

# 460ETCDFM-NNA4 Protocol Gateway

**Product User Guide** 

Firmware Version 5.2.14

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Revision History	5
Overview	6
Hardware Platforms	7
Hardware – NNA4	8
Powering the Gateway	8
Port Configuration	9
Mounting with a DIN Rail	10
Installing	10
Removing	10
Accessing the Main Page	11
Error: Main Page Does Not Launch	12
Committing Changes to the Settings	13
Main Page	14
Device Configuration	15
Allen-Bradley PLC Configuration	16
External PLC Configuration	17
External PLC Configuration: Auto-Configure	18
External PLC Configuration: Manual Configure Mode	20
Configuring Read and Write Scan Lines	22
DF1 Master Configuration	23
DF1 Master Device Configuration	24
Configuring Read Scan Lines	25
Configuring Write Scan Lines	25
Configuring Read and Write Scan Lines (cont.)	26
Mapping - Transferring Data Between Devices	27
Display Mapping and Values	28
Display Data	28
Display String	30
Data and String Mapping – Auto-Configure	31
Data Mapping – Explanation	32
Data Mapping – Adding Diagnostic Information	33
String Mapping – Explanation	36
Mapping – Auto-Configure Mode to Manual Configure Mode	37
Mapping – Manual Configure Mode to Auto-Configure Mode	38
View as Text	39



Data Mapping	39
String Mapping	39
Security Configuration	40
Security Configuration-Security Levels	41
Security - Log In	42
Security - Log Out	42
Email Configuration	43
Alarm Configuration	44
Diagnostics – Alarm Status	46
Alarms – Active	46
Alarms – Clear	47
Change of State (COS) Configuration	48
Diagnostics Info	49
Diagnostics – Data and String Mapping	49
Diagnostics – Allen-Bradley PLC	50
Diagnostics – DF1 Master	52
LED Configuration	55
Configuration Files	56
Export Configuration	56
Import Configuration	56
Save and Replace Configuration Using SD Card	57
Saving Configuration Using SD Card	57
Replacing Configuration Using SD Card	57
Intelligent Reset Button	58
Utilities	59



# **Revision History**

Version	Date	Notes
5.1.1	6/7/16	Features Added  1. Reworked AutoMap functions to automap per device and made default for most productssupport@rtaautomation.com  2. Implemented Automatic reboot and redirect upon startup  3. Modified Template usage so it can be applied easily on a protocol or product level  4. All imported configurations will force Manual mode for Mapping and AutoServer functionalities  5. Allow saving/replacing of configuration via SD Card  6. Added DHCP for Network Settings (default)
5.2.1	10/12/16	Features Added  1. Replaced Build Date with Revision Number  2. DF1 Master (DFM) Released  3. NNA4 Dual RS485 Hardware  Bug Fixes  1. BACnet/IP Server (BS) Relinquish Default  2. BACnet MS/TP (BMS) Reninquish Default  3. BACnet MS/TP Slave (BMS) CSV Object Parameter  4. Modbus TCP/IP Client (MC) XML Import Bug when Write Only  5. Modbus TCP/IP Client (MC) Write Directional changed Web Parameters
5.2.2	1/12/17	Features Added  1. Added ability to add in prefixes to the filename (for BETA and DEMO)  2. Updated Copyright Year to 2017
5.2.3	1/19/17	Bug Fixes  1. BACnet/IP Server (BS) COV (Change of Value) Notifications with Binary Objects (both Input and Output)
5.2.4	1/25/17	Bug Fixes  1. BACnet/IP Server (BS) COV (Change of Value) Notifications with Binary Output Objects
5.2.5	2/16/17	Bug Fixes  1. BACnet/IP Server (BS) increased the number of COV's supported from 100 to 2800 across all objects  2. BACnet MS/TP Slave (BMS) increased the number of COV's supported from 100 to 2800 across all objects
5.2.6	2/21/17	Bug Fixes  1. BACnet/IP Server (BS) fixed the auto-server for Binary Objects for non-1 Bit Pack Option  2. BACnet MS/TP Slave (BMS) fixed the auto-server for Binary Objects for non-1 Bit Pack Option  3. BACnet MS/TP Slave (BMS) fixed the load template for Binary Output Objects for 1 Bit Pack Option
5.2.9	3/15/17	Bug Fixes  1. Update for Translator Web Display for Mapping Configuration (buffer too small)  2. Update for String Translator Web Display for Mapping Configuration (buffer too small)
5.2.14	5/4/17	Bug Fixes  1. Completely removed unit id from MS protocol. MS will respond to all Unit IDs  2. Removed "Unit ID" description from MS help page



## **Overview**

The 460ETCDFM-NNA4 gateway connects up to 5 Allen Bradley PLCs with as many as 32 DF1 Slaves. By following this guide, you will be able to configure the 460ETCDFM-NNA4 gateway.

For further customization and advanced use, please reference the appendices located on the CD or online at: <a href="http://www.rtaautomation.com/product/460-gateway-support/">http://www.rtaautomation.com/product/460-gateway-support/</a>.

If at any time you need further assistance do not hesitate to call Real Time Automation support.

Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612

Email: support@rtaautomation.com



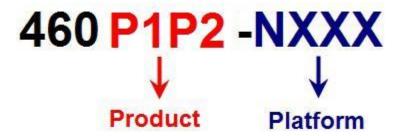
## **Hardware Platforms**

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

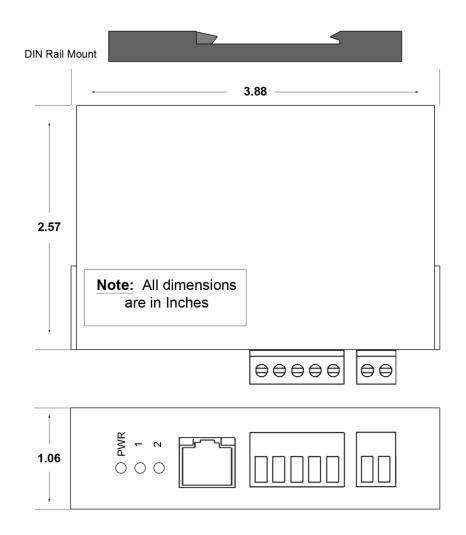
- 1) Look on the front or back label of the unit for the part number.
- 2) On the webpage inside the gateway, navigate to the dropdown menu under **Other** and select **Utilities**. Click the **Listing of Revisions** button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





# **Hardware - NNA4**



# **Powering the Gateway**

- An 8-24 VDC power source to the gateway, Red Wire = (+) Black Wire = (-).
  - a. The unit draws 175mA @ 12V.

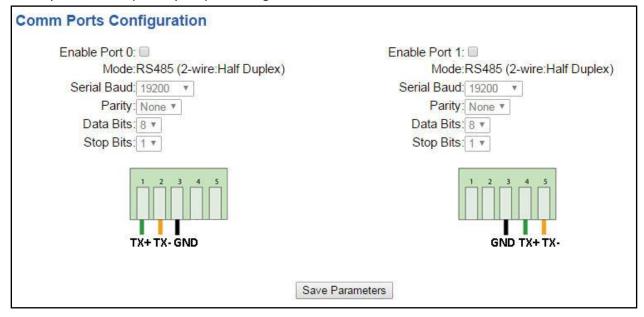




# **Port Configuration**

The Port Configuration page is where you set port specific parameters. These settings must match the settings of the device(s) that you are connecting to.

When you have completed your port configuration, click the **Save Parameters** button.



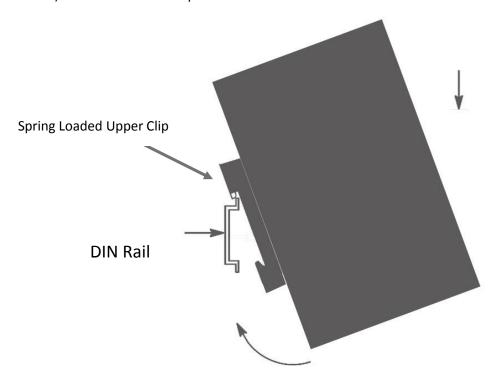


# **Mounting with a DIN Rail**

# **Installing**

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the top mounting flange over the DIN Rail.
- 3) While pressing the 515RTAAIC against the rail, press down to engage the spring loaded upper clip and rotate the unit parallel to the DIN Rail.
- 4) Release downward pressure.



# Removing

Follow these steps to remove your interface converter.

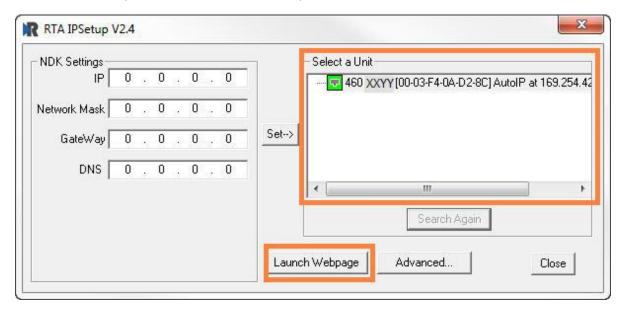
- 1) Press down on unit to engage the spring loaded upper clip.
- 2) Swing bottom of unit away from DIN Rail.



## **Accessing the Main Page**

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y.

1) Insert the provided CD-ROM into a computer also on the network.



- 2) Run the IPSetup.exe program from the CD-ROM.
- 3) Find unit under "Select a Unit".
  - a. Change Gateway's IP address to match that of your PC if DHCP has failed.
    - i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
    - ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
  - b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
    - i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
    - ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



## **Error: Main Page Does Not Launch**

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
  - a. Open a MS-DOS Command Prompt
  - b. Type "ipconfig" and press enter
  - c. Note the PC's IP Address, Subnet, and Default Gateway
- 2) The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static.

Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.

```
Administrator: C:\Windows\system32\cmd.exe

C:\>ping 192.168.0.100

Pinging 192.168.0.100 with 32 bytes of data:

Reply from 192.168.0.100: bytes=32 time<1ms TTL=60

Ping statistics for 192.168.0.100:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:

Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\>
```

The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

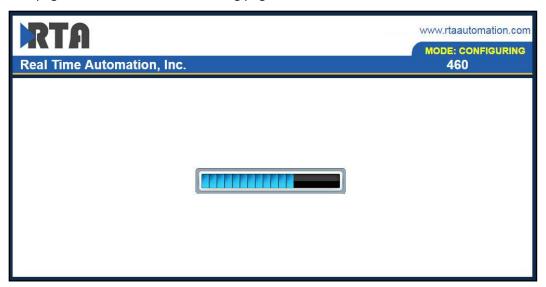
If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





# **Committing Changes to the Settings**

- All changes made to the settings of the gateway in Configuration Mode will not take effect until the
  gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed
  prior to a reboot.
- NOTE: The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.
- When all desired changes have been made, press the **Restart Now** button.
- The webpage will redirect to our rebooting page shown below:



- The reboot can take up to 20 seconds. You will know the save was successful if the red box is no longer present.
  - o If the IP address has not been modified, the gateway will automatically redirect to the main page.
  - o If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



# **Main Page**

The main page is where important information about your gateway and its connections are displayed.

#### Mode (orange box below):

### Running Mode:

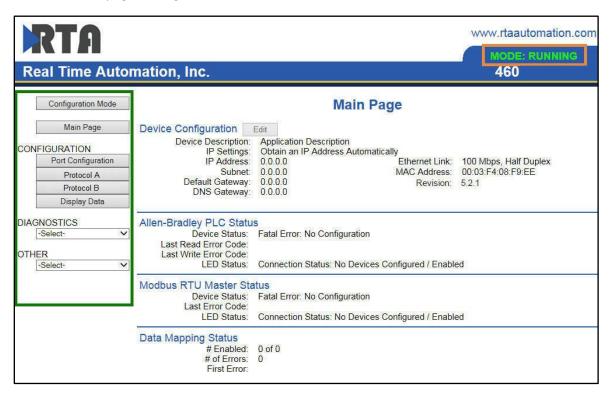
- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

## Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

#### Navigation (green box below):

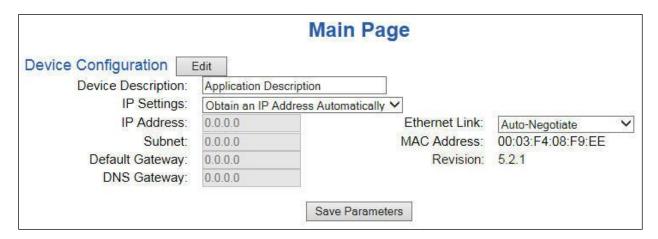
You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.





# **Device Configuration**

The device configuration area is where you assign the device description, IP address, and other network parameters. Changes can only be made when the gateway is in Configuration Mode. Click the **Edit** button to make these changes.



Once you are done configuring the Description and the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

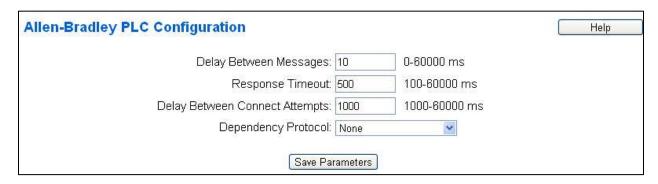
It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



# **Allen-Bradley PLC Configuration**

Click the **Allen-Bradley PLC** button to access the configuration page.

- 1) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
- 2) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).
- 3) **Delay Between Connect Attempts**: Enter the amount of time the gateway should wait between attempts to connect to the PLC.
- 4) **Dependency Protocol**: If enabled, the Allen-Bradley PLC communication will stop if communication to the selected protocol is lost.





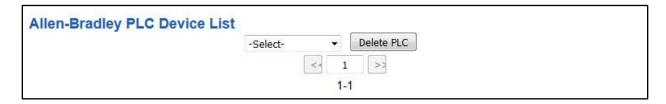
# **External PLC Configuration**

The bottom area of the Allen-Bradley PLC Configuration page lets you configure up to 5 PLCs.

There are three ways to configure this protocol:

- Auto-Configure Group by Device (Default)
- Auto-Configure Group by Data Type
- Manual Mode

**NOTE**: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure Modes, all changes made in Manual Mode will be discarded.





## **External PLC Configuration: Auto-Configure**

While in either of the two Auto-Configure Modes, the # of scan lines and the actual scan lines themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the Scan Lines within the PLC to match. The PLC Tag/File Names and Data Types will be defined after the other protocol is configured.

If the PLC is a CompactLogix, ControlLogix, or FlexLogix, the data will be configured according to the following rules:

- Any 8 Bit Signed/Unsigned data will be mapped as Sint.
- Any 16 Bit Signed/Unsigned data will be mapped as Int.
- Any 32 Bit Signed/Unsigned data will be mapped as Dint.
- Any 32 Bit Float and 64 Bit Float data will be mapped as **Real**.
- Any Coils or 1 Bit Binary Packs will be mapped as **Bool (1 Bit)**.
- Any Coils or 8/16/32 Bit Binary Packs will be mapped as Bit Array (32 bit).
- Any String Data Types will be mapped as **String**.

If the PLC is a MicroLogix, SLC, or PLC5E, the data will be configured according to the following rules:

- Any 8 Bit Signed/Unsigned and 16 Bit Signed/Unsigned data will be mapped as Int.
- Any 32 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as **Real**.
- Any Coils or 1/8/16/32 Bit Binary Packs will be mapped as Bit Array (16 bit).
- Any String Data Types will be mapped as **String**.

Regardless of PLC type, the following is also true:

- The Read or Write direction depends on whether it is configured as a Read or Write on the other protocol.
- If the other protocol exceeds the number of Sint, Int, Dint, Real, Bool, Bit Array, or String Data Types the Allen-Bradley PLC supports (see limits on webpage), then nothing will be mapped. You will see the # of Scan Lines remain at 0 and the main page will display the following error:

ERROR XX\_460 Re-initialization (Auto-Config Failed -9)

 To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of Tag/File Name is not exceeded OR call customer support to increase the limits.



 To add additional PLC's, click the -Select- dropdown under Allen-Bradley PLC Device List and select Add Generic PLC option.

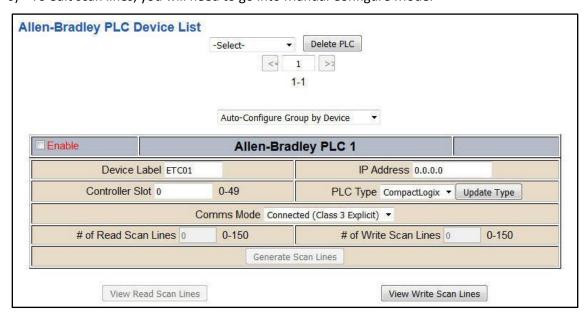
## Allen-Bradley PLC Device List



- -To remove a device, navigate to the server to delete using the << and >> buttons and click the **Delete PLC** button.
- -To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.

**NOTE**: Auto-Configure Modes can ONLY be used in PLC 1.

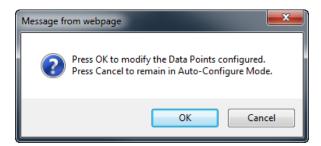
- 2) The **Enable** check box should be selected for the device.
- 3) Enter a **Device Label** to identify the device within the gateway.
- 4) Enter the **IP Address** of the PLC, the **Controller Slot** (Integrated Ethernet, use Slot 0), and select the **PLC Type**. The Controller Slot is the slot where the Controller is located, not the Ethernet Card being used. These 3 parameters must match the PLC you are communicating to.
- 5) Select the **Comms Mode**. Unconnected (UCMM) messaging relies on shared resources to transfer data to/from the PLC. This could result in message timeouts if there are a lot of devices fighting for these shared buffers. Connected (Class 3 Explicit) messaging relies on reserved resources to transfer data to/from the PLC. RTA recommends using Connected.
- 6) To edit scan lines, you will need to go into Manual Configure Mode.



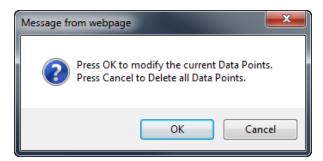


## **External PLC Configuration: Manual Configure Mode**

- 1) To transition from either of the two Auto-Configure Modes to Manual Configure Mode, click the dropdown in the middle of the Allen-Bradley Configuration page and select Manual Configure.
  - a. When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



b. Once OK is clicked, there are 2 options on how to proceed.



- i. To keep the scan lines that are already configured, press **OK**.
  - You would want this option if you are adding additional scan lines or you want to modify the scan line(s) that already exist.
- ii. To delete the scan lines that are already there and start over, press **Cancel**.
- To add additional PLC's, click the -Select- dropdown under Allen-Bradley PLC Device List and select Add Generic PLC option.



- -To remove a device, navigate to the server to delete using the << and >> buttons and click the **Delete PLC** button.
- -To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.



- 3) The **Enable** check box should be selected for the device.
- 4) Enter a **Device Label** to identify the device within the gateway.
- 5) Enter the **IP Address** of the PLC, the **Controller Slot** (Integrated Ethernet, use Slot 0), and select the **PLC Type**. The Controller Slot is the slot where the Controller is located, not the Ethernet Card being used. These 3 parameters must match the PLC you are communicating to.
- 6) Select the **Comms Mode**. Unconnected (UCMM) messaging relies on shared resources to transfer data to/from the PLC. This could result in message timeouts if there are a lot of devices fighting for these shared buffers. Connected (Class 3 Explicit) messaging relies on reserved resources to transfer data to/from the PLC. Connected messaging is recommended.
- 7) Enter the number of Read Scan Lines and Write Scan Lines.
- 8) Click **Generate Scan Lines** to have the read and write scan lines auto-generated for you. If you need to manually configure the read and write scan lines you can do so after they have been generated.



## **Configuring Read and Write Scan Lines**

Follow these steps to manually configure Read and Write Scan Lines.

- 1) Click the View Read Scan Lines or View Write Scan Lines button.
- 2) Enter the **Tag/File Name** that is set up within the PLC. This Tag/FileName must exist at the Controller Scope not the Program Scope.
  - -If you wish to start from a point other than the base, add [#] to the end of the Tag/File Name to specify which point is the starting point.

Example: A tag called "ReadTag" has dimension of 100 in the PLC. By default, we will start at point 0 of that array. Therefore, "ReadTag" and "ReadTag[0]" refer to the same point. To start from a different point, such as array index 27, enter in "ReadTag[27]" as the Tag/File Name in our gateways scan line. This means the gateway will go to "ReadTag" and start at array index 27.

-If you wish to access a specific bit from any Data Type, you <u>must</u> use the Mapping Page's Set Bit math function. You may **not** use ReadTag/0.0 to access bits.

- 3) Select the **Data Type** of the Tag/File.
- 4) Enter the **# of Points** you want to move from the PLC Tag/File to the gateway. See the *Scan Line Data Limit* section at the bottom of the page for the given max values.
  - -Example continued: Consider # of points is set to 10. If tag is set as "ReadTag" or "ReadTag[0]" this will read in array points 0 through 9. If tag is set as "ReadTag[27]" this will read in array points 27 through 36.
- 5) Click the **Save Parameters** button.
- 6) Repeat for the other direction if needed.

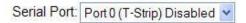




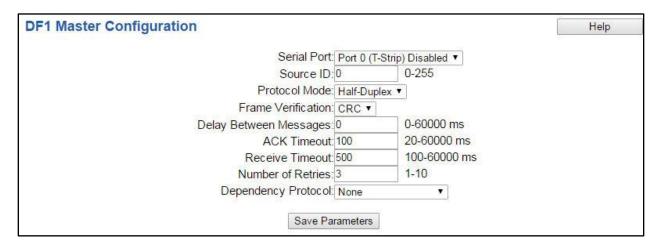
# **DF1 Master Configuration**

Click the **DF1 Master** button to access the configuration page.

1) **Serial Port**: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the Port descriptions in this dropdown.



- 2) **Source ID**: Enter the Source Station ID for the gateway acting as the DF1 Master device.
- 3) Protocol Mode: Select the DF1 Protocol Mode: Half-duplex or Full-duplex.
- 4) **Frame Verification**: Select the DF1 Frame Verification: CRC (16-bit) or BCC (8-bit). All DF1 Slaves need to match this selection
- 5) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
- 6) **ACK Timeout**: Enter the amount of time to wait for the DF1 Acknowledgement message before flagging a timeout (ms).
- 7) **Receive Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).
- 8) **Number of Retries**: Enter the number of times the gateway will re-send messages before logging a timeout error and moving onto the next message.
- 9) **Dependency Protocol**: If enabled, DF1 Master communication will stop if communication to the selected protocol is lost.





# **DF1 Master Device Configuration**

The bottom area of the DF1 Master Configuration page lets you configure up to 32 external DF1 Slave devices.

1) To add additional Slave connections, click the -Select- dropdown under DF1 Master Device List and select **Add Generic Slave** option.



- -To remove a device, navigate to the slave to delete using the << and >> buttons and click the **Delete DF1 Slave** button.
- -To create a new slave with the same parameters already configured from another slave, click the -Select- dropdown and select the **Add from DF1 X** option (where X represents the slave you wish to copy parameters from). Once created, you can make any additional changes needed to that new slave.
- 2) The **Enable** check box should be selected for the device.
- 3) Enter a **Device Label** to identify the device within the gateway.
- 4) Enter a unique **Destination ID** for the device on the network. This number should be different from the Source ID entered above.
- 5) **Communication Command:** Select the DF1 Read/Write Communication Commands to use to communicate to the Slave device.
  - 500CPU Read/Write (default): uses DF1 Protected Typed Logical Read/Write messages with 3 address fields
  - PLC5 Read/Write: uses DF1 Typed Read/Write messages



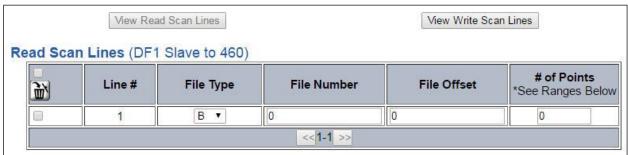
- 6) Enter the number of Read Scan Lines and Write Scan Lines.
- 7) Click the **Generate Scan Lines** button to have the read and write scan lines auto-generate for you. You may manually configure the read and write scan lines after they have been generated.



# **Configuring Read Scan Lines**

Follow these steps to manually configure Read Scan Lines.

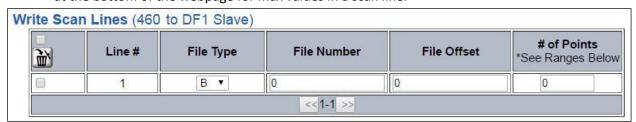
- 1) Select View Read Scan Lines if not already selected.
- 2) Select a File Type for each Scan Line. Options include: B (Binary), N (Int), F (Real), and ST (String).
- 3) Enter the File Number for the File Type selected.
- 4) Enter the File Offset for the File Number selected.
- 5) Enter the # of consecutive points to read for that File Type. See the *Scan Line Data Limit* section at the bottom of the webpage for max values in a scan line.



# **Configuring Write Scan Lines**

Follow these steps to manually configure Write Scan Lines.

- 1) Select View Write Scan Lines if not already selected.
- 2) Select a File Type for each Scan Line. Options include: B (Binary), N (Int), F (Real), and ST (String).
- 3) Enter the File Number for the File Type selected.
- 4) Enter the File Offset for the File Number selected.
- 6) Enter the # of consecutive points to read for that File Type. See the *Scan Line Data Limit* section at the bottom of the webpage for max values in a scan line.





# **Configuring Read and Write Scan Lines (cont.)**

If you are configuring more than 25 scan lines click << or >> to navigate to the next group of 25. When finished, click the **Save Parameters** button.

Below is the Scan Line Data Limit for each Data Type and the max Length Range associated with them.

## Scan Line Data Limit

Data Type	Length Range
Binary (B)	100
Int (N)	100
Real (F)	50
String (ST)	1



# **Mapping - Transferring Data Between Devices**

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

**Option 1 – Data Auto-Configure Mappings:** The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

**Option 2 – String Auto-Configure:** The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

**Option 3 – Manual Configure Mappings:** If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

**Option 4 – Manipulation/Scaling:** You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

**Option 5 – Move Diagnostic Information:** You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.



## **Display Mapping and Values**

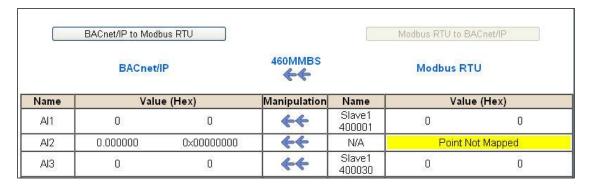
The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

# **Display Data**

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are. Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box.



In the above example, we see the following:

- Modbus 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus to Al2 on BACnet
- Modbus 400030 from Slave 1 is being mapped to Al3 on BACnet

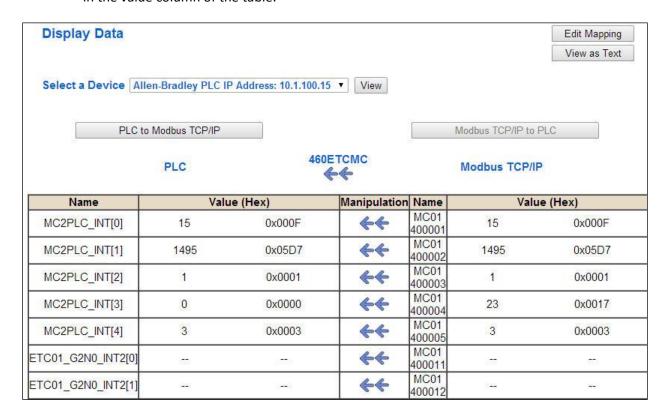
**NOTE**: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.



If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (right side) is the source and the PLC (left side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001-400005 and therefore can pass the data on to the PLC tag called MC2PLC\_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
  a result, the data cannot be passed to the PLC tag ETC01\_GN0\_INT2 and indicates so by using "in the value column of the table.



To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



## **Display String**

Click the **Display String** button to view how the string data types are mapped and what the values of each string are. Here you will see how each string from each protocol is mapped to the other. To view, select the source or destination group and the String from the dropdown menu to generate the information regarding that device. The string data will be displayed in both hex and ASCII.



If there are values of "Data Not Valid" on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

In the example below, this page reflects the Modbus to PLC flow of data. Since the Destination "Dst: ETC01 ETC01\_G2N0\_STRING" displays "Data Not Valid", it can be assumed that the source field has not yet been validated.



To view the string mappings, click the **Edit Mapping** button. For more details see the String Mapping-Explanation section.

To view the string mappings purely as text, click the **View as Text** button. For more details see the View String Mapping as Text section.



# **Data and String Mapping – Auto-Configure**

The Auto-Configure function looks at both of the protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int

- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

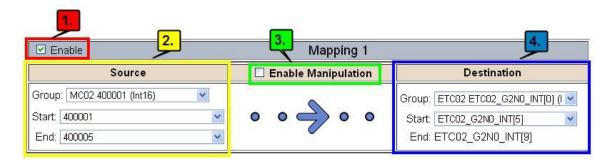
Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2<sup>nd</sup> 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.

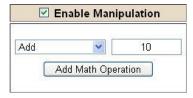


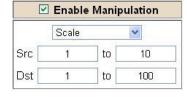
# **Data Mapping – Explanation**

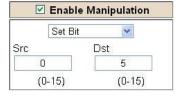
Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a. Group Select the data group you set up in the protocol config to use for this mapping.
  - b. Start This is the starting point for this mapping.
  - c. End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
  - a. Enable the Data Manipulation. This can be enabled for any mapping.
  - b. Click **Add Math Operation** for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
  - c. Select the Operation(s) to perform.
    - i. Math Operations are performed in the order they are selected.
    - ii. If more than one point is selected on the source, the Math Operations will be performed on every point.
  - d. Enter the value(s) for the operation.







Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

Example of Set Bit (similar to Invert Bit). This will take the value of the 0<sup>th</sup> source bit and copy it into the value of the 5<sup>th</sup> destination bit.

- 4) Destination Field (blue box above):
  - a. Group Select the data group you set up in the protocol config to use for this mapping.
  - b. Start This is the starting point for where the data is being stored.
  - c. End The End point is derived from the length of the source and cannot be modified.



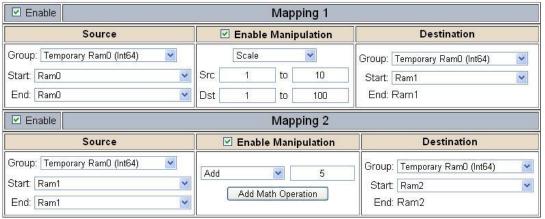
# **Data Mapping - Adding Diagnostic Information**

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

**IMPORTANT NOTE:** Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

## 1) Temporary Ram (Int 64)

- a. This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b. The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.



In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

## 2) Temporary Ram (Double)

a. This is similar to the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

## 3) Ticks Per Second

a. The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols.

## 4) XY\_NetBmpStat

- a. If a protocol is a Client/Master, there is a Network Bitmap Status that is provided. Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status you can expose the connection statuses of individual devices.
- b. 0x00000002 shows that only device 2 is connected
- c. 0x00000003 shows that only devices 1 and 2 are connected
- d. 0x00000004 shows that only device 3 is connected



## 5) Status\_XY

a. There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

## Common Status: 0x000000FF (bit 0-7)1<sup>st</sup> byte

Hex:	Bit Position:	Decimal:	Explanation:
0×00	0	0	if we are a Slave/Server
$0 \times 01$	0	1	if we are a Master/Client
0x01	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example the ETC Status is mapped to a PLC tag called PLC\_Status

PLC to Modbus TCP/IP to PLC

PLC



Modbus TCP/IP

Name	Va	alue (Hex)	Manipulation	Name	Va	alue (Hex)
PLC_Status	19	0x00000013	<b>*</b>	ETC Status	19	0x00000013

## **Example:** ETC Status is 0x00000013 (19 decimal), here is the break down

Hex	Bit	Decimal	Explanation
0x01	0(on)	1	if we are a Master/Client
0x02	1(on)	2	connected (0 not connected)
0x10	4(on)	<u> 16</u>	running (usually added to connected)
Total:	0x13	19	

## External Faults:

## 0x0000FF00 (bit 8-15)2nd byte

<pre>Hex:</pre>	<pre>Bit Position:</pre>	Decimal:	Explanation:
0x0	8	0	local control
0x01	8	256	remotely idle
0x02	9	512	remotely faulted
0x04	10	1,024	idle due to dependency
0x08	11	2,048	faulted due to dependency

## Recoverable Faults: $0 \times 00 FF 0000$ (bit 16-23) $3^{rd}$ byte

<pre>Hex:</pre>	Bit Position:	Decimal:	Explanation:				
0x01	16	65 <b>,</b> 536	recoverable	fault	_	timed	out
0x02	17	131,072	recoverable	fault	_	Slave	err



## Non-Recoverable Faults 0xFF000000 (bit 24-31)4th byte

<pre>Hex:</pre>	Bit Position:	Decimal:	<pre>Explanation:</pre>
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	<pre>nonrecoverable fault -   config missing</pre>
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10	28	268,435,456	Configuration Mode
0x20	29	536,870,912	No Ethernet Cable Plugged In

For this example the MC Status is mapped to a PLC tag called MC\_Status

PLC to Modbus TCP/IP

Modbus TCP/IP to PLC

PLC



Modbus TCP/IP

Name	Value (Hex)		Manipulation	Name	Value (Hex)	
MC_Status	65601	0x00010041	<b>*</b>	MC Status	65601	0x00010041

**Example:** MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

#### Common Status:

<u>Hex:</u>	<u>Bit:</u>	<u>Decimal:</u>	<u>Explanation:</u>
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault

## Recoverable Faults:

Hex:	Bit:	Decimal:	Explanation:				
0x01	16	65,536	recoverable fault - timed				

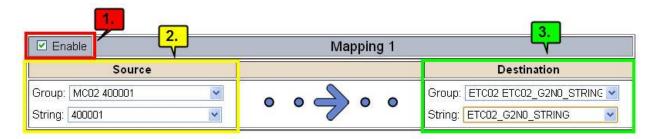
Total: 0x010041 65,601



## **String Mapping – Explanation**

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.



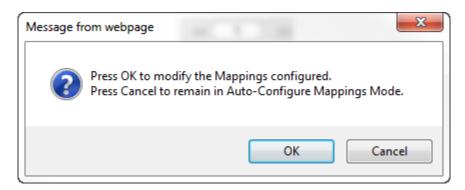
- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
  - a. Group Select the string data group you set up in the protocol config to use for this mapping.
  - b. String This is the string used for this mapping.
- 3) Destination Field (green box above):
  - a. Group Select the string data group you set up in the protocol config to use for this mapping.
  - b. String This is the string where the data is being stored.



### Mapping - Auto-Configure Mode to Manual Configure Mode

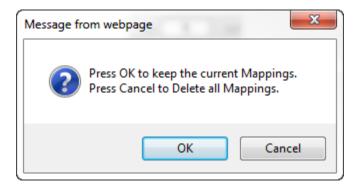
To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.



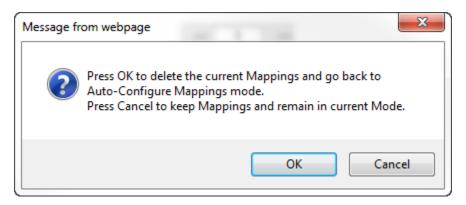
- 1) To keep the mappings that are already configured press **OK**.
  - a. You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



# Mapping - Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.



Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

**NOTE**: Once you revert back to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



### **View as Text**

### **Data Mapping**

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

**Mapping** *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point* 

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box then it is not mapped and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

```
Data Mapping

Mapping 1: Temporary RamO Len: 1 -> 1:10 Scale to 1:100 -> Temporary Ram1

Mapping 2: Temporary Ram1 Len: 1 -> Add 5 -> Temporary Ram2
```

# **String Mapping**

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

**Mapping** *number*: *source point* -> **Copy** -> *destination point* 

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test\_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

```
String Mapping

Mapping 1: Logix Test_String -> Copy -> MC02 400001
```



### **Security Configuration**

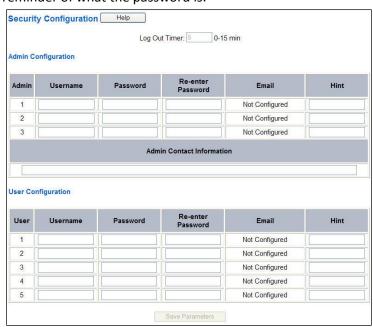
To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

## THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

**Note:** Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
   NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- Password: Enter a password for the username, max of 32 characters, case sensitive.
  - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.





### **Security Configuration-Security Levels**

Each webpage in the gateway can have a separate security level associated with it for each user.

#### Security Levels:

- 1) Full Access: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) No Access: No capability of viewing the web page and page will be removed from Navigation.





### **Security - Log In**

Username: Name of the user to login.

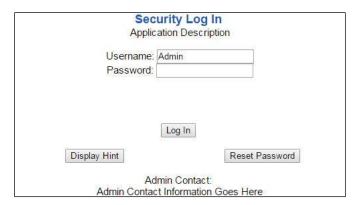
Password: Password of the user to login.

**Log In:** If login is successful, the user will be redirected to the Main Page.

**Send Password to Email:** Sends the specified User's Password to the email configured for that user.

**Display Hint:** Displays the hint specified for the User if one was set up.

**Reset Password:** This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.



# **Security - Log Out**

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.



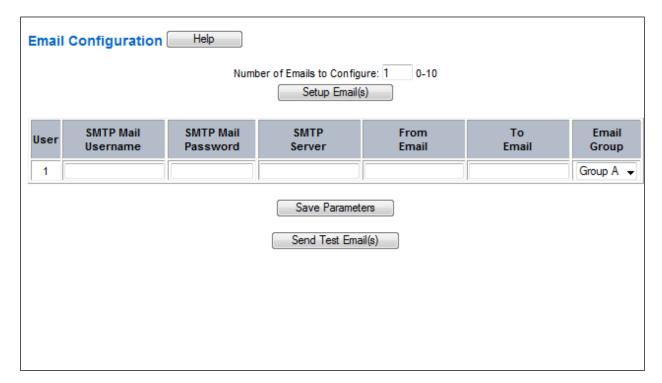
### **Email Configuration**

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

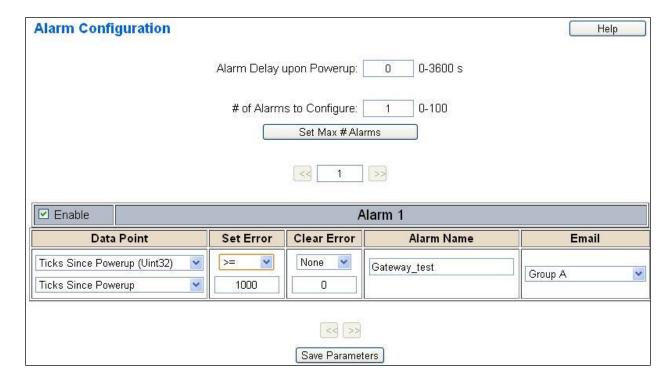




### **Alarm Configuration**

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.



- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
  - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
  - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
  - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be set.
  - b. Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
  - a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
  - b. Select the Clear Error Value.
    - -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

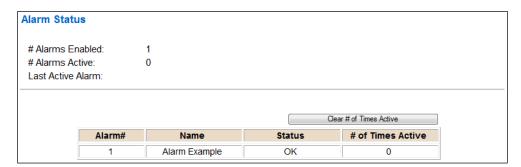
Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



### **Diagnostics - Alarm Status**

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.



### Alarms - Active

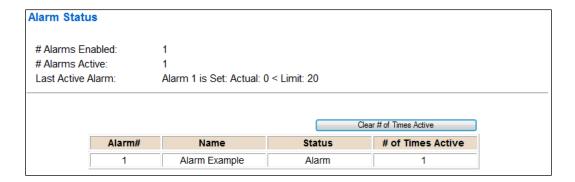
While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to Alarm.
- 5) Last Active Alarm field will be populated with details on what triggered the alarm.





## Alarms - Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
  - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



### **Change of State (COS) Configuration**

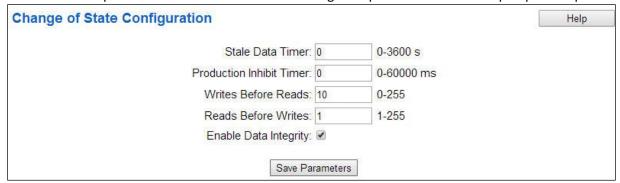
To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1) Stale Data Timer: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping.

#### Gateway behavior:

- If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State basis.
- If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every x seconds).
- 2) Production Inhibit Timer: Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is Oms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs.
- 3) Writes Before Reads: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications.
  Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin.
- 4) **Reads Before Writes:** If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications.
- 5) **Enable Data Integrity**: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up.



Click the Save Parameters button to commit the changes to memory and reboot the gateway.



### **Diagnostics Info**

The Diagnostic page is where you can view the gateway's translations and protocol specific status information.

For protocol specific diagnostic information, refer to the next three pages.

### **Diagnostics - Data and String Mapping**

The Diagnostics->Diagnostic Info->System section displays the number of translations that are enabled, for both Data and String data types, the number of mappings that have an error, and the first mapping that has an error.

# Enabled: Number of mappings that are enabled.

# Error: The number of mappings that are enabled that have an error.

**First Error**: This is a detailed description of the first mapping that has an error.

#### Common Errors:

- 1) Destination or Source Point does not exist
  - -Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
  - There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
  - The actual data value is outside of the defined range
- 4) Math Error
  - Operation value cannot be 0
- 5) Scaling Error
  - Source Min must be smaller than Source Max
  - Destination Min must be smaller than Destination Max



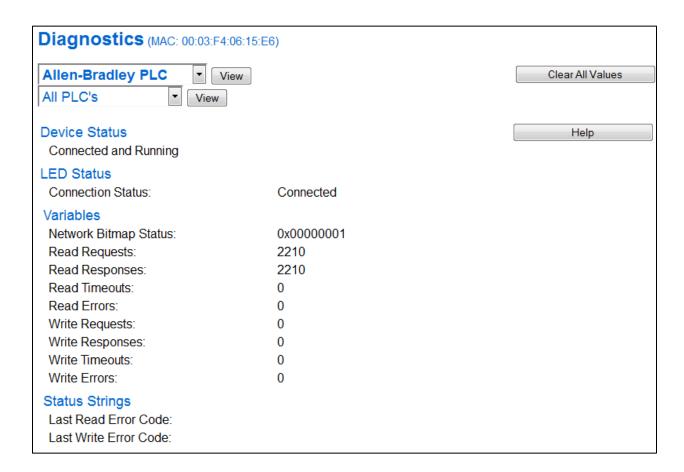
### **Diagnostics – Allen-Bradley PLC**

Select the **Allen-Bradley PLC** in the dropdown menu on the Diagnostic page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual counters by selecting the device in the **All PLC's** dropdown menu and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

**NOTE**: This page will auto-refresh every 5 seconds with the latest data.

Device Status - This will only display when viewing All PLC's.

- 1) Connected The gateway is connected to all of the PLC's that are configured and enabled.
- 2) Nodes Missing (timed out) one or more enabled PLC's are missing.
- 3) Empty Scan List No PLC's are configured.
- 4) Dependency Protocol Faulted The dependent protocol is missing causing the communication to go to inactive.





**LED Status** - This is the Status for *All PLC's* or the specific PLC selected.

- 1) Connected (Solid Green) All of the enabled PLC devices are connected and running.
- 2) Not Connected (Flashing Green) No PLC's are enabled.
  - a. Verify Allen-Bradley PLC settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
- 3) Connection Timeout (Flashing Red) The gateway cannot open a connection to 1 or more of the enabled PLC's.
  - a. Verify the IP, Slot and Controller type is accurate for the missing connection. Missing connection can be determined from the Network Bitmap Status value.
- 4) Communication not attempted yet (Flashing Red) (Specific Server Only) No reads are configured and data needed for writes isn't valid yet.
- 5) Dependency Error (Flashing Red) The dependent protocol is missing causing the communication to go to inactive.
  - a. The other Protocol must be connected.

**Variables** - These are the values for *All PLC's* or the specific PLC selected.

- 1) Network Bitmap Status (hex) each bit corresponds to a PLC. If the bit is set, then the PLC is connected, otherwise the bit is 0. Bit 0 (right most) is PLC 1 and Bit 4 is PLC 5.
- 2) Read Requests Number of read requests sent from the gateway to the PLC (N2G).
- 3) Read Responses Number of valid responses sent from PLC to the gateway (G2N).
- 4) Read / Write Timeouts Since we are TCP based, the gateway will timeout on the read or write and close the TCP connection. This counter will not continually increment. The Bitmap will reflect the missing PLC.
- 5) Read Errors Number of read error responses sent from the PLC to the gateway.
- 6) Write Requests Number of write requests sent from the gateway to the PLC (G2N).
- 7) Write Responses Number of valid write responses sent from the PLC to the gateway.
- 8) Write Errors Number of write error responses sent from the PLC to the gateway.

Common Error Strings - These are the values for All PLC's or the specific PLC selected.

- 1) IP: xxx.xxx.xxx "tagname" (04) Path Segment Error The tag name is wrong or the tag is not defined as a controller scope tag.
- 2) IP: xxx.xxx.xxx "tagname" (08) Service Not Supported The IP Address or the Slot Number does not match with the PLC the gateway is setup to communicate with.
- 3) IP: xxx.xxx.xxx "tagname" (1E) Embedded Server Error The tag name that is setup within the gateway doesn't match a tag setup in the PLC.
- 4) IP: xxx.xxx.xxx "tagname" (ff,2105) Access beyond end of array Tried to read/write too much data.
- 5) IP: xxx.xxx.xxx "tagname" (ff, 2107) Abbreviated type mismatch The data type of the tag, on a write, in the gateway doesn't match the tag in the PLC.



### **Diagnostics – DF1 Master**

Select the DF1 Master in the top dropdown menu on the Diagnostic page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual Slave counters by selecting the device in the *All Slaves* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

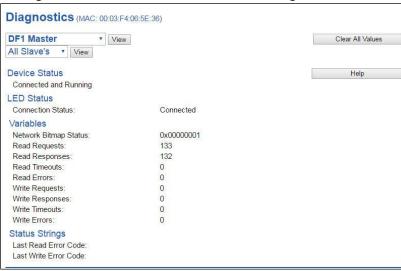
NOTE: This page will auto-refresh every 5 seconds with the latest data.

Clear All Values - This will only affect current displayed values.

This will return all values displayed to 0 and clear the Status Strings.
 Example: If Viewing DF1 Master – Slave Address 1, this will only clear the values for Slave Address 1.
 This will reduce the All Slaves values indirectly.

Device Status - This will only display when viewing All Slaves.

- 1) Connected and Running—the gateway is connected to all of the DF1 Slaves.
- 2) Error: Timeout No DF1 Scan Lines are configured under an enabled Slave.
  - Or, one or more enabled D1 Slaves are missing.
  - a. Verify DF1 device for correct Destination ID.
  - b. Verify that Port Settings used match the DF1 Slave(s) that the gateway is communicating with.
  - c. Verify wires for specific port settings.
- 3) Dependency Protocol Faulted The dependent protocol is missing causing the communication to stop.
- 4) Unknown: First Scan Not Complete Multiple Scan Lines are set up for the device and the gateway has not completed all of the scan lines for the first time.
- 5) Fatal Error: Couldn't Open Hardware Port The serial port selected on the DF1 Master Configuration page is not configured.
- 6) Fatal Error: No Configuration No DF1 Slaves are enabled though a Serial Port is enabled.





**LED Status** - This is the Status for *All Slaves* or the specific Slave selected.

- 1) Solid Green (Connected) The gateway is connected to all of the DF1 Slaves that are configured and enabled.
- 2) Flashing Green (Not Connected) No DF1 Slaves are enabled/configured.
  - a. Verify DF1 settings and ensure that the *Enable* checkbox is checked for the appropriate Slave(s).
- 3) Flashing Red (Connection Timeout) The gateway cannot open a connection to 1 or more of the enabled DF1 devices.
  - a. Verify DF1 Communication Command.
  - b. Verify DF1 Destination IDs.
  - c. Verify Port Settings used match the DF1 Slave that the gateway is communicating with, including Protocol Mode and Frame Verification.
  - d. Verify wires for specific port settings.
- 4) Flashing Red (Empty Scan List) One or more enabled DF1 Slaves have no scan lines configured.
- 5) Flashing Red (Communication not attempted yet) (Specific Slave Only) No reads are configured and data needed for writes isn't valid yet.
- 6) Flashing Red (Dependency Error) The dependent protocol is missing causing the communication to go to inactive.
  - a. The other Protocol must be Connected.
- 7) Solid Red (Fatal Error) The serial port selected on the DF1 Master Configuration page is not configured.
  - a. Verify that DF1 has an enabled Port selected. If needed, configure Port Settings.

Variables - These are the values for All Slaves or the Specific Slave Selected.

Network Bitmap Status (Displayed in Hex):

- -Each bit corresponds to a Slave. If the bit is set, the Slave is connected, otherwise the bit is 0.
- -Bit 0 corresponds to Slave 1 and Bit 4 is for Slave 5 and so on.

### Read Requests:

- Number of DF1 Read Requests that the gateway has sent to the Slave device.

### Read Responses:

- Number of valid DF1 Read Responses that the gateway has received from the Slave device.
- NOTE: This should be equal to the number of Read Requests

#### **Read Timeouts:**

- Number of times the gateway has reached the timeout period waiting for a Read Response from the Slave device.

#### **Read Errors:**

Number of DF1 Read Errors

### Write Requests:

- Number of DF1 Write Requests that the gateway has sent to the Slave device.

#### Write Responses:

- Number of valid DF1 Write Responses that the gateway has received from the Slave device.
- NOTE: This should be equal to the number of Write Requests

#### Write Timeouts:

 Number of times the gateway has reached the timeout period waiting for a Write Response from the Slave device.

#### Write Errors:

- Number of DF1 Write Errors



**Status Strings** - These are the values for *All Slaves* or the Specific Slave Selected.

Last Read Error Code:

-Last Read Request Error that the gateway received

Last Write Error Code:

-Last Write Request Error that the gateway received

#### **Error Code Breakdown:**

Format of Error: STS='Err Code', EXT\_STS='Err Code' (N:'Slave Destination ID' A:'DF1 Request Address in Offset Notation' L:'Number of points to Read')

- 1) STS='Err Code',EXT\_STS='Err Code' (N:'Slave Destination ID' A:'DF1 Request Address in Offset Notation' L:'Number of points to Read/Write')
  - a. NOTE: The Slave Destination ID will inform you of the device that had the error. The DF1 Request Address and Length will inform you the specific scan line that had the error
- 2) Error Codes:
  - a. Most common STS error ix 0x010: "Illegal command or format" Potential issues:
    - i) Selected Communication Command is not supported by the Slave device
    - ii) File Type and File Number does not exist in the Slave device
    - iii) File Offset does not exist in the Slave device File Type and File Number
    - iv) Attempting to read more data elements than exist in the Slave device
- 3) N (Slave Destination ID):
  - Slave Destination ID of the Slave that the error was received from
- 4) A (DF1 Request Address):
  - Starting Address of the DF1 Request in Offset Notation that the error was received from
- 5) L (Length):
  - Number of Points of the request that the error was received from

#### Example:

Read Errors:	2226
Write Requests:	0
Write Responses:	0
Write Timeouts:	0
Write Errors:	0
Status Strings	
Last Read Error Code:	STS=0x10,EXT STS=0x00 (N:55 A:ST155:44444 L:1)
Last Write Error Code:	

This Error Code indicates STS 0x10, EXT\_STS=0x00, "Illegal command or format". Other details are:

- N:55, from Slave device with Destination ID of 55
- A:ST155:44444; File Type of ST, File Number of 155, File Offset of 44444
- L:1, the scan line with a single point was rejected

The Error Code indicates *not valid*, so check to see if there is a File Type of ST with File Number 155 set up. Also make sure that the File Offset of 44444 is valid in ST155 for a length of 1.



## **LED Configuration**

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.

The LED Configuration page lets you configure the LEDs on the gateway.

Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either Protocol is a Master/Client, you may set the LED to represent either all Slaves/Servers configured in the gateway or a particular Slave/Server device.

To select a particular Slave/Server device:

- 1) Select the protocol in the left dropdown menu.
- 2) Click **Save Parameters** to generate the second dropdown menu.
- 3) Select the individual Slave/Server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.



### **Configuration Files**

To access the configuration files in the 460 gateway, navigate to dropdown **Other->Export/Import Config**.

### **Export Configuration**

The export tool allows you to save your gateway configuration for backup or to be exported into another gateway. This file is named *rta\_cfg.rtax* by default. Network settings will not be saved in this configuration since they must be unique for each gateway.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file.



# **Import Configuration**

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, click the **Load Configuration** button.

If it has successfully loaded, the gateway will indicate that it was successful and a message will appear under the Load Configuration button indicating you should reboot the gateway.

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. The configuration file is xml and can be modified with any text editor. Once that error is fixed, try loading again until it is successful.



### **Save and Replace Configuration Using SD Card**

### **Saving Configuration Using SD Card**

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the webpage. If this unit should fail in the future, the last configuration the gateway used is stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

### **Replacing Configuration Using SD Card**

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown Other->Utilities.
- 5) If you are not currently in *Mode: Configuring*, go into Configuration Mode by clicking on the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* now insert the SD Card.
- 8) Do a hard Power Cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEBPAGES.
  - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the webpage.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



## **Intelligent Reset Button**

If the IP Address of the gateway is forgotten or is unknown, there is an easy way to recover the IP Address using a reset button on the hardware.



- 1) On the side of the gateway with the SD card slot, there is a small pinhole. Using a paperclip, press the button through this pinhole and hold the button for at least 5 seconds.
- 2) After 5 seconds, the unit will acknowledge the command and LED 1 and LED 2 will start an alternate Blink Green quickly pattern.
- 3) Release the button and the gateway will reset to default IP settings (DHCP).



### **Utilities**

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

#### Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LED's** button. By clicking this button, the two diagnostic LED's will flash red and green. Once you have identified which device you are working with, click the button again to put the LED's back into running mode.
- Configure the size of the Log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

