

460MRSDFM-N700 Protocol Gateway

Product User Guide

Firmware Version 8.9.39



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Revision History

Version	Date	Notes
8.4.5	11/18/2019	 Features Added Released OPC UA Server (US) Protocol Ability to now Import/Export Template Files with out an FTP session Bug Fixes Updated Profinet Server (PS) on N34 hardware Platform Updated Wi-Fi software
8.6.0	2/28/20	Bug Fixes1. Omron Plc Communication fixes for EtherNet/IP2. Profinet GSDML Substitute values fix
8.7.4	9/1/20	 Features Added: 1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software 2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform 3. New ASCII Mode Available on TCP/A/USB/WI protocols 4. User Guides updated with more examples Bug Fixes: 1. Improved Data Mapping and String Mapping performance 2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access
8.7.53	4/28/21	 Features Added: 5. Added support for the NNBU hardware platform 6. Improved RFIDeas scanner support 7. Updated MM and MRS to use Modbus RTU Client and Modbus RTU Server terminology



Version	Date	Notes
8.9.22	2/5/24	 Features Added: 1. Added priority-based reads for client protocols 2. Added improved diagnostic timers for client protocols 3. Reduced minimum delay between messages to zero ms on client protocols 4. Added support for USB serial connections 5. Added support for multiple connections on EtherNet/IP Adapter 6. Added 100ms and 1000ms heartbeat values for diagnostic use 7. Added configurable data size to EtherNet/IP adapter and DeviceNet Slave 8. Added support for TTL communications on N34, NNA1, NNA4, N2E, and N2EW hardware 9. Added support for JSON payloads to MQTT 10. Added Network Bitmap Status to ASCII, USB, and TCP protocols Bug Fixes: 11. Fixed COV Subscription Issues on BACnet MS/TP 12. Fixed timing issues affecting gateway performance 13. Fixed a bug where the Run Idle Header on the output instance for EtherNet/IP Scanner was not checked by default
8.9.29	4/1/24	 Features Added: 14. Added ability to do raw HEX byte copy when receiving data over ASCII, TCP, or USB. Bug Fixes: 15. Fixed bug where function code 15 did not work on MM/MC. 16. Fixed bug relating to writing zeros on start up on BS. 17. Fixed bug where MQTT client did not appear in display data page when MQTT was paired with BACnet
8.9.37	7/30/24	Bug Fixes: 18. EIP IO Communication fixes 19. Timing fixes 20. USB Fixes a. Inactivity Timeout b. Inactivity Timeout Logging c. Port Restart Logging d. Webpage fixes 21. ProfiNet Timing Fix 22. EIP PanelView Fixes a. Support for Explicit Messaging



Overview

The 460MRSDFM-N700 gateway Connects a Modbus RTU Client with as many as 32 DF1 slaves. By following this guide, you will be able to configure the 460MRSDFM-N700 gateway.

Number of ASCII devices is dependent on the Hardware and Product number of the 460 gateway.

For further customization and advanced use, please reference the appendices located online at: <u>http://www.rtautomation.com/product/460-gateway-support/</u>.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612 Email: support@rtautomation.com



Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

To find which hardware platform you are using:

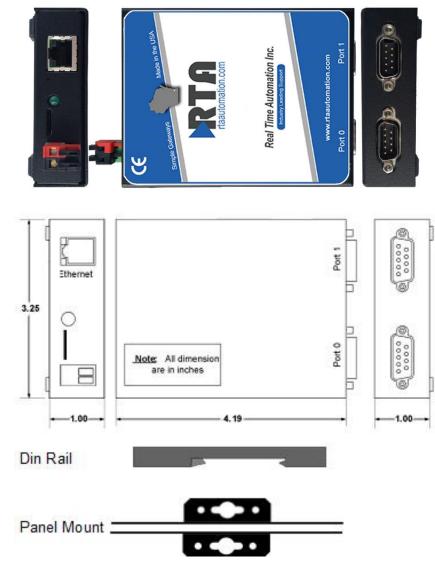
- 1) Look on the front or back label of the unit for the part number.
- On the webpage inside the gateway, navigate to the dropdown menu under Other and select Utilities. Click the Listing of Revisions button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":





Hardware - N700



Powering the Gateway

- 1) Connect a 12-24 VDC power source to the gateway:
 - a) 2-Pin Terminal power connection with Red Wire = (+) Black Wire = (-)



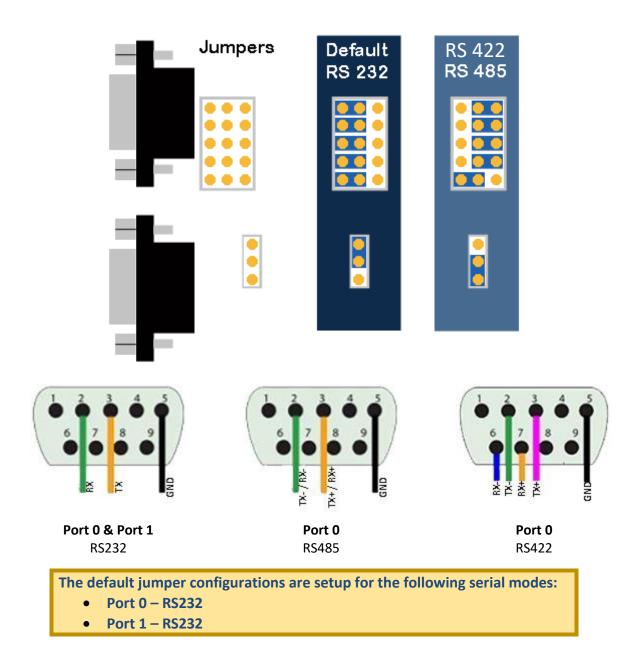
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Port Connections

The factory default port settings for Port 0 and Port 1 are RS232. If the default port settings are not compatible with your ASCII device, Port 0 can be configured for RS232, RS485, or RS422. Port 1 can only be configured for RS232.

Jumper Configuration





Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

- 1) Mount your DIN Rail.
- 2) Hook the bottom mounting flange under the DIN Rail.
- 3) While pressing the 460MRSDFM-N700 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
- 4) Release upward pressure.



Removing

Follow these steps to remove your interface converter.

- 1) Press up on unit to engage the spring loaded lower clip.
- 2) Swing top of the unit away from DIN Rail.



Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the <u>Accessing Browser</u> <u>Configuration</u> document from our support web site.

1) Scan the QR code on the back of the unit or navigate to <u>www.rtautomation.com/460-gateway-support</u> and download IPSetup.exe.

NDK Settings IP	0.	0	. 0 .	0]	- Select a U	nit <u>XXYY</u> [00-03-F4-0A-D2-8	C] AutolP at 169.254.4
Network Mask	0.	0.	0.	0				
GateWay	0.	0.	0.	0	Set>			
DNS 🛛	0.	0.	0,	0			m	
							Search Again]
					-	h Webpage	Advanced	Close

- 2) Run the IPSetup.exe program.
- 3) Find unit under "Select a Unit".
 - a. Change Gateway's IP address to match that of your PC if DHCP has failed.
 - i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
 - ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
 - b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
 - i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
 - ii. Relaunch the IP Setup tool to see if gateway can be discovered now.
- 4) Click Launch Webpage. The Main page should appear.

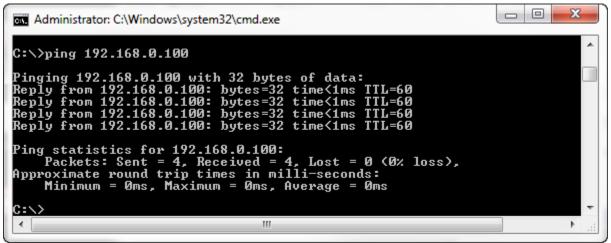
Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y



Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

- 1) Check that the PC is set for a valid IP Address
 - a. Open a MS-DOS Command Prompt
 - b. Type "ipconfig" and press enter
 - c. Note the PC's IP Address, Subnet, and Default Gateway
- The gateway must be on the same Network/Subnet as the PC whether it's setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100.

If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.





Committing Changes to the Settings

All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.

NOTE: The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.

When all desired changes have been made, press the **Restart Now** button. The webpage will redirect to our rebooting page shown below:



The reboot can take up to 20 seconds.

If the IP address has not been modified, the gateway will automatically redirect to the main page. If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.



Main Page

The main page is where important information about your gateway and its connections are displayed. Mode (orange box below):

Running Mode:

- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.

RTA				www.rtaautomation.com
Real Time Auton	nation, Inc.			460ETCMC
Configuration Mode		Mai	n Page	
Main Page		Device Description: Applica	tion Description	
CONFIGURATION Network Configuration Allen-Bradley PLC		Save	Parameters	
Modbus TCP/IP Client Display Data	Network Status	Link Status	MAC Address	IP Address
DIAGNOSTICS -Select-	Ethernet Port	100Mbps, Full Duplex	00:03:F4:0A:43:CC	10.1.28.95
OTHER Select- ▼	Allen-Bradley PLC Statu Device Status: Last Read Error Code: Last Write Error Code:	JS Fatal Error: No Configurat	ion	
	LED Status:	Connection Status: No De	vices Configured / Enabled	
	Last Error Code:	Status Fatal Error: No Configurat Connection Status: No De		
	Data Mapping Status # Enabled: # of Errors: First Error:		-	



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.

Main Page	
Device Description: Application Description	
Save Parameters	

Once you are done configuring the Description, click the **Save Parameters** button.



Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

Network Configuration	Help
Ethernet Configuration	
Ethernet MAC Address:	00:03:F4:0B:C3:02
Ethernet Link:	Auto-Negotiate 🔻
IP Setting:	Static IP 🔻
IP Address:	10.1.16.40
Subnet:	255.255.0.0
Default Gateway:	0.0.0.0
DNS Gateway:	0.0.0.0
Save Par	rameters

It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.



Modbus RTU Server Configuration

Click the **Modbus RTU Server** button to access the configuration page.

1) **Serial Port**: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the Port descriptions in this dropdown.



- 2) Enter a **Device Label** to identify the device within the gateway.
- 3) **Server Address**: This Server Address must be unique for all Modbus RTU server devices on the RS485 network.
- 4) **Inactivity Timeout**: Amount of time the gateway will wait for a Read/Write request before issuing a timeout.
- 5) To enable data swapping, select the required **Swap Indicator**. If the bytes appear in the wrong order, enable swapping to change the data. This swapping does *NOT* change coils and their ordering inside the Bit Pack.
- 6) **Bit Pack**: Select the formatting of the Coil Status/Input Status. Automap will use this packing size to map coils to/from the other protocol. The bit pack selection here should match that of the other protocol. The starting address is considered Bit 0 and is the low-order bit.
- 7) Enable Modbus ASCII: Enable ONLY if you want to communicate using Modbus ASCII. The master must support Modbus ASCII.

Modbus RTU Server Configuration	Help
Serial Port:	Serial Port Disabled 🗸
Device Label:	MRS01
Server Address:	1 1-255
Inactivity Timeout:	5000 0-60000 ms
Swap Indicator:	Swap None 🗸
Bit Pack:	1 Bit V Coil / Input Status Only
Enable Modbus ASCII:	
Save Par	ameters



Modbus RTU Server Configuration-Data Groups

The bottom area of the Modbus RTU Server Configuration page lets you configure up to 100 data groups for both Read/Write.

There are three ways to configure this protocol:

- 1) Auto-Configure Group by Device (Default)
- 2) Auto-Configure Group by Data Type
- 3) Manual Mode

NOTE: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure modes, all changes made in Manual Mode will be discarded.

Modbus RTU Server Point List		
	Auto-Configure Group by Device	•
# of Read Data Groups: 0	Auto-Configure Group by Device	te Data Groups: 0 0-100
	Auto-Configure Group by Data Type	
	Manual Configure	



Auto-Configure Group by Device vs. Auto-Configure Group by Data Type

There are two different methods for Auto-Configure: Group by Device or Group by Data Type.

There are a couple of rules to keep in mind when using Auto-Configure Mode:

1) If the other protocol inside the gateway is a server, slave, or adapter protocol, then there are no differences between the Auto-Configure modes.

Group by Device (Default Method)

Group by Device goes through the other protocol on the gateway and auto-configures the data groups on the Modbus RTU server for all the data points on the other protocol's first device. After it finishes with the first device, it will auto-configure all the points for the second device (if one is configured), and so on.

The data in this method is not optimized- there could potentially be a lot of wasted/unused data space, but it will be organized more logically from the master/client's point of view.

Group by Data Type

Group by Data Type goes through the other protocol on the gateway and auto-configures the data groups on the Modbus RTU server for all the data points within the other protocol.

Another way to view this option is to say that the data points allocated are packed together so there is very little wasted data space. The data is packed or optimized.

Example: Protocol A is a master/client protocol that has 2 devices with the same setup:

Device_1 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data Device_2 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data

Protocol B is a server/slave/adapter protocol that can be mapped as follows:

Group by Device - Protocol B will have 4 scan lines that will look like the following: Scan Line 1 and 2 will represent Device_1 and Scan Line 3 and 4 will represent Device_2.

Scan Line 1 => Type Integer, length of 2 Scan Line 2 => Type Float, length of 1 Scan Line 3 => Type Integer, length of 2 Scan Line 4 => Type Float, length of 1

Group by Data Type - Protocol B will have 2 scan lines that will look like the following: All like data types from Device_1 and Device_2 will be combined.

Scan Line 1 => Type Integer, length of 4 Scan Line 2 => Type Float, length of 2



Modbus RTU Server Data Group Configuration: Auto-Configure

While in either of the two Auto-Configure modes, the # of Data Groups and the actual Data Groups themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the data groups to match. The data formats will be defined after the other protocol is configured.

The data will be configured according to the following rules:

- 1) Any Coils, 8 Bit Signed/Unsigned, or 1/8/16/32 Bit Binary Packs data will be mapped as **0x Coil Status.**
- 2) Any 16 Bit Signed/Unsigned data will be mapped as **4x Hold Reg 16 Bit Int or 16 Bit Uint**, matching signs whenever possible.
- 3) Any 32 Bit Signed/Unsigned data will be mapped as **4x Hold Reg 32 Bit Int or 32 Bit Uint**, matching signs whenever possible.
- 4) Any 64 Bit Signed/Unsigned data will be mapped as **4x Hold Reg 64 Bit Int or 64 Bit Uint**, matching signs whenever possible.
- 5) Any 32 Bit Float will be mapped as **4x Hold Reg 32 Bit Float**.
- 6) Any 64 Bit Float will be mapped as **4x Hold Reg 64 Bit Float**.
- 7) Any String data types will be mapped as **4x Hold Reg String**.
- 8) The Read or Write direction depends on whether it is configured as a Read or Write on the other protocol.
- 9) If the other protocol exceeds the number of gata groups supported, then nothing will be mapped. You will see the # of Data Groups remain at 0 and the main page will display the following error:

ERROR XX_460 Re-initialization (Auto-Config Failed -9)

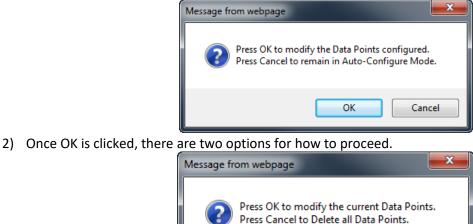
a) To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of Data Groups is not exceeded or call customer support to increase the limits.

To add additional or edit existing data groups you will need to go into Manual Configure Mode.



Modbus RTU Server Data Group Configuration: Manual Mode

- To transition from either of the two Auto-Configure modes to Manual Configure Mode, click the dropdown at the top of the Modbus RTU Server Configuration page and select Manual Configure.
 - a) When prompted, click OK to confirm mode change or Cancel to remain in Auto-Configure Mode.



- 3) To keep the data groups that are already configured, press **OK**.
 - a) You would want this option if you are adding additional data groups or you want to modify the data group(s) that already exist.

OK

Cancel

- 4) To delete the data groups that are already there and start over, press **Cancel**.
- 5) Enter the number of Read Data Groups and/or Write Data groups.

# of Read Data Groups: 1 0-100	# of Write Data Groups: 1 0-100
Generate Da	ta Groups
View Read Data Groups	View Write Data Groups

6) Click the **Generate Data Groups** button to have the Read and Write data groups auto-generate for you. You may manually configure the read and write data groups after they have been generated.



Configure Read and Write Data Groups

Follow these steps to manually configure read data groups.

1) Select View Read or View Write Data Groups if not already selected.

		View Read Data Groups	View Write Data Groups				
Re	Read Data Groups (460 to Modbus RTU)						
	Read Data Groups	Point Type	Starting Address	# of Points (1-512)			
	1	0x Coil Status 🗸] 2	1			
	<< 1-1 >>						

	View Read Data Groups View Write Data Groups												
Wr	Write Data Groups (Modbus RTU to 460)												
	Write Data Groups	Point Type	Starting Address	# of Points (1-512)									
	1	0x Coil Status 🗸	1	1									
		<<	1-1 >>										

- 2) Select a **Point Type** for each Scan Line. Options include: Coil Status, Input Status, Input Registers, and Holding Registers. **Note**: Input/Holding Registers have a data type associated with them.
 - a) String Point Type- If the mating protocol supports strings, you may select string as a point type in Modbus. With this point type, 2 characters will be packed into a single register and the first register will be set aside for the length.
 - b) EX: 4x Hold Reg (String) with a Starting Address of 1 for a length of 5 Registers. This means that Register 1 will hold the length of the string and Registers 2-5 will hold the string contents. This string can contain a max of 8 characters.
- 3) Enter a **Starting Address** (1-based).
- 4) Enter the **# of Points** to read or write. This will allocate the number of the data type selected.

Read Data Groups	Point Type	Starting Address	# of Points (1-512)
1	0x Coil Status	1000	500
2	4x Hold Reg (16 Bit Int)	1001	500
3	4x Hold Reg (32 Bit Int)	2001	500
4	4x Hold Reg (32 Bit Float) 🔻	3001	500
	~	1-4 >>	·

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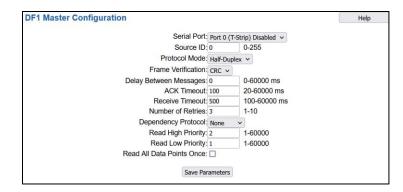
DF1 Master Configuration

Click the **DF1 Master** button to access the configuration page.

1) **Serial Port**: Select which serial port is being used for communication. This port must be configured on the Port Configuration page. If it has not yet been configured, it will display *Disabled* after the port descriptions in this dropdown.

Serial Port: Port 0 (T-Strip) Disabled

- 2) Source ID: Enter the Source Station ID for the gateway acting as the DF1 master device.
- 3) **Protocol Mode**: Select the DF1 Protocol Mode: Half-Duplex or Full-Duplex.
- 4) **Frame Verification**: Select the DF1 Frame Verification: CRC (16-bit) or BCC (8-bit). All DF1 slaves need to match this selection
- 5) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
- 6) **ACK Timeout**: Enter the amount of time to wait for the DF1 acknowledgement message before flagging a timeout (ms).
- 7) **Receive Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).
- 8) **Number of Retries**: Enter the number of times the gateway will re-send messages before logging a timeout error and moving onto the next message.
- 9) **Dependency Protocol**: If enabled, DF1 master communication will stop if communication to the selected protocol is lost.
- 10) **Read High Priority**: Configures the number of high priority requests to process before switching to low priority requests. This number should be higher than the Read Low Priority.
- 11) **Read Low Priority**: Enter the number of low priority requests to process before switching to high priority requests. This number should be lower than the Read High Priority.
- 12) **Read All Data Points Once**: If Enabled, the gateway will read all configured data points once on startup regardless of priority, then begin processing requests based on priority after all points have been read once.



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DF1 Master Device Configuration

The bottom area of the DF1 Master Configuration page lets you configure up to 32 external DF1 slave devices.

1) To add additional slave connections, click the -Select- dropdown under DF1 Master Device List and select **Add Generic Slave** option.



- a) If you are configuring multiple devices click << or >> to navigate to another device.
- b) To create a new slave with the same parameters already configured from another slave, click the -Select- dropdown and select the **Add from DF1 X** option (where X represents the slave you wish to copy parameters from). Once created, you can make any additional changes needed to that new slave.
- c) To remove a device, navigate to the slave to delete using the << and >> buttons and click the **Delete DF1 Slave** button.
- d) Click the **Save Parameters** button to save your changes before restarting or going to another configuration page.
- 2) The **Enable** check box should be selected for the device.
- 3) Enter a **Device Label** to identify the device within the gateway.
- 4) Enter a unique **Destination ID** for the device on the network. This number should be different from the Source ID entered at the top of the page.
- 5) **Communication Command:** Select the DF1 read/write Communication Commands to use to communicate to the slave device.
 - a) 500CPU read/write (default): uses DF1 Protected Typed Logical Read/Write messages with 3 address fields
 - b) PLC5 Read/Write: uses DF1 typed read/write messages

Enable	DF1 S	lave 1										
Device	Label DFM01	Destination ID 0 0-255										
	Communication Command 500CPU Read/Write V											
# of Read Sca	an Lines 0 0-100	# of Write Scan Lines 0 0-100										
	Generate Scan Lines											

- 6) Enter the number of read scan lines and write scan lines.
- 7) Click the **Generate Scan Lines** button to have the read and write scan lines auto-generate for you. You may manually configure the read and write scan lines after they have been generated.



Configuring Read Scan Lines

Follow these steps to manually configure read scan lines.

- 1) Select View Read Scan Lines if not already selected.
- 2) Select a File Type for each scan line. Options include: B (Binary), N (Int), F (Real), and ST (String).
- 3) Enter the File Number for the File Type selected.
- 4) Enter the File Offset for the File Number selected.
- 5) Enter the # of consecutive points to read for that File Type. See the *Scan Line Data Limit* section at the bottom of the webpage for max values in a scan line.
- 6) When configuring read scanlines there is an optional priority configuration. There are three priority selections available, how often each priority is read is configurable in the DF1 Master Configuration section using the Read High Priority and Read Low Priority Configurations.
 - a. High: Read the scanline based on the Read High Priority configuration.
 - b. Low: Read the scanline based on the Read Low Priority configuration.
 - c. Once: Read the scanline once on gateway startup or upon a new connection and never again during normal operation.

Read Scan Lines (DF1 Slave to 460DFMSC)

Line #	Priority	File Type	File Number	File Offset	# of Points *See Ranges Below					
1	High 🗸	В ч	0	0	1					
<< 1-1 >>										

Configuring Write Scan Lines

Follow these steps to manually configure write scan lines.

- 1) Select View Write Scan Lines if not already selected.
- 2) Select a File Type for each scan Line. Options include: B (Binary), N (Int), F (Real), and ST (String).
- 3) Enter the File Number for the File Type selected.
- 4) Enter the File Offset for the File Number selected.
- 5) Enter the # of consecutive points to read for that File Type. See the *Scan Line Data Limit* section at the bottom of the webpage for max values in a scan line.

<u>الم</u>	Line #	File Type	File Number	File Offset	# of Points *See Ranges Below		
	1	B 🔻	0	0	0		



Configuring Read and Write Scan Lines (cont.)

If you are configuring more than 25 scan lines click << or >> to navigate to the next group of 25. When finished, click the **Save Parameters** button.

Below is the Scan Line Data Limit for each Data Type and the max Length Range associated with them.

Scan Line Data Limit

Data Type	Length Range
Binary (B)	100
Int (N)	100
Real (F)	50
String (ST)	1



Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.



Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

Display Data

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the **Protocol 1 to Protocol 2** or **Protocol 2 to Protocol 1** button, correlating to the direction you wish to see the data.

Display Data	Edit Mapping View as Text
Select a Device Modbus TCP Server IP Address: 0.0.0.0 View	
Protocol 1 to Protocol 2	Protocol 2 to Protocol 1



This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.

Mo	dbus RTU to BACne	et/IP			BACnet/IP to Modbu	us RTU						
	<< 1 >> Displaying 1-201 of 300											
	Modbus RTU		460MMBS →→		BACnet/IP							
Name	Valu	e (Hex)	Manipulation	Name	Value	(Hex)						
400001			~~	AI1								
400002			→→	AI2	Mapping Disa	abled for Point						
400003			→→	AI3								

In the above example, we see the following:

- Modbus register 400001 from Slave 1 is being mapped to Al1 on BACnet
- Nothing is being moved from Modbus register 400002 to AI2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to Al1, only 400001 will show as being mapped to Al1.

If there are values of "--" on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As
 a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- "in the value column of the table.



Display Data	1					Edit Mapping View as Text					
Select a Device	Modbus TC	P Server IP Address	s: 10.1.16.16	✓ View							
1	Modbus TCP/II	P to PLC		F	LC to Modbus	TCP/IP					
	I >> Displaying 1-7 of 7										
	Modbus 1	ICP/IP		смс	PLC						
Name		Value (Hex)	Manip	ulation Name	Valu	ıe (Hex)					
400001	15	0x000F	→→	ETC01 MC2PLC_INT[0]	15	0x000F					
400002	1495	0x05D7	→→	ETC01 MC2PLC_INT[1]	1495	0x05D7					
400003	1	0x0001	→→	ETC01 MC2PLC_INT[2]	1	0x0001					
400004	23	0x0017	→ →	ETC01 MC2PLC_INT[3]	23	0x0017					
400005	3	0x0003	→→	ETC01 MC2PLC_INT[4]	3	0x0003					
400011			→→	ETC01 ETC01_G2N0_INT[0]							
400012			→ >	ETC01 ETC01_G2N0_INT[1]							

To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.



Display String

Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.

	Main Page
CON	FIGURATION
	Network Configuration
	Port Configuration
	ASCII
	Allen-Bradley PLC
	Display Data
	Display String
	Restart Now
DIAG	NOSTICS
	-Select-
OTH	ER -Select-

To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

Display String										Edit Mapping View as Text					
Select a Group Src: Line 1 Barcode Scanner and a String Barcode Scanner (11 bytes)															
	0000:	68	65	6C	6C	6F	20	77	6F	72	6C	64	hello world		

In the Group drop down, "Line1" is defined on the ASCII Device configuration page and "Barcode Scanner" is defined in the ASCII Parsing configuration.

Z Enable ASCI	Device 1			
Port Port 1 (DB9) V		Device Label Line1		
LED Inactivity 0 0-60000 s	Opera	ation Mode Mark Data New	on New Messa	age 🗸

Field	Start Location	Length	Data Type	Internal Tag Nam	ne
1:	1	0	String 🗸	Barcode Scanner	



If there are values of "Data Not Valid "on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

Display String	Edit Mapping
	View as Text
Select a Group Src: Line 1 Barcode Scanner v and a String Barcode Scanner v (0 bytes)	
Data Not Valid	

NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.

Diagnostics	S
ASCII	View
Port 1 (DB9) 🗸	View

To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.

Display String	Edit Mapping
	view as Text
Select a Group Src: Line 1 Barcode Scanner and a String Barcode Scanner (11 bytes	;)
0000: 68 65 6C 6C 6F 20 77 6F 72 6C 64 hello world	

NOTE: Only String data types can be mapped to another String data type.

String Mapping Configuration		Help
# c	Manual Configure f Mappings to Configure: 1 Set Max # of Mappings </td <td>) -250</td>) -250
Enable	Mapping 1	
Source		Destination
Group: Line 1 Barcode Scanner	• • -> • •	Group: ETC01 ETC01_G2N0_STRIN V String: ETC01_G2N0_STRING V

To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

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Display String use case

Sending a message of "RTA,Support,Rocks" from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

		ASC	II Devic	e 1 (Line	1)
Max	Number of Fields	: 3	1-50	Min Num	ber of Fields: 1 1-50
		Parsing D)elimiter:	, 44 0x20	×
			Update	Fields	
Field	Start Location	Length	Data	а Туре	Internal Tag Name
1:	1	0	String	~	Header 1
2:	1	0	String	~	Header 2
3:	1	0	String	~	Header 3

The message is broken up into 3 "Groups" or Parsing fields.

Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 1	and a String Header 1 V (3 bytes)	
0000: 52 54 41	RTA	
Display String		Edit Manning
Display String		Edit Mapping View as Text
Select a Group Src: Line1 Header 2	✓ and a String Header 2 ✓ (7 bytes)	
0000: 53 75 70 70 6F 72 74	Support	
Display String		Edit Mapping
Display outing		View as Text
Select a Group Src: Line1 Header 3	✓ and a String Header 3 ✓ (5 bytes)	
0000: 52 6F 63 6B 73	Rocks	

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostics	72 74 2C 52 6F 63 6B	RTA Support Rock
		KTAJ Suppor CJROCK
ASCII View		5
Port 1 (DB9) View		

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Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.



- a. Both Source values were able to be mapped to a corresponding Destination value.
- 2) This example shows how Auto-Configure will make its best guess.

Source	Destination
8-bit Sint	8-bit Sint
16-bit Int	16-bit Int
32-bit Uint	32-bit Uint
32-bit Float	32-bit Uint

 a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.



Data Mapping – Explanation

Below are the different parts that can be modified to make up a data mapping.



- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for this mapping.
 - c) End This is the final point to be included for this mapping.
- 3) Manipulation Area (green box above):
 - a) Enable the Data Manipulation. This can be enabled for any mapping.
 - b) Click Add Math Operation for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
 - c) Select the Operation(s) to perform.
 - i) Math Operations are performed in the order they are selected.
 - ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
 - d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.

V	Enable	Manip	ulation	
	Scale		*	
Src 🗌	1	to	10	
Dst	1	to	100	

Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.

5	Enable	Manipulation
	Set Bit	*
Src		Dst
1	0	5
(0-15)	(0-15)

Example of Set Bit (similar to Invert Bit). This will take the value of the Oth source bit and copy it into the value of the 5th destination bit.

- 4) Destination Field (blue box above):
 - a) Group Select the data group you set up in the protocol config to use for this mapping.
 - b) Start This is the starting point for where the data is being stored.
 - c) End The End point is derived from the length of the source and cannot be modified.
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Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

1) Temporary Ram (Int64)

- a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
- b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.

🗹 Enable		Mapping 1						
	Source	🗹 Enable	Manipulation	Destination				
Group: Tempo Start: Ram0 End: Ram0	orary Ram0 (Int64) 💌	Scale Src 1 Dst 1	to 10 to 100	Group: Temporary Ram0 (Int64) Start: Ram1 End: Ram1				
🗹 Enable			Mapping 2					
	Source	🗹 Enable	Manipulation	Destination				
Group: Tempo Start: Ram1 End: Ram1	orary Ram0 (Int64) 💌	Add Add Ma	5 th Operation	Group: Temporary Ram0 (Int64)				

In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

2) Temporary Ram (Double)

a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.

3) Ticks Per Second

a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.

Enable Mapping 1						
Source	Enable Manipulation	Destination				
Group: Ticks Since Powerup (Uint32) Start: Since Powerup End: Since Powerup	• • -> • •	Group: BS01 Al1 (Float) Start: Al1 Contemporation Al1				

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4) Heartbeat 100ms Update

a) The Heartbeat 100ms Update variable can be used as a heartbeat that updates once every 100ms. The variable starts at 0 on gateway startup and increments by 1 every 100ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 100ms the gateway is offline.

Z Enable	Mapping 1						
Source	Enable Manipulation	Destination					
Group: Heartbeat 100ms Update (Uir V		Group: ETC01 Heartbeat (Int32) V					
Start: 100ms Update v	$\circ \circ \longrightarrow \circ \circ$	Start: Heartbeat					
End: 100ms Update 🗸	•	End: Heartbeat					

5) Heartbeat 1000ms Update

a) The Heartbeat 1000ms Update variable can be used as a heartbeat that updates once every 1000ms. The variable starts at 0 on gateway startup and increments by 1 every 1000ms. This can be mapped into a destination on one of the available protocols to monitor the gateways connection status. If the value stops updating every 1000ms the gateway is offline.

Z Enable	nable Mapping 1						
Source		Enable Manipulation	Destination				
Group: Heartbeat 1000ms Update (Ui 🗸			Group: ETC01 Heartbeat (Int32) V				
Start: 1000ms Update 🗸 🗸	•	$\circ \longrightarrow \circ \circ$	Start: Heartbeat v				
End: 1000ms Update V			End: Heartbeat				

6) XY_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.

Modbus RTU Master	
Device Status	
Connected and Running	
LED Status	
Connection Status:	Connected
Variables	
Network Bitmap Status:	0x0000001f

- b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. Values shown are in HEX.
 - i) 0x0000002 shows that only device 2 is connected
 - ii) 0x00000003 shows that only devices 1 and 2 are connected
 - iii) 0x0000001f shows that all 5 devices are connected (shown in image above)



c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices Al1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 - 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.

C Enable	Mapping 1						
Source		Enable Manipulation	Destination				
Group: MM NetBmpStat (Uint32) Start: NetBmpStat Contemp Stat NetBmpStat Ne	•	• • • •	Group: BS01 Al1 (Float) Start: Al1 Contemporation Al1 Contemporation				

Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.

C Enable Mapping 1							
Source	Enable Manipulation	Destination					
Group: MM NetBmpStat (Uint32) Start: NetBmpStat End: NetBmpStat	Set Bit Src Dst 1 0 (0-31) (0)	Group: BS01 BI1 (Bit1) Start: BI1 Find: BI1					



7) Status_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Commo	on Status:	0x000000FF	(bit 0-7)1 st byte
Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status

		PLC t	o Modbus TC	P/IP			Modbus TCP/	IP to PLC
			PLC		460ETCMC €€		Modbus T(CP/IP
Nam	ıe		Valu	ıe (Hex)	Manipulatio		Va	lue (Hex)
PLC_S	tatus	us 19 0x0000013		0x00000013	* *	ETC Status	19	0x00000013
Examp	ole: E	TC St	tatus is Ox	00000013 (19	decimal), her	e is the	break down	
	He	‹	Bit	Decimal	Expl	anation		
	0x0)1	0(on)	1	if we are	a Mas	ter/Client	
	0x0	_	1(on)	2			t connecte	
	<u>0x1</u>		4(on)	16	running (usuall	y added to	connected)
	Tot	al:	0x13	19				
Exte	rnal	l Fa	ults:		0x0000FF	00 (bi	t 8-15)2 nd	^d byte
Hex:	Bit	t Po	sition:	Decimal	Expl	anatio	n:	
0x00		8		0	loc	al con	trol	
0x01		8		256	rem	otely .	idle	
0x02		9		512			faulted	
0x04		10		1,024			to depende	-
0x08		11		2,048	Iau	Ited d	ue to depe	ndency
Reco	vera	able	e Fault	s: 0x00F	F0000 (bi	t 16	23)3 rd byt	e
Hex:	Bit	t Po	sition:	Decimal	Expl	anatio	<u>n:</u>	
0x01			16	65,530				timed out
0x02			17	131,0	/2 rec	overab	le fault -	Slave err

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Non-Recoverable Faults 0xFF000000 (bit 24-31)4th byte

Hex:	Bit Position	: Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault - task fatal err
0x02	25	33,554,432	nonrecoverable fault - config missing
0x04	26	67,108,864	nonrecoverable fault - bad hardware port
0x08	27	134,217,728	nonrecoverable fault - config err
0x10 0x20	28 29	268,435,456 536,870,912	Configuration Mode No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

	PLC to Modbus T	CP/IP			Modbus TCP/II	P to PLC
	PLC		460ETCMC		Modbus TC	P/IP
Name	Val	ue (Hex)	Manipulation	Name	Val	ue (Hex)
MC_Status	65601	0x00010041	*	MC Status	65601	0x00010041

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Commo	n Status	:	
Hex:	<u>Bit:</u>	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault
Recov <u>Hex:</u>	erable F <u>Bit:</u>	'aults: <u>Decimal:</u>	Explanation:
0x01	16	65,536	recoverable fault - timed
0x0100	11	65,601	

Total:



String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

Enable	Mapping 1	3.
Source		Destination
Group: Line 1 Barcode Scanner		Group: ETC01 ETC01_G2N0_STRIN♥ String: ETC01_G2N0_STRING ♥

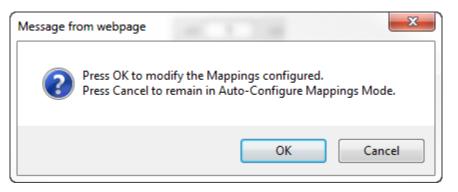
- 1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
- 2) Source Field (yellow box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string used for this mapping.
- 3) Destination Field (green box above):
 - a) Group Select the string data group you set up in the protocol config to use for this mapping.
 - b) String This is the string where the data is being stored.



Mapping - Auto-Configure Mode to Manual Configure Mode

To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.

Message from webpage	×
Press OK to keep the current Ma Press Cancel to Delete all Mappin	
ОК	Cancel

- 1) To keep the mappings that are already configured press **OK**.
 - a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.
- 2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.



Mapping - Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.

Message fr	rom webpage
?	Press OK to delete the current Mappings and go back to Auto-Configure Mappings mode. Press Cancel to keep Mappings and remain in current Mode.
	OK Cancel

Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.



View as Text

Data Mapping

The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

Mapping *number*: *source point* **Len**: *Number of points mapped* -> *manipulation* (*if blank then no manipulation*) -> *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.

			Da	ta I	Mapping			
Mapping 1: Mapping 2:	· · · · · · · · · · · · · · · · · · ·				1:10 Scale Add 5 ->	1:100 -> Temporary Ram2	Temporary	Ram1

String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

Mapping number: source point -> Copy -> destination point

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

		String Mapping		
Mapping 1:	Logix Test_String	-> Copy ->	MC02 400001	

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Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

How does this work?

- 1) Map the Triggering Variable (Source) over to Trigger # (Dest).
- 2) If Trigger # value changes states mark all Trigger # protocols read data as "Invalid".
- 3) Read all source read data points until ALL source read data is valid.
- 4) Handshake # value is set equal to Trigger # value.
- 5) Map Handshake # to reference data point. Note: # is an internal reference to the Server/Slave number you are settings up. ex. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data	Groups (BACn	et/IP to 460MCBS)		
	Data Group	Object Type	Starting Object	# of Objects
	1	Analog Output (32 Bit Float)	1	21
	2	Binary Output	1	0
	3	CharacterString Value	51	0

a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

		Setup BACn	et Names, Units, and	1 COV		
21	G01 🗸	Data Validation Trigger	Other 🗸	no-units	~	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	40
2	Binary Input	1	0
3	CharacterString Value	1	0



			2	
40 G01 🗸	Data Validation Result	Other 🗸	no-units 🗸 🗸	1.000000

- 3) Within the Data Mapping page manually add 2 additional mappings.
- 4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

C Enable	Map	oping 2	
Source	Enable Mani	pulation	Destination
Group: BS01 AO1 (Float)			Group: MC Trigger 0 (Uint16)
Start: A021	$\circ \Rightarrow$	• •	Start: Trigger 1
End: AO21			End: Trigger 1

5) The second mapping, the MC Handshake will increment that all data is validated and write to Al21 "all data is validated". The value of Al40 and AO21 should be the same.

C Enable			Мар	ping	3		
Source		Enat	ole Manij	pulat	ion	Destination	
Group: MC Handshake 0 (Uint16)						Group: BS01 Al1 (Float)	
Start: Handshake 1 🗸	•	0	\Rightarrow	0	•	Start: AI40 🗸	
End: Handshake 1 🗸			\sim			End: AI40	



Security Configuration

To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

- Log Out Timer: The system will automatically log inactive users off after this period of time.
 NOTE: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the Logout button.
- 2) Username: Enter a username, max of 32 characters.
- 3) Password: Enter a password for the username, max of 32 characters, case sensitive.
 - a. Re-enter the Password
- 4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
- 5) Hint: A helpful reminder of what the password is.

	nfiguration				
Admin	Username	Password	Re-enter Password	Email	Hint
1 [Not Configured	
2 [Not Configured	
3				Not Configured	
ser Con	figuration	Admi	in Contact Information	חיי	
ser Con User	figuration Username	Adm	Re-enter	Email	Hint
	5) (1)				Hint
User	5) (1)		Re-enter	Email	Hint
User 1 [5) (1)		Re-enter	Email Not Configured	Hint
User 1 [2 [5) (1)		Re-enter	Email Not Configured Not Configured	Hint

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Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

- 1) **Full Access**: Capability to view and configure a web page.
- 2) View Access: Capability to view a web page, but cannot configure parameters.
- 3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.

Jser 1: Jser 2:	Web Page	Security
User 3: User 4: User 5:	All Web Pages	No Access 💌 Set
Guest	Web Page	Security
	Main Page	Full Access 💌
	Device Configuration	Full Access 💙
	Port Configuration	Full Access 💌
	BACnet/IP Server	Full Access 👻
	Modbus RTU Master	Full Access 💌
	View Mapping	Full Access 💙
	Mapping	Full Access 💌
	Setup LED's	Full Access 💙
Diagnostic Info Logging		Full Access 💌
		Full Access 💙
	Display Data	Full Access 💌
	Export Configuration	Full Access 💙
	Import Configuration	Full Access 💌
	Save As Template	Full Access 💙
	Load From Template	Full Access 💌
	Utilities	Full Access 💙
	Email Configuration	Full Access 💌
	Alarm Configuration	Full Access 💙
	String Mapping	Full Access 💙
	View String Mapping	Full Access 💙
	Display String	Full Access 🗸



Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

	ation Description
Username:	Admin
Password:	
Display Hint	Log In Reset Password

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.



Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

- 1) SMTP Mail Username: The email address that the SMTP server has set up to use.
- 2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
- 3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
- 4) From E-mail: Enter the e-mail that will show up as the sender.
- 5) To E-mail: Enter the e-mail that is to receive the e-mail.
- 6) E-mail Group: Choose a group for the user. This is used in other web pages.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

Email Configuration Help								
	Number of Emails to Configure: 1 0-10 Setup Email(s)							
User	SMTP Mail Username	SMTP Mail Password	SMTP Server	From Email	To Email	Email Group		
1						Group A 👻		
			Save Paramet	ers				
			Send Test Ema	il(s)				



Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.

Alarm Configuration				Help
	Alarm Delay ι	upon Powerup:	0 0-3600 s	
	# of Alarm	s to Configure: Set Max # Ala	1 0-100	
	10 ST	< <u>1</u>		
🗹 Enable		1	Alarm 1	
Data Point	Set Error	Clear Error	Alarm Name	Email
Data Point Ticks Since Powerup (Uint32) Ticks Since Powerup	Set Error >= ▼ 1000 1000		1	Group A
Ticks Since Powerup (Uint32)	>= 💟	Clear Error	Alarm Name Gateway_test	

- 2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
- 3) In the Data Point Section:
 - a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
 - b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
- 4) In the Set Error Section:
 - a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=,
 !=, ==, and Change of State (COS). This is the operation that will be used to compare the
 Data Point value against the Error Value to determine if the alarm needs to be set.
 - Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.



- 5) In the Clear Error Section:
 - a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
 - b. Select the Clear Error Value.
 -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
- 6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
- 7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



Diagnostics – Alarm Status

Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

- 1) # Alarms Enabled: This is a count of enabled alarms.
- 2) # Alarms Active: This is how many alarms are presently active (set).
- 3) Last Active Alarm: This is the last alarm that the gateway detected.
- 4) Clear # of Times Active: This will reset all alarms '# of Times Active' to 0.
- 5) Alarm #: The reference number to the given alarm on the alarm setup page.
- 6) Name: The name of the alarm.
- 7) Status: The current status of the alarm, either OK or ALARM.
- 8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.

Alarm Statu	s			
# Alarms Enabled:		1		
# Alarms Act	tive:	0		
Last Active Alarm:				
			Clea	rr # of Times Active
	Alarm#	Name	Status	# of Times Active
	1	Alarm Example	OK	0

Alarms - Active

While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

- 1) A one-time notification will be sent out to the email associated with the alarm.
- 2) For duplicate emails to occur, the alarm must be cleared and then become active again.
- 3) # Alarms Active and # of Times Active will be incremented.
- 4) Status of the Individual Alarm will be set to *Alarm*.
- 5) *Last Active Alarm* field will be populated with details on what triggered the alarm. Real Time Automation, Inc. 54 1-800-249-1612



1		
1		
Alarm 1 is Set: Actual:	0 < Limit: 20	
		Clear # of Times Active
Name	Status	# of Times Active
Alarm Example	Alarm	1
	Name	Name Status

Alarms – Clear

When an alarm is cleared, the following will occur:

- 1) A one-time notification will be sent to the email associated with the alarm.
 - a. For duplicate emails to occur, the alarm must become active and then be cleared again.
- 2) Total # Alarms Active will decrement. Last Active Alarm will not be changed.
- 3) Status of the Individual Alarm will be reset to OK.



Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

1	.) Stale Data Timer: If the data has not changed within the time allocated in this Stal				
	the data will be marked as stale within the gateway and will force a write request				
	timer is to be used to force cyclic updates in the gateway, since data will only be w	ritten if it has			
	changed by default. There is a separate timer per data mapping.				
	Gateway behavior:				
	 If time = 0s => (DEFAULT) The gateway will write out new values on a Char basis. 	nge of State			
	 If time > 0s => The gateway will write out new values whenever the timer force cyclic updates (write every x seconds). 	expires to			
2	 Production Inhibit Timer: Amount of time after a Change of State write request has 	as occurred			
	before allowing a new Change of State to be written. This is to be used to prevent				
	value is 0ms. This timer takes priority over the Stale Data Timer. There is a separat	•			
	data mapping. This timer is active only after the first write goes out and the first C	•			
	occurs.				
3) Writes Before Reads: If multiple writes are queued, execute # of Writes Before Re	ads before the			
	next read occurs. Default is 10 and should fit most applications.				
	Warning: A value of 0 here may starve reads if a lot of writes are queued. This ma	y be useful in			
	applications where a burst of writes may occur and you want to guarantee they al	l go out before			
	the next set of reads begin.				
4	Reads Before Writes: If multiple writes are queued, the # of Writes Before Reads				
	before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred,				
_	the counter for both reads and write will be reset. Default is 1 and should fit most	• •			
5	•) Enable Data Integrity: If enabled, do not execute any write requests to the destination				
_	source data point is connected and communicating. This prevents writes of 0 upor	• •			
6	Enable Mark Whole Entry New : If Enabled, mark the entire scan line or data group	p new upon 1			
Г	data element within the scan line or data group to be new.				
	Change of State Configuration	Help			
	Stale Data Timer: 0 0-3600 s				
	Production Inhibit Timer: 0 0-60000 ms				
	Writes Before Reads: 10 0-255				
	Reads Before Writes: 1 1-255				
	Enable Data Integrity: 🗹				
	Enable Mark Whole Entry New: 🔲				
	Save Parameters				

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.



Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.

DIAG	GNOSTICS	
	-Select-	~
	-Select-	
OTH	Diagnostic Info	
	Logging	

For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

Common Errors:

- Destination or Source Point does not exist

 a) Solution: Re-map the mapping
- 2) Source or Destination Pointer too small
 - a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
- 3) Range Discard, Min or Max Value
 - a) The actual data value is outside of the defined range
- 4) Math Error
 - a) Operation value cannot be 0
- 5) Scaling Error
 - a) Source Min must be smaller than Source Max
 - b) Destination Min must be smaller than Destination Max

Data Mapping # Enabled: # of Errors: First Error:	5 of 5 0
String Mapping # Enabled: # of Errors: First Error:	2 of 2 0
Alarms # Enabled: # Active: Last Active:	3 0

Note: you can also view this information on the Main Page.



Diagnostics – Modbus RTU Server

Select the **Modbus RTU Server** in the dropdown menu on the Diagnostics Page. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics		
Modbus RTU Server	View	Clear All Values
View		
Device Status		Help
Connected and Running		

NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

- 1) This will reset all displayed values back to zero.
- 2) If viewing Modbus RTU Server, this will only clear the values for the Modbus RTU Server section of the gateway.





- 1) Connected A Modbus RTU client has a connection for the gateway.
- 2) Not Connected:
 - a) The Modbus RTU client has not initiated communication to the gateway.
 - b) The Modbus RTU client has not communicated to the gateway in "x" milliseconds, where "x" is the inactivity timeout specified in the Modbus RTU Server Configuration.
- 3) Fatal Error: Hardware Port Not Configured:
 - a) Hardware Port not configured on the Port Configuration Page.
 - b) Hardware Port selected in the Modbus RTU Server configuration page doesn't match the port configured.



LED Status:

LED Status Connection Status: Configuration Mode

- 1) Connected and Running (Solid Green) The gateway is connected to a Modbus RTU client and communicating as expected.
- Not Connected (Flashing Green) The gateway has never been connected to a Modbus RTU client.
- 3) Fatal Error (Solid Red) The port configured does not match the port configured within the Modbus RTU configuration page.
- 4) Connection Timeout (Flashing Red) The gateway has lost a connection to the Modbus RTU client.

Variables:

Variables	
FC01 Read Coil Status:	0
FC02 Read Input Status:	0
FC03 Read Holding Registers:	0
FC04 Read Input Registers:	0
FC05 Force Single Coil:	0
FC06 Preset Single Register:	0
FC15 Force Multiple Coils:	0
FC16 Preset Multiple Registers:	0
FC23 Read/Write 4X Registers:	0
Successful Responses Sent:	0
Error Responses Sent:	0
Timeouts:	0

- 1) FC01 Read Coil Status Modbus Function Code 1: Number of Read Coil Status requests received.
- 2) FC02 Read Input Status Modbus Function Code 2: Number of Read Input Status requests received.
- 3) FC03 Read Holding Registers Modbus Function Code 3: Number of Read Holding Registers requests received.
- 4) FC04 Read Input Registers Modbus Function Code 4: Number of Read Input Registers requests received.
- 5) FC05 Force Single Coil Modbus Function Code 5: Number of Write Coil Status requests received.
- 6) FC06 Preset Single Register Modbus Function Code 6: Number of Write Holding Register requests received.



- 7) FC15 Force Multiple Coils Modbus Function Code 15: Number of Write Multiple Coil Status requests received.
- 8) FC16 Preset Multiple Registers Modbus Function Code 16: Number of Write Multiple Holding Register requests received.
- 9) FC23 Read/Write 4X Register Modbus Function Code 23: Number of Read/Write Holding Registers requests received.
- 10) Successful Responses Received Total number of read/write messages sent by the gateway.
- 11) Error Responses Received = Total number of read/write errors sent by the gateway.
- 12) Timeouts Total number of inactivity timeouts that have occurred.



Diagnostics – DF1 Master

Select the DF1 Master in the top dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual slave counters by selecting the device in the *All Slaves* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.

Diagnostics					
DF1 Master View	Clear All Values				
All Slave's View					
All Slave's					
DF1 Slave 1	Help				
DF1 Slave 2 pde Gateway Restart Needed					
DF1 Slave 3					

NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

This will reset all displayed values back to zero and clear the Status Strings.
 Example: If viewing DF1 Master – Slave Address 1, this will only clear the values for Slave Address 1.
 This will reduce the *All Slaves* values indirectly, otherwise select All Servers to clear all devices.

Variables					
Network Bitmap Status:	0x00000000				
Read Requests:	225				
Read ^I Responses:	0				
Read Timeouts:	224				
Read Errors:	0				
Write Requests:	0				
Write Responses:	0				
Write Timeouts:	0				
Write Errors:	0				
Status Strings					
Last Read Error Code:					
Last Write Error Code:					

Device Status - This will only display when viewing *All Slaves*.



Diagnostics				
DF1 Master	View			
All Slave's 🗸	View			
Device Status Error: Timeout				

- 1) Connected and Running– The gateway is connected to all the DF1 slaves.
- 2) Error: Timeout No DF1 scan lines are configured under an enabled slave.
 - a) Or, one or more enabled DF1 slaves are missing.
 - b) Verify DF1 device for correct Destination ID.
 - c) Verify that Port Settings used match the DF1 slave(s) that the gateway is communicating with.
 - d) Verify wires for specific port settings.
- 3) Dependency Protocol Faulted The dependent protocol is missing causing the communication to stop.
- 4) Unknown: First Scan Not Complete Multiple scan lines are set up for the device and the gateway has not completed all the scan lines for the first time.
 - 5) Fatal Error: Couldn't Open Hardware Port The serial port selected on the DF1 Master Configuration page is not configured.
- 6) Fatal Error: No Configuration No DF1 slaves are enabled though a serial port is enabled.

LED Status - This is the status for *All Slaves,* or the specific slave selected.

LED Status	
Connection Status:	Configuration Mode

- 1) Solid Green (Connected) The gateway is connected to all the DF1 slaves that are configured and enabled.
- 2) Flashing Green (Not Connected) No DF1 slaves are enabled/configured.
 - a) Verify DF1 settings and ensure that the *Enable* checkbox is checked for the appropriate slave(s).
- 3) Flashing Red (Connection Timeout) The gateway cannot open a connection to one or more of the enabled DF1 devices.
 - a) Verify DF1 Communication Command.
 - b) Verify DF1 Destination IDs.
 - c) Verify port settings used match the DF1 slave that the gateway is communicating with, including Protocol Mode and Frame Verification.
 - d) Verify wires for specific port settings.
- 4) Flashing Red (Empty Scan List) One or more enabled DF1 slaves have no scan lines configured.
- 5) Flashing Red (Communication not attempted yet) (Specific slave only) No reads are configured and data needed for writes isn't valid yet.
- 6) Flashing Red (Dependency Error) The dependent protocol is missing causing the communication to go to inactive.
 - a) The other protocol must be *Connected*.



- 7) Solid Red (Fatal Error) The serial port selected on the DF1 Master Configuration page is not configured.
 - a) Verify that DF1 has an enabled port selected. If needed, configure port settings.

Variables - These are the values for All Slaves, or the specific slave selected.

0x0000000
0
0
0
0
0
0
0
0
0
0
0
0
0
0
0

- 1) Network Bitmap Status (Displayed in Hex):
 - a) Each bit corresponds to a slave. If the bit is set, the slave is connected, otherwise the bit is 0.
 - b) Bit 0 corresponds to slave 1 and Bit 4 is for slave 5 and so on.
- 2) Read Requests:
 - a) Number of DF1 Read Requests that the gateway has sent to the slave device.
- 3) Read Responses:
 - a) Number of valid DF1 Read Responses that the gateway has received from the slave device.
 - b) Note: This should be equal to the number of Read Requests
- 4) Read Timeouts:
 - a) Number of times the gateway has reached the timeout period waiting for a read response from the slave device.
- 5) Read Errors:
 - a) Number of DF1 Read Errors
- 6) Write Requests:
 - a) Number of DF1 Write Requests that the gateway has sent to the slave device.
- 7) Write Responses:
 - a) Number of valid DF1 Write Responses that the gateway has received from the slave device.
 - b) Note: This should be equal to the number of Write Requests
- 8) Write Timeouts:
 - a) Number of times the gateway has reached the timeout period waiting for a Write Response from the slave device.
- 9) Write Errors:
 - a) Number of DF1 write errors
- 10) Read Request to Response Time (ms):
 - a) -Number of milliseconds it took the DF1 device to reply to a request

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- 11) Read Response to Request Time (ms):
 - a) -Number of milliseconds it took the gateway to execute the next request once the previous response has been received
- 12) High Priority Read Loop Time (ms):
 - a) -Number of milliseconds it took to execute all high priority read requests
- 13) Low Priority Read Loop Time (ms):
 - a) -Number of milliseconds it took to execute all low priority read requests
- 14) Write Request to Response Time (ms):
 - a) -Number of milliseconds it took the DF1 device to reply to a request
- 15) Write Response to Request Time (ms):
 - a) -Number of milliseconds it took the gateway to execute the next request once the previous response has been received
- 16) Write Loop Time (ms):
 - a) -Number of milliseconds it took to execute all write requests

Status Strings - These are the values for *All Slaves,* or the specific slave selected.

- 1) Last Read Error Code:
 - a) Last Read Request Error that the gateway received
- 2) Last Write Error Code:
 - a) Last Write Request Error that the gateway received

Error Code Breakdown:

Format of Error: STS='Err Code', EXT_STS='Err Code' (N:'Slave Destination ID' A:'DF1 Request Address in Offset Notation' L:'Number of points to Read')

- 1) STS='Err Code', EXT_STS='Err Code' (N:'Slave Destination ID' A:'DF1 Request Address in Offset Notation' L:'Number of points to Read/Write')
 - a) **Note:** The Slave Destination ID will inform you of the device that had the error. The DF1 Request Address and Length will inform you the specific scan line that had the error
- 2) Error Codes:
 - a) Most common STS error ix 0x010: "Illegal command or format"
 - i) Potential issues:
 - ii) Selected Communication Command is not supported by the slave device
 - iii) File Type and File Number does not exist in the slave device
 - iv) File Offset does not exist in the Slave Device File Type and File Number
 - v) Attempting to read more data elements than exist in the slave device
- 3) N (Slave Destination ID):
 - a) Slave Destination ID of the slave that the error was received from
- 4) A (DF1 Request Address):
 - a) Starting address of the DF1 Request in Offset Notation that the error was received from
- 5) L (Length):
- a) Number of points of the request that the error was received from Example:



Read Errors:	2226
Write Requests:	0
Write Responses:	0
Write Timeouts:	0
Write Errors:	0
Status Strings	
Last Read Error Code:	STS=0x10,EXT_STS=0x00 (N:55 A:ST155:44444 L:1)
Last Write Error Code:	

This Error Code indicates STS 0x10, EXT_STS=0x00, "Illegal command or format". Other details are:

- N:55, from slave device with Destination ID of 55
- A:ST155:44444; File Type of ST, File Number of 155, File Offset of 44444
- L:1, the scan line with a single point was rejected

The Error Code indicates *not valid*, so check to see if there is a File Type of ST with File Number 155 set up. Also make sure that the File Offset of 44444 is valid in ST155 for a length of 1.



Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.

OTH	ER	
	-Select-	
	-Select-	
	Setup LED's	
	Export / Import Config 📐	
	Export / Import Template	
	Utilities	

Export Configuration

Export Configuration		
	Save Configuration to File	

The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

What do you want to do with the afer they?					
What do you want to do with rta_cfg.rtax? From: 10.1.16.106	Open	Save	^	Cancel	×

Import Configuration

You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.

Network Settings have changed. Manually enter IP Address of X.X.X.X in the URL.

If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.

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Import Configuration		
	Choose File No file chosen	
	Import Network Settings	
	Load Configuration	

If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.



Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

Replacing Configuration Using SD Card

To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

- 1) Extract SD Card from gateway you wish to copy the configuration from.
- 2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
- 3) Navigate to the webpage inside the unit.
- 4) Navigate to the dropdown **Other->Utilities**.
- 5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
- 6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
- 7) When the unit comes back in *Mode: Running,* insert the SD Card.
- 8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
 - a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
- 9) When the unit comes back up, the configuration should be exactly what was on the SD Card.



Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.

OTHER

	-Select-
	-Select-
	Setup LED's
	Export / Import Config
	Export / Import Template
	Utilities
	Time Configuration
	Email Configuration
1	Security Configuration
	Alarm Configuration
	COS Configuration

Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.

Revisions	
	Listing of Revisions
File List	
	File List
Identify Device	
	Start Flashing LED's
Set Up Log	
	Log Configuration
Revert To Last Powerup	
	Revert to Last Powerup
Revert All	
	Revert to Manufacturing Defaults
Reformat Flash	
	Reformat Flash

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