Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Real Time Automation, Inc. at 800.249.1612 or visit https://www.rtautomation.com.

Product Information	
Model Numbers	NNDU
Manufacturer	Real Time Automation, Inc.
Address	N26 W23315 Paul Rd. Pewaukee, WI 53072
Engineer	Scott Zukewich

Volatile Memory

This product contains: DDR2

Size	User Modifiable	Function	Process of Clearing
64 MB	No	Internal DDR2 RAM	Power cycle product

Non-Volatile Memory

This device uses on-chip flash memory.

Size	User Modifiable	Function	Process of Clearing
8 MB	No	On-chip Flash	Revert to Manufacturing Defaults UI Button

Media

This device contains a MicroSD/MMC Flash Card Interface (SDHC support).

USB

This device contains 2 USB A ports for use with HID, Printer and Simulated Serial devices. The devices are used to exchange data between the NNDU and the connected device.

Summary

The NNDU may be reset to factory condition by using the tools listed in the memory sections above.