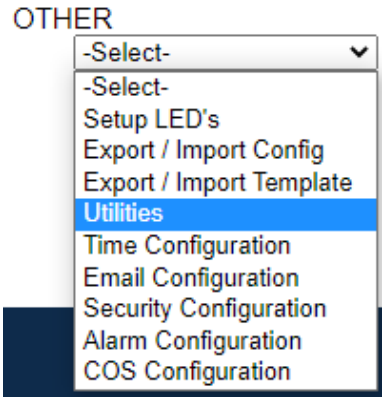
If the IP Address of the gateway is forgotten or is unknown, there is an easy way to recover the IP Address using a reset button on the hardware.

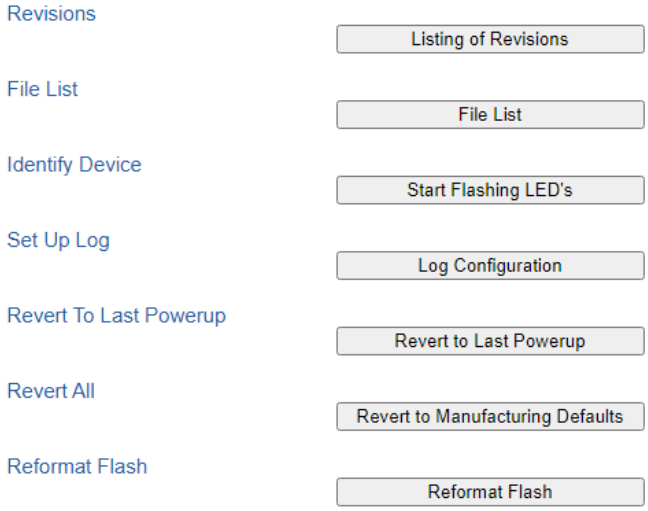


1) On the side of the gateway with the SD card slot, there is a small pinhole. Using a paperclip, press the button through this pinhole and hold the button for at least 5 seconds.
2) After 5 seconds, the unit will acknowledge the command and LED 1 and LED 2 will start an alternate Blink Green quickly pattern.
3) Release the button and the gateway will reset to default IP settings (DHCP).

Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.