460ETCBMS-N700 Protocol Gateway

Product User Guide

Firmware Version 8.9.39

Trademarks
CompactLogix, ControlLogix, & PLC-5 are registered trademarks of Rockwell Automation, Inc. EtherNet/IP is a trademark of the ODVA. MicroLogix, RSLogix 500, and SLC are trademarks of Rockwell Automation, Inc. Microsoft, Windows, and Internet Explorer are registered trademarks of Microsoft Corporation. BACnet® is a registered trademark of American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE). All other trademarks and registered trademarks are the property of their holders.

Limited Warranty
Real Time Automation, Inc. warrants that this product is free from defects and functions properly.

EXCEPT AS SPECIFICALLY SET FORTH ABOVE, REAL TIME AUTOMATION, INC. DISCLAIMS ALL OTHER WARRANTIES, BOTH EXPRESSED AND IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR APPLICATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular application, Real Time Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams. Except as specifically set forth above, Real Time Automation and its distributors and dealers will in no event be liable for any damages whatsoever, either direct or indirect, including but not limited to loss of business profits, income, or use of data. Some states do not allow exclusion or limitation of incidental or consequential damages; therefore, the limitations set forth in this agreement may not apply to you.

No patent liability is assumed by Real Time Automation with respect to use of information, circuits, equipment, or software described in this manual.

Government End-Users
If this software is acquired by or on behalf of a unit or agency of the United States Government, this provision applies: The software (a) was developed at private expense, is existing computer software, and was not developed with government funds; (b) is a trade secret of Real Time Automation, Inc. for all purposes of the Freedom of Information Act; (c) is “restricted computer software” submitted with restricted rights in accordance with subparagraphs (a) through (d) of the Commercial “Computer Software-Restricted Rights” clause at 52.227-19 and its successors; (d) in all respects is proprietary data belonging solely to Real Time Automation, Inc.; (e) is unpublished and all rights are reserved under copyright laws of the United States. For units of the Department of Defense (DoD), this software is licensed only with “Restricted Rights”: as that term is defined in the DoD Supplement of the Federal Acquisition Regulation 52.227-7013 (c) (1) (ii), rights in Technical Data and Computer Software and its successors, and: Use, duplication, or disclosures is subject to restrictions as set forth in subdivision (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at 52.227-7013. If this software was acquired under GSA schedule, the U.S. Government has agreed to refrain from changing or removing any insignia or lettering from the Software or documentation that is provided or from producing copies of the manual or media. Real Time Automation, Inc.

© 2026 Real Time Automation, Inc. All rights reserved.

Overview 6
Hardware Platforms 7
Hardware – N700 8
Powering the Gateway 8
Port Connections 9
Mounting with a DIN Rail 10
Installing 10
Removing 10
Accessing the Main Page 11
Committing Changes to the Settings 12
Main Page 13
Device Configuration 14
Network Configuration 15
Allen-Bradley PLC Configuration 16
External PLC Configuration 17
External PLC Configuration: Auto-Configure 18
Auto-Configure Group by Device vs. Auto-Configure Group by Data Type 19
Group by Device (Default Method) 19
Group by Data Type 19
External PLC Configuration: Manual Configure Mode 20
Configuring Read and Write Scan Lines 22
Access Program Scope Tags 25
Optimized Trigger Guide 26
BACnet MS/TP Subordinate Configuration 30
BACnet MS/TP Subordinate Configuration-Data Groups 31
BACnet MS/TP Subordinate Configuration: Manual Configure Mode 33
BACnet MS/TP Subordinate Object Configuration – Analog Objects 34
BACnet MS/TP Subordinate Object Configuration – Binary Objects 35
BACnet MS/TP Subordinate Object Configuration – CharacterString Value Objects 36

BACnet MS/TP Subordinate Object Configuration – Group Names 37
Mapping - Transferring Data Between Devices 38
Display Mapping and Values 38
Display Data 38
Display String 41
Display String use case 43
Data and String Mapping – Auto-Configure 44
Data Mapping – Explanation 45
Data Mapping – Adding Diagnostic Information 46
String Mapping – Explanation 51
Mapping – Auto-Configure Mode to Manual Configure Mode 52
Mapping – Manual Configure Mode to Auto-Configure Mode 53
View as Text 54
Data Mapping 54
String Mapping 54
Base Triggering – Data Validiation Triggering 55
Security Configuration 57
Security Configuration-Security Levels 58
Security - Log In 59
Security - Log Out 59
Email Configuration 60
Alarm Configuration 61
Diagnostics – Alarm Status 63
Alarms – Active 64
Alarms – Clear 64
Change of State (COS) Configuration 65
Diagnostics Info 66
Diagnostics Mapping 66
Diagnostics – Allen-Bradley PLC 67
Diagnostics – BACnet MS/TP Slave 70
Configuration Files 74

Export Configuration 74
Import Configuration 74
Save and Replace Configuration Using SD Card 76
Saving Configuration Using SD Card 76
Replacing Configuration Using SD Card 76
Utilities 77

Overview

The 460ETCBMS-N700 gateway Connects up to five Allen-Bradley PLCs with a BACnet MS/TP Manager. By following this guide, you will be able to configure the 460ETCBMS-N700 gateway.

Number of ASCII devices is dependent on the Hardware and Product number of the 460 gateway.

For further customization and advanced use, please reference the appendices located online at: http://www.rtautomation.com/product/460-gateway-support/.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612
Email: support@rtautomation.com

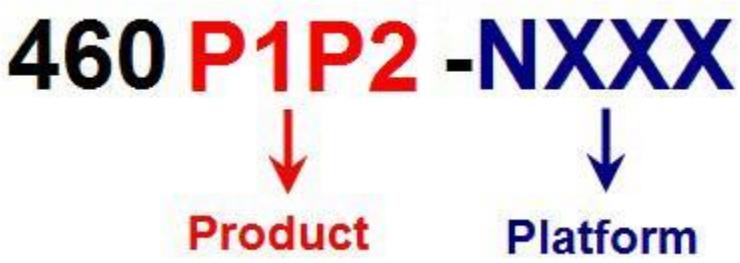
Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

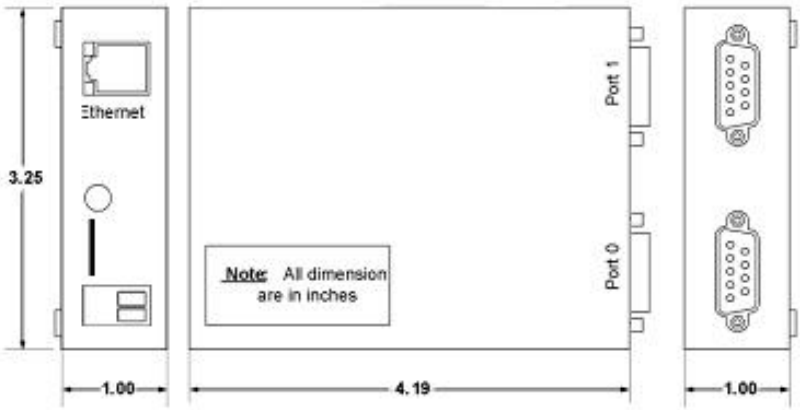
To find which hardware platform you are using:

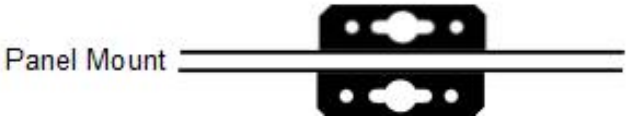
1) Look on the front or back label of the unit for the part number.
2) On the webpage inside the gateway, navigate to the dropdown menu under **Other** and select **Utilities**. Click the **Listing of Revisions** button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":



Hardware – N700





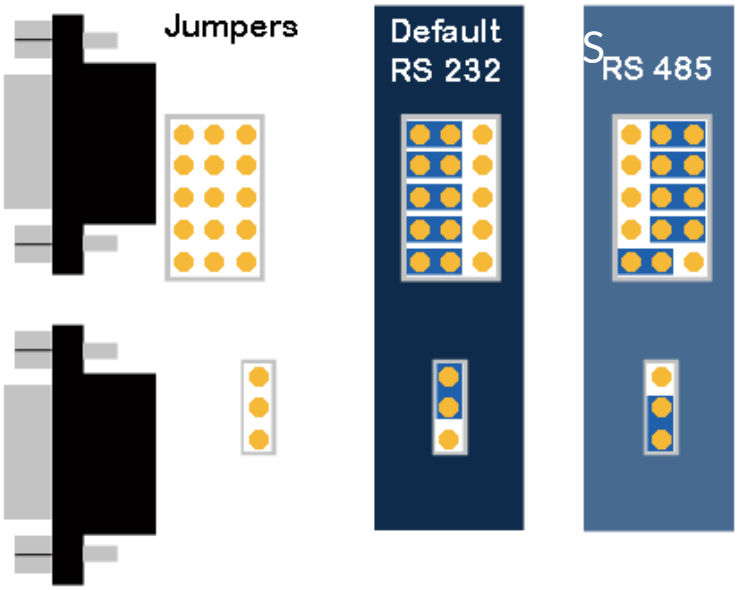
Powering the Gateway

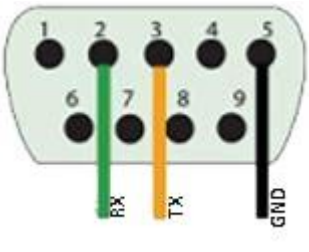
1) Connect a 12-24 VDC power source to the gateway:
   a) 2-Pin Terminal power connection with Red Wire = (+) Black Wire = (-)

Port Connections

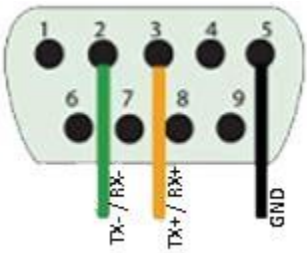
The factory default port settings for Port 0 and Port 1 are RS232. If the default port settings are not compatible with your ASCII device, Port 0 can be configured for RS232, RS485, or RS422. Port 1 can only be configured for RS232.

Jumper Configuration

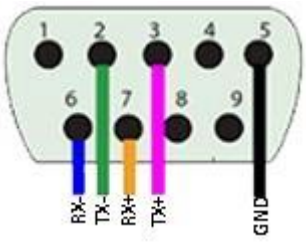




Port 0 & Port 1
RS232



Port 0
RS485



Port 0
RS422

The default jumper configurations are setup for the following serial modes:

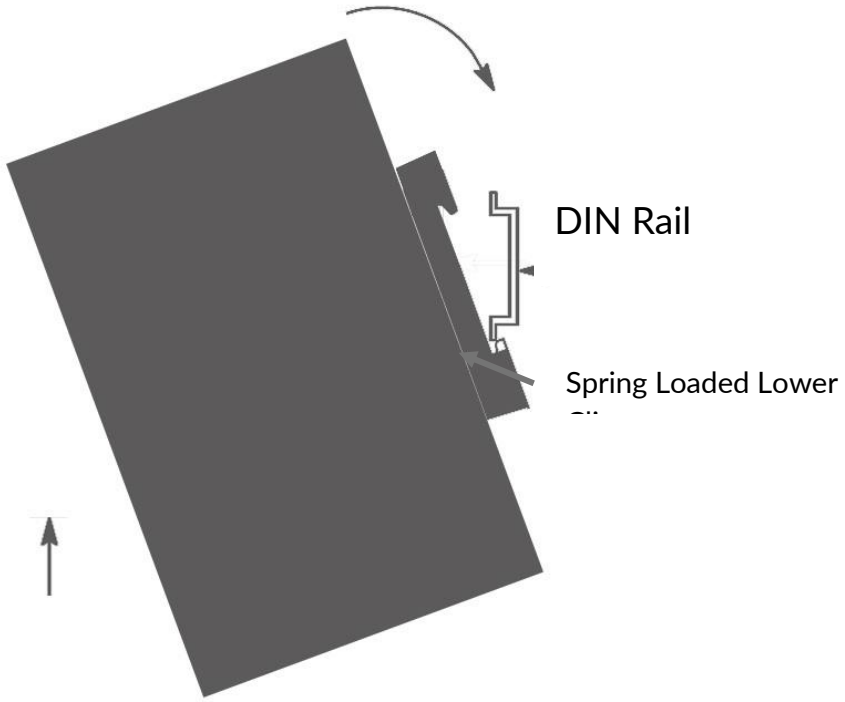
- **Port 0 – RS232**
- **Port 1 – RS232**

Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

1) Mount your DIN Rail.
2) Hook the bottom mounting flange under the DIN Rail.
3) While pressing the 460ETCBMS-N700 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
4) Release upward pressure.



Removing

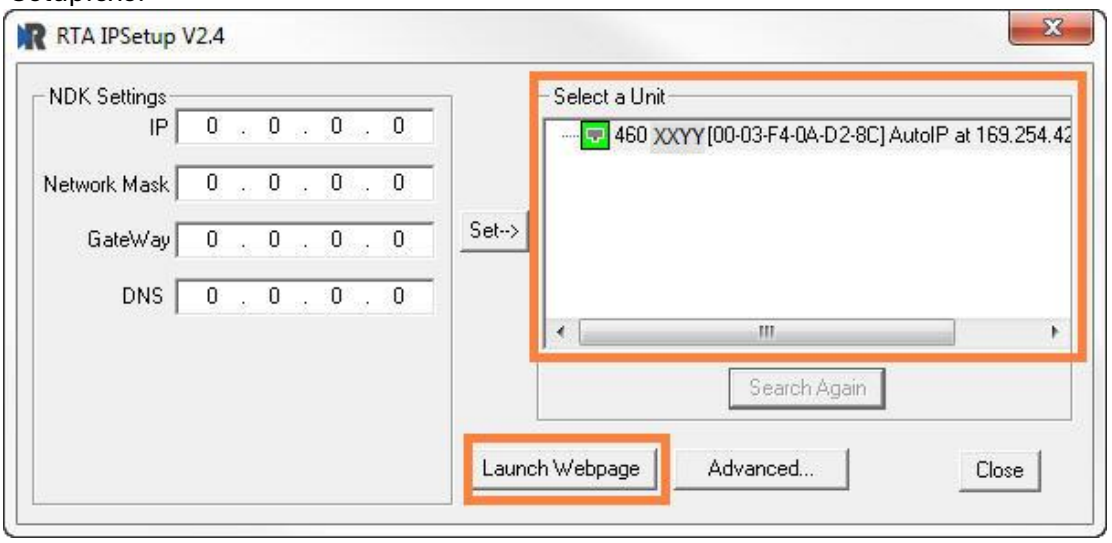
Follow these steps to remove your interface converter.

1) Press up on unit to engage the spring loaded lower clip.
2) Swing top of the unit away from DIN Rail.

Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Accessing Browser Configuration document from our support web site.

1) Scan the QR code on the back of the unit or navigate to www.rtautomation.com/460-gateway-support and download IPSetup.exe.



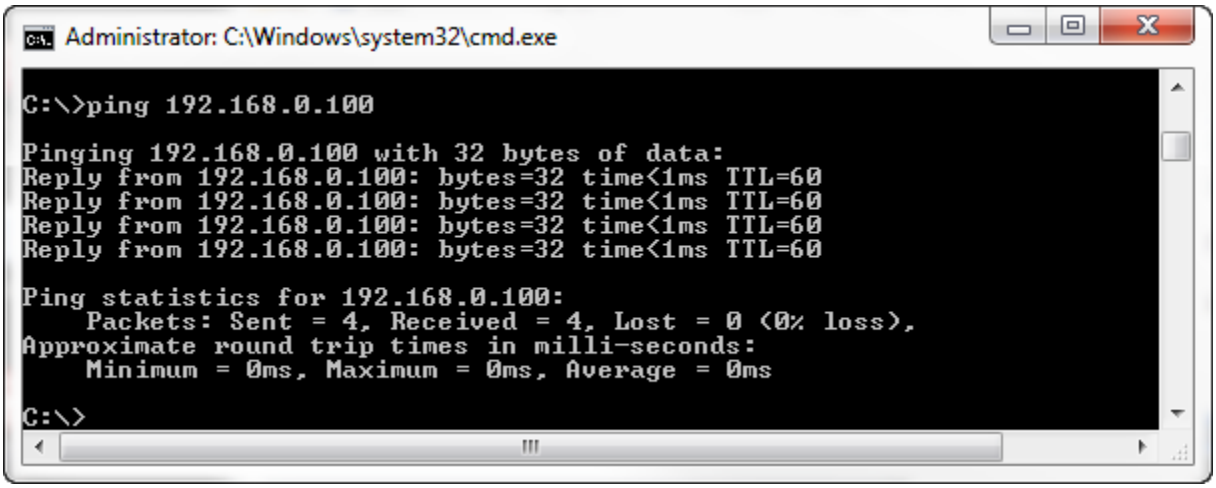
2) Run the IPSetup.exe program.
3) Find unit under “Select a Unit”.
   a. Change Gateway’s IP address to match that of your PC if DHCP has failed.
      i. You will know DHCP has failed if the gateway’s IP address is AutoIP at 169.254.X.Y.
      ii. If successful, it will say DHCP’d at ex: 192.168.0.100 or however your DCHP Client is set up.
   b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
      i. Change your PC’s network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
      ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
4) Click **Launch Webpage**. The Main page should appear.

Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y

Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

1) Check that the PC is set for a valid IP Address
   a. Open a MS-DOS Command Prompt
   b. Type "ipconfig" and press enter
   c. Note the PC's IP Address, Subnet, and Default Gateway
2) The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



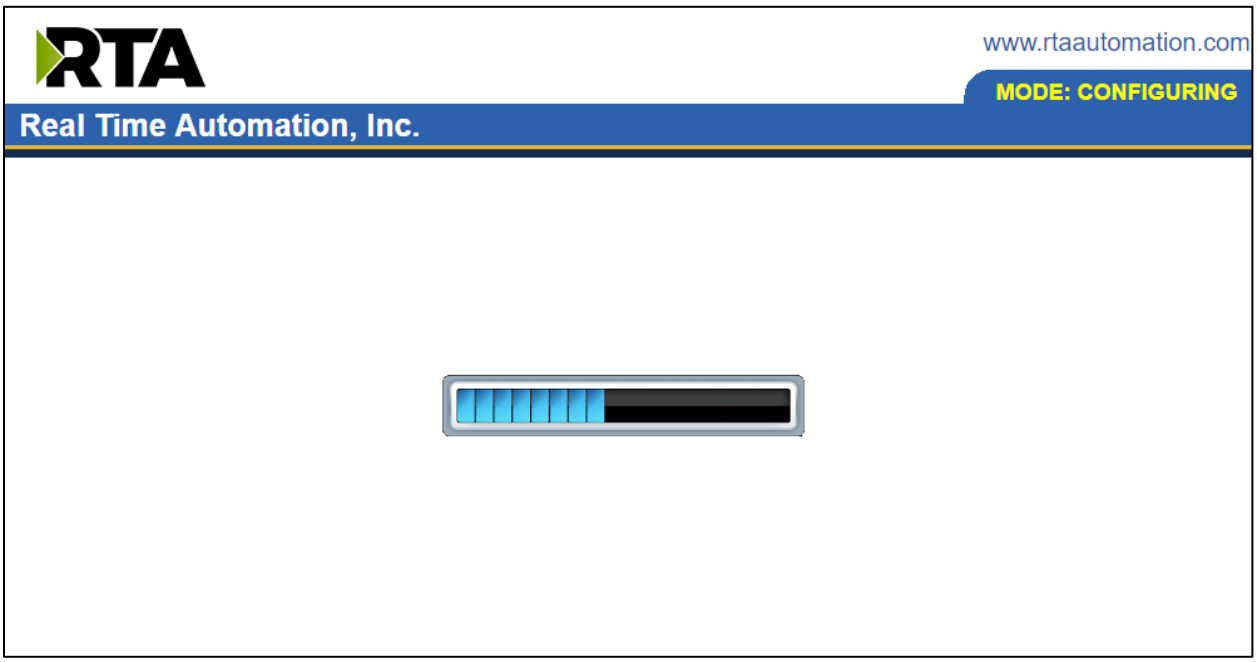
The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100. If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.

Committing Changes to the Settings

All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.

NOTE: The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.

When all desired changes have been made, press the **Restart Now** button.
The webpage will redirect to our rebooting page shown below:



The reboot can take up to 20 seconds.
If the IP address has not been modified, the gateway will automatically redirect to the main page.
If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.

Main Page

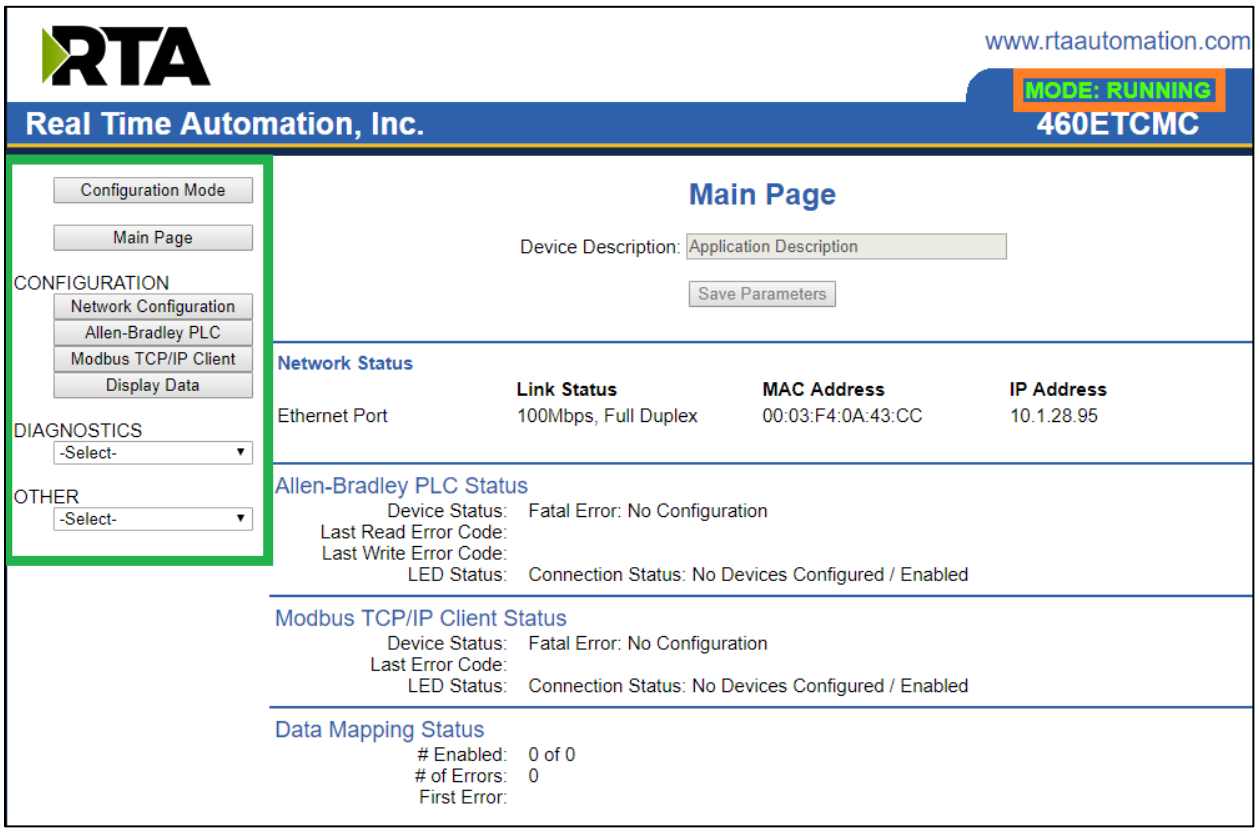
The main page is where important information about your gateway and its connections are displayed.
Mode (orange box below):
Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

Configuring Mode:

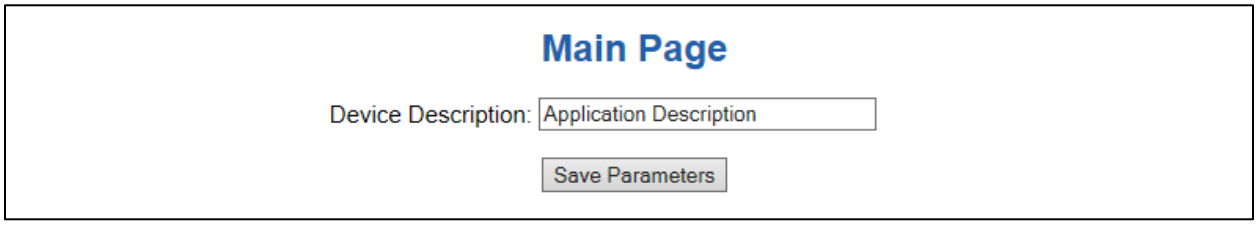
- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):
You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.



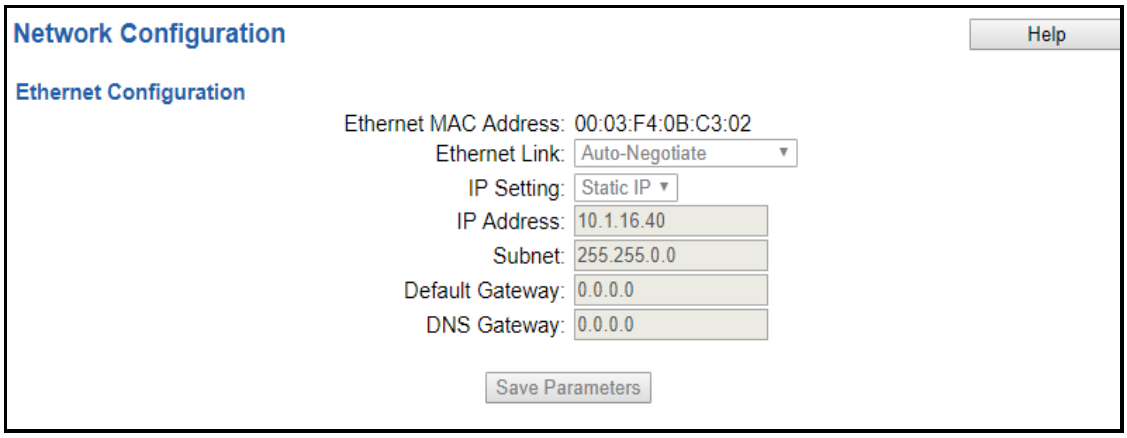
Once you are done configuring the Description, click the **Save Parameters** button.

Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.



It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.

Allen-Bradley PLC Configuration

Click the **Allen-Bradley PLC** button to access the configuration page.

1) Select which **Network Interface** to use for this Allen-Bradley PLC connection. If using single port hardware, the Network Interface will default to Ethernet port only.

1) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).

2) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).

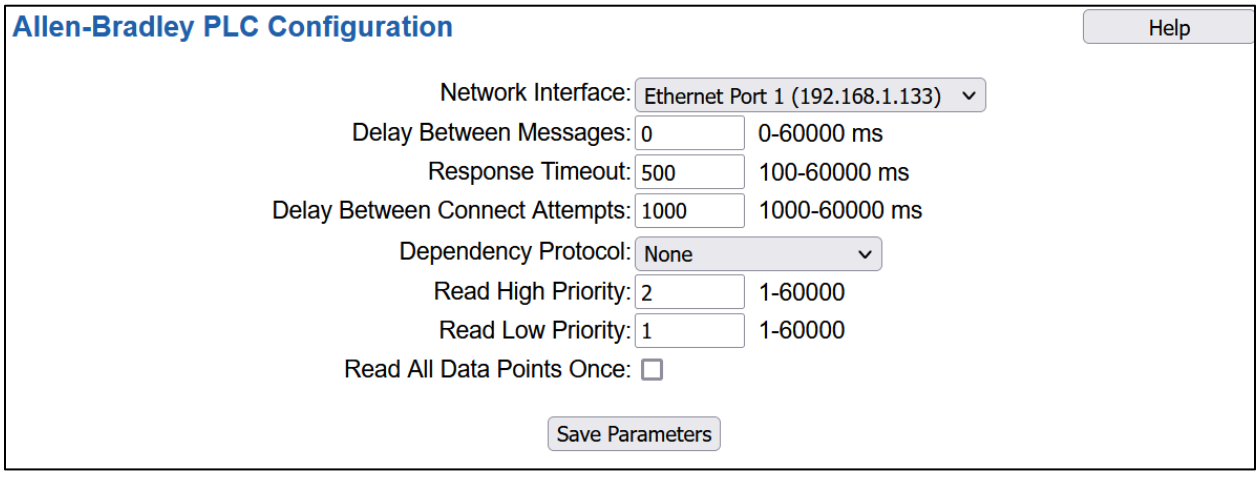
3) **Delay Between Connect Attempts**: Enter the amount of time the gateway should wait between attempts to connect to the PLC.

4) **Dependency Protocol**: If enabled, the Allen-Bradley PLC communication will stop if communication to the selected protocol is lost.

5) **Read High Priority**: Configures the number of high priority requests to process before switching to low priority requests. This number should be higher than the Read Low Priority.

6) **Read Low Priority**: Enter the number of low priority requests to process before switching to high priority requests. This number should be lower than the Read High Priority.

7) **Read All Data Points Once**: If Enabled, the gateway will read all configured data points once on startup regardless of priority, then begin processing requests based on priority after all points have been read once.



External PLC Configuration

The bottom area of the Allen-Bradley PLC Configuration page lets you configure up to five PLCs.

There are three ways to configure this protocol:

1) Auto-Configure Group by Device (Default)

2) Auto-Configure Group by Data Type

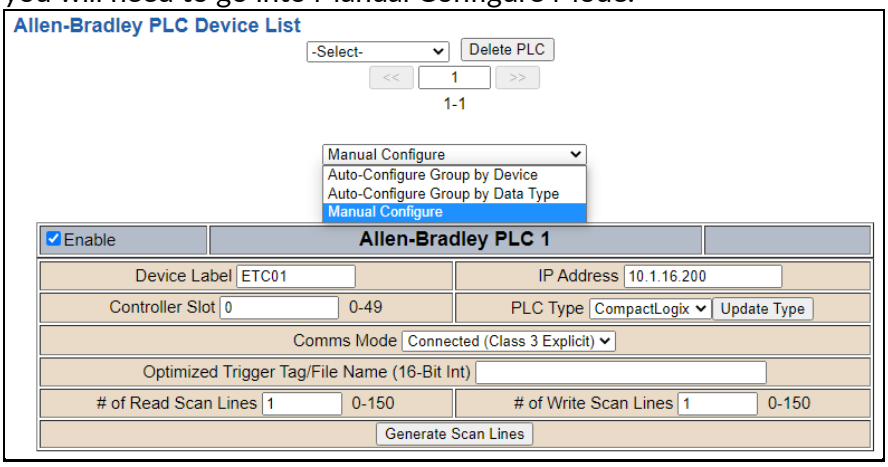
3) Manual Mode

NOTE: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure Modes, all changes made in Manual Mode will be discarded.

1) To add additional PLCs, click the -Select- dropdown under Allen-Bradley PLC Device List and select **Add Generic PLC** option.
   a) To remove a device, navigate to the server to delete using the **<<** and **>>** buttons and click the **Delete PLC** button.
   b) To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.

   NOTE: Auto-Configure Modes can ONLY be used in PLC 1.

2) To edit scan lines, you will need to go into Manual Configure Mode.



External PLC Configuration: Auto-Configure

While in either of the two Auto-Configure modes, the number of scan lines and the actual scan lines themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the scan lines within the PLC to match. The PLC Tag/File Names and Data Types will be defined after the other protocol is configured.

If the PLC is a CompactLogix, ControlLogix or FlexLogix, the data will be configured according to the following rules:

1) Any 8 Bit Signed/Unsigned data will be mapped as **Sint**.
2) Any 16 Bit Signed/Unsigned data will be mapped as **Int**.
3) Any 32 Bit Signed/Unsigned data will be mapped as **Dint**.
4) Any 32 Bit Float and 64 Bit Float data will be mapped as **Real**.
5) Any Coils or 1 Bit Binary Packs will be mapped as **Bool (1 Bit**).
6) Any Coils or 8/16/32 Bit Binary Packs will be mapped as **Bit Array (32 bit)**.
7) Any String Data Types will be mapped as **String**.

If the PLC is a MicroLogix, SLC or PLC5E, the data will be configured according to the following rules:

1) Any 8 Bit Signed/Unsigned and 16 Bit Signed/Unsigned data will be mapped as **Int**.
2) Any 32 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as **Real**.
3) Any Coils or 1/8/16/32 Bit Binary Packs will be mapped as **Bit Array (16 bit)**.
4) Any String Data Types will be mapped as **String**.

Regardless of PLC type, the following is also true:

1) The read or write direction depends on whether it is configured as a read or write on the other protocol.
2) If the other protocol exceeds the number of Sint, Int, Dint, Real, Bool, Bit Array, or String data types the Allen-Bradley PLC supports (see limits on webpage), then nothing will be mapped. You will see the number of scan lines remain at 0 and the main page will display the following error:

   a) To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of Tag/File Name is not exceeded or call customer support to increase the limits.

Auto-Configure Group by Device vs. Auto-Configure Group by Data Type

There are two different methods for Auto-Configure: Group by Device or Group by Data Type.

There are a couple of rules to keep in mind when using Auto-Configure Mode:

1) If the other protocol inside the gateway is a server, slave, or adapter protocol, then there are no differences between the Auto-Configure modes.

Group by Device (Default Method)

Group by Device goes through the other protocol on the gateway and auto-configures the data groups on the Allen-Bradley PLC for all the data points on the other protocol's first device. After it finishes with the first device, it will auto-configure all the points for the second device (if one is configured), and so on.

The data in this method is not optimized- there could potentially be a lot of wasted/unused data space, but it will be organized more logically from the master/client's point of view.

Group by Data Type

Group by Data Type goes through the other protocol on the gateway and auto-configures the data groups on the Allen-Bradley PLC for all the data points within the other protocol.

Another way to view this option is to say that the data points allocated are packed together so there is very little wasted data space. The data is packed or optimized.

Example: *Protocol A is a master/client protocol that has 2 devices with the same setup:*

Device_1 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data
Device_2 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data

Protocol B is a server/slave/adapter protocol that can be mapped as follows:

Group by Device - Protocol B will have 4 scan lines that will look like the following: Scan Line 1 and 2 will represent Device_1 and Scan Line 3 and 4 will represent Device_2.

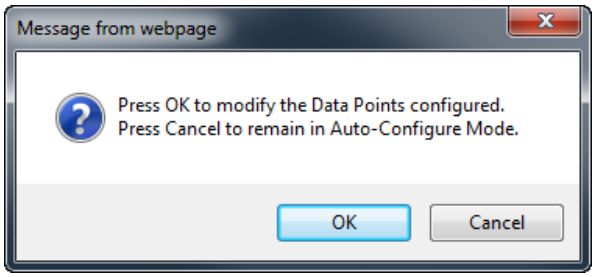
Scan Line 1 => Type Integer, length of 2
Scan Line 2 => Type Float, length of 1
Scan Line 3 => Type Integer, length of 2
Scan Line 4 => Type Float, length of 1

Group by Data Type - Protocol B will have 2 scan lines that will look like the following: Like data types from Device_1 and Device_2 will be combined.

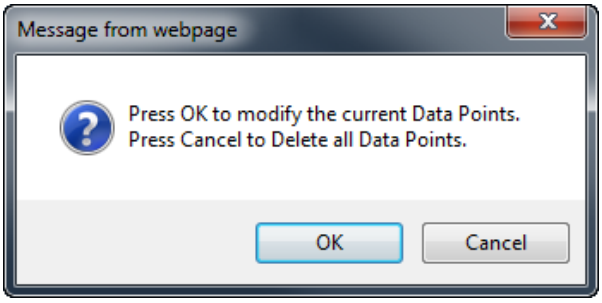
Scan Line 1 => Type Integer, length of 4
Scan Line 2 => Type Float, length of 2

External PLC Configuration: Manual Configure Mode

1) To transition from either of the two Auto-Configure modes to Manual Configure Mode, click the dropdown in the middle of the Allen-Bradley Configuration page and select Manual Configure.
   a) When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



2) Once OK is clicked, there are two options for how to proceed.



3) To keep the scan lines that are already configured, press **OK**.

   a) You would want this option if you are adding additional scan lines or you want to modify the scan line(s) that already exist.

4) To delete the scan lines that are already there and start over, press **Cancel**.

5) To add additional PLCs, click the -Select- dropdown under Allen-Bradley PLC Device List and select **Add Generic PLC** option.

   a) To remove a device, navigate to the server to delete using the **<<** and **>>** buttons and click the **Delete PLC** button.
   b) To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.

6) The **Enable** check box should be selected for the device.
7) Enter a **Device Label** to identify the device within the gateway.

8) Enter the **IP Address** of the PLC, the **Controller Slot** (Integrated Ethernet, use Slot 0), and select the **PLC Type**. The Controller Slot is the slot where the controller is located, not the Ethernet card being used. These three parameters must match the PLC you are communicating to.

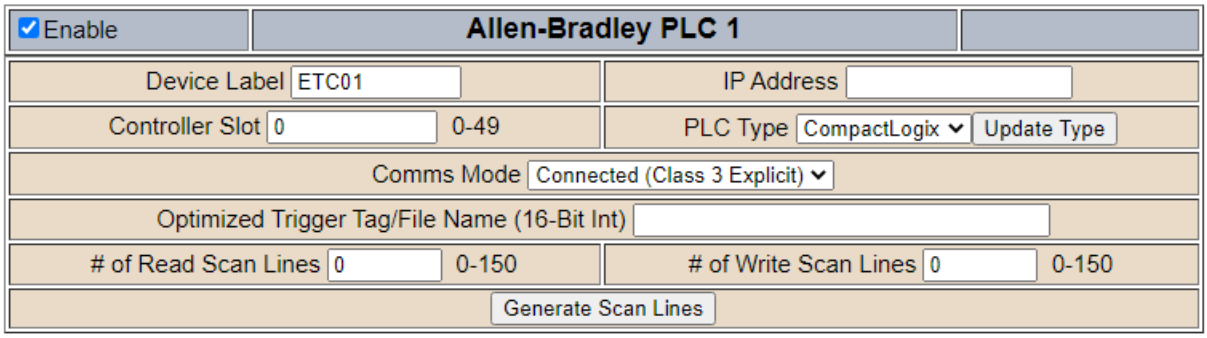
   NOTE: ControlLogix Rev 32 is ONLY supported with CompactLogix 5380 and above and ControlLogix 5580 and above.
   NOTE: When using GuardLogix PLCs select ControlLogix as the PLC Type. When connecting to GuardLogix PLCs the RTA Gateway will be unable to read or write safety tags.

9) Select the **Comms Mode**. **Unconnected (UCMM)** messaging relies on shared resources to transfer data to the PLC. This could result in message timeouts if there are a lot of devices fighting for these shared buffers. If you don't want the RTA gateway to constantly keep the connection open to the PLC but only maintain a connection when there is data needed to be transferred, then Unconnected (UCMM) will work best if you are only writing to the PLC. **Connected (Class 3 Explicit)** messaging relies on reserved resources to transfer data to/from the PLC**. Connected (Class 3 Explicit)** messaging is recommended if you are reading and writing and always want to keep that connection open to the PLC.

10) Enter an **Optimized Trigger Tag/File Name** to enable the triggering optimization that is available. The Optimized Trigger forces the 460ETC gateway to read ONLY the Optimized Trigger Tag until a value has a change of state. Please reference the Optimized Trigger Guide in the section below.

11) Enter the "# of Read Scan Lines" and "# of Write Scan Lines".

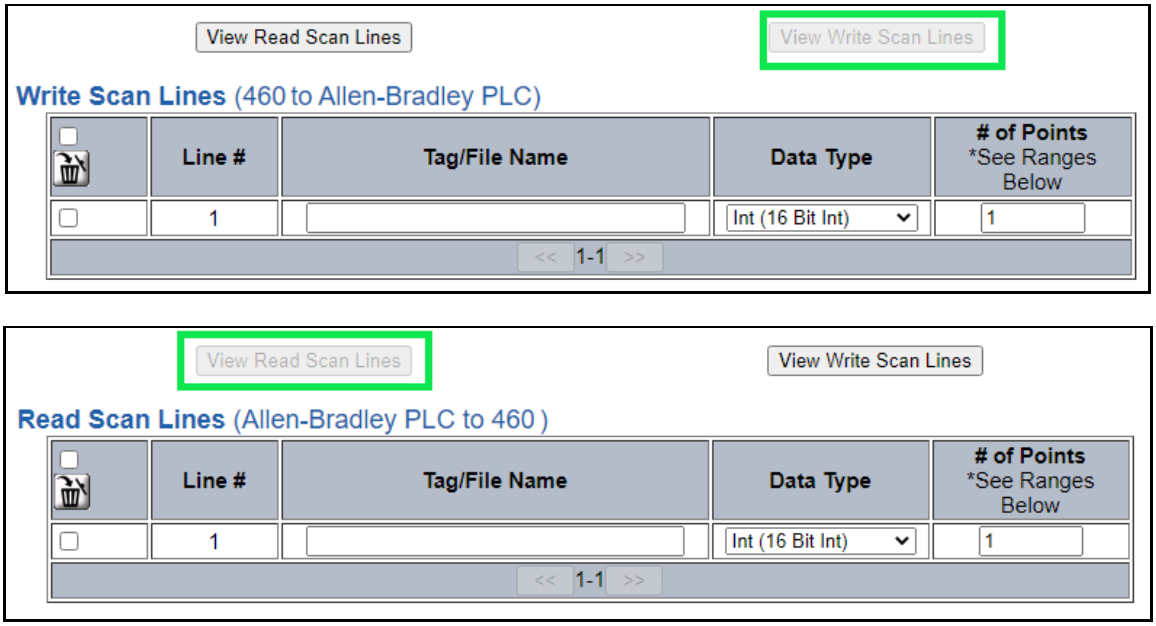
12) Click **Generate Scan Lines** to have the read and write scan lines auto generated for you. If you need to manually configure the read and write scan lines you can do so after they have been generated.



Configuring Read and Write Scan Lines

Follow these steps to manually configure Read and Write Scan Lines.

1) Click the **View Read Scan Lines** or **View Write Scan Lines** button.



2) Enter the **Tag/File Name** that is set up within the PLC. If you are trying to access a tag that is defined in the Program Scope, please see the Access Program Scope Tag section below.

   NOTE: If you are **ONLY** using Write Scan Lines, then the RTA gateway will not connect to the PLC until we receive valid data from the source. It's recommended you use **Unconnected** messaging so when the RTA gateway sends data to the PLC, we only send it once and close the connection until a Change of State. Leaving it at Connected messaging, once we receive data, the RTA gateway will constantly be writing to the PLC to maintain that connection.

   a) If you wish to start from a point other than the base, add [#] to the end of the Tag/File Name to specify which point is the starting point.

      i) **Example:** A tag called "ReadTag" has dimension of 100 in the PLC. By default, we will start at point 0 of that array. Therefore, "ReadTag" and "ReadTag[0]" refer to the same point. To start from a different point, such as array index 27, enter in "ReadTag[27]" as the Tag/File Name in the gateway's scan line. This means the gateway will go to "ReadTag" and start at array index 27.

      ii) If you wish to access a specific bit from any data type, you **must** use the Mapping Page's Set Bit math function. *You may **not** use ReadTag/0.0 to access bits.*

3) Select the **Data Type** of the Tag/File.

4) Enter the **# of Points** you want to move from the PLC Tag/File to the gateway. See the *Scan Line Data Limit* section at the bottom of the page for the given max values.

   a) If using a CompactLogix or ControlLogix, below are the scan line data limits.

Scan Line Data Limit

Data Type	Length Range
Bool	1
Bit Array	100
Sint	400
Int	200
Dint	100
Real	100
String	1

   b) If using a ControlLogix Rev 32 (CompactLogix 5380 or ControlLogix 5580), below are the scan line limits.

Scan Line Data Limit

Data Type	Length Range
Bool	1
Bit Array	100
Sint	400
USint	400
Int	200
UInt	200
Dint	100
UDint	100
Real	100
String	1

   c) If using Micrologix PLC, below are the scan line limits.

Scan Line Data Limit

Data Type	Length Range
Bit Array	100
Int	100
Real	50
String	1
Long	50

d) If using a SLC 5/05 or PLC5E, below are the scan line limits.

Scan Line Data Limit

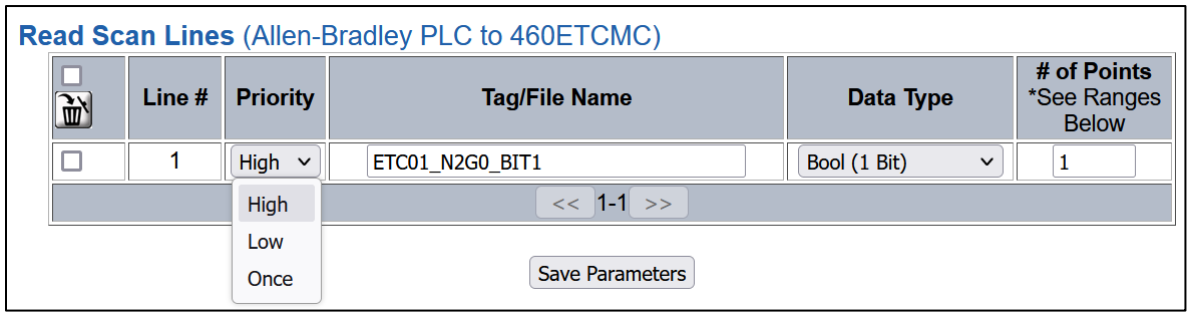
Data Type	Length Range
Bit Array	100
Int	100
Real	50
String	1

5) When configuring read scanlines there is an optional priority configuration. There are three priority selections available, how often each priority is read is configurable in the Allen-Bradley PLC Configuration section using the Read High Priority and Read Low Priority Configurations.

a) High: Read the scanline based on the Read High Priority configuration.

b) Low: Read the scanline based on the Read Low Priority configuration.

c) Once: Read the scanline once on gateway startup or upon a new connection and never again during normal operation.



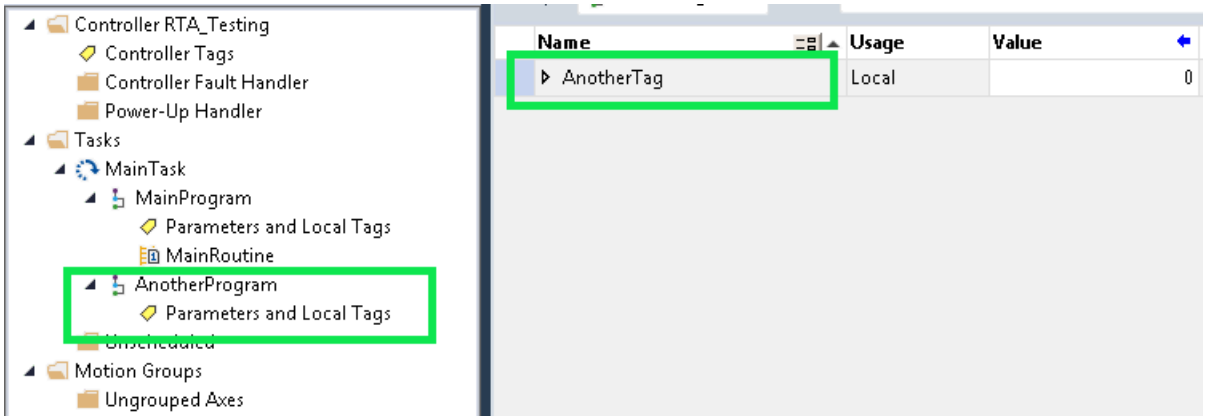
6) Click the **Save Parameters** button.

7) Repeat for the other direction if needed.

Access Program Scope Tags

There are two different types of tags in the PLC: Controller Scope tags and Program Scope tags. With Controller Scope tags, these tag names can be entered into the gateway without any additional syntax. If you are using a tag that is defined within Program Scope, then the tag name inside of the RTA gateway needs additional syntax for it to successfully communicate.

Example: “AnotherTag” is created in the Program Scope called “AnotherProgram”.



To access this Program Scope tag within the RTA 460, you must use the following syntax:

Tag Name = “PROGRAM:ProgramName.TagName” where Program Name = Scope name & TagName = Actual Tag Name, Data type will vary.

	Line #	Tag/File Name	Data Type	# of Points *See Ranges Below
☐	1	PROGRAM:Anotherprogram.Anothertag	Dint (32 Bit Int)	1
<< 1-1 >>				

Optimized Trigger Guide

The Optimized Trigger forces the 460ETC gateway to read ONLY the Optimized Trigger Tag until the trigger value has a change of state. Once there is a change of state then it will mark **ALL** ETC Read Scan Lines "Invalid", then will execute a read for all ETC Read Scan Lines until **ALL** read data is valid. Once all Read Scan Lines have been read and marked valid, it will set the ETC Handshake **#** to the value of ETC Optimized Trigger. You will be able to utilize the ETC Handshake **#** to map over to any of the Technology Triggers and/or as a Handshake Reference.

Note: **#** represents the Allen-Bradley PLC **#** on the Allen-Bradley configuration page of the gateway, if you only have 1 PLC configured your **#** is 1

If you have a timeout and we are not able to read a particular Read Scan Line, then you will stay in a loop of trying to make sure all data is valid before setting the Handshake value equal to Trigger value.

How does this work?

1) Read ETC Optimized Trigger tag until Change of State.
    a. Value 0 = Enabled but Not valid value
    b. Value 65535 = Disabled
2) Map the ETC Optimized Trigger (Source) over to ETC Trigger # (Dest).
3) If ETC Trigger # value changes states, mark all ETC Read Scan Lines "Invalid".
4) Read all ETC Read Scan Lines until ALL source read data is valid.
5) ETC Handshake # value is set equal to ETC Trigger 0 value.
6) Map ETC Handshake # to protocol 2 Technology Trigger (A/USB/TCP/WI) and/or reference data point.

How do you set this up?

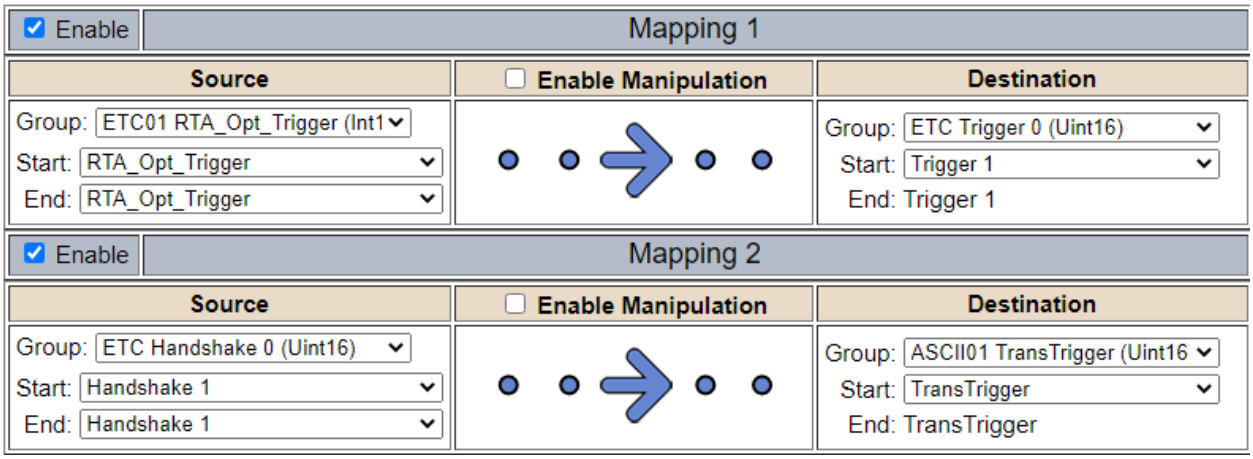
There are 2 options below to synchronize all data when sending data over to protocol 2.

Option 1: Sends data every trigger no matter if it's new or not

We'll be using an 460ETCA for this example, this will utilize the ETC Optimization Trigger and the Technology Trigger (A/USB/TCP/WI) for ASCII (A).

1) Configure all your Read Scan Lines your looking to send over to your ASCII device.
2) Within the ETC configuration, setup a PLC tag that you can identify as your Optimization Trigger.
    Optimized Trigger tag can be unique to your PLC program

3) In the Data Mapping page, manually add 2 additional mappings identical to the example below.

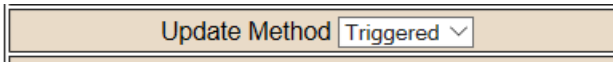


4) Update all your Read Scan Line PLC tags with data.
5) Nothing should have updated in your ASCII device.
6) Update the RTA_Opt_Trigger PLC tag to 1.

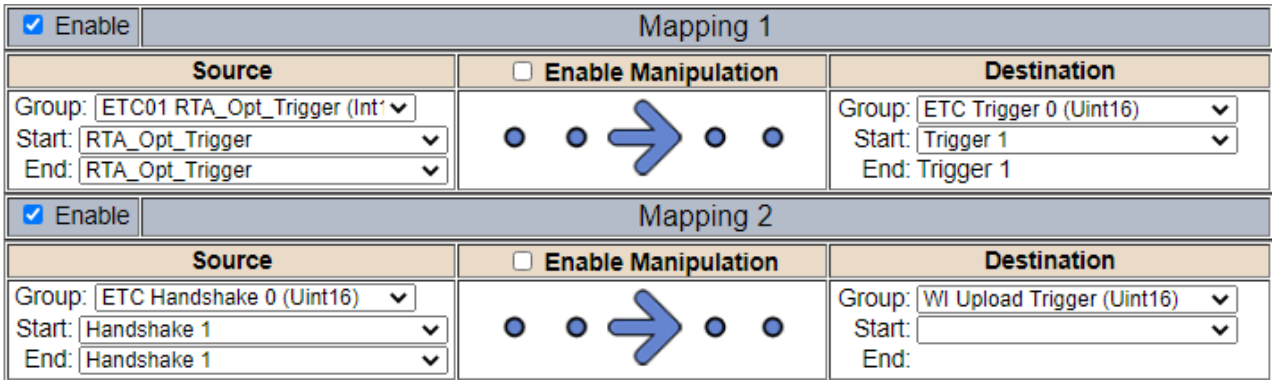
7) Now your ASCII device will be updated with the data.
8) Increment the RTA_Opt_Trigger PLC tag
9) Your ASCII device will get update again, regardless if data is new or not.

If your product is a Web Interface e.g. 460ETCWI acting only as a Client:

1) On the WI configuration page change the Update Method to be Triggered.



2) In the Data Mapping page, manually add 2 additional mappings identical to the example below.



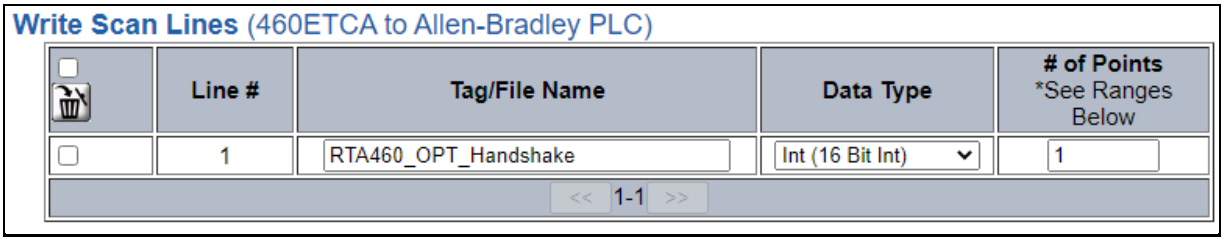
Option 2: Sends data ONLY on Change of State

We'll be using an 460ETCA for this example, this will utilize the ETC Optimization Trigger and a Write Scan Line for a handshake so that the PLC knows the triggering functionality is working.

If using the WI (Web Interface 460ETCWI) then use the WI Upload Trigger in your destination mapping

1) Configure all your Read Scan Lines your looking to send over to your ASCII device.
2) Configure a Write Scan line that updates the PLC with the Handshake from the RTAgateway.

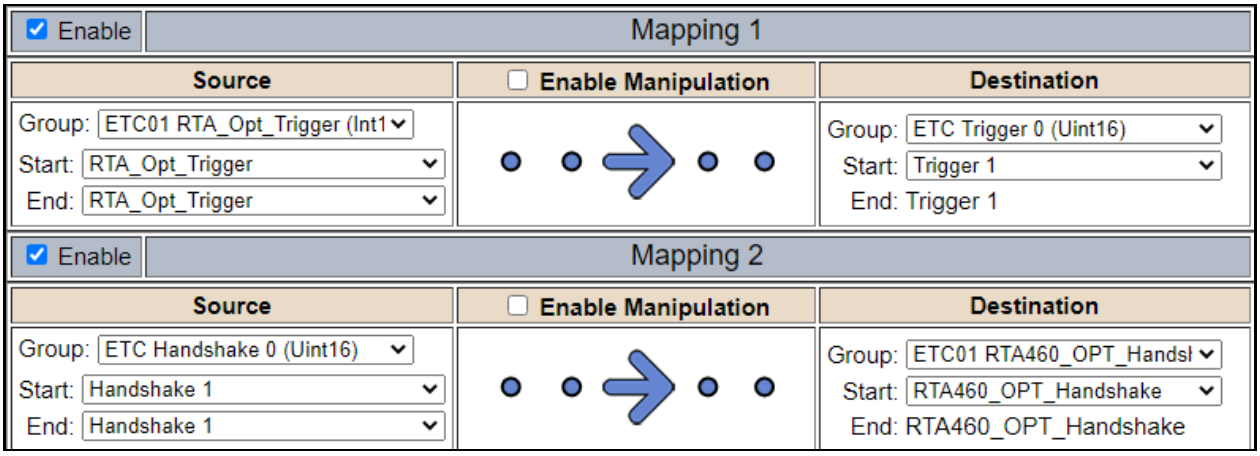
Handshake tag can be unique to your PLC program



3) Within the ETC configuration, setup a PLC tag that you can identify as your Optimization Trigger.

Optimized Trigger tag can be unique to your PLC program

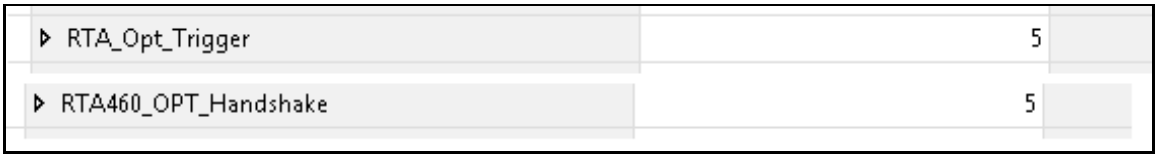
4) In the Data Mapping page, manually add 2 additional mappings identical to the example below.



5) Update all your Read Scan Line PLC tags with data.
6) Nothing should have updated in your ASCII device.
7) Update the RTA_Opt_Trigger PLC tag to 1.

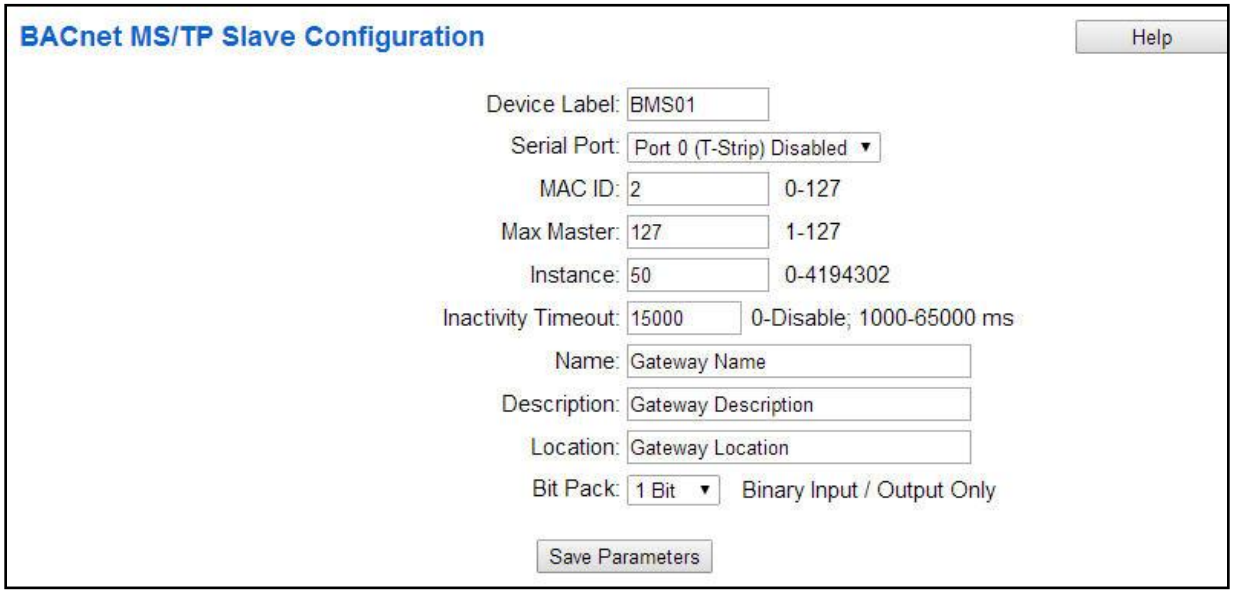
8) Now your ASCII device will be updated with the data.
9) Increment the RTA_Opt_Trigger PLC tag
10) The ASCII device should NOT be updated because the data is not new.
11) Update your Read Scan Line tag with new data.

12) Increment the RTA_Opt_Trigger PLC tag again
13) Now your ASCII device will be updated with the new data.
14) In a working application the Handshake tag in your PLC should match the Optimization Trigger tag.

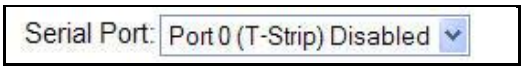


BACnet MS/TP Subordinate Configuration

Click the **BACnet MS/TP Subordinate** button to access the primary configuration page for this device.



1) Enter a **Device Label**. This is an internal device alias used during data mapping.
2) **Serial Port**: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the Port descriptions in this dropdown.



3) Enter a unique **MAC ID** for the gateway. This MAC ID must be unique on the BACnet MS/TP network.
4) **Max Master**: Enter the maximum MAC ID that the gateway will communicate with on the BACnet MS/TP network. This value should be equal or greater than the largest MAC ID on the MS/TP network.
5) Enter a unique **Instance** identifier for the gateway. This value must be unique across the BACnet network.
6) **Inactivity Timeout**: Enter the amount of time, in milliseconds, the gateway should wait before a timeout state is declared. If the BACnet MS/TP Manager does not initiate communication within this time frame the BACnet MS/TP LED will flash red and the timeout counter will increment. Enter zero to disable this feature.
7) Enter a **Name**, **Description** and **Location** for the gateway. These are used to identify the gateway on the BACnet MS/TP network.
8) **Bit Pack**: Select the formatting of the Binary Input/Output. Automap will use this packing size to map binary objects to/from the other protocol.

NOTE: For optimal performance, the MAC IDs on the BACnet MS/TP network should be sequential, starting from 0. The Max Master should be set to the highest MAC ID on the BACnet MS/TP network.

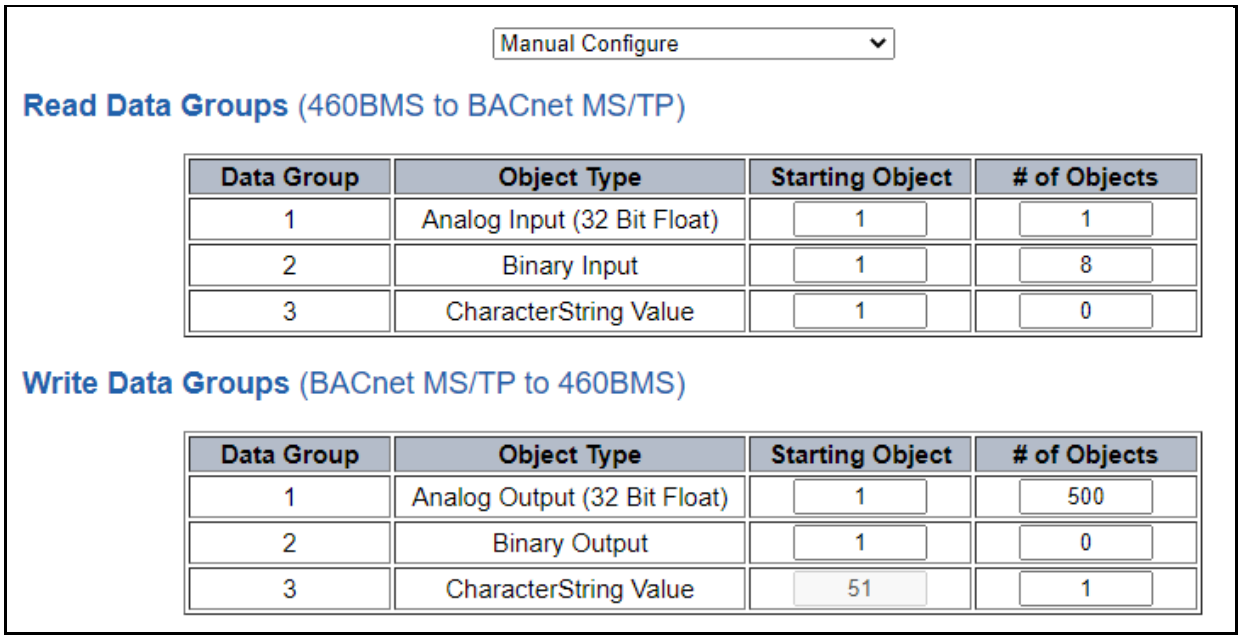
BACnet MS/TP Subordinate Configuration-Data Groups

The bottom area of the BACnet MS/TP Subordinate Configuration page lets you configure multiple objects for Read and Write Groups.

There are two ways to configure this protocol:

- Auto-Configure Group by Data Type (Default)
- Manual Configure Mode

NOTE: You may go back and forth between modes, but when reverting from Manual Configure Mode to Auto-Configure Mode, all changes made in Manual Configure Mode will be discarded.



Read Data Groups (460BMS to BACnet MS/TP)

Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	1
2	Binary Input	1	8
3	CharacterString Value	1	0

Write Data Groups (BACnet MS/TP to 460BMS)

Data Group	Object Type	Starting Object	# of Objects
1	Analog Output (32 Bit Float)	1	500
2	Binary Output	1	0
3	CharacterString Value	51	1

The setup in the example above will give you the following results:

1) 1 AI is created with the address of AI1
2) 8 BIs are created with the addresses BI1 through BI8
3) 500 AOs are created with the addresses AO1 through AO500
4) 1 CSV is created with the address of CSV51

Data Group Data Limit

Object Type	# of Objects
Analog Input / Analog Output	1200
Binary Input / Binary Output	1600
CharacterString Value	50

BACnet MS/TP Subordinate Configuration: Auto-Configure Mode (Default)

While in Auto-Configure Mode no fields under the Data Groups can be edited. Auto-Configure Mode looks at the other protocol and then configures the Data Groups below to match. BACnet MS/TP points will be defined after the other protocol is configured.

Within the BACnet MS/TP Subordinate, the data will automatically be configured according to the following rules:

1) Any 8 Bit Signed/Unsigned, 16 Bit Signed/Unsigned, 32 Bit Signed/Unsigned, 64 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as **Analog Objects**.

2) Any Coils or 1/8/16/32 Bit Binary Packs will be mapped as **Binary Objects**.

3) Any String Data Types will be mapped as **CharacterString Value Objects**.

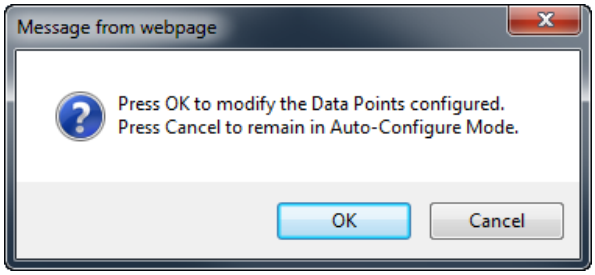
4) The input or output object direction depends on whether it is configured as a read or write on the other protocol.

5) If the other protocol exceeds the number of analog, binary or CharacterString value objects the BACnet MS/TP Subordinate supports (see limits on webpage), then nothing will be mapped. You will see the # of Objects column remain at 0 and the main page will display the following error:

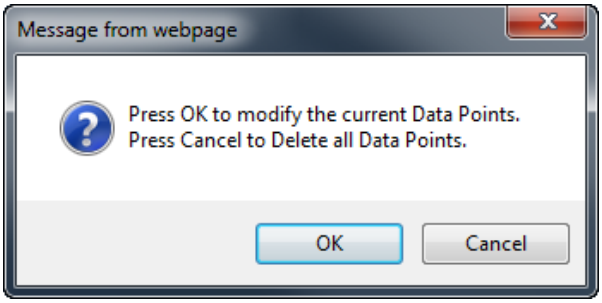
   a. To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of BACnet objects are not exceeded or call customer support to increase the limits.

BACnet MS/TP Subordinate Configuration: Manual Configure Mode

1) To transition from Auto-Configure Mode to Manual Configure Mode, click the dropdown in the middle of the BACnet MS/TP Subordinate Configuration page and select Manual Configure.
    a. When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



    b. Once OK is clicked, there are two options on how to proceed.



        i. To keep the current data groups and object properties (includes any default object names, units, and COV) that are already configured, press **OK**.

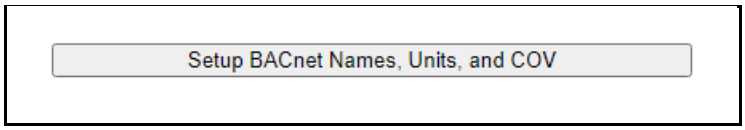
            - You would want this option if you are adding additional data groups or you want to modify the data group(s) that already exist.

        ii. To delete the current data groups and object properties (includes any default object names, units, and COV) that are already there and start over, press **Cancel**.

2) For each object type in the read and write data groups sections, select the number of objects that the Subordinate will support.
3) Each object has its starting object number sequentially identified at one. This field may be modified.
4) When done, click the **Save Parameters** button.

BACnet MS/TP Subordinate Object Configuration – Analog Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Subordinate Configuration page to access the Object Configuration page.



When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.

BACnet MS/TP Slave Object Configuration

Analog Input << 1 >>

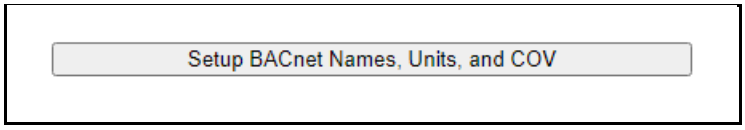
Object	Group	Name	Unit Category	Unit	COV
1	G01	Load IA	Electrical	A: (amperes)	1.000000
2	G01	Load IB	Electrical	A: (amperes)	1.000000
3	G01	Load IC	Electrical	A: (amperes)	1.000000
4	G01	Total Active Power	Power	W: (watts)	1.000000
5	G01	Fuel Level	Other	per: (percent)	1.000000

Follow these steps to customize analog inputs or outputs in Manual Configure Mode:

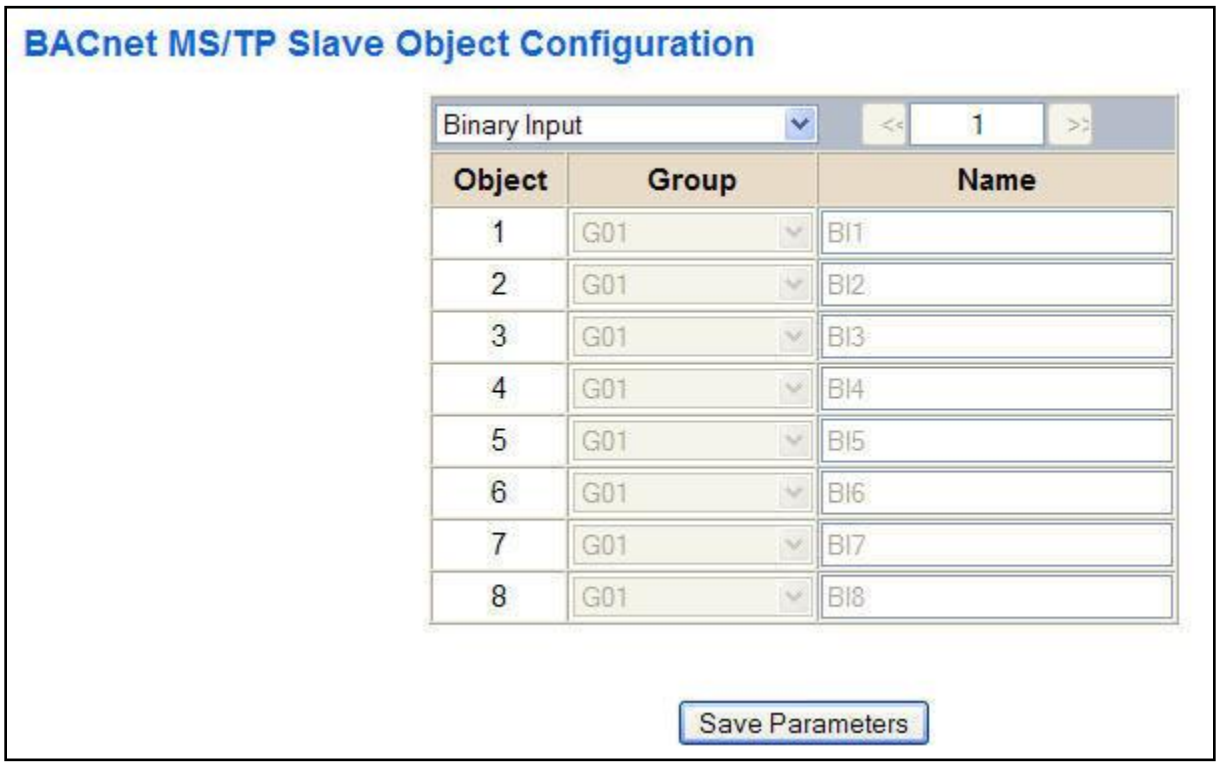
1) Select **Analog Input** or **Analog Output** from the upper left dropdown menu.
2) Select a **Group** to use.
   a) These group names are defined on this page under the "Group Name" dropdown menu.
   b) **Use case example:** If there are multiple server/Subordinate devices the RTA gateway is monitoring and sending over to the Build Automation System (BAS) to monitor, you can configure the group to represent each device. The image above displays 1 device, if there are 5 total devices then you can call Group 1 "Basement", Group 2 "1st Floor", Group 3 "Roof Top" etc..
3) Enter a **Name** to identify this object on the network.
4) The combination of **Group** and **Name** should be unique for each point in the gateway.
5) Select the **Unit Category** corresponding to the units you want this object to be identified with (optional). Then select the **Unit** from the dropdown menu.
6) Set the **COV** (Change of Value) for this object.
7) If the BACnet MS/TP Manager issues a COV-Subscription, the gateway will issue a COV Notification when the Present-Value changes by more than the given COV-Value. This value shift can be in a positive or negative direction.

BACnet MS/TP Subordinate Object Configuration – Binary Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Subordinate Configuration page to access the Object Configuration page for this device.



When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.



Follow these steps to configure binary inputs or outputs in Manual Configure Mode:

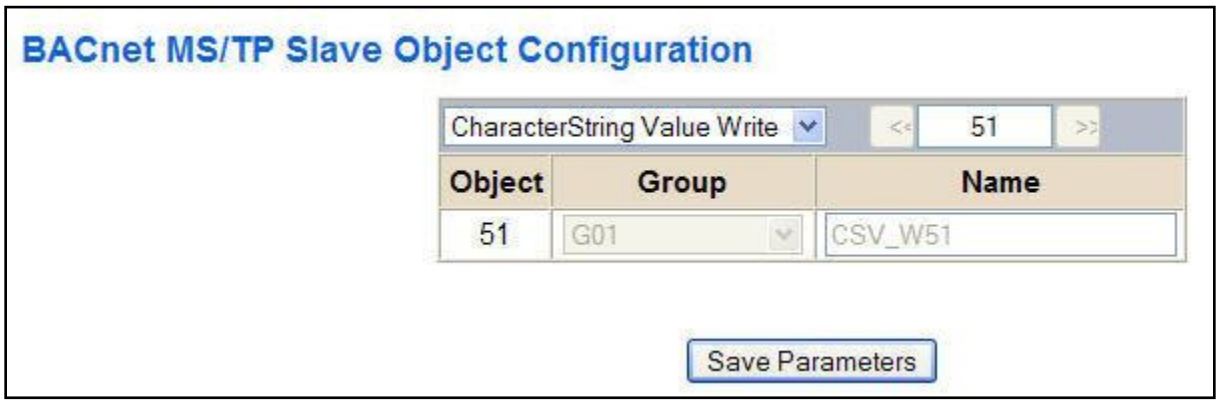
1) Select **Binary Input** or **Binary Output** from the upper left dropdown menu.
2) Select a **Group** to use.
   a) These group names are defined on this page under the "Group Name" dropdown menu.
3) Enter a **Name** to identify this object on the network.

The combination of **Group** and **Name** should be unique for each point in the gateway.

BACnet MS/TP Subordinate Object Configuration – CharacterString Value Objects

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Subordinate Configuration page to access the Object Configuration page for this device.

When in Auto-Configure Mode, these fields are not configurable. You **MUST** be in Manual Configure Mode.



Follow these steps to configure CharacterString value reads or writes in Manual Configure Mode:

1) Select **CharacterString Value Read** or **CharacterString Value Write** from the upper left dropdown menu.
   a) Select a **Group** to use.
2) These group names are defined on this page under the "Group Name" dropdown menu.
3) Enter a **Name** to identify this object on the network.

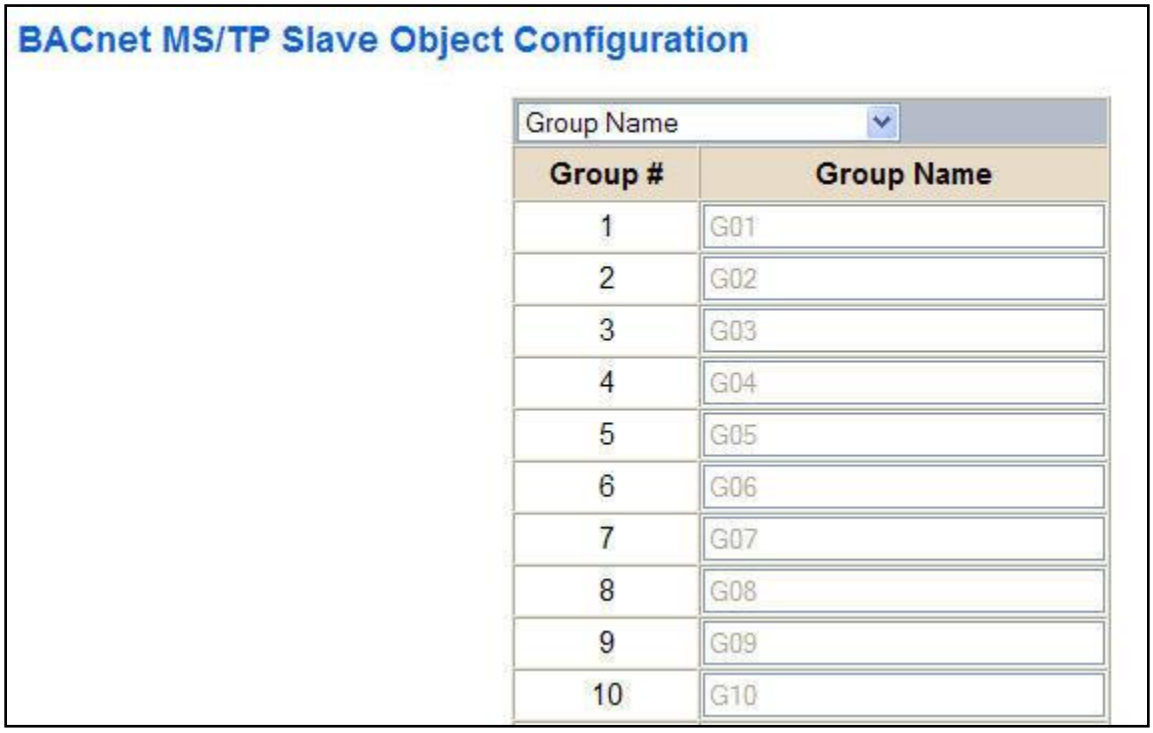
   The combination of **Group** and **Name** should be unique for each point in the gateway.

BACnet MS/TP Subordinate Object Configuration – Group Names

Click the **Set Up BACnet Names, Units, and COV** button at the bottom of the BACnet MS/TP Subordinate Configuration page.

When in Auto-Configure Mode, these fields are not configurable.

The **Group Name** is designed to be used when there are multiple BACnet objects that have the same name. This is useful when you have multiple, identical devices connected on the other protocol.



Follow these steps to configure the Group Names in Manual Configure Mode.

1) Select **Group Name** from the upper left dropdown menu.
2) For each **Group Name** used in the previous setup, change the name to your desired text. Any names not used do not need to be changed or configured.

Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

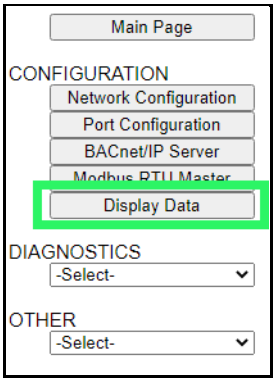
Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

Display Data

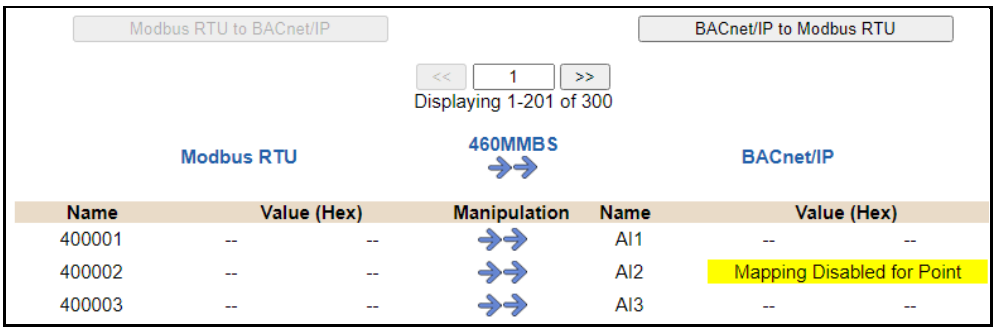
Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the ***Protocol 1 to Protocol 2*** or ***Protocol 2 to Protocol 1*** button, correlating to the direction you wish to see the data.

This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.



In the above example, we see the following:

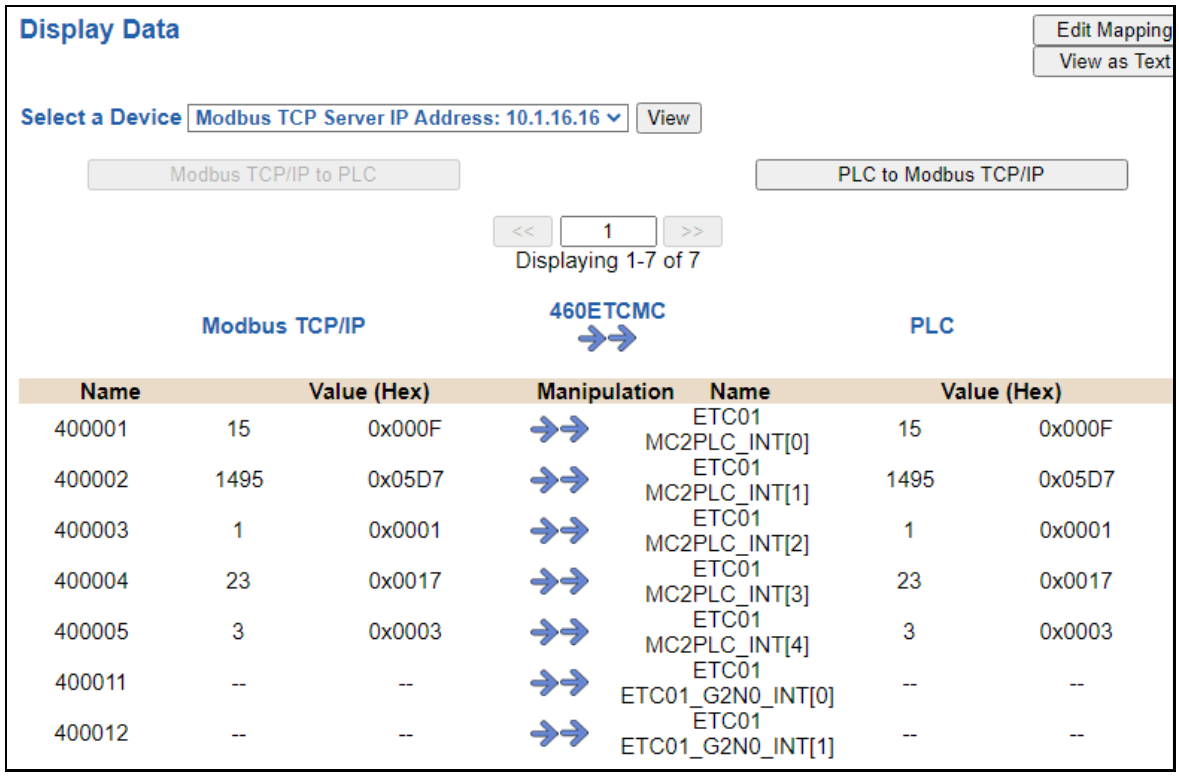
- Modbus register 400001 from Slave 1 is being mapped to AI1 on BACnet
- Nothing is being moved from Modbus register 400002 to AI2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to AI1, only 400001 will show as being mapped to AI1.

If there are values of "- - "on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- - "in the value column of the table.

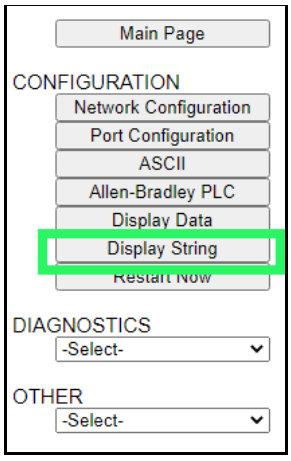


To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

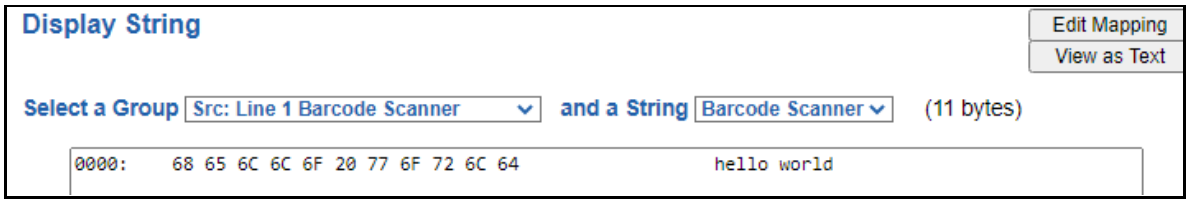
To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.

Display String

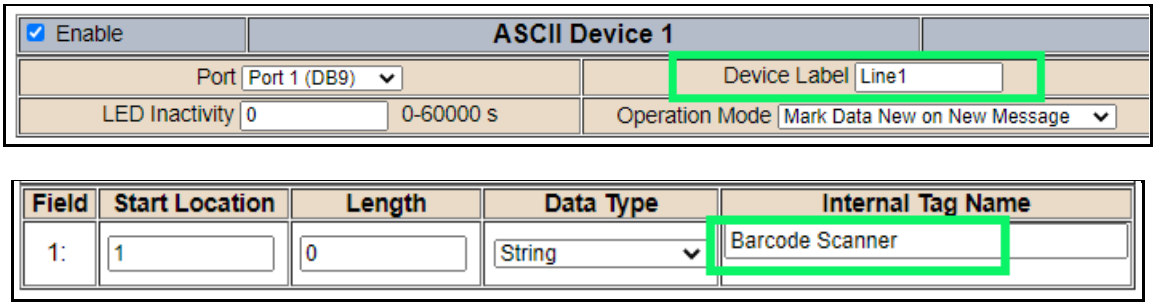
Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.



To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

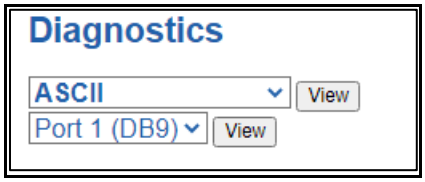


In the Group drop down, “Line1” is defined on the ASCII Device configuration page and “Barcode Scanner” is defined in the ASCII Parsing configuration.

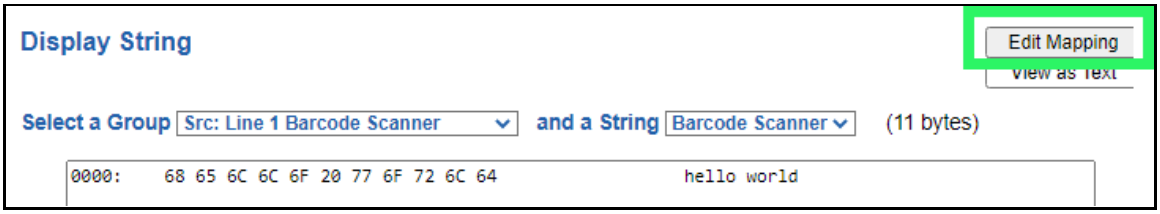


If there are values of “Data Not Valid “on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

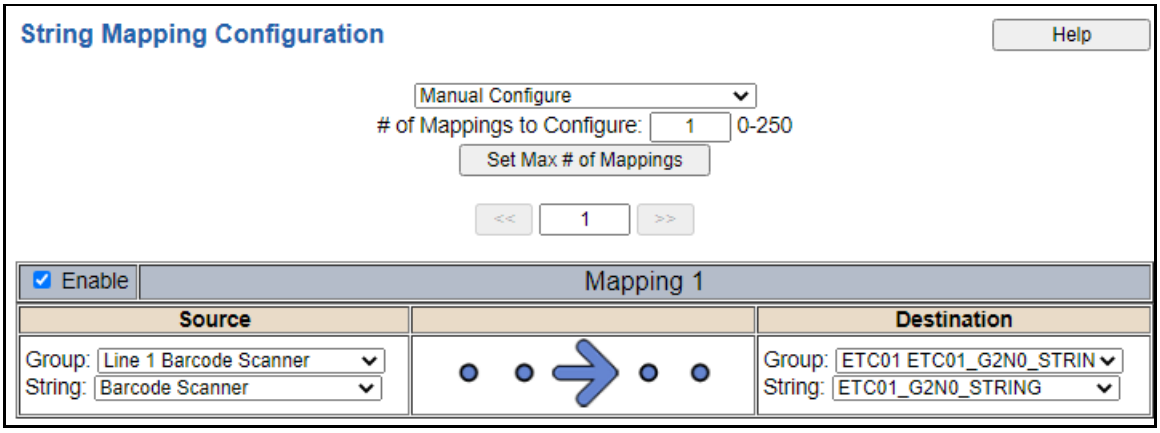
NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.



To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.



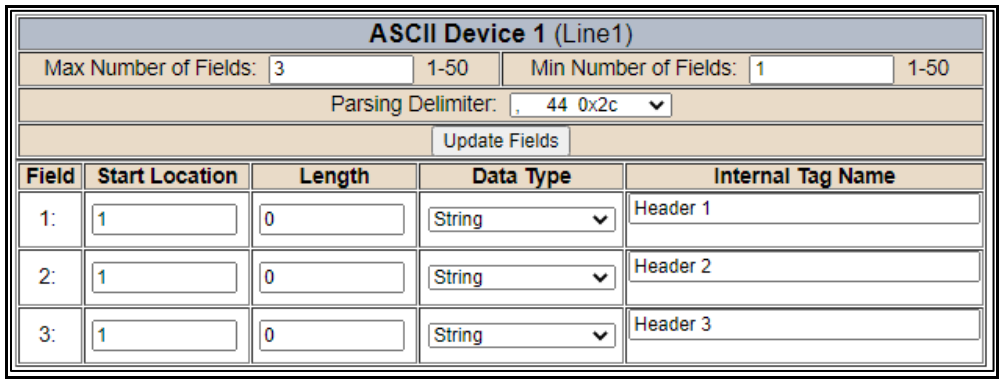
NOTE: Only String data types can be mapped to another String data type.



To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

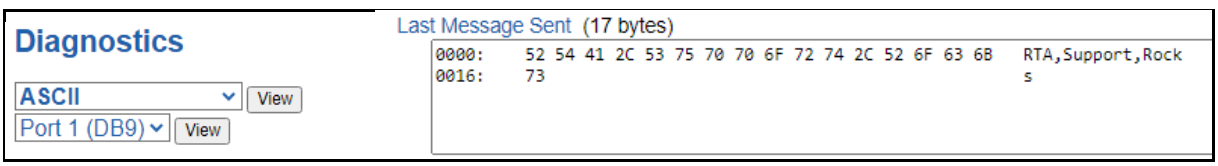
Display String use case

Sending a message of “RTA,Support,Rocks” from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.



The message is broken up into 3 “Groups” or Parsing fields.

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.



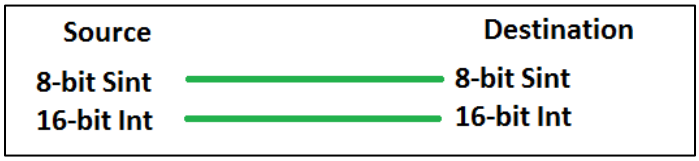
Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

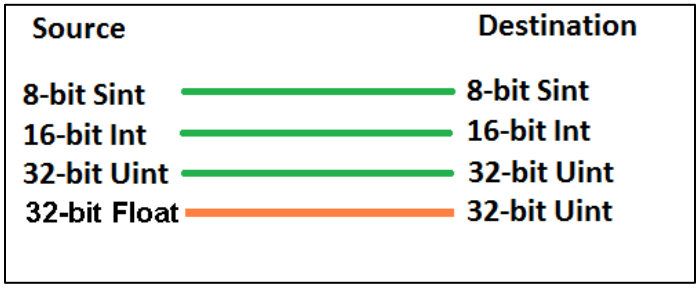
The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



   a. Both Source values were able to be mapped to a corresponding Destination value.

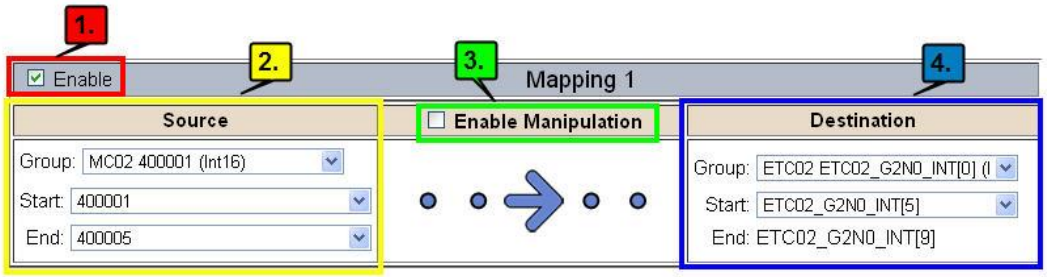
2) This example shows how Auto-Configure will make its best guess.



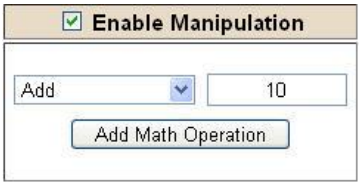
   a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.

Data Mapping – Explanation

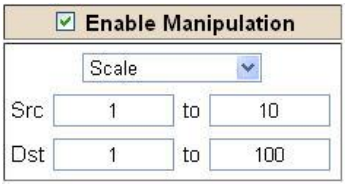
Below are the different parts that can be modified to make up a data mapping.



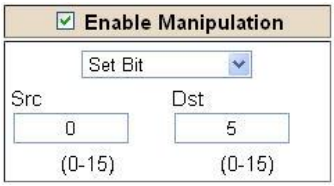
1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for this mapping.
   c) End - This is the final point to be included for this mapping.
3) Manipulation Area (green box above):
   a) Enable the Data Manipulation. This can be enabled for any mapping.
   b) Click **Add Math Operation** for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
   c) Select the Operation(s) to perform.
      i) Math Operations are performed in the order they are selected.
      ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
   d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.



Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.



Example of Set Bit (similar to Invert Bit). This will take the value of the 0th source bit and copy it into the value of the 5th destination bit.

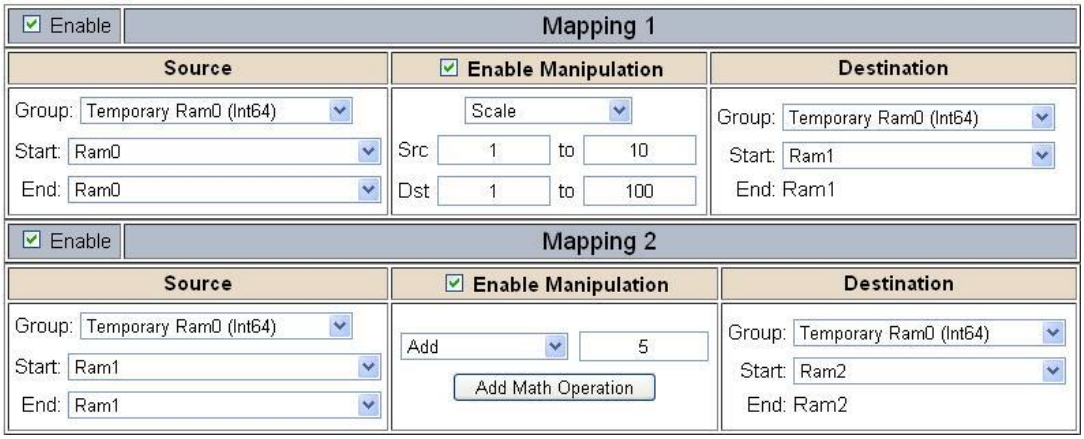
4) Destination Field (blue box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for where the data is being stored.
   c) End - The End point is derived from the length of the source and cannot be modified.

Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

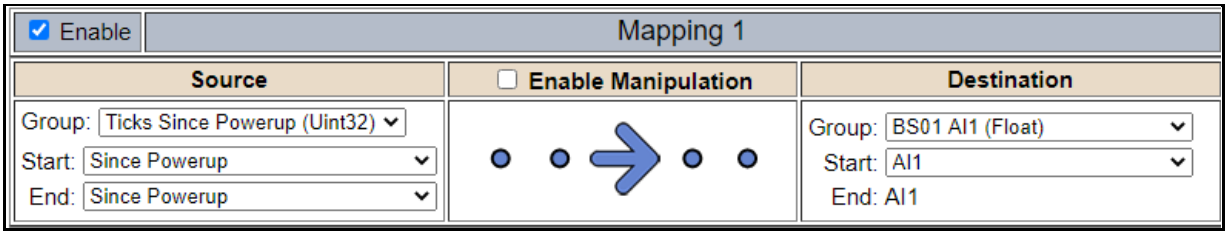
IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be

1) **Temporary Ram (Int64)**
   a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
   b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

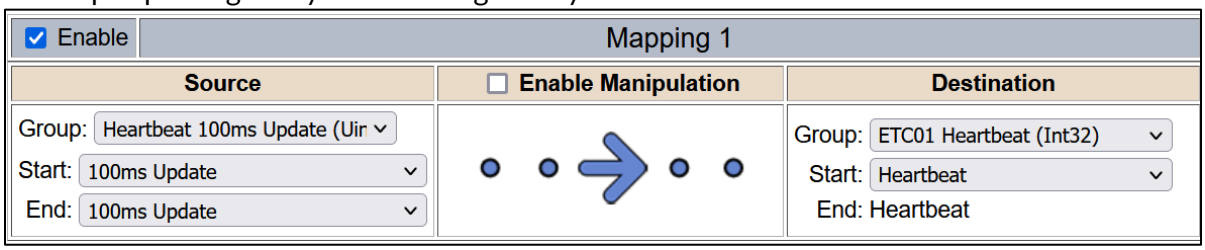


In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

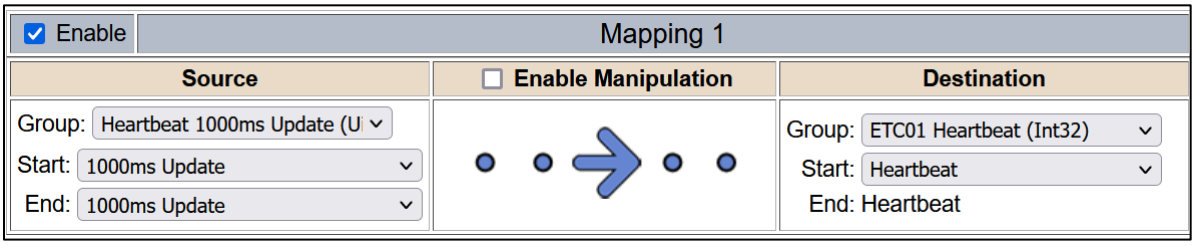
2) **Temporary Ram (Double)**
   a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.
3) **Ticks Per Second**
   a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.



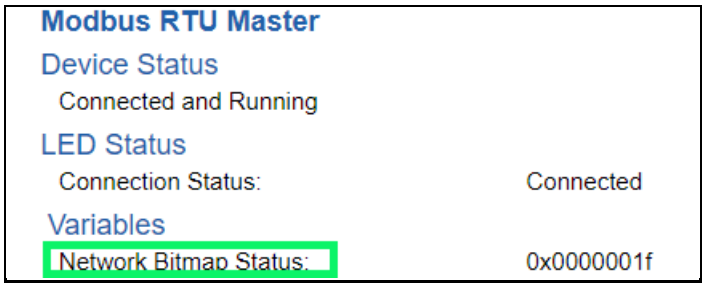
4) **Heartbeat 100ms Update**
   a) The Heartbeat 100ms Update variable can be used as a heartbeat that updates once every 100ms. The variable starts at 0 on gateway startup and increments by 1 every 100ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 100ms the gateway is offline.



5) **Heartbeat 1000ms Update**
   a) The Heartbeat 1000ms Update variable can be used as a heartbeat that updates once every 1000ms. The variable starts at 0 on gateway startup and increments by 1 every 1000ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 1000ms the gateway is offline.



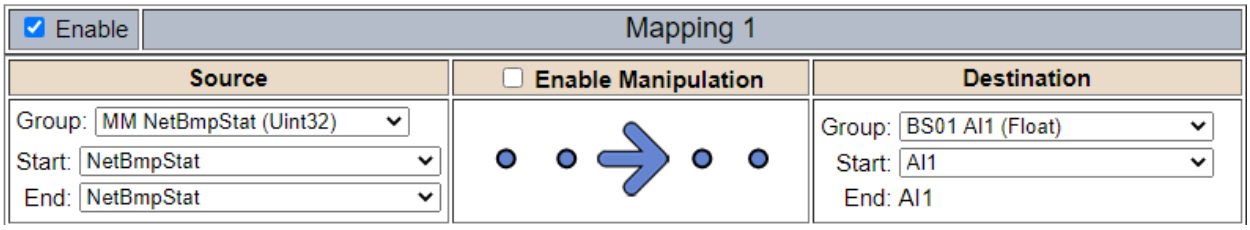
6) **XY_NetBmpStat**
   a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.



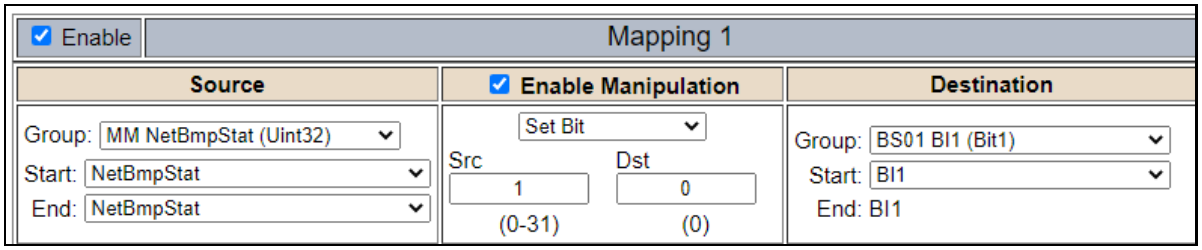
   b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.**
      i) 0x00000002 shows that only device 2 is connected
      ii) 0x00000003 shows that only devices 1 and 2 are connected
      iii) 0x0000001f shows that all 5 devices are connected (shown in image above)

c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices AI1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 – 4 are on. This mean all 5 devices are connected and running.
If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.



Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.



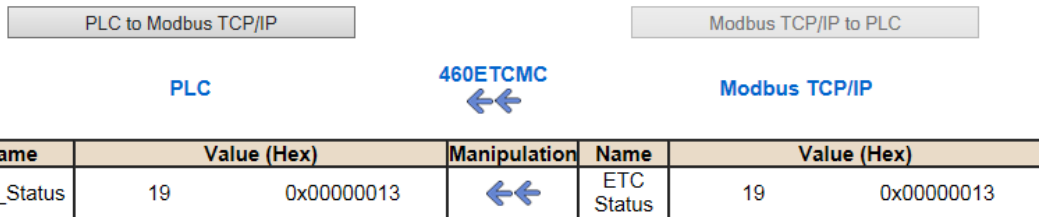
7) **Status_XY**

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Common Status: 0x000000FF (bit 0-7) 1st byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status



Name	Value (Hex)		Manipulation	Name	Value (Hex)	
PLC_Status	19	0x00000013	←	ETC Status	19	0x00000013

Example: ETC Status is 0x00000013 (19 decimal), here is the break down

Hex	Bit	Decimal	Explanation
0x01	0(on)	1	if we are a Master/Client
0x02	1(on)	2	connected (0 not connected)
0x10	4(on)	16	running (usually added to connected)
Total:	0x13	19	

External Faults: 0x0000FF00 (bit 8-15) 2nd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	8	0	local control
0x01	8	256	remotely idle
0x02	9	512	remotely faulted
0x04	10	1,024	idle due to dependency
0x08	11	2,048	faulted due to dependency

Recoverable Faults: 0x00FF0000 (bit 16-23) 3rd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed out
0x02	17	131,072	recoverable fault - Slave err

Non-Recoverable Faults 0xFF000000 (bit 24-31) 4th byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault – task fatal err
0x02	25	33,554,432	nonrecoverable fault – config missing
0x04	26	67,108,864	nonrecoverable fault – bad hardware port
0x08	27	134,217,728	nonrecoverable fault – config err
0x10	28	268,435,456	Configuration Mode
0x20	29	536,870,912	No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

PLC to Modbus TCP/IP Modbus TCP/IP to PLC

PLC 460ETCMC Modbus TCP/IP

Name	Value (Hex)		Manipulation	Name	Value (Hex)	
MC_Status	65601	0x00010041	←	MC Status	65601	0x00010041

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Common Status:

Hex:	Bit:	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault

Recoverable Faults:

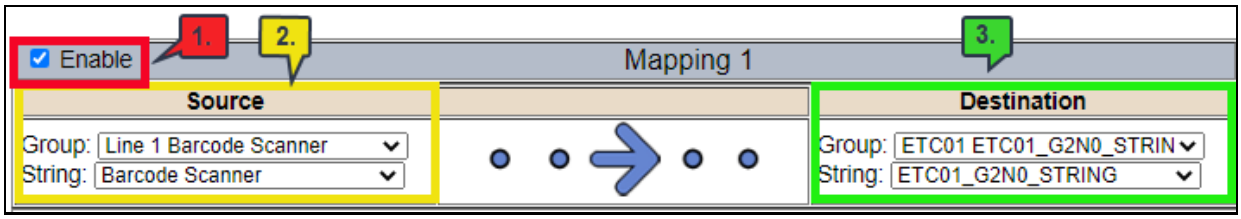
Hex:	Bit:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault – timed

Total:	0x010041	65,601

String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

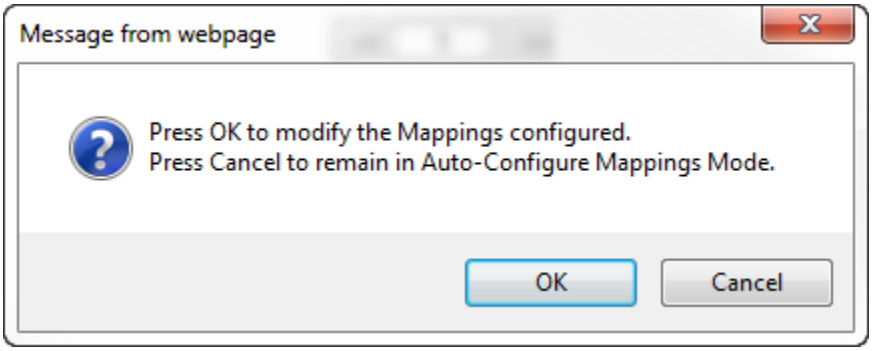


1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string used for this mapping.
3) Destination Field (green box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string where the data is being stored.

Mapping – Auto-Configure Mode to Manual Configure Mode

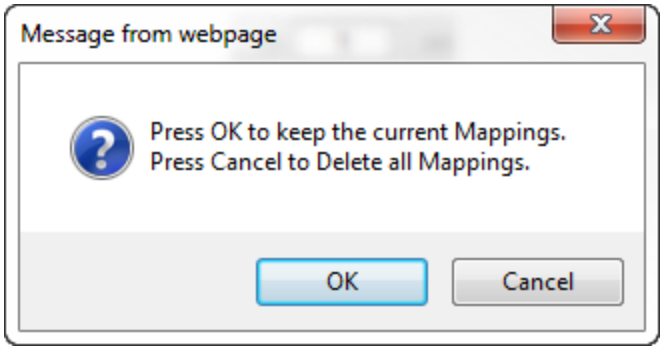
To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

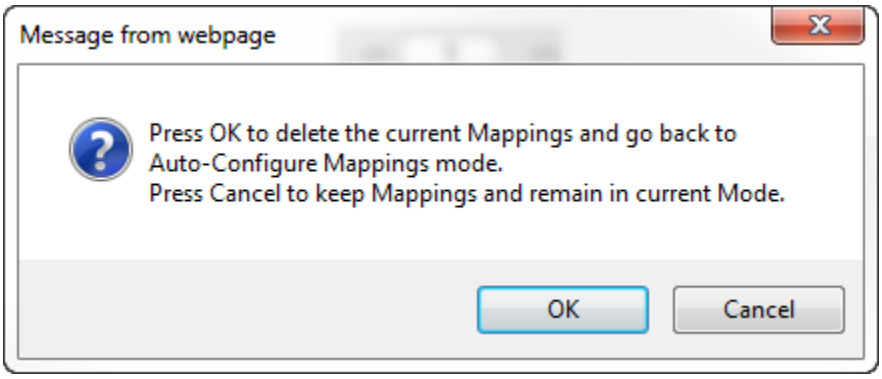


1) To keep the mappings that are already configured press **OK**.
    a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.

Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.



Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.

View as Text

Data Mapping

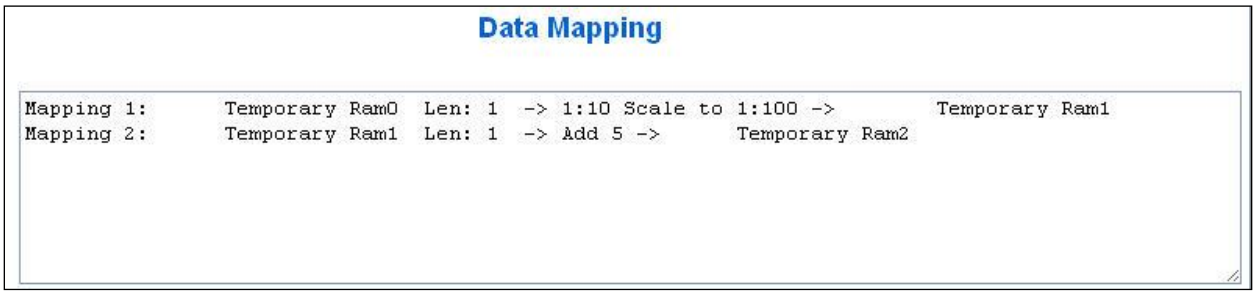
The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

> **Mapping** *number*: *source point* **Len:** *Number of points mapped* **->** *manipulation (if blank then no manipulation)* **->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.



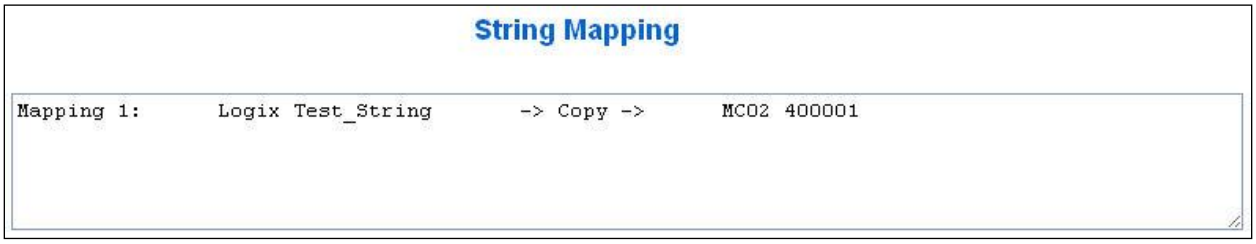
String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

> **Mapping** *number*: *source point* **-> Copy ->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.



Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

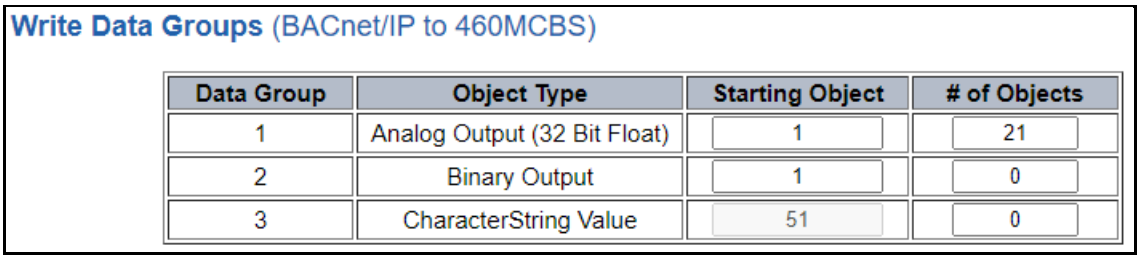
How does this work?

1) Map the Triggering Variable (Source) over to Trigger **#** (Dest).
2) If Trigger **#** value changes states mark all Trigger **#** protocols read data as "Invalid".
3) Read all source read data points until ALL source read data is valid.
4) Handshake **#** value is set equal to Trigger **#** value.
5) Map Handshake **#** to reference data point.
   Note: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

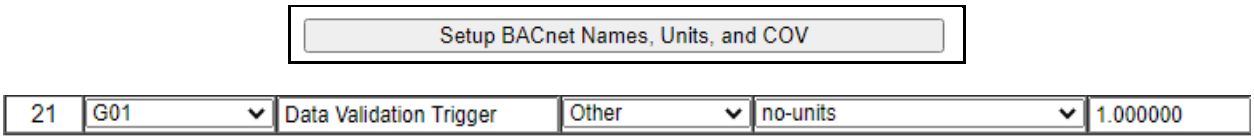
How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.



a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

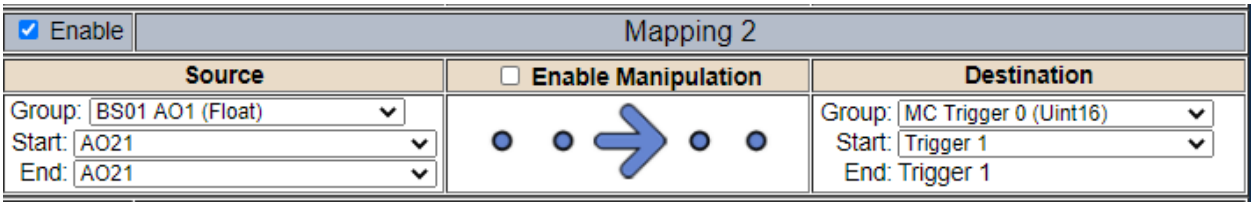


2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

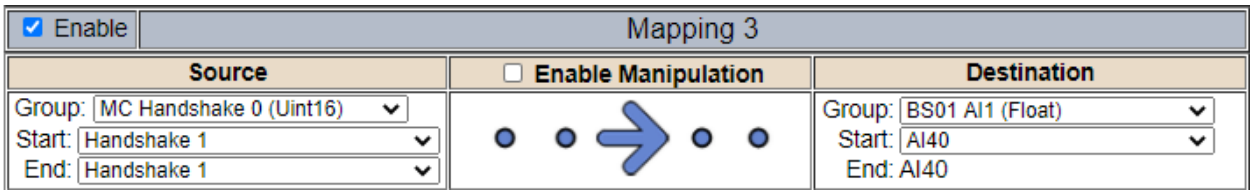
Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	40
2	Binary Input	1	0
3	CharacterString Value	1	0

40	G01	Data Validation Result	Other	no-units	1.000000

3) Within the Data Mapping page manually add 2 additional mappings.
4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.



5) The second mapping, the MC Handshake will increment that all data is validated and write to AI21 “all data is validated”. The value of AI40 and AO21 should be the same.



Security Configuration

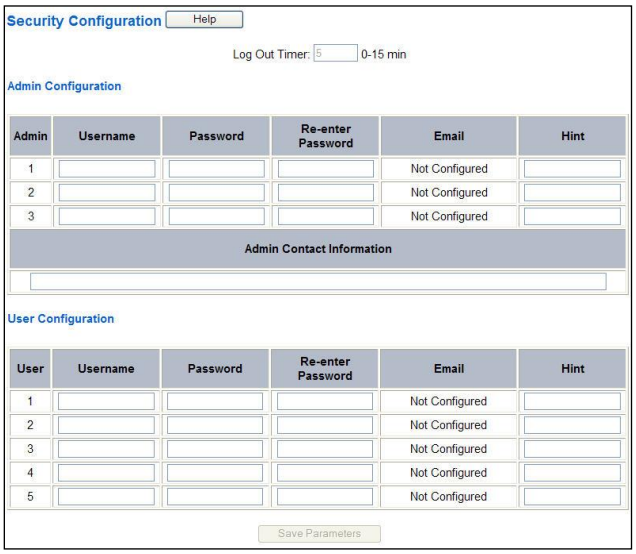
To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the

Note: Only Admins have configuration access to all web pages.

1) Log Out Timer: The system will automatically log inactive users off after this period of time. **NOTE**: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the **Logout** button.
2) Username: Enter a username, max of 32 characters.
3) Password: Enter a password for the username, max of 32 characters, case sensitive.
    a. Re-enter the Password
4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
5) Hint: A helpful reminder of what the password is.



Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

1) **Full Access**: Capability to view and configure a web page.
2) **View Access**: Capability to view a web page, but cannot configure parameters.
3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

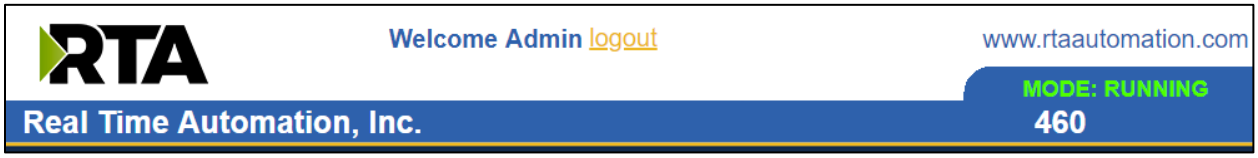
Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.

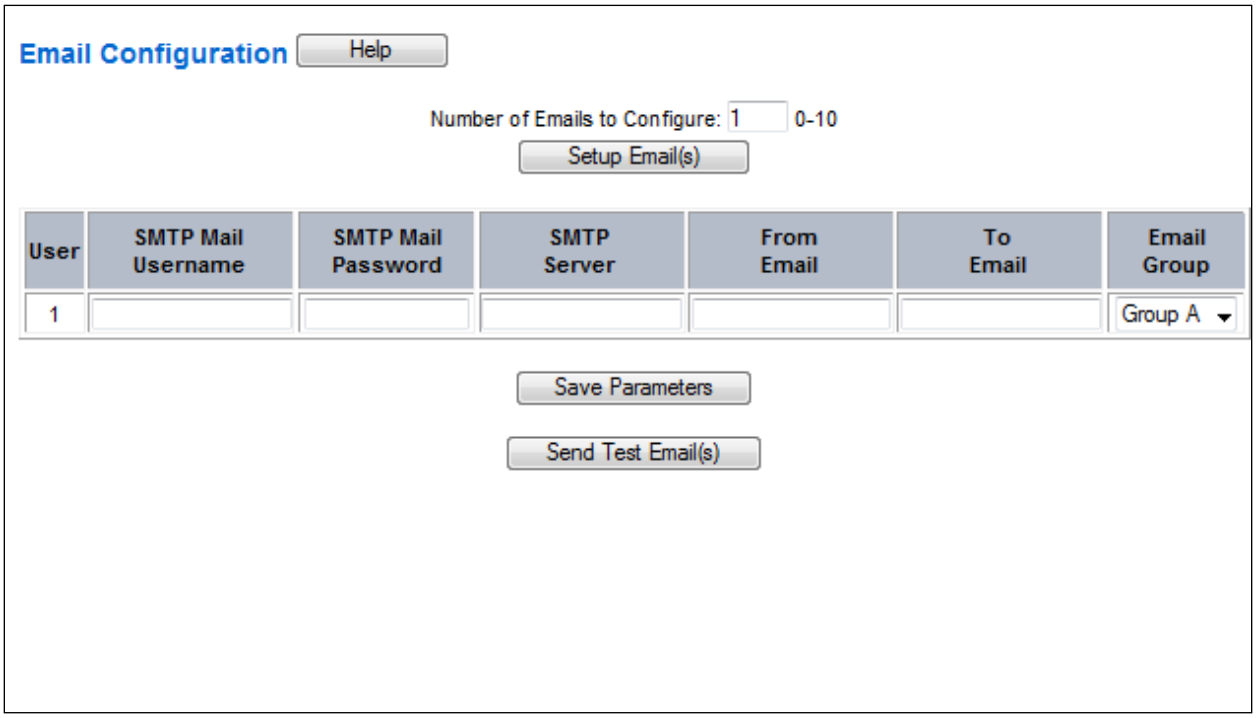
Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

1) SMTP Mail Username: The email address that the SMTP server has set up to use.
2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
4) From E-mail: Enter the e-mail that will show up as the sender.
5) To E-mail: Enter the e-mail that is to receive the e-mail.
6) E-mail Group: Choose a group for the user. This is used in other web pages.

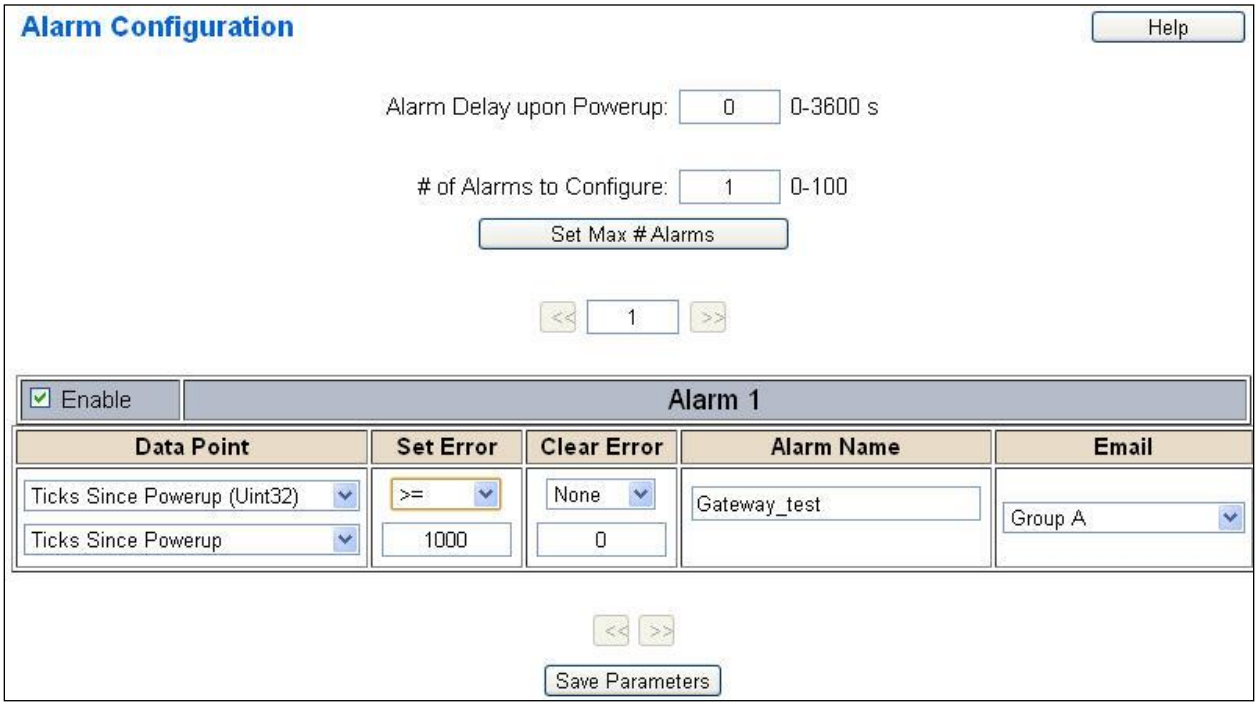
Click the **Save Parameters** button to commit the changes and reboot the gateway.



Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.



2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
3) In the Data Point Section:
    a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
    b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
4) In the Set Error Section:
    a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be set.
    b. Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.

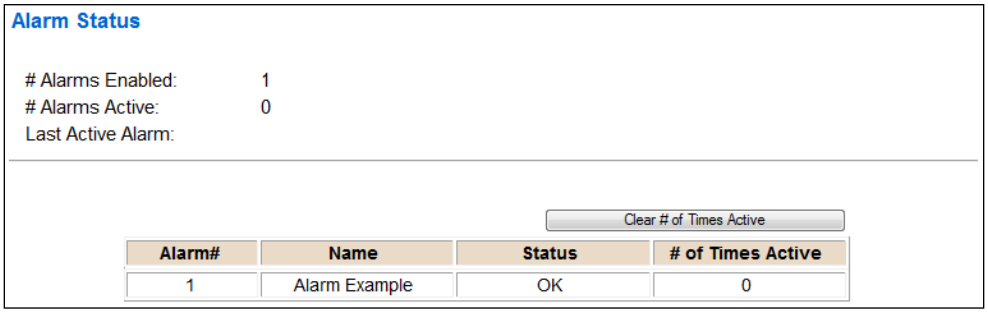
5) In the Clear Error Section:
    a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
    b. Select the Clear Error Value.
    -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics – Alarm Status

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

1) # Alarms Enabled: This is a count of enabled alarms.
2) # Alarms Active: This is how many alarms are presently active (set).
3) Last Active Alarm: This is the last alarm that the gateway detected.
4) **Clear # of Times Active**: This will reset all alarms '# of Times Active' to 0.
5) Alarm #: The reference number to the given alarm on the alarm setup page.
6) Name: The name of the alarm.
7) Status: The current status of the alarm, either OK or ALARM.
8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

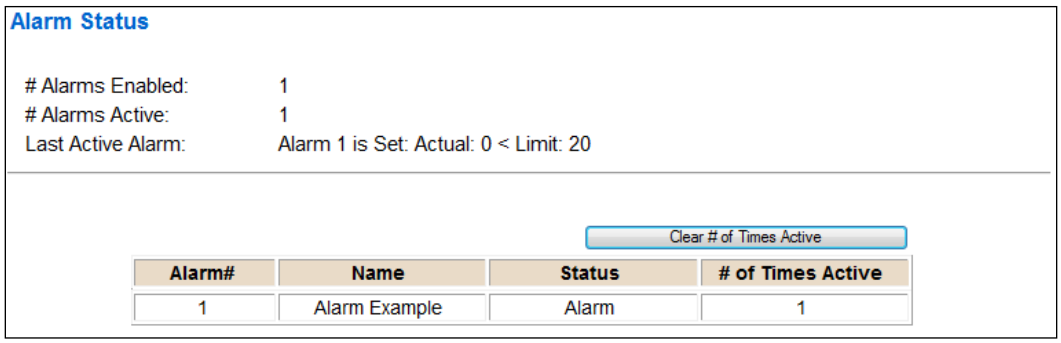


Alarms – Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.

When an alarm is activated, the following will occur:

1) A one-time notification will be sent out to the email associated with the alarm.
2) For duplicate emails to occur, the alarm must be cleared and then become active again.
3) *# Alarms Active* and *# of Times Active* will be incremented.
4) Status of the Individual Alarm will be set to *Alarm*.
5) *Last Active Alarm* field will be populated with details on what triggered the alarm.



Alarms – Clear

When an alarm is cleared, the following will occur:

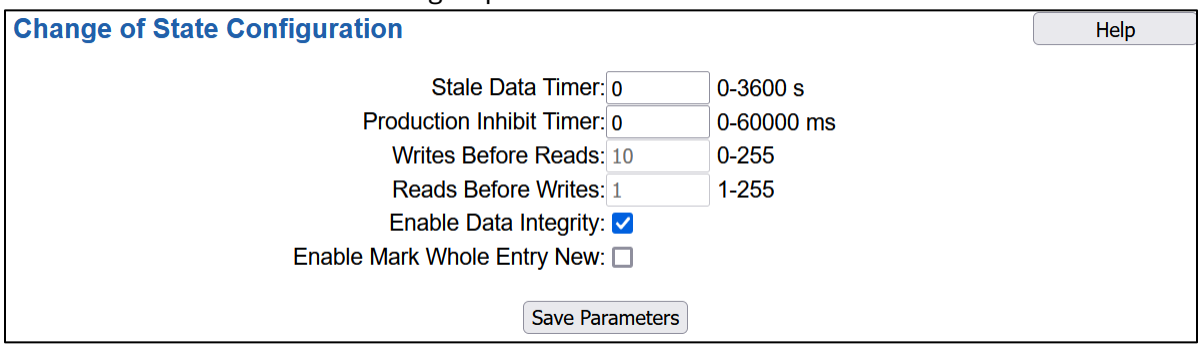
1) A one-time notification will be sent to the email associated with the alarm.
    a. For duplicate emails to occur, the alarm must become active and then be cleared again.
2) Total *# Alarms Active* will decrement. *Last Active Alarm* will not be changed.
3) Status of the Individual Alarm will be reset to *OK*.

Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect

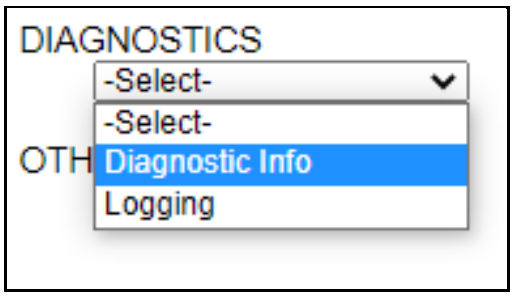
1) **Stale Data Timer**: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping.
   Gateway behavior:
   - If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State basis.
   - If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every *x* seconds).
2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs.
3) **Writes Before Reads**: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications.
   Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin.
4) **Reads Before Writes:** If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications.
5) **Enable Data Integrity**: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up.
6) **Enable Mark Whole Entry New**: If Enabled, mark the entire scan line or data group new upon 1 data element within the scan line or data group to be new.



Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.



For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

Common Errors:

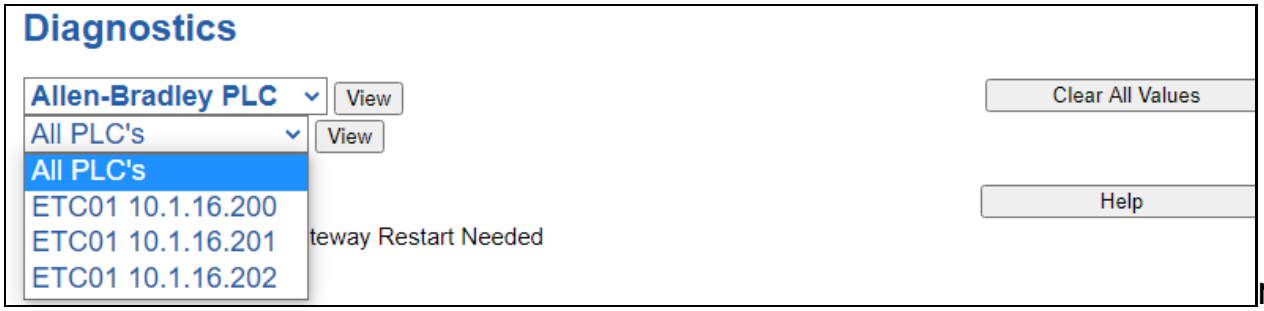
1) Destination or Source Point does not exist
   a) Solution: Re-map the mapping
2) Source or Destination Pointer too small
   a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
3) Range Discard, Min or Max Value
   a) The actual data value is outside of the defined range
4) Math Error
   a) Operation value cannot be 0
5) Scaling Error
   a) Source Min must be smaller than Source Max
   b) Destination Min must be smaller than Destination Max

Data Mapping	
# Enabled:	5 of 5
# of Errors:	0
First Error:	
String Mapping	
# Enabled:	2 of 2
# of Errors:	0
First Error:	
Alarms	
# Enabled:	3
# Active:	0
Last Active:	

Note: you can also view this information on the Main Page.

Diagnostics – Allen-Bradley PLC

Select the **Allen-Bradley PLC** in the dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual counters by selecting the device in the **All PLC's** dropdown menu and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.



NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.

Example: If viewing Allen-Bradley PLC – ETC01 10.1.100.18, this will only clear the values for that specific PLC. This will reduce the *All PLC's* values indirectly, otherwise select All PLCs to clear all devices.

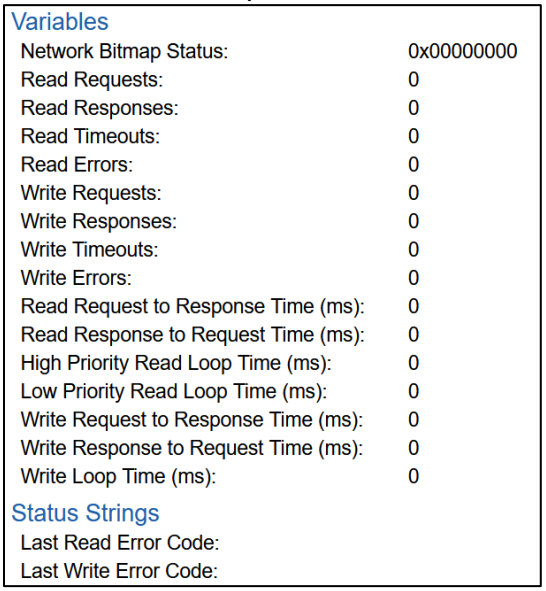
Device Status - This will only display when viewing *All PLCs*.

1) Connected – The gateway is connected to all the PLCs that are configured and enabled.
2) Nodes Missing (timed out) – One or more enabled PLCs are missing.
3) Empty Scan List – No PLCs are configured.
4) Dependency Protocol Faulted – The dependent protocol is missing causing the communication to go to inactive.

LED Status - This is the Status for *All PLCs* or the specific PLC selected.

1) Connected (Solid Green) – All the enabled PLC devices are connected and running.
2) Not Connected (Flashing Green) – No PLCs are enabled.
   a) Verify Allen-Bradley PLC settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
3) Connection Timeout (Flashing Red) – The gateway cannot open a connection to one or more of the enabled PLCs.
   a) Verify the IP, slot and controller type are accurate for the missing connection. Missing connection can be determined from the Network Bitmap Status value.
4) Communication not attempted yet (Flashing Red) – (Specific Server Only) No reads are configured and data needed for writes isn't valid yet.
5) Dependency Error (Flashing Red) – The dependent protocol is missing causing the communication to go to inactive.
   a) The other protocol must be connected.

Variables - These are the values for *All PLCs*, or the specific PLC selected.



1) Network Bitmap Status (hex) – Each bit corresponds to a PLC. If the bit is set, then the PLC is connected, otherwise the bit is 0. Bit 0 (right most) is PLC 1 and Bit 4 is PLC 5.
2) Read Requests – Number of read requests sent from the gateway to the PLC (N2G).
3) Read Responses – Number of valid responses sent from PLC to the gateway (G2N).

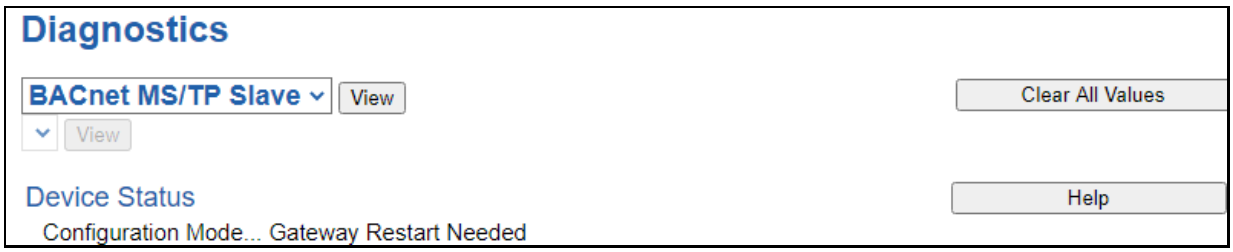
4) Read/Write Timeouts – Since we are TCP based, the gateway will timeout on the read or write and close the TCP connection. This counter will not continually increment. The Network Bitmap Status will reflect the missing PLC.
5) Read Errors – Number of read error responses sent from the PLC to the gateway.
6) Write Requests – Number of write requests sent from the gateway to the PLC (G2N).
7) Write Responses – Number of valid write responses sent from the PLC to the gateway.
8) Write Errors – Number of write error responses sent from the PLC to the gateway.
9) Read Request to Response Time – Number of milliseconds it took the PLC to reply to a request
10) Read Response to Request Time – Number of milliseconds it took the gateway to execute the next request once the previous response has been received.
11) High Priority Read Loop Time – Number of milliseconds it took to execute all high priority read requests.
12) Low Priority Read Loop Time – Number of milliseconds it took to execute all low priority read requests.
13) Write Request to Response Time – Number of milliseconds it took the PLC to reply to a request.
14) Write Response to Request Time – Number of milliseconds it took the gateway to execute the next request once the previous response has been received.
15) Write Loop Time – Number of milliseconds it took to execute all write requests.

Common Error Strings - These are the values for *All PLCs*, or the specific PLC selected.

1) IP: xxx.xxx.xxx.xxx “tagname” (04) Path Segment Error – The tag name is wrong, or the tag is not defined as a controller scope tag.
2) IP: xxx.xxx.xxx.xxx “tagname” (08) Service Not Supported – The IP address or the slot number does not match with the PLC the gateway is setup to communicate with.
3) IP: xxx.xxx.xxx.xxx “tagname” (1E) Embedded Server Error – The tag name that is setup within the gateway doesn’t match a tag setup in the PLC.
4) IP: xxx.xxx.xxx.xxx “tagname” (ff,2105) Access beyond end of array – Tried to read/write too much data.
5) IP: xxx.xxx.xxx.xxx “tagname” (ff, 2107) Abbreviated type mismatch – The data type of the tag, on a write, in the gateway doesn’t match the tag in the PLC.

Diagnostics – BACnet MS/TP Slave

Select the **BACnet MS/TP Slave** in the dropdown menu on the Diagnostics Page. Additional diagnostic information can be found by clicking the **Help** button.



NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.
2) If viewing BACnet MS/TP Slave, this will only clear the values for the BACnet MS/TP Slave section of the gateway.

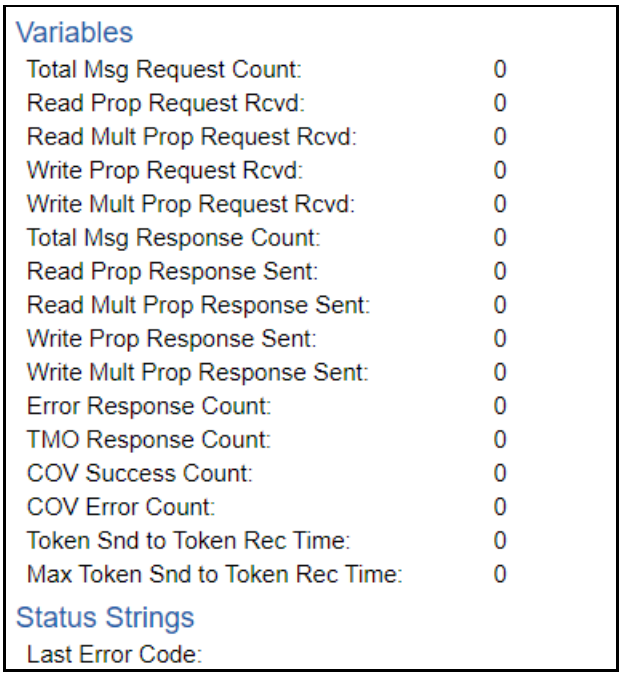
Device Status:

1) Connected – The gateway is connected to a BACnet MS/TP master.
2) Not Connected – The gateway is not connected to a BACnet MS/TP master.
3) Error: Timeout – If the Inactivity Timeout is set to non-zero, the gateway has not received a read/write request in the amount of time specified by the inactivity timeout.

LED Status:

1) Good Communication (Solid Green) - Connected to a BACnet MS/TP master.
2) Never Connected (Blink Green) – Gateway has never been connected to a BACnet MS/TP master.
3) Connection Timeout (Blink Red) –If the Inactivity Timeout is set to non-zero, the gateway has lost a connection to the BACnet MS/TP master due to no Read/Write Requests received.
4) Port Not Configured (Solid Red) – Port Configured in the BACnet MS/TP Slave configuration page is not enabled in the Port Configuration page.

Variables:



1) Total Message Request Count – Total number of messages received from the BACnet MS/TP master.
2) Read Property Request Received – Number of Read Property requests received from the BACnet MS/TP master.
3) Read Multiple Property Request Received – Number of Read Property Multiple requests received from the BACnet MS/TP master.
4) Write Property Request Received – Number of Write Property requests received from the BACnet MS/TP master.
5) Write Property Multiple Request Received – Number of Write Property Multiple requests received from the BACnet MS/TP master.
6) Total Message Response Count – Total number of messages sent to the BACnet MS/TP master.
7) Read Property Response Sent- Number of Read Property responses sent to the BACnet MS/TP master.
8) Read Multiple Property Response Sent – Number of Read Property Multiple responses sent to the BACnet MS/TP master.
9) Write Property Response Sent – Number of Write Property responses sent to the BACnet MS/TP master.
10) Write Multiple Property Response Sent – Number of Write Property Multiple responses sent to the BACnet MS/TP master.
11) Error Response Count – Total number of read/write errors received.
12) Timeout Response Count – Total number of read/write timeouts.
13) COV Success Count – Total number of successful COV messages.
14) COV Error Count – Total number of COV error messages.
15) Token Send to Token Receive Time – Total time between the gateway passing the token and another device returning the token
16) Max Token Send to Token Receive Time – Max value of the Token Send to Token Receive Time

17) Time Token Held – Time that the gateway has received the token and the time the gateway has replied
18) Max Time Token Held – Max value of the Time Token Held

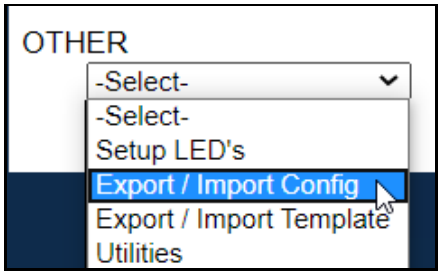
Common Error Strings:

1) BMS: UNHANDLED_MSG_TYPE – The gateway received a BACnet/IP message that it doesn't know how to process.
2) BMS: Message Abort - The gateway aborted a message due to one of the common reasons:
   a) "Buffer Overflow" – The BACnet MS/TP master is asking for too much information in a single message.
   b) "Invalid ADPU" – The gateway is not able to process the message, try again later.
   c) "Preempted by Higher Priority" – The BACnet MS/TP master message has aborted due to a higher priority task, try again later.
   d) "Segmentation Not Supported" – The gateway does not support segmentation. Break up the client request into multiple requests.
3) BMS: Message Reject - The gateway rejected a message due to one of the common reasons below:
   a) "Buffer Overflow" – The BACnet MS/TP master is asking for too much information in a single message.
   b) "Invalid Parameter Data Type" – The BACnet MS/TP master is not using a data type that the gateway is expecting.
   c) "Invalid Tag" – The BACnet MS/TP master did not format the message how the gateway is expecting.
   d) "Parameter Out of Range" – The BACnet MS/TP master is asking for information outside of the gateway's defined range.
4) BMS: Message Error "XXXXX"- The gateway is sending an error message due to the listed explanation:
   a) "Inconsistent parameters" -
      i) The BACnet MS/TP master tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
      ii) The BACnet MS/TP master tried to write to ALL, REQUIRED or OPTIONAL object property.
   b) "Invalid Data Type" – The BACnet MS/TP master tried to use a data type with an object that is not supported.
   c) "Service request denied" – The BACnet MS/TP master request cannot be processed because the BACnet MS/TP connection is not established.
   d) "Read access denied" – The BACnet MS/TP master read request cannot be processed.
   e) "Unknown object" – The BACnet MS/TP master tried to access an object the gateway does not support.
   f) "Unknown property" –The BACnet MS/TP master tried to access a property the gateway does not support for that object type.
   g) "Unsupported object type" – The BACnet MS/TP master tried to access an object type the gateway does not support.
   h) "Value out of range" – The BACnet/IP message could not be completed because the passed value was not in the valid range.
   i) "Write access denied" – The BACnet MS/TP master tried to write a non-writeable property in the gateway.

j) "Invalid array index" –
   i) The BACnet MS/TP master tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
   ii) The BACnet MS/TP master tried to write an array for an object or property that doesn't have an array index.
k) "Unknown device" – Gateway is trying to send a message to a device we have not had previous communication with on the network.
l) "Timeout" – BACnet MS/TP message timed out.
m) "Resources busy" – BACnet MS/TP message cannot be processed right now.
n) "Segmentation not supported" – BACnet MS/TP message is too large to send in one message.
o) "Service not supported" – The BACnet MS/TP master tried to perform a service that the gateway does not support.
p) "Abort Other" – BACnet MS/TP message is aborted for an unknown reason.
q) "Invalid Tag" – BACnet MS/TP message is not how we expect.
r) "Unknown" – BACnet MS/TP message error for an unknown reason.

Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.



Export Configuration

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

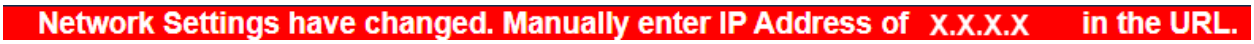
Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

Import Configuration

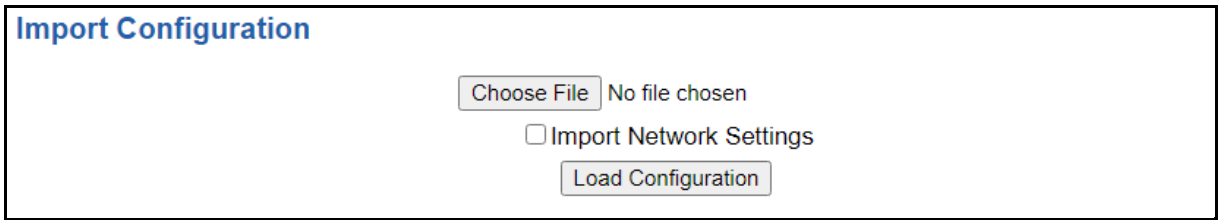
You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.



If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.



If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.

Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

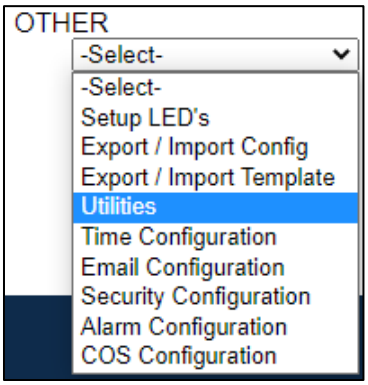
Replacing Configuration Using SD Card

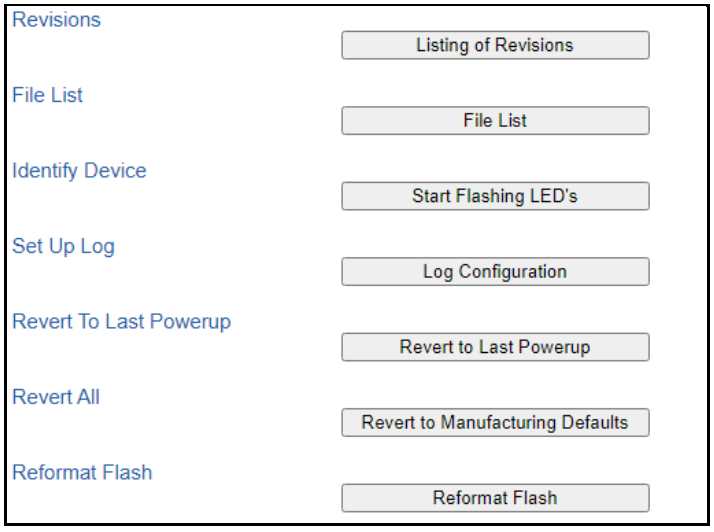
To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

1) Extract SD Card from gateway you wish to copy the configuration from.
2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
3) Navigate to the webpage inside the unit.
4) Navigate to the dropdown **Other->Utilities**.
5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
7) When the unit comes back in *Mode: Running*, insert the SD Card.
8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
    a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
9) When the unit comes back up, the configuration should be exactly what was on the SD Card.

Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
    - Remove the Configuration File and Flash Files within the gateway.